# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Leah Gay Goessling,	)
Complainant,	)
V.	) Case No. EC-2025-0293
Union Electric Company d/b/a Ameren Missouri,	) ) )
Respondent	)

### ORDER EXTENDING THE TIME TO ISSUE A RECOMMENDED REPORT AND ORDER

Issue Date: July 31, 2025 Effective Date: July 31, 2025

On April 22, 2025,<sup>1</sup> Complainant Leah Gay Goessling filed a complaint with the Commission against Union Electric Company d/b/a Ameren Missouri. Based on the amount in dispute alleged by the Complainant, the Commission gave notice on April 22 that the matter would proceed under the Commission's Small Formal Complaint Case procedure.<sup>2</sup> Also on April 22, the Commission directed its Staff to investigate the Complainant's complaint and file a report no later than June 6.

On May 1, Ameren Missouri filed a *Request for Mediation*. On May 16, the Staff of the Public Service Commission (Staff) filed a notice indicating that Complainant had contacted Staff and informed Staff that she agreed to enter mediation. As the parties agreed in seeking mediation, the Commission granted the request on May 20, suspending the procedural schedule at that time.

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<sup>&</sup>lt;sup>1</sup> Unless stated otherwise, all dates refer to the year 2025.

<sup>&</sup>lt;sup>2</sup> Commission Rule 20 CSR 4240-2.070(15).

Commission Rule 20 CSR 4240-2.070(15)(G) states that after affording the parties reasonable opportunity for discovery and a fair hearing, the regulatory law judge in a small formal complaint case shall issue a recommended report and order within 100 days following the filing of the complaint. However, the time period may be extended upon a finding of good cause by the regulatory law judge. The 100-day period in this case expires on July 31, 2025.

Given the parties are still participating in mediation, good cause exists to extend the time period allowed to resolve this matter. Therefore, the time period under the Commission rule to issue a recommended report and order will be extended.

#### THE COMMISSION ORDERS THAT:

- 1. Pursuant to Commission Rule 20 CSR 4240-2.070(15)(G), issuance of a recommended report and order in this matter is extended for good cause beyond one hundred (100) days following the filing of the complaint.
  - 2. This order is effective when issued.

BY THE COMMISSION

Nancy Dippell

Nancy Dippell Secretary

Riley G. Fewell, Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo (2016).

Dated at Jefferson City, Missouri, on this 31<sup>st</sup> day of July, 2025.

### STATE OF MISSOURI

#### OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 31<sup>st</sup> day of July 2025.

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Nancy Dippell Secretary

## MISSOURI PUBLIC SERVICE COMMISSION July 31, 2025

#### File/Case No. EC-2025-0293

**MO PSC Staff** 

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Jennifer Hernandez 1901 Chouteau Avenue Saint Louis, MO 63103 jhernandez2@ameren.com

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,

Nancy Dippell Secretary

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.