

EC-2026-0004

This audio recording will put an end to any point of Ameren's case of stating this matter is "frivolous." If anything, it will clearly concisely prove that Ameren Missouri is the party that failed to comply with any part of the complaint prior to an Informal Complaint being filed, during the Informal Complaint and after.

You will hear parts of which [REDACTED] from the MOPSC got [REDACTED] and Ameren Missouri only stated that my complaint was frivolous after I asked Ameren Missouri to provide a copy of a bank statement. Which would line up with several emails that Ameren was given. You will also hear in the audio, [REDACTED] failing to answer a simple yes or no question and stating later in the audio that Ameren isn't required to send in a copy of a bank statement.

Speaking of, why is it certain members of the PSC and Ameren Missouri can't answer simple yes or no questions? Why is that? Because they've been caught in a clear lie and violation and know the Utility is at fault.

However, Ameren Missouri and [REDACTED] in this audio try to manipulate the conversation that isn't going their way when asked clearly to turn over documents. Instead they make up a pathological lie, manipulate the words and context, and make up lies.

The only party lying in this matter is the Respondent and this audio will confirm it. It is Ameren Missouri who didn't comply before the informal complaint was filed, during the informal complaint and during the formal complaint. However, Ameren Missouri chooses to manipulate the audio, deflect on questions asked, then used the excuse of "frivolous" when

they are caught in a lie.

Attached is a copy of the audio file as and exhibit.

Brett Felber

8-8-25