

**STATE OF MISSOURI
PUBLIC SERVICE COMMISSION**

At a session of the Public Service Commission held by telephone and internet audio conference on the 12th day of November, 2020.

Claude Scott,

Complainant

v.

Spire Missouri, Inc., d/b/a Spire

Respondent

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File No. GC-2020-0201

ORDER SETTING EVIDENTIARY HEARING

Issue Date: November 12, 2020

Effective Date: November 12, 2020

On January 16, 2020, Claude Scott filed a complaint with the Commission against Spire Missouri, Inc. d/b/a Spire. After the parties attempted mediation and settlement discussions, the Commission scheduled a July 24, 2020 evidentiary hearing to be conducted by telephone conference call. On July 23, 2020, Spire requested the Commission continue the hearing to allow Spire to exchange Mr. Scott's meter in an attempt to resolve the case. On July 23, 2020, the Commission granted the continuance request.

On October 21, 2020, Spire filed a status report indicating Spire and Mr. Scott have not reached an agreement. Spire requested a hearing and proposed hearing dates of November 23 or December 4, 2020, indicating the Staff of the Commission is also available on those dates. Spire indicated it was not able to confirm Mr. Scott's availability. On October 22, 2020, the Commission directed Mr. Scott to submit any objection to a

November 23 or December 4 hearing and provide available hearing dates no later than November 5, 2020. No objection was received by November 6, 2020.

The Commission will set an evidentiary hearing as requested by Spire.

THE COMMISSION ORDERS THAT:

1. The parties shall appear for an evidentiary hearing in this matter at **9:15 a.m. December 4, 2020**. The hearing shall be conducted by telephone conference, also accessible by Webex.

2. Those who wish to participate in the hearing by telephone may dial, toll free, 1 (855) 718-6621 and enter access code **177 799 0056**, followed by #, at the time of the hearing. Any party who is unable to connect via the toll-free number may dial 1 (650) 479-3207 and enter the access code above, followed by #, at the time of the conference.

3. A Webex link to connect to the hearing will be distributed to all parties by e-mail. Parties may connect by telephone, as described above, or via the internet.

4. Those who require additional accommodations to participate in this hearing may call the Public Service Commission's hotline at 1 (800) 392-4211 (voice) or Relay Missouri at 711 before the hearing.

5. The Commission's data center shall mail a copy of this order to Complainant by U.S. Mail addressed to Complainant's address of record.

6. This order shall be effective on November 12, 2020.



BY THE COMMISSION

Morris L. Woodruff

Morris L. Woodruff
Secretary

Silvey, Chm., Kenney, Rupp, Coleman, and
Holsman CC., concur.

Jacobs, Regulatory Law Judge

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

**WITNESS my hand and seal of the Public Service Commission,
at Jefferson City, Missouri, this 12th day of November, 2020.**




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

November 12, 2020

File/Case No. GC-2020-0201

**Missouri Public Service
Commission**

Staff Counsel Department
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
staffcounsel@psc.mo.gov

Office of the Public Counsel

Marc Poston
200 Madison Street, Suite 650
P.O. Box 2230
Jefferson City, MO 65102
opc@psc.mo.gov

Claude Scott

Claude Scott
3725 Geraldine Ave.
Saint Ann, MO 63074-2004
claude17scott@gmail.com

**Missouri Public Service
Commission**

Travis Pringle
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
Travis.Pringle@psc.mo.gov

Spire

Goldie Bockstruck
700 Market Street
St. Louis, MO 63101
goldie.bockstruck@spireenergy.com

Spire

Rick E Zucker
14412 White Pine Ridge Ln
Chesterfield, MO 63017-6301
zuckerlaw21@gmail.com

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.