

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Barbara Edwards,

Complainant

v.

Evergy Missouri West, Inc.,  
d/b/a Evergy Missouri West,

Respondent

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**File No. EC-2020-0252**

## ORDER DIRECTING FILING

Issue Date: November 30, 2020

Effective Date: November 30, 2020

On October 30, 2020, the Commission directed the Staff of the Commission to clarify its investigation of Commission rules governing billing and payment standards and billing adjustments in this case, which concerns Ms. Barbara Edwards' complaint against Evergy Missouri West, Inc. d/b/a Evergy Missouri West. The Commission directed Staff to file a supplemental report or a status report no later than November 30, 2020.

On November 30, 2020, Staff filed a *Status Report* and advised Staff expects to file its supplemental report no later than December 21, 2020. The Commission will order Staff to file its supplemental report consistent with Staff's status report.

### THE COMMISSION ORDERS THAT:

1. No later than December 21, 2020, Staff shall file a supplemental report as described in the Commission's October 30, 2020 order.
2. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in dark ink that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Jana C. Jacobs, Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo (2016).

Dated at Jefferson City, Missouri,  
on this 30th day of November, 2020.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission,  
at Jefferson City, Missouri, this 30<sup>th</sup> day of November, 2020.**



  
**Morris L. Woodruff**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**November 30, 2020**

**File/Case No. EC-2020-0252**

**Missouri Public Service  
Commission**

Staff Counsel Department  
200 Madison Street, Suite 800  
P.O. Box 360  
Jefferson City, MO 65102  
staffcounsel@psc.mo.gov

**Office of the Public Counsel**

Marc Poston  
200 Madison Street, Suite 650  
P.O. Box 2230  
Jefferson City, MO 65102  
opc@opc.mo.gov

**Barbara Edwards**

Barbara B Edwards  
14708 S. Miller Rd.  
Lone Jack, MO 64070  
bedwards0807@aol.com

**Evergy Missouri West**

Robert Hack  
1200 Main, 19th Floor  
P.O. Box 418679  
Kansas City, MO 64141-9679  
rob.hack@evergy.com

**Evergy Missouri West**

Roger W Steiner  
1200 Main Street, 16th Floor  
P.O. Box 418679  
Kansas City, MO 64105-9679  
roger.steiner@evergy.com

**Missouri Public Service  
Commission**

Travis Pringle  
200 Madison Street, Suite 800  
P.O. Box 360  
Jefferson City, MO 65102  
Travis.Pringle@psc.mo.gov

**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

**Sincerely,**



**Morris L. Woodruff  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.