

FILED  
August 04, 2025  
Missouri Public  
Service Commission

# LPH Exhibit No. 1

Commission –LPH Exhibit 1  
Customer bills  
Joplin  
File No. ER-2024-0261

## Account Information

Customer Name: CAMILLE S LOMBARDI-OLIVE

Service Address: [REDACTED]

Account Number: [REDACTED]



What do I owe?

**\$254.67**

How much did I use?

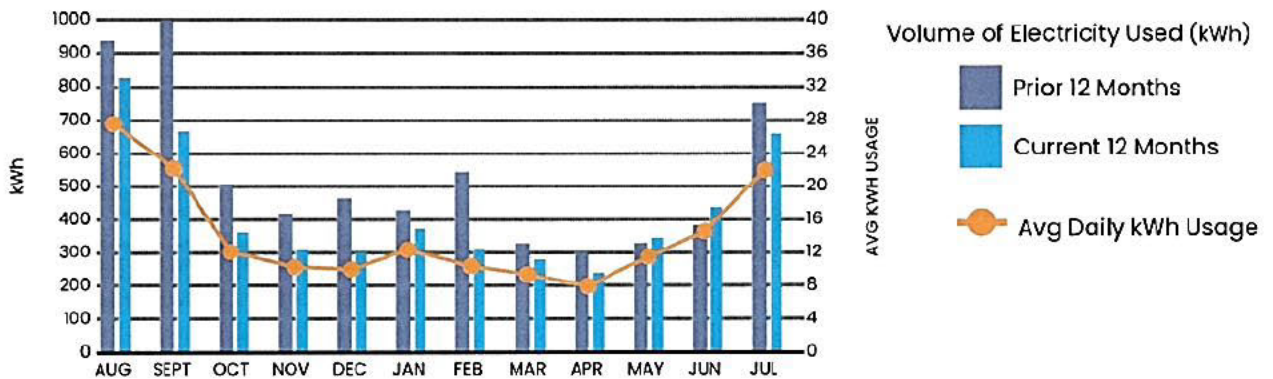
**659**

kWh

When is it due?

**Jul 30, 2025**

### Your Monthly Electricity Use At a Glance



### Important messages from Liberty



**ELECTRIC EMERGENCIES:** For electric emergencies, or to report power outages, call 1-800-206-2300

energy and water for life

Pay online at LibertyEnergyandWater.com, or return this portion with your payment. Please include your account number on your check and make payable to Liberty Utilities.



Account Number: [REDACTED]

Service Address: [REDACTED]

Bill Date: 09-JUL-2025

Due Date: 30-JUL-2025

**\$254.67**

Amount Due

Amount Enclosed

Please check box and see reverse for:  Assistance Donation

CAMILLE S LOMBARDI-OLIVE



REMIT TO:

LIBERTY  
P.O. BOX 75660  
CHICAGO IL 60675-5660



Go green and sign up for paperless billing today! Online access gives you the ability to make payments, set up autopay and activate useful email or text notifications about your usage.



## Explanation of Regulations and Policies

For additional information please visit [www.LibertyEnergyandWater.com](http://www.LibertyEnergyandWater.com).

### Understanding Your Bill

#### Customer Charge:

A fixed monthly charge to cover costs to meter and bill your account and provide customer service.

#### Due Date/Late Charge:

Please pay your bill by the due date to avoid a late charge.

#### February 2021 Storm and Asbury Costs:

For most of our rate classes, including our residential class, this charge of approximately 1 cent per kWh of energy usage is to primarily recover approximately \$305 million in costs incurred because of the 2021 extreme weather event called Winter Storm Uri and the Asbury generation plant that was removed from service after 50 years. Learn more at [www.libertyenergyandwater.com](http://www.libertyenergyandwater.com). BondCo is the owner of the rights to securitized utility tariff charges (SUTC). Liberty is acting as the servicer for BondCo.

#### Franchise Fee:

This fee is a tax levied by local municipalities that Liberty collects and passes on to those respective cities. Applicable state and local taxes are also charged.

#### Fuel Adjustment Clause:

This is the charge for the difference between the amount of fuel and purchased power costs established in the current base rate structure and the amount of actual fuel and purchased power costs incurred by Liberty. The rate changes twice a year. If fuel costs incurred by the Company are less than what is established in the current base rate structure, customers will see a credit in the Fuel Charge line. The charge includes no mark-up or profit for Liberty.

#### Meter Read Date:

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#### Multiplier:

Converts the metered unit of measure to the standard billing unit of measure, where applicable.

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#### Units:

kWh= Kilowatt Hour

#### Usage Charge

The portion billed for the kilowatt hours of electricity used.



## Important Information

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Website:  
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8-1-1

Social Media:  
Facebook: @LibertyUtilitiesCentral  
Youtube: @liberty-centralregion718



## Other Information

### General Correspondence

Please remember to include your name, 12-digit account number, service address, mailing address and phone number including the area code, on any correspondence to us. Contact us if you have had a change in mailing address or name, or you may be billed even after a move.

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P.O. Box 127  
Joplin, MO 64802

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### Financial Assistance

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## Payment Options

## Billing Programs



### EFT (Automatic) Payments

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### Online

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\$1 \_\_\_ \$5 \_\_\_ \$10 \_\_\_ \$20 \_\_\_ Other \_\_\_ One-Time Contribution \_\_\_

## Account Information

Customer Name: CAMILLE S LOMBARDI-OLIVE

Service Address: [REDACTED]

Account Number: [REDACTED]



What do I owe?

**\$142.27**

How much did I use?

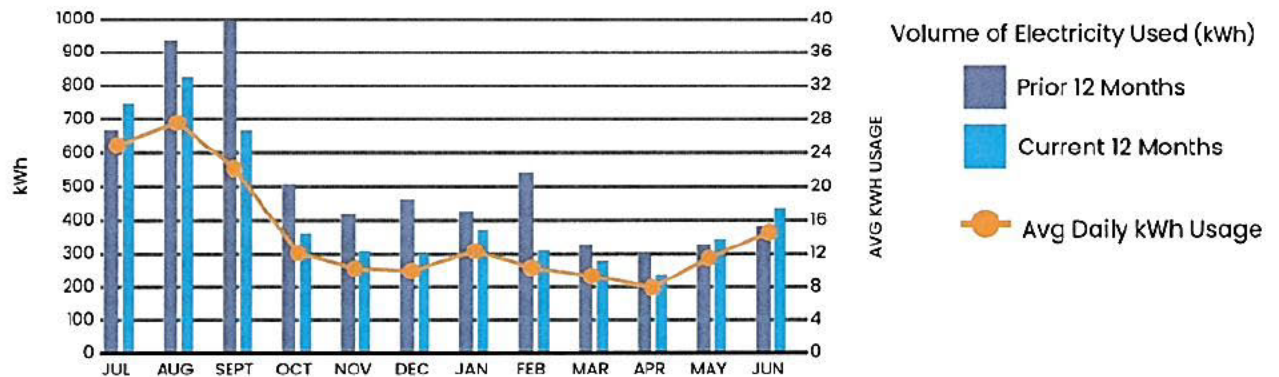
**437**

kWh

When is it due?

**Jun 30, 2025**

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Service Address: [REDACTED]

Bill Date: 09-JUN-2025

Due Date: 30-JUN-2025

**\$142.27**

Amount Due

Amount Enclosed

Please check box and see reverse for:  Assistance Donation

CAMILLE S LOMBARDI-OLIVE



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200 Madison Street, PO Box 360  
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### How to Recognize the Location of a Pipeline

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## Payment Options

## Billing Programs



### EFT (Automatic) Payments

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### Online

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### Phone

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### Mail Payments

Liberty  
P.O. Box 75660  
Chicago, IL 60675-5660



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\$1 \_\_\_ \$5 \_\_\_ \$10 \_\_\_ \$20 \_\_\_ Other \_\_\_ One-Time Contribution \_\_\_

## Account Information

Customer Name: CAMILLE S LOMBARDI-OLIVE

Service Address: [REDACTED]

Account Number: [REDACTED]



What do I owe?

**\$64.31**

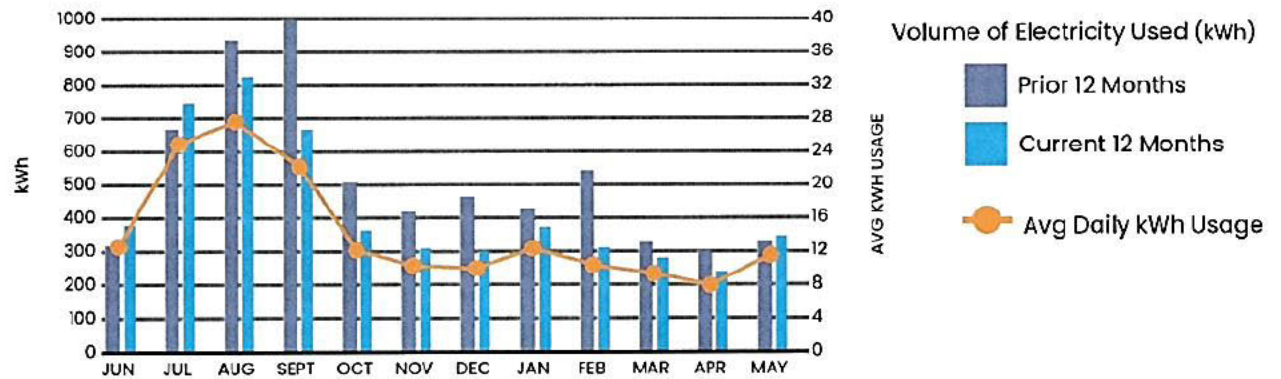
How much did I use?

**344**  
kWh

When is it due?

**May 29, 2025**

### Your Monthly Electricity Use At a Glance



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#### LATE PAYMENT FEE:

Late fee of \$0.16 will be added to amount due if not paid by May 29, 2025. New amount due will be \$64.47.

Please check box and see reverse for:  Assistance Donation

CAMILLE S LOMBARDI-OLIVE  
[REDACTED]

Account Number: [REDACTED]

Service Address: [REDACTED]

Bill Date: 08-MAY-2025

Due Date: 29-MAY-2025

**\$64.31**

Amount Due

Amount Enclosed

#### REMIT TO:

LIBERTY  
P.O. BOX 75660  
CHICAGO IL 60675-5660

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8-1-1

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\$1 \_\_\_ \$5 \_\_\_ \$10 \_\_\_ \$20 \_\_\_ Other \_\_\_ One-Time Contribution \_\_\_

## Account Information

Customer Name: CAMILLE S LOMBARDI-OLIVE

Service Address: [REDACTED]

Account Number: [REDACTED]



What do I owe?

**\$230.28**

How much did I use?

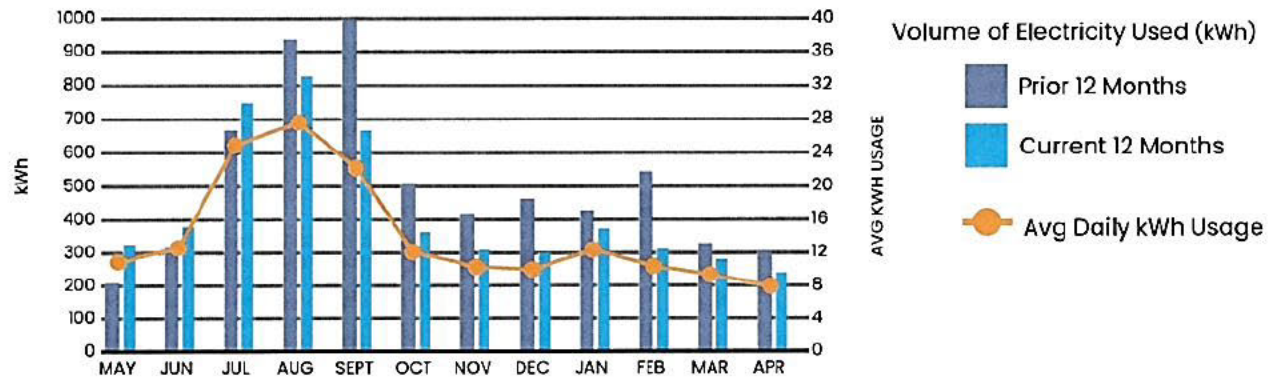
**239**

kWh

When is it due?

**May 2, 2025**

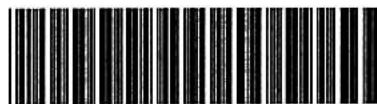
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Account Number: [REDACTED]

Service Address: [REDACTED]

Bill Date: 11-APR-2025

Due Date: 02-MAY-2025

**\$230.28**

Amount Due

Amount Enclosed

Please check box and see reverse for:  Assistance Donation

CAMILLE S LOMBARDI-OLIVE

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energy and water for life



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#### Glossary of Terms

For a definition of the additional billing terms, please visit: [www.libertyenergyandwater.com](http://www.libertyenergyandwater.com)

### Employee Identification

All Liberty service employees are uniformed and wear identification badges with the company logo, employee picture, and name. Please verify the badge or call us to confirm employee identification.

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Service Address: [REDACTED]

Account Number: [REDACTED]



What do I owe?

**\$181.78**

How much did I use?

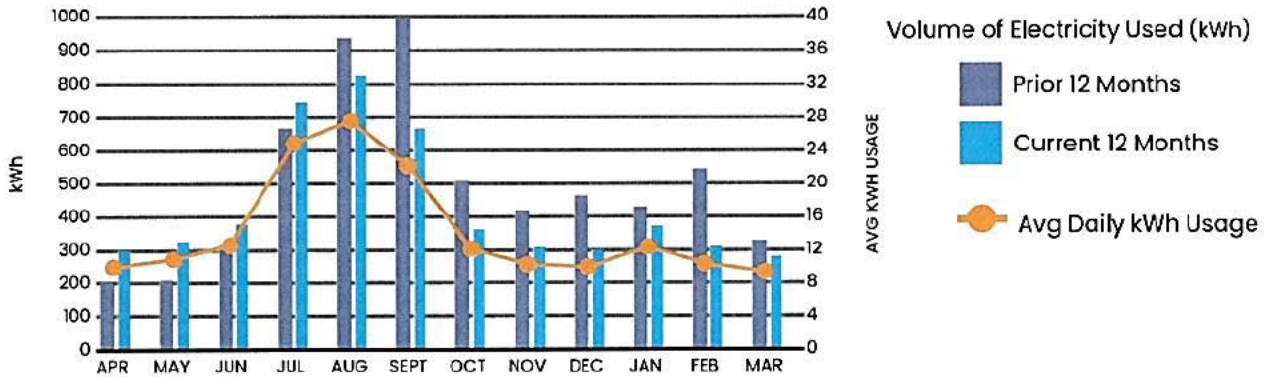
**280**

kWh

When is it due?

**Apr 22, 2025**

### Your Monthly Electricity Use At a Glance



### Important messages from Liberty



**ELECTRIC EMERGENCIES:** For electric emergencies, or to report power outages, call 1-800-206-2300

energy and water for life

Pay online at LibertyEnergyandWater.com, or return this portion with your payment. Please include your account number on your check and make payable to Liberty Utilities.



Account Number: [REDACTED]

Service Address: [REDACTED]

Bill Date: 28-MAR-2025

Due Date: 22-APR-2025

**\$181.78**

Amount Due

Amount Enclosed

Please check box and see reverse for:  Assistance Donation

CAMILLE S LOMBARDI-OLIVE



REMIT TO:

LIBERTY  
P.O. BOX 75660  
CHICAGO IL 60675-5660



Go green and sign up for paperless billing today! Online access gives you the ability to make payments, set up autopay and activate useful email or text notifications about your usage.



## Explanation of Regulations and Policies

For additional information please visit [www.LibertyEnergyandWater.com](http://www.LibertyEnergyandWater.com).

### Understanding Your Bill

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#### Due Date/Late Charge:

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#### February 2021 Storm and Asbury Costs:

For most of our rate classes, including our residential class, this charge of approximately 1 cent per kWh of energy usage is to primarily recover approximately \$305 million in costs incurred because of the 2021 extreme weather event called Winter Storm Uri and the Asbury generation plant that was removed from service after 50 years. Learn more at [www.libertyenergyandwater.com](http://www.libertyenergyandwater.com). BondCo is the owner of the rights to securitized utility tariff charges (SUTC). Liberty is acting as the servicer for BondCo.

#### Franchise Fee:

This fee is a tax levied by local municipalities that Liberty collects and passes on to those respective cities. Applicable state and local taxes are also charged.

#### Fuel Adjustment Clause:

This is the charge for the difference between the amount of fuel and purchased power costs established in the current base rate structure and the amount of actual fuel and purchased power costs incurred by Liberty. The rate changes twice a year. If fuel costs incurred by the Company are less than what is established in the current base rate structure, customers will see a credit in the Fuel Charge line. The charge includes no mark-up or profit for Liberty.

#### Meter Read Date:

This is typically the day before the start of the billing period.

#### Multiplier:

Converts the metered unit of measure to the standard billing unit of measure, where applicable.

#### Prorated Bill:

If applicable, we will adjust, or prorate, the charges on bills with more or less than the standard days of service.

#### Rate Code:

This code represents the rate used to calculate your bill.

#### Read Type:

If we are unable to read your meter, we will estimate your usage for the month.

#### Taxes:

This section summarizes state and local taxes, including city franchise tax, if applicable.

#### Units:

kWh= Kilowatt Hour

#### Usage Charge

The portion billed for the kilowatt hours of electricity used.



## Important Information

#### Customer Care and Emergency:

800-206-2300

#### Call before you Dig:

8-1-1

#### Website:

[www.LibertyEnergyandWater.com](http://www.LibertyEnergyandWater.com)

#### Social Media:

Facebook: @LibertyUtilitiesCentral

Youtube: @liberty-centralregion718



## Other Information

### General Correspondence

Please remember to include your name, 12-digit account number, service address, mailing address and phone number including the area code, on any correspondence to us. Contact us if you have had a change in mailing address or name, or you may be billed even after a move.

#### Mail to:

Liberty  
P.O. Box 127  
Joplin, MO 64802

#### Email to:

[customer.service@libertyutilities.com](mailto:customer.service@libertyutilities.com)

### Glossary of Terms

For a definition of the additional billing terms, please visit: [www.libertyenergyandwater.com](http://www.libertyenergyandwater.com)

### Employee Identification

All Liberty service employees are uniformed and wear identification badges with the company logo, employee picture, and name. Please verify the badge or call us to confirm employee identification.

### Financial Assistance

Liberty offers assistance programs and flexible payment options, including a payment arrangement program for residential and business customers to allow for additional time to spread out past due balances and make payments more manageable. Customers can learn more about our assistance options at [www.libertyenergyandwater.com](http://www.libertyenergyandwater.com).

Liberty has a list of various agencies that may be able to provide financial assistance for some portion of the utility bill. This list is available on our website or customers can call our Customer Care team at 800-206-2300.

### Dispute Resolution

Liberty is regulated by the Missouri Public Service Commission (PSC). Customers can contact the PSC at:

#### Missouri Public Service Commission:

200 Madison Street, PO Box 360  
Jefferson City, MO 65102-0360  
1-800-392-4211 / [www.psc.mo.gov](http://www.psc.mo.gov)

## Payment Options

## Billing Programs



### EFT (Automatic) Payments

Pay your bill automatically from your bank account.



### Online

[www.LibertyEnergyandWater.com](http://www.LibertyEnergyandWater.com)



### Phone

800-206-2300



### Mail Payments

Liberty  
P.O. Box 75660  
Chicago, IL 60675-5660



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Thank you for sharing with those in need in your community.

Please choose an amount to be billed monthly on your Liberty Statement.

\$1 \_\_\_ \$5 \_\_\_ \$10 \_\_\_ \$20 \_\_\_ Other \_\_\_ One-Time Contribution \_\_\_

## Account Information

Customer Name: CAMILLE S LOMBARDI-OLIVE

Service Address: [REDACTED]

Account Number: [REDACTED]



What do I owe?

**\$127.34**

How much did I use?

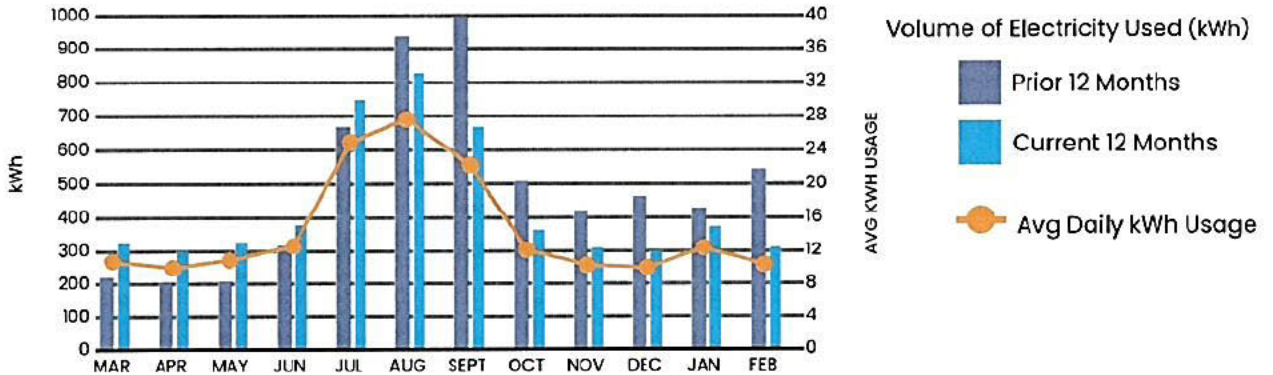
**310**

kWh

When is it due?

**Mar 4, 2025**

### Your Monthly Electricity Use At a Glance



### Important messages from Liberty



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energy and water for life

Pay online at LibertyEnergyandWater.com, or return this portion with your payment. Please include your account number on your check and make payable to Liberty Utilities.



Account Number: [REDACTED]

Service Address: [REDACTED]

Bill Date: 11-FEB-2025

Due Date: 04-MAR-2025

**\$127.34**

Amount Due

Amount Enclosed

Please check box and see reverse for:  Assistance Donation

CAMILLE S LOMBARDI-OLIVE

REMIT TO:

LIBERTY  
P.O. BOX 75660  
CHICAGO IL 60675-5660

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## Explanation of Regulations and Policies

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#### Units:

kWh = Kilowatt Hour

#### Usage Charge

The portion billed for the kilowatt hours of electricity used.



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800-206-2300

#### Call before you Dig:

8-1-1

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## Payment Options

## Billing Programs



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Liberty  
P.O. Box 75660  
Chicago, IL 60675-5660



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\$1 \_\_\_ \$5 \_\_\_ \$10 \_\_\_ \$20 \_\_\_ Other \_\_\_ One-Time Contribution \_\_\_

## Account Information

Customer Name: CAMILLE S LOMBARDI-OLIVE

Service Address: [REDACTED]

Account Number: [REDACTED]



What do I owe?

**\$126.91**

How much did I use?

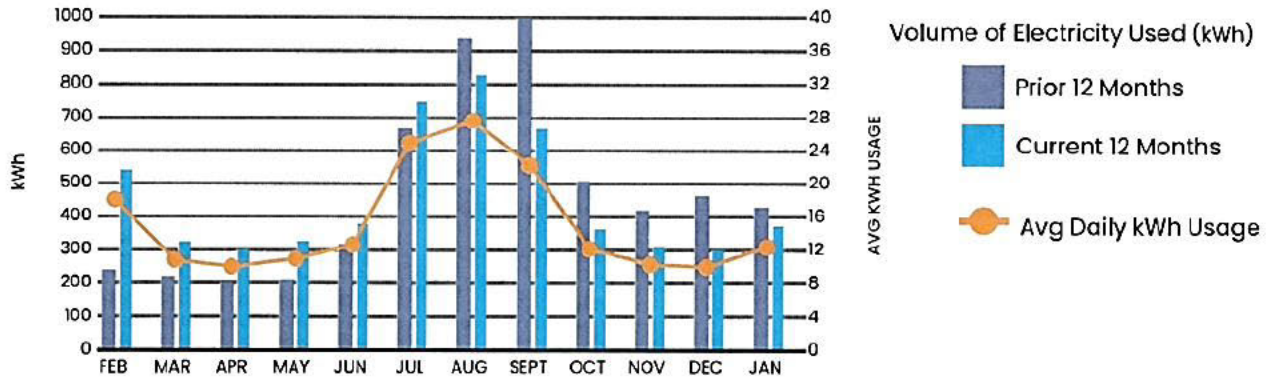
**371**

kWh

When is it due?

**Jan 21, 2025**

### Your Monthly Electricity Use At a Glance



### Important messages from Liberty



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energy and water for life

Pay online at LibertyEnergyandWater.com, or return this portion with your payment. Please include your account number on your check and make payable to Liberty Utilities



Account Number: [REDACTED]

Service Address: [REDACTED]

Bill Date: 09-JAN-2025

Due Date: 21-JAN-2025

**\$126.91**

Amount Due

Amount Enclosed

Please check box and see reverse for:  Assistance Donation

CAMILLE S LOMBARDI-OLIVE

REMIT TO:

LIBERTY  
P.O. BOX 75660  
CHICAGO IL 60675-5660

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1-800-392-4211 / [www.psc.mo.gov](http://www.psc.mo.gov)

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## Billing Programs



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Liberty  
P.O. Box 75660  
Chicago, IL 60675-5660



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Thank you for sharing with those in need in your community.

Please choose an amount to be billed monthly on your Liberty Statement.

\$1 \_\_\_ \$5 \_\_\_ \$10 \_\_\_ \$20 \_\_\_ Other \_\_\_ One-Time Contribution \_\_\_

Account Activity for Your Electric Service from 12/05/2024 - 01/07/2025  
 Rate: Time Choice Residential Rate Plan (Schedule TC-RG)  
 Next Scheduled Meter Read Date: 02/06/2025  
 Point of Delivery ID: 00000000000012147892



Meter Number	Type of Service	Read Type	Service Days	Billing Period	Current	Previous	KWH Used	Multiplier	Usage
██████████		Actual	34	12/5/24 - 1/7/25	31203.467	30832.632	370.835	1	370.835
	Off-Peak	Actual	34	12/5/24 - 1/7/25			78.690	1	78.690

**What am I paying for?** **Additional messages**

Previous Balance as of 12/09/2024	\$ 58.80
Payment(s) Received as of 01/09/2025	\$ 0.00
<b>Balance Forward</b>	<b>\$ 58.80</b>

New year, new savings goals? We've got an app for that!  
 Manage your account – anytime, anywhere  
 Track and compare your usage  
 Find programs to help you save  
 Learn more about our My Account app by visiting our website.

**Current Charges**

ELECTRICITY CHARGES	QUANTITY USED	COST PER KWH		
Customer Charge			\$	13.00
Usage Charge	370.8350 KWH	\$ 0.140310	\$	52.03
Off Peak Credit	78.6900 KWH	\$ -0.020000	\$	-1.57
Energy Efficiency Prgm Cost	370.8350 KWH	\$ 0.000280	\$	0.10
Energy Efficiency Investment	370.8350 KWH	\$ 0.000800	\$	0.30
February 2021 Storm And Asbury Costs	370.8350 KWH	\$ 0.008029	\$	2.98
Fuel Adjustment Clause	370.8350 KWH	\$ 0.003420	\$	1.27
<b>TOTAL ELECTRICITY CHARGES</b>			<b>\$</b>	<b>68.11</b>
<b>TOTAL CURRENT CHARGES</b>			<b>\$</b>	<b>68.11</b>

Liberty offers a worry-free way to pay your bill on time. With Automatic Payments your monthly payment will be automatically deducted from the account of your choice so you never have to worry about missing a bill deadline. Once you've enrolled in paperless billing, you can select this option. Visit our website, [www.libertyenergyandwater.com](http://www.libertyenergyandwater.com), to get started!

**Total Amount Due** **\$ 126.91**



Account Activity for Your Electric Service from 05/07/2025 - 06/05/2025

Rate: Time Choice Residential Rate Plan (Schedule TC-RG)

Next Scheduled Meter Read Date: 07/07/2025

Point of Delivery ID: 0000000000012147892



Meter Number	Type of Service	Read Type	Service Days	Billing Period	Current	Previous	KWH Used	Multiplier	Usage
	Off-Peak	Actual	30	5/7/25 - 6/5/25	32812.963	32375.779	437.184	1	437.184
		Actual	30	5/7/25 - 6/5/25			141.987	1	141.987

What am I paying for?

Additional messages

Previous Balance as of 05/08/2025	\$ 64.31
Payment(s) Received as of 06/09/2025	\$ 0.00
<b>Balance Forward</b>	<b>\$ 64.31</b>

Current Charges

ELECTRICITY CHARGES	QUANTITY USED	COST PER KWH		
Customer Charge			\$	13.00
Usage Charge	437.1840 KWH	\$ 0.140310	\$	61.34
Energy Efficiency Investment	437.1840 KWH	\$ 0.000800	\$	0.35
Energy Efficiency Prgm Cost	437.1840 KWH	\$ 0.000280	\$	0.12
February 2021 Storm And Asbury Costs	437.1840 KWH	\$ 0.009938	\$	4.34
Fuel Adjustment Clause	368.6300 KWH	\$ 0.003420	\$	1.26
Fuel Adjustment Clause	68.5540 KWH	\$ 0.005660	\$	0.39
Off Peak Credit	141.9870 KWH	\$ -0.020000	\$	-2.84
<b>TOTAL ELECTRICITY CHARGES</b>			<b>\$</b>	<b>77.96</b>
<b>TOTAL CURRENT CHARGES</b>			<b>\$</b>	<b>77.96</b>

Total Amount Due

\$ 142.27

Residential Customers: Summer Season rates take effect on June 16. The Summer Season, which has a higher per kilowatt-hour cost, will be the first four monthly billing periods billed on and after June 16. The Winter Season, which has a lower per kilowatt-hour cost, is the remaining eight monthly billing periods of the calendar year. For simple, low- or no-cost energy tips that can help you conserve energy, visit [www.libertyenergyandwater.com](http://www.libertyenergyandwater.com) or contact us at 1-800-206-2300.

Time Choice Plus Residential Customers: Summer Season rates take effect June 1 - September 30. For simple, low- or no-cost energy tips that can help you conserve energy, visit [www.libertyenergyandwater.com](http://www.libertyenergyandwater.com) or contact us at 1-800-206-2300. Winter Season is the remaining months of the calendar year.

Our Budget Billing Program (formerly Average Payment Plan) can help you manage your electric bill, but you must pay your monthly budget bill amount in full and on time. If your account becomes past due, your budget billing plan will end. At that time, your entire account balance is due, including any amount that has been deferred under the plan. Enrolling in Automatic Payments can help ensure that your bill is paid on time. However, if you're having trouble paying your monthly budget bill, please call our customer care team at 1-800-206-2300 for assistance.



Meter Number	Type of Service	Read Type	Service Days	Billing Period	Current	Previous	KWH Used	Multiplier	Usage
		Actual	32	4/5/25 - 5/6/25	32375.779	32032.09	343.689	1	343.689
	Off-Peak	Actual	32	4/5/25 - 5/6/25			94.234	1	94.234

### What am I paying for?

### Additional messages

Previous Balance as of 04/11/2025	\$ 230.28
Payment(s) Received as of 05/08/2025	\$ -230.28
<b>Balance Forward</b>	<b>\$ 0.00</b>

### Current Charges

ELECTRICITY CHARGES	QUANTITY USED	COST PER KWH		
Customer Charge			\$	13.00
Usage Charge	343.6890 KWH	\$ 0.140310	\$	48.22
Off Peak Credit	94.2340 KWH	\$ -0.020000	\$	-1.88
Energy Efficiency Prgm Cost	343.6890 KWH	\$ 0.000280	\$	0.10
Energy Efficiency Investment	343.6890 KWH	\$ 0.000800	\$	0.27
February 2021 Storm And Asbury Costs	343.6890 KWH	\$ 0.009938	\$	3.42
Fuel Adjustment Clause	343.6890 KWH	\$ 0.003420	\$	1.18
<b>TOTAL ELECTRICITY CHARGES</b>			<b>\$</b>	<b>64.31</b>
<b>TOTAL CURRENT CHARGES</b>			<b>\$</b>	<b>64.31</b>
<b>Total Amount Due</b>			<b>\$</b>	<b>64.31</b>

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Time Choice Plus Residential Customers: Summer Season rates take effect June 1 - September 30. For simple, low- or no-cost energy tips that can help you conserve energy, visit [www.libertyenergyandwater.com](http://www.libertyenergyandwater.com) or contact us at 1-800-206-2300. Winter Season is the remaining months of the calendar year.

Kickstart your summer with savings tips. Get started with these: Monitor your usage with My Account. Weatherize your home by sealing air leaks around windows, doors, and vents. Grill outside to reduce extra heat in your home from kitchen appliances. Invest in smart tools like smart thermostats and smart appliances. Look for the ENERGY STAR® label. For more savings tips, visit [www.libertyenergyandwater.com](http://www.libertyenergyandwater.com).

**May is National Electrical Safety Month** – these tips can help you and your family stay safe around electricity: Use outlet covers in homes with small children or curious occupants. Stay 30 feet away from downed wires and report them immediately. When using a ladder, stay 10 feet away from overhead powerlines. For more ways to stay safe, visit our website.

Account Activity for Your Electric Service from 02/07/2025 - 03/06/2025

Rate: Time Choice Residential Rate Plan (Schedule TC-RG)

Next Scheduled Meter Read Date: 04/04/2025

Point of Delivery ID: 0000000000012147892



Meter Number	Type of Service	Read Type	Service Days	Billing Period	Current	Previous	KWH Used	Multiplier	Usage
		Actual	28	2/7/25 - 3/6/25	31793.138	31513.537	279.601	1	279.601
	Off-Peak	Actual	28	2/7/25 - 3/6/25			64.353	1	64.353

**What am I paying for?** **Additional messages**

Previous Balance as of 02/11/2025	\$ 127.34
Payment(s) Received as of 03/28/2025	\$ 0.00
<b>Balance Forward</b>	<b>\$ 127.34</b>

**Current Charges**

ELECTRICITY CHARGES	QUANTITY USED	COST PER KWH		
Customer Charge			\$	13.00
Usage Charge	279.6010 KWH	\$ 0.140310	\$	39.23
Off Peak Credit	64.3530 KWH	\$ -0.020000	\$	-1.29
Energy Efficiency Prgm Cost	279.6010 KWH	\$ 0.000280	\$	0.08
Energy Efficiency Investment	279.6010 KWH	\$ 0.000800	\$	0.22
February 2021 Storm And Asbury Costs	279.6010 KWH	\$ 0.008029	\$	2.24
Fuel Adjustment Clause	279.6010 KWH	\$ 0.003420	\$	0.96
<b>TOTAL ELECTRICITY CHARGES</b>			<b>\$</b>	<b>54.44</b>
<b>TOTAL CURRENT CHARGES</b>			<b>\$</b>	<b>54.44</b>

**Total Amount Due** **\$ 181.78**

We apologize for the delay of this bill. The due date has been extended so that you have our standard 21 days from billing to pay. There will be no late fees charged due to this delay. If you need additional time to pay, please contact us to set up a payment arrangement. You are allowed at least two times the number of months to pay the total amount due. If you are enrolled in automatic payments, your payment will draft on your due date. If you have set up a preferred due date with Liberty, your account may have already drafted for this bill on that date. If your preferred due date is within ten days after this bill date, your automatic payment may be delayed until your May bill preferred due date. Please contact us with any questions.

We're extreme weather ready. You can be too. Be prepared before, during, and after any storm:

- Make an emergency plan for your family
- Create an emergency preparedness kit
- Download the Liberty My Account mobile app and enroll in outage notifications

Learn more at [libertyenergyandwater.com](http://libertyenergyandwater.com).

Account Activity for Your Electric Service from 03/07/2025 - 04/04/2025  
 Rate: Time Choice Residential Rate Plan (Schedule TC-RG)  
 Next Scheduled Meter Read Date: 05/06/2025  
 Point of Delivery ID: 0000000000012147892



Meter Number	Type of Service	Read Type	Service Days	Billing Period	Current	Previous	KWH Used	Multiplier	Usage
		Actual	29	3/7/25 - 4/4/25	32032.09	31793.138	238.952	1	238.952
	Off-Peak	Actual	29	3/7/25 - 4/4/25			54.365	1	54.365

**What am I paying for?** **Additional messages**

Previous Balance as of 03/28/2025	\$ 181.78
Payment(s) Received as of 04/11/2025	\$ 0.00
<b>Balance Forward</b>	<b>\$ 181.78</b>

**Current Charges**

ELECTRICITY CHARGES	QUANTITY USED	COST PER KWH		
Customer Charge			\$	13.00
Usage Charge	238.9520 KWH	\$ 0.140310	\$	33.53
Off Peak Credit	54.3650 KWH	\$ -0.020000	\$	-1.09
Energy Efficiency Prgm Cost	238.9520 KWH	\$ 0.000280	\$	0.07
Energy Efficiency Investment	238.9520 KWH	\$ 0.000800	\$	0.19
February 2021 Storm And Asbury Costs	205.3610 KWH	\$ 0.008029	\$	1.65
February 2021 Storm And Asbury Costs	33.5910 KWH	\$ 0.009938	\$	0.33
Fuel Adjustment Clause	238.9520 KWH	\$ 0.003420	\$	0.82
<b>TOTAL ELECTRICITY CHARGES</b>			<b>\$</b>	<b>48.50</b>
<b>TOTAL CURRENT CHARGES</b>			<b>\$</b>	<b>48.50</b>

**Total Amount Due** **\$ 230.28**

April is National Safe Digging month. Remember - whether you're planting a tree, adding a fence, or changing your landscaping, you must always call 811 in advance of digging. Dig Safe: it's free; it's safe, it's the law. For more information, visit [www.call811.com](http://www.call811.com).

Enjoy the benefits of Paperless Billing! You'll be so impressed with how much faster and more efficient it is to get your bills directly to your inbox, not to mention save some precious counter space. Plus, you can download PDF copies of your bills and check your account at any time online. Visit [www.libertyenergyandwater.com](http://www.libertyenergyandwater.com) to sign up today.

Account Activity for Your Electric Service from 06/06/2025 - 07/07/2025

Rate: Time Choice Residential Rate Plan (Schedule TC-RG)

Next Scheduled Meter Read Date: 08/06/2025

Point of Delivery ID: 00000000000012147892



Meter Number	Type of Service	Read Type	Service Days	Billing Period	Current	Previous	KWH Used	Multiplier	Usage
		Actual	32	6/6/25 - 7/7/25	33472.141	32812.963	659.178	1	659.178
	Off-Peak	Actual	32	6/6/25 - 7/7/25			203.919	1	203.919

**What am I paying for?** **Additional messages**

Previous Balance as of 06/09/2025	\$ 142.27
Payment(s) Received as of 07/09/2025	\$ 0.00
<b>Balance Forward</b>	<b>\$ 142.27</b>

Summer heat can mean increased energy usage to keep your home cool and comfortable. Smooth out seasonal waves in your energy bill with Budget Billing (formerly Average Payment Plan). Learn more at [www.libertyenergyandwater.com](http://www.libertyenergyandwater.com).

**Current Charges**

ELECTRICITY CHARGES	QUANTITY USED	COST PER KWH		
Customer Charge				\$ 13.00
Usage Charge	600.0000 KWH	\$ 0.140310		\$ 84.19
Usage Charge	59.1780 KWH	\$ 0.140310		\$ 8.30
Energy Efficiency Investment	659.1780 KWH	\$ 0.000800		\$ 0.53
Energy Efficiency Prgm Cost	659.1780 KWH	\$ 0.000280		\$ 0.18
February 2021 Storm And Asbury Costs	659.1780 KWH	\$ 0.009938		\$ 6.55
Fuel Adjustment Clause	659.1780 KWH	\$ 0.005660		\$ 3.73
Off Peak Credit	203.9190 KWH	\$ -0.020000		\$ -4.08
<b>TOTAL ELECTRICITY CHARGES</b>				<b>\$ 112.40</b>
<b>TOTAL CURRENT CHARGES</b>				<b>\$ 112.40</b>

**Total Amount Due** \$ 254.67

**From:** [Amber Gonzalez](#)  
**To:** [Adjudication Hearing Exhibits](#)  
**Subject:** Fwd: Double billed for Asbury  
**Date:** Friday, July 25, 2025 4:21:21 PM  
**Attachments:** [1646\\_001.pdf](#)

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This was sent to the Missouri Commission as a complaint May 27th. I received a phone call later from the Commission saying that Liberty produced a bill for the same amount with only one charge each for Asbury. I was never given the copy Libery gave to the Commission.

Thankyou

Amber Gonzalez





### Summary of Luminaire Type

SIZE OF STREET LIGHT LUMENS	KWH USAGE	MULTIPLIER (NO # OF BULBS)	TOTAL KWH
Mercury Vapor 6800 Std	65	1	65

What am I paying for?
Additional messages

### Current Charges

ELECTRICITY CHARGES	QUANTITY USED	COST PER UNIT		
Mercury Vapor 6800 Std	1	\$ 16.490000	\$	16.49
February 2021 Storm And Asbury	31.3793 KWH	\$ 0.008029	\$	0.25
Costs				
February 2021 Storm And Asbury	33.6207 KWH	\$ 0.009938	\$	0.33
Costs				
Fuel Adjustment Clause	65.0000 KWH	\$ 0.003420	\$	0.22
<b>TOTAL ELECTRICITY CHARGES</b>			\$	<b>17.29</b>
<b>TAX CHARGES</b>				
County of Newton   \$17.29 @ 1.625%			\$	0.28
<b>TOTAL TAX CHARGES</b>			\$	<b>0.28</b>
<b>TOTAL CURRENT CHARGES</b>			\$	<b>17.57</b>

**Total Amount Due** \$ **17.57**



Account Activity for Your Electric Service from 03/18/2025 - 04/15/2025

Rate: Time Choice Residential Rate Plan (Schedule TC-RG)

Service Address: [Redacted]

Point of Delivery ID: 00000000000012035081



Meter Number	Type of Service	Read Type	Service Days	Billing Period	Current	Previous	KWH Used	Multiplier	Usage
[Redacted]		Actual	29	3/18/25 - 4/15/25	48135.62	47447.249	688.371	1	688.371
	Off-Peak	Actual	29	3/18/25 - 4/15/25			315.422	1	315.422

What am I paying for? Additional messages

Current Charges

ELECTRICITY CHARGES	QUANTITY USED	COST PER KWH		
Customer Charge			\$	13.00
Usage Charge	600.0000 KWH	\$ 0.140310	\$	84.19
Usage Charge	88.3710 KWH	\$ 0.116510	\$	10.30
Off Peak Credit	315.4220 KWH	\$ -0.020000	\$	-6.31
Energy Efficiency Prgm Cost	688.3710 KWH	\$ 0.000280	\$	0.19
Energy Efficiency Investment	688.3710 KWH	\$ 0.000800	\$	0.55
February 2021 Storm And Asbury	326.4710 KWH	\$ 0.008029	\$	2.62
Costs				
February 2021 Storm And Asbury	361.9000 KWH	\$ 0.009938	\$	3.60
Costs				
Fuel Adjustment Clause	688.3710 KWH	\$ 0.003420	\$	2.35
<b>TOTAL ELECTRICITY CHARGES</b>			\$	<b>110.49</b>
<b>TAX CHARGES</b>				
County of Newton   \$110.49 @ 1.625%			\$	1.80
<b>TOTAL TAX CHARGES</b>			\$	<b>1.80</b>
<b>TOTAL CURRENT CHARGES</b>			\$	<b>112.29</b>
<b>Total Amount Due</b>			\$	<b>112.29</b>





Meter Number	Type of Service	Read Type	Service Days	Billing Period	Current	Previous	KWH Used	Multiplier	Usage
[REDACTED]	Off-Peak	Actual	29	3/18/25 - 4/15/25	2155.868	2055.729	100.139	1	100.139
		Actual	29	3/18/25 - 4/15/25			31.762	1	31.762

What am I paying for? Additional messages

**Current Charges**

ELECTRICITY CHARGES	QUANTITY USED	COST PER KWH		
Customer Charge			\$	13.00
Usage Charge	100.1390 KWH	\$ 0.140310	\$	14.05
Off Peak Credit	31.7620 KWH	\$ -0.020000	\$	-0.64
Energy Efficiency Prgm Cost	100.1390 KWH	\$ 0.000280	\$	0.03
Energy Efficiency Investment	100.1390 KWH	\$ 0.000800	\$	0.08
February 2021 Storm And Asbury Costs	12.3070 KWH	\$ 0.008029	\$	0.10
February 2021 Storm And Asbury Costs	87.8320 KWH	\$ 0.009938	\$	0.87
Fuel Adjustment Clause	100.1390 KWH	\$ 0.003420	\$	0.34
<b>TOTAL ELECTRICITY CHARGES</b>			\$	<b>27.83</b>
<b>TAX CHARGES</b>				
County of Newton   \$27.83 @ 1.625%			\$	0.45
<b>TOTAL TAX CHARGES</b>			\$	<b>0.45</b>
<b>TOTAL CURRENT CHARGES</b>			\$	<b>28.28</b>

**Total Amount Due** **\$ 28.28**



# Additional News

## Kickstart your summer with these savings tips

A few small steps could help you save.

### Monitor your usage with My Account

Track your usage with easy-to-read graphs, helping you better control your usage.

### Weatherize your home

Sealing air leaks around windows, doors, and vents could help save energy and make your home more comfortable.

### Beat the heat

Instead of cooking indoors, try grilling outside to reduce the heat coming into your home, which could decrease the load on your air conditioner.

### Look for leaks

Leaks are sneaky and can waste a lot of water over a short period of time, adding up to wasted money. Regularly check faucets, toilets, shower heads, and irrigation systems for leaks and repair them to help save.

### Invest in smart tools

Smart thermostats, smart appliances, and smart irrigation controllers all use technology to help you save.



**Start saving today!**



## It's not shocking - safety is key



**Scan for more safety tips**

We rely on electricity every day, so it's important to know how to safely use and be around electrical technology, appliances, and infrastructure.

In recognition of National Electrical Safety Month, here are some tips to help you and your family stay safe.

- Stay 30 feet away from downed power lines and report them immediately by calling 911 or the utility.
- Unplug appliances by holding the plug head, not the cord.
- Unplug small appliances, especially items that produce heat, such as space heaters and hair tools, when they are not in use.
- Do not allow electrical or extension cords to run through water on the ground.

## Account Information

Customer Name: AMBER L GONZALEZ

Account Number: [REDACTED]



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[REDACTED]	HOUSE	\$	17.57	[REDACTED]	\$	28.28
		\$	112.29			



**From:** [Amber Gonzalez](#)  
**To:** [Adjudication Hearing Exhibits](#)  
**Subject:** Fwd: Bill received 5 different times  
**Date:** Friday, July 25, 2025 4:29:37 PM  
**Attachments:** [1648\\_001.pdf](#)

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This is a bill I received a total of 5 times. I called Liberty and asked why I keep receiving the same invoice and why it's in the amount of \$0 and was told "if nothing is due don't worry about it," by the customer service representative. I then went to the Liberty office in Neosho and asked about this bill and was told that all billing is done from a 3rd party source and they can do nothing to help except send an email to an automated system that decides whether to send it on or not. No one from Liberty tried to contact me to resolve this issue.

If you have any questions or would like more evidence of Liberty's inability to bill correctly please let me know and I'd be happy to send more information.

Thankyou

Amber Gonzalez



# Account Information

Customer Name: AMBER L GONZALEZ  
Account Number: [REDACTED]



What do I owe?

\$0.00

How much did I use?

2,624  
kWh

When is it due?

Mar 25, 2025

## Your Bill At a Glance

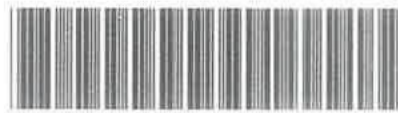
Previous Balance as of 02/06/2025	\$	163.03
Payment(s) Received as of 03/31/2025	\$	-163.03
<b>Balance Forward</b>	<b>\$</b>	<b>0.00</b>
<b>TOTAL NEW CHARGES</b>	<b>\$</b>	<b>0.00</b>

**Total Amount Due**

\$ 0.00

energy and water for life

Pay online at LibertyEnergyandWater.com, or return this portion with your payment. Please include your account number on your check and make payable to Liberty Utilities



Account Number: [REDACTED]

Bill Date: 31-MAR-2025

Due Date: 25-MAR-2025

\$0.00

Amount Due

Amount Enclosed

### LATE PAYMENT FEE:

Payments received after the due date are subject to a monthly late fee.

Please check box and see reverse for:  Assistance Donation

016675 000004030



AMBER L GONZALEZ  
[REDACTED]

### REMIT TO:

LIBERTY  
P.O. BOX 75660  
CHICAGO IL 60675-5660



Go green and sign up for paperless billing today! Online access gives you the ability to make payments, set up autopay and activate useful email or text notifications about your usage.



## Explanation of Regulations and Policies

For additional information please visit [www.LibertyEnergyandWater.com](http://www.LibertyEnergyandWater.com).



## Other Information

### General Correspondence

Please remember to include your name, 12-digit account number, service address, mailing address and phone number including the area code, on any correspondence to us. Contact us if you have had a change in mailing address or name, or you may be billed even after a move.

**Mail to:**  
Liberty  
P.O. Box 127  
Joplin, MO 64802

**Email to:**  
[customer.service@Libertyutilities.com](mailto:customer.service@Libertyutilities.com)

### Glossary of Terms

For a definition of the additional billing terms, please visit:  
[www.libertyenergyandwater.com](http://www.libertyenergyandwater.com)

### Employee Identification

All Liberty service employees are uniformed and wear identification badges with the company logo, employee picture, and name. Please verify the badge or call us to confirm employee identification.

### Financial Assistance

Liberty offers assistance programs and flexible payment options, including a payment arrangement program for residential and business customers to allow for additional time to spread out past due balances and make payments more manageable. Customers can learn more about our assistance options at [www.libertyenergyandwater.com](http://www.libertyenergyandwater.com).

Liberty has a list of various agencies that may be able to provide financial assistance for some portion of the utility bill. This list is available on our website or customers can call our Customer Care team at 800-206-2300.

### Dispute Resolution

Liberty is regulated by the Missouri Public Service Commission (PSC). Customers can contact the PSC at:

**Missouri Public Service Commission:**  
200 Madison Street, PO Box 360  
Jefferson City, MO 65102-0360  
1-800-392-4211 / [www.psc.mo.gov](http://www.psc.mo.gov)

## Understanding Your Bill

### Customer Charge:

A fixed monthly charge to cover costs to meter and bill your account and provide customer service.

### Due Date/Late Charge:

Please pay your bill by the due date to avoid a late charge.

### February 2021 Storm and Asbury Costs:

For most of our rate classes, including our residential class, this charge of approximately 1 cent per kWh of energy usage is to primarily recover approximately \$305 million in costs incurred because of the 2021 extreme weather event called Winter Storm Uri and the Asbury generation plant that was removed from service after 50 years. Learn more at [www.libertyenergyandwater.com](http://www.libertyenergyandwater.com). BondCo is the owner of the rights to securitized utility tariff charges (SUTC). Liberty is acting as the servicer for BondCo.

### Franchise Fee:

This fee is a tax levied by local municipalities that Liberty collects and passes on to those respective cities. Applicable state and local taxes are also charged.

### Fuel Adjustment Clause:

This is the charge for the difference between the amount of fuel and purchased power costs established in the current base rate structure and the amount of actual fuel and purchased power costs incurred by Liberty. The rate changes twice a year. If fuel costs incurred by the Company are less than what is established in the current base rate structure, customers will see a credit in the Fuel Charge line. The charge includes no mark-up or profit for Liberty.

### Meter Read Date:

This is typically the day before the start of the billing period.

### Multiplier:

Converts the metered unit of measure to the standard billing unit of measure, where applicable.

### Prorated Bill:

If applicable, we will adjust, or prorate, the charges on bills with more or less than the standard days of service.

### Rate Code:

This code represents the rate used to calculate your bill.

### Read Type:

If we are unable to read your meter, we will estimate your usage for the month.

### Taxes:

This section summarizes state and local taxes, including city franchise tax, if applicable.

### Units:

kWh= Kilowatt Hour

### Usage Charge

The portion billed for the kilowatt hours of electricity used.



## Important Information

### Customer Care and Emergency:

800-206-2300

### Website:

[www.LibertyEnergyandWater.com](http://www.LibertyEnergyandWater.com)

### Call before you Dig:

8-1-1

### Social Media:

Facebook: @LibertyUtilitiesCentral

Youtube: @liberty-centralregion718

## Payment Options



### EFT (Automatic) Payments

Pay your bill automatically from your bank account.



### Online

[www.LibertyEnergyandWater.com](http://www.LibertyEnergyandWater.com)



### Phone

800-206-2300



### Mail Payments

Liberty  
P.O. Box 75660  
Chicago, IL 60675-5660



### In Person

Visit [LibertyEnergyandWater.com](http://LibertyEnergyandWater.com) for our office locations or authorized payment centers.

## Billing Programs

### Budget Billing (Formerly Average Payment Plan "APP")

Allows you to spread out payments over the year, avoiding high and low fluctuations in your monthly bill. The statement will also show the difference between Budget Billing and Actual Charges to Date otherwise known as Settlement Amount.

### Installment Plan

An extended payment plan where past-due bills may be paid in installments over a specific time period. The Statement will also show the Remaining Installment Plan amount to be billed.

### Project Help Energy Assistance Program

Project Help is an assistance program created to meet emergency energy-related expenses of the elderly and/or customers with disabilities. Project Help is funded through voluntary donations. Visit our website for more information and to sign up for the program. All donations are tax deductible.

Thank you for sharing with those in need in your community.

Please choose an amount to be billed monthly on your Liberty Statement.

\$1 \_\_\_ \$5 \_\_\_ \$10 \_\_\_ \$20 \_\_\_ Other \_\_\_ One-Time Contribution \_\_\_

Account Information

Customer Name: AMBER L GONZALEZ  
Account Number: [REDACTED]



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[REDACTED]		\$	0.00	[REDACTED]		\$	0.00
[REDACTED] HOUSE		\$	0.00				





Meter Number	Type of Service	Read Type	Service Days	Billing Period	Current	Previous	KWH Used	Multiplier	Usage
[REDACTED]		Actual	33	8/16/24 - 9/17/24	1996.142	1983.554	12.588	1	12.588
	Off-Peak	Actual	33	8/16/24 - 9/17/24			2.152	1	2.152

What am I paying for? Additional messages

Current Charges

ELECTRICITY CHARGES	QUANTITY USED	COST PER KWH		
Customer Charge			\$	13.00
Usage Charge	12.5880 KWH	\$ 0.140310	\$	1.77
Off Peak Credit	2.1520 KWH	\$ -0.020000	\$	-0.04
Energy Efficiency Investment	12.5880 KWH	\$ 0.000510	\$	0.01
February 2021 Storm And Asbury Costs	12.5880 KWH	\$ 0.010474	\$	0.13
Fuel Adjustment Clause	12.5880 KWH	\$ 0.008110	\$	0.10
<b>TOTAL ELECTRICITY CHARGES</b>			<b>\$</b>	<b>14.97</b>
<b>TAX CHARGES</b>				
County of Newton   \$14.97 @ 1.625%			\$	0.24
<b>TOTAL TAX CHARGES</b>			<b>\$</b>	<b>0.24</b>
<b>TOTAL CURRENT CHARGES</b>			<b>\$</b>	<b>15.21</b>
<b>Total Amount Due</b>			<b>\$</b>	<b>15.21</b>

Need help paying your utility bills? There are free community programs that can help you pay your electric and other utility bills. Visit our website at [www.libertyenergyandwater.com](http://www.libertyenergyandwater.com) to find an assistance agency near you. If you meet the income requirements and you have received a Final Notice or Shut-Off Notice, you may qualify for weather-related energy crisis assistance and should contact your local energy assistance agency immediately.







Meter Number	Type of Service	Read Type	Service Days	Billing Period	Current	Previous	KWH Used	Multiplier	Usage
[REDACTED]		Actual	32	1/17/25 - 2/17/25	2036.563	2028.384	8.179	1	8.179
	Off-Peak	Actual	32	1/17/25 - 2/17/25			2.097	1	2.097

What am I paying for? Additional messages

Current Charges

ELECTRICITY CHARGES	QUANTITY USED	COST PER KWH		
Customer Charge			\$	13.00
Usage Charge	8.1790 KWH	\$ 0.140310	\$	1.15
Off Peak Credit	2.0970 KWH	\$ -0.020000	\$	-0.04
Energy Efficiency Investment	8.1790 KWH	\$ 0.000800	\$	0.01
February 2021 Storm And Asbury Costs	8.1790 KWH	\$ 0.008029	\$	0.07
Fuel Adjustment Clause	8.1790 KWH	\$ 0.003420	\$	0.03
<b>TOTAL ELECTRICITY CHARGES</b>			\$	<b>14.22</b>
<b>TAX CHARGES</b>				
County of Newton   \$14.22 @ 1.625%			\$	0.23
<b>TOTAL TAX CHARGES</b>			\$	<b>0.23</b>
<b>TOTAL CURRENT CHARGES</b>			\$	<b>14.45</b>
<b>Total Amount Due</b>			\$	<b>14.45</b>

00000000000011972346



Account Activity for Your Electric Service from 12/17/2024 - 01/16/2025

Rate: Time Choice Residential Rate Plan (Schedule TC-RG)

Service Address: [REDACTED]

Point of Delivery ID: 00000000000011972346

Meter Number	Type of Service	Read Type	Service Days	Billing Period	Current	Previous	KWH Used	Multiplier	Usage
[REDACTED]		Actual	31	12/17/24 - 1/16/25	2028.384	2021.174	7.21	1	7.210
	Off-Peak	Actual	31	12/17/24 - 1/16/25			2.256	1	2.256

What am I paying for? Additional messages

Current Charges

ELECTRICITY CHARGES	QUANTITY USED	COST PER KWH		
Customer Charge			\$	13.00
Usage Charge	7.2100 KWH	\$ 0.140310	\$	1.01
Off Peak Credit	2.2560 KWH	\$ -0.020000	\$	-0.05
Energy Efficiency Investment	7.2100 KWH	\$ 0.000800	\$	0.01
February 2021 Storm And Asbury Costs	7.2100 KWH	\$ 0.008029	\$	0.06
Fuel Adjustment Clause	7.2100 KWH	\$ 0.003420	\$	0.02
<b>TOTAL ELECTRICITY CHARGES</b>			<b>\$</b>	<b>14.05</b>
<b>TAX CHARGES</b>				
County of Newton   \$14.05 @ 1.625%			\$	0.23
<b>TOTAL TAX CHARGES</b>			<b>\$</b>	<b>0.23</b>
<b>TOTAL CURRENT CHARGES</b>			<b>\$</b>	<b>14.28</b>

Total Amount Due \$ 14.28



**Account Activity for Your Electric Service from 11/19/2024 - 12/16/2024**

**Rate:** Time Choice Residential Rate Plan (Schedule TC-RG)

**Service Address:** [REDACTED]

**Point of Delivery ID:** 00000000000011972346



Meter Number	Type of Service	Read Type	Service Days	Billing Period	Current	Previous	KWH Used	Multiplier	Usage
[REDACTED]		Actual	28	11/19/24 - 12/16/24	2021.174	2011.767	9.407	1	9.407
	Off-Peak	Actual	28	11/19/24 - 12/16/24			1.923	1	1.923

What am I paying for?

Additional messages

**Current Charges**

ELECTRICITY CHARGES	QUANTITY USED	COST PER KWH		
Customer Charge			\$	13.00
Usage Charge	9.4070 KWH	\$ 0.140310	\$	1.32
Off Peak Credit	1.9230 KWH	\$ -0.020000	\$	-0.04
Energy Efficiency Investment	9.4070 KWH	\$ 0.000800	\$	0.01
February 2021 Storm And Asbury Costs	3.7040 KWH	\$ 0.010474	\$	0.04
February 2021 Storm And Asbury Costs	5.7030 KWH	\$ 0.008029	\$	0.05
Fuel Adjustment Clause	3.7040 KWH	\$ 0.008110	\$	0.03
Fuel Adjustment Clause	5.7030 KWH	\$ 0.003420	\$	0.02
<b>TOTAL ELECTRICITY CHARGES</b>			\$	<b>14.43</b>
<b>TAX CHARGES</b>				
County of Newton   \$14.43 @ 1.625%			\$	0.23
<b>TOTAL TAX CHARGES</b>			\$	<b>0.23</b>
<b>TOTAL CURRENT CHARGES</b>			\$	<b>14.66</b>

**Total Amount Due**

**\$ 14.66**

**Account Activity for Your Electric Service from 10/17/2024 - 11/18/2024**

**Rate:** Time Choice Residential Rate Plan (Schedule TC-RG)

**Service Address:** [REDACTED]

**Point of Delivery ID:** 000000000000011972346



Meter Number	Type of Service	Read Type	Service Days	Billing Period	Current	Previous	KWH Used	Multiplier	Usage
[REDACTED]		Actual	33	10/17/24 - 11/18/24	2011.767	2002.359	9.408	1	9.408
	Off-Peak	Actual	33	10/17/24 - 11/18/24			2.222	1	2.222

What am I paying for?
Additional messages

**Current Charges**

ELECTRICITY CHARGES	QUANTITY USED	COST PER KWH		
Customer Charge			\$	13.00
Usage Charge	9.4080 KWH	\$ 0.140310	\$	1.32
Off Peak Credit	2.2220 KWH	\$ -0.020000	\$	-0.04
Energy Efficiency Investment	9.4080 KWH	\$ 0.000800	\$	0.01
February 2021 Storm And Asbury Costs	9.4080 KWH	\$ 0.010474	\$	0.10
Fuel Adjustment Clause	9.4080 KWH	\$ 0.008110	\$	0.08
<b>TOTAL ELECTRICITY CHARGES</b>			\$	<b>14.47</b>
<b>TAX CHARGES</b>				
County of Newton   \$14.47 @ 1.625%			\$	0.24
<b>TOTAL TAX CHARGES</b>			\$	<b>0.24</b>
<b>TOTAL CURRENT CHARGES</b>			\$	<b>14.71</b>
<b>Total Amount Due</b>			\$	<b>14.71</b>



Account Activity for Your Electric Service from 09/18/2024 - 10/16/2024  
 Rate: Time Choice Residential Rate Plan (Schedule TC-RG)  
 Service Address: [REDACTED]  
 Point of Delivery ID: 00000000000011972346



Meter Number	Type of Service	Read Type	Service Days	Billing Period	Current	Previous	KWH Used	Multiplier	Usage
[REDACTED]	Off-Peak	Actual	29	9/18/24 - 10/16/24	2002.359	1996.142	6.217	1	6.217
		Actual	29	9/18/24 - 10/16/24			1.880	1	1.880

What am I paying for? Additional messages

Current Charges

ELECTRICITY CHARGES	QUANTITY USED	COST PER KWH		
Customer Charge			\$	13.00
Usage Charge	6.2170 KWH	\$ 0.140310	\$	0.87
Off Peak Credit	1.8800 KWH	\$ -0.020000	\$	-0.04
February 2021 Storm And Asbury Costs	6.2170 KWH	\$ 0.010474	\$	0.07
Fuel Adjustment Clause	6.2170 KWH	\$ 0.008110	\$	0.05
<b>TOTAL ELECTRICITY CHARGES</b>			\$	<b>13.95</b>
<b>TAX CHARGES</b>				
County of Newton   \$13.95 @ 1.625%			\$	0.23
<b>TOTAL TAX CHARGES</b>			\$	<b>0.23</b>
<b>TOTAL CURRENT CHARGES</b>			\$	<b>14.18</b>

Total Amount Due \$ 14.18

**Account Activity for Your Electric Service from 01/17/2025 - 02/17/2025**

**Rate:** Time Choice Residential Rate Plan (Schedule TC-RG)

**Service Address:** [REDACTED]

**Point of Delivery ID:** 00000000000012035081



Meter Number	Type of Service	Read Type	Service Days	Billing Period	Current	Previous	KWH Used	Multiplier	Usage
[REDACTED]		Actual	32	1/17/25 - 2/17/25	46543.863	45284.146	1259.717	1	1,259.717
	Off-Peak	Actual	32	1/17/25 - 2/17/25			493.514	1	493.514

What am I paying for?
Additional messages

**Current Charges**

ELECTRICITY CHARGES	QUANTITY USED	COST PER KWH		
Customer Charge			\$	13.00
Usage Charge	600.0000 KWH	\$ 0.140310	\$	84.19
Usage Charge	659.7170 KWH	\$ 0.116510	\$	76.86
Off Peak Credit	493.5140 KWH	\$ -0.020000	\$	-9.87
Energy Efficiency Prgm Cost	1,259.7170 KWH	\$ 0.000280	\$	0.35
Energy Efficiency Investment	1,259.7170 KWH	\$ 0.000800	\$	1.01
February 2021 Storm And Asbury Costs	1,259.7170 KWH	\$ 0.008029	\$	10.11
Fuel Adjustment Clause	1,259.7170 KWH	\$ 0.003420	\$	4.31
<b>TOTAL ELECTRICITY CHARGES</b>			<b>\$</b>	<b>179.96</b>
<b>TAX CHARGES</b>				
County of Newton   \$179.96 @ 1.625%			\$	2.92
<b>TOTAL TAX CHARGES</b>			<b>\$</b>	<b>2.92</b>
<b>TOTAL CURRENT CHARGES</b>			<b>\$</b>	<b>182.88</b>

Total Amount Due
**\$ 182.88**





### Summary of Luminaire Type

SIZE OF STREET LIGHT LUMENS	KWH USAGE	MULTIPLIER (NO # OF BULBS)	TOTAL KWH
Mercury Vapor 6800 Std	65	1	65

What am I paying for?
Additional messages

### Current Charges

ELECTRICITY CHARGES	QUANTITY USED	COST PER UNIT		
Mercury Vapor 6800 Std	1	\$ 16.490000	\$	16.49
February 2021 Storm And Asbury Costs	65.0000 KWH	\$ 0.008029	\$	0.52
Fuel Adjustment Clause	65.0000 KWH	\$ 0.003420	\$	0.22
<b>TOTAL ELECTRICITY CHARGES</b>			<b>\$</b>	<b>17.23</b>
<b>TAX CHARGES</b>				
County of Newton   \$17.23 @ 1.625%			\$	0.28
<b>TOTAL TAX CHARGES</b>			<b>\$</b>	<b>0.28</b>
<b>TOTAL CURRENT CHARGES</b>			<b>\$</b>	<b>17.51</b>

Total Amount Due

**\$ 17.51**

Account Activity for Your Electric Service from 01/17/2025 - 02/17/2025

Rate: Time Choice Residential Rate Plan (Schedule TC-RG)

Service Address: [REDACTED]

Point of Delivery ID: 00000000000011972346



Meter Number	Type of Service	Read Type	Service Days	Billing Period	Current	Previous	KWH Used	Multiplier	Usage
[REDACTED]		Actual	32	1/17/25 - 2/17/25	2036.563	2028.384	8.179	1	8.179
	Off-Peak	Actual	32	1/17/25 - 2/17/25			2.097	1	2.097

What am I paying for?

Additional messages

Current Charges

ELECTRICITY CHARGES	QUANTITY USED	COST PER KWH		
Customer Charge			\$	-13.00
Usage Charge	8.1790 KWH	\$ 0.140310	\$	-1.15
Off Peak Credit	2.0970 KWH	\$ -0.020000	\$	0.04
Energy Efficiency Investment	8.1790 KWH	\$ 0.000800	\$	-0.01
February 2021 Storm And Asbury Costs	8.1790 KWH	\$ 0.008029	\$	-0.07
Fuel Adjustment Clause	8.1790 KWH	\$ 0.003420	\$	-0.03
<b>TOTAL ELECTRICITY CHARGES</b>			\$	<b>-14.22</b>
<b>TAX CHARGES</b>				
County of Newton   \$14.22 @ 1.625%			\$	-0.23
<b>TOTAL TAX CHARGES</b>			\$	<b>-0.23</b>
<b>TOTAL CURRENT CHARGES</b>			\$	<b>-14.45</b>

Total Amount Due

\$ -14.45







Meter Number	Type of Service	Read Type	Service Days	Billing Period	Current	Previous	KWH Used	Multiplier	Usage
[REDACTED]		Actual	31	12/17/24 - 1/16/25	2028.384	2021.174	7.21	1	7.210
	Off-Peak	Actual	31	12/17/24 - 1/16/25			2.256	1	2.256

What am I paying for?

Additional messages

### Current Charges

ELECTRICITY CHARGES	QUANTITY USED	COST PER KWH		
Customer Charge			\$	-13.00
Usage Charge	7.2100 KWH	\$ 0.140310	\$	-1.01
Off Peak Credit	2.2560 KWH	\$ -0.020000	\$	0.05
Energy Efficiency Investment	7.2100 KWH	\$ 0.000800	\$	-0.01
February 2021 Storm And Asbury Costs	7.2100 KWH	\$ 0.008029	\$	-0.06
Fuel Adjustment Clause	7.2100 KWH	\$ 0.003420	\$	-0.02
<b>TOTAL ELECTRICITY CHARGES</b>			\$	<b>-14.05</b>
<b>TAX CHARGES</b>				
County of Newton   \$14.05 @ 1.625%			\$	-0.23
<b>TOTAL TAX CHARGES</b>			\$	<b>-0.23</b>
<b>TOTAL CURRENT CHARGES</b>			\$	<b>-14.28</b>

Total Amount Due

\$ -14.28

**Account Activity for Your Electric Service from 11/19/2024 - 12/16/2024**

**Rate:** Time Choice Residential Rate Plan (Schedule TC-RG)

**Service Address:** [REDACTED]

**Point of Delivery ID:** 00000000000011972346



Meter Number	Type of Service	Read Type	Service Days	Billing Period	Current	Previous	KWH Used	Multiplier	Usage
[REDACTED]		Actual	28	11/19/24 - 12/16/24	2021.174	2011.767	9.407	1	9.407
	Off-Peak	Actual	28	11/19/24 - 12/16/24			1.923	1	1.923

What am I paying for?

Additional messages

**Current Charges**

ELECTRICITY CHARGES	QUANTITY USED	COST PER KWH		
Customer Charge			\$	-13.00
Usage Charge	9.4070 KWH	\$ 0.140310	\$	-1.32
Off Peak Credit	1.9230 KWH	\$ -0.020000	\$	0.04
Energy Efficiency Investment	9.4070 KWH	\$ 0.000800	\$	-0.01
February 2021 Storm And Asbury Costs	3.7040 KWH	\$ 0.010474	\$	-0.04
February 2021 Storm And Asbury Costs	5.7030 KWH	\$ 0.008029	\$	-0.05
Fuel Adjustment Clause	3.7040 KWH	\$ 0.008110	\$	-0.03
Fuel Adjustment Clause	5.7030 KWH	\$ 0.003420	\$	-0.02
<b>TOTAL ELECTRICITY CHARGES</b>			<b>\$</b>	<b>-14.43</b>
<b>TAX CHARGES</b>				
County of Newton   \$14.43 @ 1.625%			\$	-0.23
<b>TOTAL TAX CHARGES</b>			<b>\$</b>	<b>-0.23</b>
<b>TOTAL CURRENT CHARGES</b>			<b>\$</b>	<b>-14.66</b>

**Total Amount Due**

**\$ -14.66**



**Account Activity for Your Electric Service from 01/17/2025 - 02/17/2025**

**Rate:** Time Choice Residential Rate Plan (Schedule TC-RG)

**Service Address:** [REDACTED]

**Point of Delivery ID:** 00000000000012035081



Meter Number	Type of Service	Read Type	Service Days	Billing Period	Current	Previous	KWH Used	Multiplier	Usage
[REDACTED]		Actual	32	1/17/25 - 2/17/25	46543.863	45284.146	1259.717	1	1,259.717
	Off-Peak	Actual	32	1/17/25 - 2/17/25			493.514	1	493.514

What am I paying for?
Additional messages

**Current Charges**

ELECTRICITY CHARGES	QUANTITY USED	COST PER KWH		
Customer Charge			\$	-13.00
Usage Charge	600.0000 KWH	\$ 0.140310	\$	-84.19
Usage Charge	659.7170 KWH	\$ 0.116510	\$	-76.86
Off Peak Credit	493.5140 KWH	\$ -0.020000	\$	9.87
Energy Efficiency Prgm Cost	1,259.7170 KWH	\$ 0.000280	\$	-0.35
Energy Efficiency Investment	1,259.7170 KWH	\$ 0.000800	\$	-1.01
February 2021 Storm And Asbury Costs	1,259.7170 KWH	\$ 0.008029	\$	-10.11
Fuel Adjustment Clause	1,259.7170 KWH	\$ 0.003420	\$	-4.31
<b>TOTAL ELECTRICITY CHARGES</b>			\$	<b>-179.96</b>
<b>TAX CHARGES</b>				
County of Newton   \$179.96 @ 1.625%			\$	-2.92
<b>TOTAL TAX CHARGES</b>			\$	<b>-2.92</b>
<b>TOTAL CURRENT CHARGES</b>			\$	<b>-182.88</b>

Total Amount Due
\$ -182.88



### Summary of Luminaire Type

SIZE OF STREET LIGHT LUMENS	KWH USAGE	MULTIPLIER (NO # OF BULBS)	TOTAL KWH
Mercury Vapor 6800 Std	65	1	65

What am I paying for?

Additional messages

### Current Charges

ELECTRICITY CHARGES	QUANTITY USED	COST PER UNIT		
Mercury Vapor 6800 Std	1	\$ 16.490000	\$	-16.49
February 2021 Storm And Asbury Costs	65.0000 KWH	\$ 0.008029	\$	-0.52
Fuel Adjustment Clause	65.0000 KWH	\$ 0.003420	\$	-0.22
<b>TOTAL ELECTRICITY CHARGES</b>			\$	<b>-17.23</b>
<b>TAX CHARGES</b>				
County of Newton   \$17.23 @ 1.625%			\$	-0.28
<b>TOTAL TAX CHARGES</b>			\$	<b>-0.28</b>
<b>TOTAL CURRENT CHARGES</b>			\$	<b>-17.51</b>
<b>Total Amount Due</b>			\$	<b>-17.51</b>



Account Activity for Your Electric Service from 10/17/2024 - 11/18/2024

Rate: Time Choice Residential Rate Plan (Schedule TC-RG)

Service Address: [REDACTED]

Point of Delivery ID: 00000000000011972346



Meter Number	Type of Service	Read Type	Service Days	Billing Period	Current	Previous	KWH Used	Multiplier	Usage
[REDACTED]		Actual	33	10/17/24 - 11/18/24	2011.767	2002.359	9.408	1	9.408
	Off-Peak	Actual	33	10/17/24 - 11/18/24			2.222	1	2.222

What am I paying for?

Additional messages

Current Charges

ELECTRICITY CHARGES	QUANTITY USED	COST PER KWH		
Customer Charge			\$	-13.00
Usage Charge	9.4080 KWH	\$ 0.140310	\$	-1.32
Off Peak Credit	2.2220 KWH	\$ -0.020000	\$	0.04
Energy Efficiency Investment	9.4080 KWH	\$ 0.000800	\$	-0.01
February 2021 Storm And Asbury Costs	9.4080 KWH	\$ 0.010474	\$	-0.10
Fuel Adjustment Clause	9.4080 KWH	\$ 0.008110	\$	-0.08
<b>TOTAL ELECTRICITY CHARGES</b>			\$	<b>-14.47</b>
<b>TAX CHARGES</b>				
County of Newton   \$14.47 @ 1.625%			\$	-0.24
<b>TOTAL TAX CHARGES</b>			\$	<b>-0.24</b>
<b>TOTAL CURRENT CHARGES</b>			\$	<b>-14.71</b>

Total Amount Due

\$ -14.71

Account Activity for Your Electric Service from 09/18/2024 - 10/16/2024

Rate: Time Choice Residential Rate Plan (Schedule TC-RG)

Service Address: [REDACTED]

Point of Delivery ID: 00000000000011972346



Meter Number	Type of Service	Read Type	Service Days	Billing Period	Current	Previous	KWH Used	Multiplier	Usage
[REDACTED]		Actual	29	9/18/24 - 10/16/24	2002.359	1996.142	6.217	1	6.217
	Off-Peak	Actual	29	9/18/24 - 10/16/24			1.880	1	1.880

What am I paying for?
Additional messages

**Current Charges**

ELECTRICITY CHARGES	QUANTITY USED	COST PER KWH		
Customer Charge			\$	-13.00
Usage Charge	6.2170 KWH	\$ 0.140310	\$	-0.87
Off Peak Credit	1.8800 KWH	\$ -0.020000	\$	0.04
February 2021 Storm And Asbury Costs	6.2170 KWH	\$ 0.010474	\$	-0.07
Fuel Adjustment Clause	6.2170 KWH	\$ 0.008110	\$	-0.05
<b>TOTAL ELECTRICITY CHARGES</b>			\$	<b>-13.95</b>
<b>TAX CHARGES</b>				
County of Newton   \$13.95 @ 1.625%			\$	-0.23
<b>TOTAL TAX CHARGES</b>			\$	<b>-0.23</b>
<b>TOTAL CURRENT CHARGES</b>			\$	<b>-14.18</b>

Total Amount Due
\$ -14.18



**Account Activity for Your Electric Service from 08/16/2024 - 09/17/2024**



**Rate:** Time Choice Residential Rate Plan (Schedule TC-RG)

**Service Address:** [REDACTED]

**Point of Delivery ID:** 00000000000011972346

Meter Number	Type of Service	Read Type	Service Days	Billing Period	Current	Previous	KWH Used	Multiplier	Usage
[REDACTED]		Actual	33	8/16/24 - 9/17/24	1996.142	1983.554	12.588	1	12.588
	Off-Peak	Actual	33	8/16/24 - 9/17/24			2.152	1	2.152

What am I paying for?
Additional messages

**Current Charges**

ELECTRICITY CHARGES	QUANTITY USED	COST PER KWH		
Customer Charge			\$	-13.00
Usage Charge	12.5880 KWH	\$ 0.140310	\$	-1.77
Off Peak Credit	2.1520 KWH	\$ -0.020000	\$	0.04
Energy Efficiency Investment	12.5880 KWH	\$ 0.000510	\$	-0.01
February 2021 Storm And Asbury Costs	12.5880 KWH	\$ 0.010474	\$	-0.13
Fuel Adjustment Clause	12.5880 KWH	\$ 0.008110	\$	-0.10
<b>TOTAL ELECTRICITY CHARGES</b>			<b>\$</b>	<b>-14.97</b>
<b>TAX CHARGES</b>				
County of Newton   \$14.97 @ 1.625%			\$	-0.24
<b>TOTAL TAX CHARGES</b>			<b>\$</b>	<b>-0.24</b>
<b>TOTAL CURRENT CHARGES</b>			<b>\$</b>	<b>-15.21</b>
<b>Total Amount Due</b>			<b>\$</b>	<b>-15.21</b>

# Additional News

## We dare you... **give Paperless Billing a try!**

### Secure and timely

Receive a link through email or text when your bill is ready. Don't lose another bill in the mail or in a pile.

### Convenient

Access and pay your bill anytime, *anyplace*. Combine paperless billing with notifications and automatic payment plan for ultimate peace of mind.

### Eco-friendly

Help protect our natural resources by reducing one paper bill at a time.

### Less is more

No clutter. No return postage.



Scan the QR code  
to learn more



### Not for you? Not a problem!

Simply toggle back to paper statements.

## Spring can bring severe weather

Take comfort knowing you're prepared before, during, and after any storm



Scan the QR code  
to get started

### Before the storm

- Download the Liberty My Account mobile app and enroll in electric outage notifications.
- Make an emergency plan and visit our website for an emergency preparedness kit checklist.

### During the storm

- Report or view electric outages using the My Account app
- If you lose power, do not open freezer or refrigerator doors more than necessary
- In case of strong winds, stay clear of windows and doors, even if they are covered

### After the storm

- Stay away from downed power lines
- Take photos or videotape your home to inventory and record losses
- Replenish supplies for any future storms

