

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Reapplication of United)
Way of Greater Kansas City, Inc. f/k/a The)
Heart of America United Way, Inc. for an)
Order of the Commission Granting It)
Continuing Authority as an Information and)
Referral Provider for Purposes of 211)
Service)

Case No. OO-2026-0039

ORDER DIRECTING NOTICE, SETTING INTERVENTION DEADLINE, AND DIRECTING STAFF RECOMMENDATION

Issue Date: August 12, 2025

Effective Date: August 12, 2025

On August 11, 2025, the Commission received the above-referenced application to continue as a 211 provider.

The Commission will issue notice of the application to the general public. The Commission will also set a deadline for intervention requests and direct the Staff of the Commission (Staff) to review the application and file a recommendation.

THE COMMISSION ORDERS THAT:

1. The Commission's Public Policy and Outreach Department shall make notice of this order available to the news media serving the residents of Andrew, Bates, Buchanan, Caldwell, Cass, Clay, Clinton, DeKalb, Henry, Jackson, Johnson, Lafayette, Pettis, Platte, Ray, and Saline Counties, Missouri.
2. Any person or entity wishing to intervene in this matter shall file an application to intervene no later than September 11, 2025.
3. Staff shall file a recommendation regarding the application, or a status report stating when it expects to file a recommendation, no later than September 25, 2025.

4. This order shall be effective when issued.



BY THE COMMISSION

Nancy Dippell

Nancy Dippell
Secretary

Kenneth J. Seyer, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri
on this 12th day of August, 2025.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 12th day of August 2025.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

August 12, 2025

File/Case No. OO-2026-0039

MO PSC Staff

Staff Counsel Department
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Jefferson City, MO 65102
staffcounservice@psc.mo.gov

Office of the Public Counsel (OPC)

Marc Poston
200 Madison Street, Suite 650
P.O. Box 2230
Jefferson City, MO 65102
opcservice@opc.mo.gov

County of Andrew, Missouri

County Commission Clerk
Andrew County Courthouse
P.O. Box 206
Savannah, MO 64485
clerk@andrewcountymo.gov

County of Bates, Missouri

County Commission Clerk
1 N. Delaware
Bates County Courthouse
Butler, MO 64730
bates@sos.mo.gov

County of Buchanan, Missouri

County Commission Clerk
411 Jules, Rm. 121
Buchanan County Courthouse
St. Joseph, MO 64501
marybaack-
garvey@co.buchanan.mo.us

County of Caldwell, Missouri

County Commission Clerk
PO Box 67
49 E Main, Caldwell County
Courthouse
Kingston, MO 64650
clerk@caldwellco.missouri.org

County of Cass, Missouri

County Commission Clerk
102 E. Wall St.
Cass County Courthouse
Harrisonville, MO 64701
jfletcher@casscounty.com

County of Clay, Missouri

County Commission Clerk
1 Courthouse Sq.
Administration Bldg.
Liberty, MO 64068
sbaldwin@claycountymo.gov

County of Clinton, Missouri

County Commission Clerk
207 N. Main, Clinton County
Courthouse
P.O. Box 245
Plattsburg, MO 64477
clerk@clintoncomo.org

County of DeKalb, Missouri

County Commission Clerk
109 W Main St, DeKalb County
Courthouse
PO Box 248
Maysville, MO 64469
clerk@dekalbcountymo.gov

County of Henry, Missouri

County Commission Clerk
100 W. Franklin Street
Henry County Courthouse
Clinton, MO 64735
rickw@henrycomo.com

County of Jackson, Missouri

County Commission Clerk
415 E. 12th, 2nd FL
Jackson County Courthouse
Kansas City, MO 64106
coclerk@jacksongov.org

County of Johnson, Missouri

County Commission Clerk
300 N. Holden
Johnson County Courthouse
Warrensburg, MO 64093
dthompson@jococourthouse.com

County of Lafayette, Missouri

County Commission Clerk
1001 Main St., Rm. 103
Lafayette County Courthouse
Lexington, MO 64067
j.middleton@lafayettecountymo.com

County of Pettis, Missouri

County Commission Clerk
415 S. Ohio
Pettis County Courthouse
Sedalia, MO 65301
nick@pettiscomo.com

County of Platte, Missouri
County Commission Clerk
415 Third St., Ste. 30
Platte County Administration
Bldg.
Platte City, MO 64079
countyclerk@co.platte.mo.us

County of Ray, Missouri
County Commission Clerk
100 W Main
Ray County Courthouse
Richmond, MO 64085
ray@sos.mo.gov

County of Saline, Missouri
County Commission Clerk
19 East Arrow
Saline County Courthouse
Marshall, MO 65340
salcoclerk@mmuonline.net

**United Way of Greater Kansas
City, Inc.**

Alicia Turner
601 Monroe Street, Ste. 301
P.O. Box 537
Jefferson City, MO 65102-0537
turnera@ncrpc.com

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,

A handwritten signature in black ink that reads "Nancy Dippell". The signature is written in a cursive, flowing style.

**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.