

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Claude Scott,	)	
	)	
Complainant	)	
v.	)	<b><u>File No. GC-2020-0201</u></b>
	)	
Spire Missouri, Inc., d/b/a Spire	)	
	)	
Respondent	)	

## ORDER DIRECTING FILING IN ADVANCE OF HEARING

Issue Date: November 24, 2020

Effective Date: November 24, 2020

An evidentiary hearing in Mr. Claude Scott's complaint against Spire Missouri Inc. d/b/a Spire is scheduled for December 4, 2020. This case had previously been scheduled for hearing on July 24, 2020, before being continued on July 23 at the request of the parties. In preparation for the July hearing date, the parties on July 20, 2020, filed a *List of Issues, Witnesses, Exhibits and Position Statements*. The exhibits on the list do not specifically identify any disconnection notices<sup>1</sup> generated by Spire and mailed or delivered to Mr. Scott.

Because such notices may provide information that is helpful in the Commission's consideration of this case, as allowed by Commission Rule 20 CSR 4240-2.130(16) the Commission will direct Spire to produce in full copies of all disconnection notices mailed or otherwise delivered to Mr. Scott by Spire from June 1, 2019, to February 1, 2020. Documents produced should include the notice as well as any related documents

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<sup>1</sup> Commission rules use the term "discontinuance of service" to describe a "cessation of service not requested by a customer." 20 CSR 4240-13.015(1)(M). This order reaches all notices of cessation of service issued by Spire to Mr. Scott, including such notices issued under 20 CSR 4240-13.050, 20 CSR 4240-13.055 and the company's tariffs.

delivered at the same time. During the December 4, 2020, hearing Spire should be prepared to make available a witness qualified to answer questions about such disconnection notices and related documents.

Any objection to admission on the record of any documents produced in response to this order may be asserted at hearing.

**THE COMMISSION ORDERS THAT:**

1. No later than December 1, 2020, Spire shall file in this case copies of all notices of disconnection and related documents, as described above.
2. Spire shall be prepared on December 4, 2020, to make available a qualified witness to provide testimony about any documents produced under this order.
3. The Commission's data center shall mail a copy of this order to Complainant by U.S. Mail addressed to Complainant's address of record.
4. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Jana C. Jacobs, Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo (2016).

Dated at Jefferson City, Missouri,  
on this 24th day of November, 2020.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission,  
at Jefferson City, Missouri, this 24<sup>th</sup> day of November, 2020.**



  
**Morris L. Woodruff**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**November 24, 2020**

**File/Case No. GC-2020-0201**

**Missouri Public Service  
Commission**

Staff Counsel Department  
200 Madison Street, Suite 800  
P.O. Box 360  
Jefferson City, MO 65102  
staffcounsel@psc.mo.gov

**Office of the Public Counsel**

Marc Poston  
200 Madison Street, Suite 650  
P.O. Box 2230  
Jefferson City, MO 65102  
opc@psc.mo.gov

**Claude Scott**

Claude Scott  
3725 Geraldine Ave.  
Saint Ann, MO 63074-2004  
claude17scott@gmail.com

**Missouri Public Service  
Commission**

Travis Pringle  
200 Madison Street, Suite 800  
P.O. Box 360  
Jefferson City, MO 65102  
Travis.Pringle@psc.mo.gov

**Spire**

Goldie Bockstruck  
700 Market Street  
St. Louis, MO 63101  
goldie.bockstruck@spireenergy.com

**Spire**

Rick E Zucker  
14412 White Pine Ridge Ln  
Chesterfield, MO 63017-6301  
zuckerlaw21@gmail.com

**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

**Sincerely,**



**Morris L. Woodruff  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.