

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of a Motion for an Emergency)
Order Establishing a Temporary Moratorium) **File No. AO-2021-0164**
on Utility Discontinuances to Protect Public)
Health and Safety by Mitigating the Spread of)
the COVID-19 Pandemic.)

ORDER DIRECTING NOTICE AND SHORTENING TIME FOR RESPONSES

Issue Date: December 8, 2020

Effective Date: December 8, 2020

On December 7, 2020, Consumers Council of Missouri filed its *Motion for an Emergency Order and Request for Expedited Treatment* requesting the Commission issue a statewide moratorium on the involuntary disconnection or discontinuance of residential service by Commission-regulated electric, gas, and water corporations through at least March 31, 2021. The motion also requests the Commission order the waiver of any late fees and related costs. The motion states that these measures are necessary to protect the health and welfare of the public during the Covid-19 pandemic. Consumers Council requests that the Commission take action by December 16, 2020.

The Commission will direct notice of this motion and shorten the time for responses.

THE COMMISSION ORDERS THAT:

1. Responses to Consumers Council's motion for a disconnection moratorium and request for expedited treatment shall be filed no later than December 14, 2020.
2. The Commission's data center shall provide a copy of this order to all Missouri investor-owned electric, gas, water, and sewer utilities.

3. The Commission's Public Policy and Outreach Department shall make notice of this order available to the members of the Missouri General Assembly, and to the news media serving the state of Missouri.

4. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in dark ink that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Nancy Dippell, Senior Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 8th day of December, 2020.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

**WITNESS my hand and seal of the Public Service Commission,
at Jefferson City, Missouri, this 8th day of December, 2020.**




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

December 8, 2020

File/Case No. AO-2021-0164

**Missouri Public Service
Commission**

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Consumers Council of Missouri

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,

A handwritten signature in dark ink, reading "Morris L. Woodruff". The signature is fluid and cursive, with the first name "Morris" being the most prominent.

**Morris L. Woodruff
Secretary**

Distributed to All Missouri Investor-Owned Electric, Gas, Water, and Sewer Utilities.

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.