

### Response to Ameren's Answers

Ameren's filing puts the Complaint and Ameren back several stages in resolving this matter.

1) Ameren confirms that they called non-answering numbers, plus a number that Mr. Felber doesn't own such as in their filing 314-377-2346, as Ameren states, was successful. Ameren attaches a screenshot of all the phone numbers. Ameren failed to update the number prior to the informal complaint being filed against them. Part of the Informal Complaint too.

2) Ameren leaves out several emails and correspondence conversations that included staff members. Mr. Felber, prior to the informal complaint and during the informal complaint asked Ameren Missouri numerous times for copies of a treasury statement from Ameren Missouri and tracking cookies. Remember, Ameren is claiming that the payment returned, so Ameren should be willing to submit a treasury statement. It wasn't until after the Informal Complaint was filed as a formal complaint, that Ameren Missouri asked for a bank letter. Otherwise, Mr. Felber, asked Ameren Missouri prior to the Informal Complaint and during the informal complaint, in which Justin responded "Ameren doesn't have to supply a copy." Withholding discovery.

3) Ameren is picking and choosing and failing to tell the Commission the complete content of several of the 56 emails sent to them. Some even attached Staff counsel, therefore they could see the actual emails. Staff counsel is in possession of several emails where Mr. Felber asked Ameren Missouri on numerous occasions for tracking cookies and a treasury statement, in which Ameren Missouri insists on not bringing up and telling the PSC.

[REDACTED]

5) Mr. Felber sending the respondent emails about violations is a non-issue. In fact, Ameren shouldn't be worried about an email containin several violations, if they haven't committed any violations. However, they have committed those violations, so they rather it not be talked about.

6) Ameren is very selective and chooses to weed out what emails and what is stated to them in email and then reword it differently to the Commission. [REDACTED]

[REDACTED]

[REDACTED]

Second to last,, I don't trust Ameren Missouri with any of my documents. Prior to the informal complaint, during the informal complaint and in their answer filing they continue to lie and try to hide the actual discussions via email Mr. Felber sent, which was asking Ameren Missouri for a copy of a treasury statement and tracking cookies, in which, to date, Ameren hasn't.

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Ameren's filing doesn't also doesn't show a returned payment or a treasury statement showing any returns of the payment. Only Ameren stating that. No copies of treasury statements. [REDACTED]

Their Motion to Dismiss should be denied and this matter should be set for an Evidentiary Hearing for the Commission to hear.

Ameren manipulates every document they are given. I don't trust given my bank letters to manipulators of documents. [REDACTED]

I asked for a copy of Ameren's treasury statement and tracking before Ameren asked for a copy of mine. So when Ameren Missouri decides to give me a treasury statement, I will exchange treasury letters on the same exact day. Otherwise, Ameren isn't entitled to it. Don't demand and not give what is asked for by the Complainant. That's not how a dispute works.

I'd give Ameren a 0.001% of trying to resolve any outstanding issues.

Brett Felber

8-8-2025