

BEFORE THE PUBLIC SERVICE COMMISSION
STATE OF MISSOURI

TRANSCRIPT OF PROCEEDINGS
PROCEDURAL CONFERENCE

Brett Felber,)
)
Complainant,)
)
v.) Case No. EC-2026-0004
)
Union Electric Company d/b/a)
Ameren Missouri,)
)
Respondent.)

WEDNESDAY, JULY 30, 2025
10:00 a.m.

Jefferson City, MO
via WebEx

VOLUME 1

JOHN CLARK, Presiding
SENIOR REGULATORY LAW JUDGE

Transcribed By:
Valene Enock

1 THE COURT: There is no court reporter
2 here because we have ceased using court
3 reporters for procedural and pre-hearing
4 conferences, except in certain circumstances,
5 due to their lack of availability.

6 What we've been doing instead is we have
7 been recording these conferences and then
8 sending that recording out to be transcribed,
9 which I will do with this procedural
10 conference. And then that transcript will
11 subsequently be posted in EFAS.

12 Now, today's date is July 30, 2025. And
13 as I said, the current time is 10:00 a.m. The
14 commission has set aside this time today for
15 procedural conference in the case captioned as
16 Brett Felber, complainant, v. Union Electric
17 Company, doing business as Ameren Missouri,
18 respondent. And that is file number EC-2026-
19 004.

20 My name is John Clark. I'm the
21 regulatory law judge overseeing today's
22 procedural conference.

23 And I'm going to begin by asking the
24 parties and attorneys to enter their
25 appearance for the record. I'll start with

1 you, Mr. Felber. You're present. Correct?

2 MR. FELBER: Yes, yes, Your Honor.

3 THE COURT: And you are -- in the past
4 you've been self-represented? You're still
5 self-represented. Is that correct?

6 MR. FELBER: Yes, Your Honor.

7 THE COURT: And on behalf of Ameren
8 Missouri?

9 MS. HERNANDEZ: Good morning. Jennifer
10 Hernandez, appearing on behalf of Ameren
11 Missouri.

12 THE COURT: Thank you. On behalf of the
13 commission staff?

14 MS. KERR: Carolyn Kerr on behalf of
15 commission staff.

16 THE COURT: Thank you. Is there anyone
17 present from the Office of the Public Counsel?
18 I hear no one. And public counsel is not
19 required to be here. They intervene in -- or
20 not intervene.

21 They have a right to be in cases that
22 they want to be in. But if they -- it is
23 frequent for customer complaints for them not
24 to be involved. Is there anybody I've missed?
25 I don't believe so. Hearing nothing.

1 I'm going to remind everyone that I can
2 rule on procedural and substantive issues at a
3 pre-hearing conference, such as this
4 procedural conference, pursuant to Commission
5 Rule 20CSR4240-2090, subsection 6.

6 Now, I scheduled this procedural
7 conference to discuss the complainant's
8 request for protective order, to discuss some
9 recent pleadings, and to kind of start to
10 flesh out a potential procedural schedule
11 towards an evidential hearing.

12 Let's start with your protective order,
13 Mr. Felber. You have made two filings in
14 reference to that.

15 And from reading your filings, it appears
16 that what you're seeking to protect primarily
17 is bank information. Is that correct?

18 MR. FELBER: Yes, Your Honor.

19 THE COURT: And who are you seeking to
20 protect that information from being disclosed
21 to?

22 MR. FELBER: Certain parties within the
23 commission -- within the -- I, I would like it
24 protected only to where attorneys will be able
25 to see it, nobody else.

1 I know they usually hand it off to
2 somebody else, usually. But I want it
3 protected to where only certain parties can
4 see it, simply because of a couple emails that
5 I have gotten over the course of the past
6 couple weeks that concern me. I'll bring that
7 up to you here.

8 I'm not sure if somebody hacked you guys
9 or not, but I got a whole bunch of emails from
10 parties Monday evening around 10:30, saying
11 all the paperwork that I have sent has been
12 subpoenaed by St. Louis County Police
13 Department.

14 THE COURT: I, I am unfamiliar with that.
15 I did not receive that email. And I therefore
16 -- all I know about is what you're telling me
17 in this moment.

18 MR. FELBER: I think -- I think it's
19 something with the phishing scam that's going
20 on. So, every email address that I have on
21 file with the commission got a copy.

22 THE COURT: But I'll tell you what, I
23 will talk to our IT department. And I will
24 let them know that you received this, and that
25 there's a possibility that we were hacked.

1 I think it's unlikely. We have a fairly
2 robust IT department. And we get literally --
3 my understanding is we get thousands of
4 attacks a year.

5 MR. FELBER: Yeah.

6 THE COURT: Because public utility
7 infrastructure is, is, is, is something that a
8 lot of people are really interested in.

9 So, let's, let's talk about that in, in
10 reference to -- I want to kind of skip over
11 that because I can't address that. I'm not a
12 recipient. All I can do is talk to our IT
13 about it.

14 And certainly, if you want to file
15 something for me to look at, I don't know -- I
16 don't know if that's -- I honestly don't know
17 if that would be relevant to this case or not,
18 but.

19 MR. FELBER: Right. It, it was odd how I
20 got it and everything. And I actually talked
21 to a couple people. Google had a lot of
22 hacks, I guess, over the last couple months,
23 and people making up fake stuff and
24 everything.

25 So, I don't know if it was just something

1 that was circulated. I don't know. I didn't
2 click on any links or anything. They told me,
3 within seven days, I had the right to upload a
4 subpoena.

5 And usually when you go to upload
6 something, that's when they ask you -- they
7 bypass, and they have you re-log into your
8 account.

9 And then after that they, they steal your
10 account information and kind of go from there.
11 I can even give you the -- and it says it was
12 subpoenaed by St. Louis County Police
13 Department.

14 THE COURT: I, I -- like I said, I
15 haven't got the email --

16 MR. FELBER: Right.

17 THE COURT: -- for me -- I've told you
18 what I can do to IT. I cannot legally --

19 MR. FELBER: Right, right.

20 THE COURT: -- give you legal advice.
21 But we have been informed, in the past, if you
22 are concerned if somebody has hacked you --

23 MR. FELBER: Right.

24 THE COURT: -- or if an email is received
25 is legitimate, to contact the sending party

1 outside of that email rather than clicking any
2 link or anything in it, but basically
3 contacting the party and saying, "Hey, I
4 received this email. Is it this -- is this
5 true?"

6 MR. FELBER: Yeah.

7 THE COURT: But I want to move on from
8 that because that's not something I was here
9 to address today. And like I said --

10 MR. FELBER: Understandable.

11 THE COURT: -- (indiscernible) legal
12 advice, but that's what I might do. In regard
13 to your protective order, the, the commission
14 rule for a confidential designation -- and we
15 have designated a lot of the stuff you filed
16 as confidential.

17 We generally published a confidential
18 version and a heavily redacted public version.
19 We're going to continue to do so.

20 And part of the reason for that is to
21 protect your personal information and another
22 part of that is to protect our employees from
23 various ad hominem attacks, which I don't
24 think are appropriate for pleadings.

25 But it says, "Any person may submit to

1 the commission without first obtaining a
2 protective order, information designated and
3 confidential if that information is, one,
4 customer specific, two, employee-sensitive
5 personal information, marketing analysis,
6 reports, work papers, other documentation,
7 strategies employed relating to security and
8 concerning trade secrets.

9 Generally, protective orders have been
10 employed by the utilities to protect certain
11 commercially sensitive information.

12 And under those protective orders, what
13 is granted generally is a protective order
14 that -- there is no protective order that
15 would keep attorneys that are part of this
16 case from seeing your information. I think
17 you understand that.

18 And I think your concern is with Ameren,
19 as you've expressed it. I don't think Ameren
20 is in a position to disclose any personal
21 information.

22 I would argue that that would be
23 potentially a violation if they revealed what
24 I would consider to be customer specific
25 information, whether or not they are the

1 holder of that information or not. So, I
2 think there's an argument to be made there.

3 So, I'm not sure how necessary a
4 protective order is. At the same time, I
5 haven't received any objections to it. I may
6 ask the other parties to weigh in on it in a
7 second.

8 What a protective order might do for you
9 is, basically, any expert that Ameren would be
10 seeking to use to testify would need to fill
11 out a non-disclosure form. And so, that would
12 apply to Ameren's expert.

13 Like I said, I don't think that's
14 necessary, and that I think everything that
15 you are concerned about is covered under
16 existing rules.

17 But nobody has objected, so I'm going to
18 ask the other parties to weigh in on it,
19 starting with Ameren Missouri. Ms. Hernandez?

20 MS. HERNANDEZ: Yes. Thank you. Well, I
21 guess I'll start by just saying -- I mean,
22 it's our argument that this again is a
23 frivolous complaint that was filed just to
24 avoid disconnection.

25 The return payment we have, according to

1 our records, was returned June 2nd, but yet
2 Mr. Felber didn't raise anything until July
3 1st when he was actually disconnected.

4 So, there's a month difference there to
5 where, if he did have concerns about this
6 payment not actually reflecting on his
7 account, he could have raised that at any
8 point in time during that month past.

9 But again, I think you've kind of went
10 over some things I was probably going to say,
11 but I don't believe he's met the filing
12 requirements for a motion for protective
13 order. This information would be confidential
14 by its nature.

15 But secondly, there's really no use to
16 Ameren Missouri, nor do we want to hold bank
17 account statements of our customers.

18 We've emailed Mr. Felber, on July 8th and
19 July 23rd, information as to what we need from
20 him in order to do yet another search of our
21 treasury system to see if we can identify this
22 payment that he alleges is missing.

23 We've asked him for a letter from his
24 bank, on bank letterhead, with his name, the
25 last four of his bank account, so we can

1 search that in our system to help us do that,
2 the amount and the date that the bank shows
3 the payment was paid from his account, and as
4 well as a, a name of someone at the bank that
5 Ameren could contact.

6 Not to discuss sensitive -- we wouldn't
7 be asking any information about his bank
8 account, numbers, or anything like that, but
9 did you send this letter, and is the, you
10 know, information you provide in this letter,
11 you know, accurate, just so we have a check on
12 the letter that -- if we would receive one?

13 We haven't received anything from him
14 yet. And I think that could go a long way in
15 being able to resolve this.

16 Because if we can get the information --
17 and again, we've done numerous searches at his
18 request and on our own due diligence to look
19 for this, this alleged missing payment, but we
20 haven't been able to find it.

21 But if we could get a letter from the
22 bank saying, yes, in fact, it did clear the
23 bank, we could use that information to do yet
24 another check.

25 And that could go a long way in terms of

1 if it is actually something we're missing
2 resolving this issue.

3 But we're having difficulty from Mr.
4 Felber and him wanting to supply this
5 information to us.

6 THE COURT: Well, let me ask you this --
7 Mr. Felber, I saw your hand. I'll get to you
8 in a second. Let me ask you this.

9 First of all, you said it's, it's
10 Ameren's opinion that this is frivolous, and I
11 can't -- I have a lot of cases in front of me
12 and a lot of pleadings.

13 I don't, off the top of my head, remember
14 Ameren filing any motion to dismiss on this.
15 Did they?

16 MR. FELBER: No. I never filed --

17 MS. HERNANDEZ: No.

18 THE COURT: Hold on. Mr. Felber, I'm
19 addressing Ms. Hernandez right now.

20 MR. FELBER: Oh, sorry.

21 THE COURT: You'll get your turn.

22 MS. HERNANDEZ: No. I have -- I have
23 not. I probably will do so along with, with
24 the answer that's due on August 6th.

25 THE COURT: Okay. Thank you. And thank

1 you for reminding me the answer was due. That
2 way I don't have to look at the pleading that
3 I pulled up earlier for just that information
4 when we get to that.

5 Let me ask this. I realize that there
6 are some defects in terms of filing. I tend
7 to give some leeway to pro se complainants in
8 regard to that.

9 I mean, there's no -- obviously, there
10 was no cover sheet explaining why the
11 information is confidential.

12 And there's -- it doesn't really meet the
13 requirements for a, a, a filing for protective
14 order strictly. But I think he's articulated
15 his reasoning somewhat. Let me -- let me ask
16 -- I'll get to the question.

17 If I were to grant his protective order
18 so that he would feel more comfortable
19 providing you with what sounds like a
20 discovery concern, wouldn't that do something
21 to move the case forward?

22 MS. HERNANDEZ: I, I wouldn't disagree
23 with that, Your Honor. If that's -- if that
24 can keep things moving, I, I think that's
25 beneficial to everyone involved, so.

1 THE COURT: Okay. Felber, I will get
2 back to you in just a second. I would like to
3 allow staff to make any comments they would
4 like at this time if they wanted to weigh in
5 on the issue. Ms. Kerr?

6 MS. KERR: Well, with regard to the
7 protective order, I mean, I think the, the
8 bank information is confidential anyway, so I
9 don't know whether a protective order really
10 is necessary. But, you know, I'll leave that
11 up to you. Don't really -- I --

12 THE COURT: It is kind of a belt and
13 suspenders thing. I think the rules that are
14 in place protect the information.

15 I think this is purely about Felber being
16 confident that his information is protected.
17 At least that's the -- that's the position
18 I've taken.

19 MR. FELBER: You want me to speak?

20 THE COURT: Yeah. Go ahead.

21 MR. FELBER: Yes. That's the biggest
22 thing. We've -- I mean, I can't even put a
23 check in the mail anymore these days because
24 my post office steals them. Goes from there.

25 We had a internal theft ring in town and

1 country Missouri, St. Louis City, St. Louis
2 County. Hackers are getting every -- you
3 know, it's just -- it's one of those things.
4 And even if it's the last four of your bank
5 information, there's a lot of information
6 somebody can obtain just by getting those last
7 four.

8 And I disagree with Ms. Hernandez on what
9 she said that I haven't willed to do anything.
10 I think the option -- I think it is her that
11 hasn't done anything.

12 I've complied. I even said in the email
13 directly to her I was waiting for a protective
14 order. That's exactly what I said.

15 Instead of -- and here's my biggest
16 concern about things. There's no admittance
17 of responsibility on your guy's end. You
18 blame everything on me. I updated my phone
19 number. You blamed it on me. You blame this
20 on me -- I told you exactly what I've done.

21 I sent in copies from QuickBooks, which I
22 did that just as a -- what's it called? To go
23 from there, to say filing, where does it say
24 on any of the paperwork something declined?
25 Nothing.

1 If we're going to say off of invoices
2 that it's -- an invoice doesn't show a return
3 or not a return or whatever, send me a copy as
4 -- just like I have to send in a copy of my
5 bank statement, send in a copy of your bank
6 statement. That's what I want. I think it's
7 a fair game. Right?

8 THE COURT: Well, the problem is, is that
9 there's no -- the alleged violation against
10 Ameren is not that they've failed to provide
11 their financials to you, which I don't think
12 would be any sort of violation.

13 I believe that, given the nature of the
14 complaint, the only bank records that would be
15 at issue would be yours under the way you
16 framed the complaint.

17 Now, when you filed this complaint, I
18 thought that facially it met the requirements
19 of a complaint, but I was still left with
20 several questions.

21 And I asked you to clarify those, and you
22 did to some degree. But I was still left with
23 questions about sequencing and timing.

24 And to that end, I asked staff to submit
25 into this case information from the informal

1 complaint, since you had indicated, in one of
2 your pleadings, that there was an informal
3 complaint.

4 And I thought that that information might
5 be helpful. Although it's not usual that I do
6 that, circumstances in this case I believe
7 warranted that.

8 I'm -- whether or not Felber has provided
9 information at this point to Ameren is a
10 discovery issue. And I currently have no
11 discovery issues in front of me.

12 I have a protective order issue. And
13 that's what I'm going to address. If it
14 becomes necessary for me to address discovery
15 issues, I'm certainly happy to do so.

16 But I would like to do those within the
17 bounds of the rule, which means that, first,
18 that you try and resolve it informally, then
19 you request a conference with me.

20 And then, subsequently, I would allow the
21 filing of a motion. And we can truncate that
22 process in the future if we start running into
23 repeat discovery problems.

24 In regard to your pleadings, Mr. Felber,
25 you have been restricted to filing emails --

1 filing via email, and I look at it and
2 determine what's appropriate to put in.

3 You requested a protective order, so I
4 put that in. You -- I believed a supplemental
5 request for a protective order with some
6 additional information. I put that in.

7 You currently have three things I have
8 not put in yet. And that's because I'm
9 determining what to do. You are
10 understandably hung up on the 395 case. That
11 is fine.

12 But the 395 case is concluded. You had
13 an opportunity to appeal that. It wasn't
14 appealed. That order is now final. It's
15 inappropriate to argue that in this case.

16 Now, whether or not documents are what
17 they say they are, that's, that's, that's --
18 it's fine to argue that. And I know that
19 you're arguing that based on past perception.
20 But to argue the past perception is
21 inappropriate.

22 So, to that regard, pleadings -- and I
23 use that term loosely -- pleadings that are ad
24 hominem attacks on the commission, myself, or
25 other parties, pleadings which do not contain

1 argument or evidence relevant to this
2 complaint, those I'm going to probably further
3 redact as I see as necessary.

4 As of yet, Ameren hasn't filed an answer.
5 So it seems to me that a lot of these
6 responses you're giving are in response to the
7 fact that a case has been filed and less
8 responsive to something that Ameren has filed.

9 So, I'm not really sure I even understand
10 the purpose of a responsive pleading at this
11 point given that it's not responding to
12 anything filed by the other parties.

13 And that's not to say you haven't.
14 You've talked at least to a degree about
15 things that have been requested.

16 So, to that end, I will consider the
17 protective order and try and make a -- I'm
18 going to be out Thursday and Friday. I will
19 try and make a ruling by Monday afternoon.

20 Or if it needs to go before the
21 commission for a full agenda at that time, it
22 would be submitted on Wednesday.

23 And then the last thing, a procedural
24 schedule. And I have the adjudication
25 calendar in front of me. I am going to assume

1 right now that this is going to an evidentiary
2 hearing.

3 Given that and given the amount of
4 discovery that I believe is going to be
5 ongoing, I'm going to go ahead and waive the
6 100-day requirement, that the commission issue
7 an order within 100 days of the filing of the
8 complaint.

9 And the reason I'm doing that is because
10 experience has taught me that these kind of
11 complaints generally take longer.

12 I would like the parties to begin
13 contemplating procedural schedule. But really
14 what I'm most interested in that -- in that
15 procedural schedule is the evidentiary hearing
16 date, and possibly a discovery deadline in
17 relation to that.

18 In terms of procedures and all of the
19 other filings, it is my preference to dispense
20 with a lot of those.

21 Many of them I, I don't think are
22 necessary in these kinds of cases, such as --
23 I don't know -- I don't know how helpful an
24 issue's list to me is in this case where it's
25 a singular question of whether the company

1 violated something specific. I think I
2 understand the issue.

3 Likewise, I don't -- you know, as in
4 previous cases of yours, I'm not going to
5 require the pre-filing of testimony.

6 I think that puts an undue burden on Mr.
7 Felber in this instance. You were shaking
8 your head, Mr. Felber. Did you want to pre-
9 file testimony?

10 MR. FELBER: I think it would be great.

11 THE COURT: To pre-file testimony?

12 MR. FELBER: I have no problem with it.
13 I mean, if it's -- I mean, let's -- I know the
14 last one was more or less about -- and I don't
15 like to talk about the past, but I noticed
16 Ameren talks about the past in their filings
17 too. So -- but I have no problem having pre-
18 filed testimony. I have -- I have no problem.

19 My biggest concern is, we could resolve
20 this, but unfortunately, they bring up past
21 things. I'm not able to bring up past things.
22 I bring up current things.

23 I'm not supposed to talk current things.
24 I name a statue, they run -- they try to say,
25 "Felber, we're in the process of changing this

1 or modifying this or whatever."

2 THE COURT: I -- I'm -- I -- Mr. Felber,
3 I tend to stop you when we go down the path
4 about talking about past cases and, and the
5 appropriateness of this. I'll agree Ameren
6 brings up stuff from the past as well.

7 And while I may not always call them out
8 on it in the moment, it's generally because
9 they haven't gone too far in it to where I
10 stop them. But I don't give a lot of
11 consideration to it because it's not --

12 MR. FELBER: Right.

13 THE COURT: One, what happened in
14 previous cases -- well, it does have some
15 relevance to this case, very little relevance
16 in my mind.

17 Well, with that in mind, I will
18 contemplate having the parties pre-file
19 testimony. But if -- staff, would you take
20 the lead, please, on meeting with the parties
21 to determine an evidentiary hearing date?

22 MS. KERR: Sure.

23 THE COURT: And I'd -- I, I -- rather
24 than -- if you need access to the adjudication
25 calendar, I'm happy to get it for you, but I'm

1 more interested in this case and working
2 around the party's availability than my own.
3 So, I'm, I'm not going to box you into a
4 particular month, is what I'm saying.

5 MS. KERR: Okay.

6 THE COURT: Figure, figure out what works
7 for the three parties I have here today.

8 MS. KERR: Okay.

9 THE COURT: That is all I have to say
10 today. Is there anything else that anybody
11 wanted to say to me? Mr. Felber?

12 MR. FELBER: Yes, Your Honor. I, I
13 guess, did Ms. Hernandez get the summary
14 determination? I filed -- I filed it over --
15 well, I filed on -- I filed on Sunday.

16 THE COURT: Okay. And, and I -- and
17 apologies. I was at a -- I was at a legal
18 class -- well, I was at a state class Monday
19 and Tuesday, so I had not looked that over
20 yet.

21 MR. FELBER: Okay.

22 THE COURT: Take a look at that. They're
23 certainly still clearly within their 10-day
24 window to reply.

25 MR. FELBER: All right.

1 THE COURT: So, I'm not going to take up
2 that as a -- as a -- as a pending motion at
3 this time, but it will get taken up. Anything
4 else, Mr. Felber?

5 MR. FELBER: That's it.

6 MS. KERR: Now, that hasn't been put on
7 EFIS yet. Has it? I didn't see --

8 THE COURT: Oh, no, no, no, no, no. As,
9 as I indicated before, all pleadings currently
10 go through me before they're posted to the
11 EFIS system.

12 And I'll look them over and determine
13 what needs to be redacted and what can go into
14 the system. And the, the requirement that
15 I've placed is that it be within some loose
16 bounds of proper pleading instead.

17 MS. KERR: Right.

18 THE COURT: That it's either responsive
19 to something or ask for some specific relief
20 or something like that, and not as -- and is
21 not -- or even -- you know, while I've debated
22 it, I think probably even some argument is, is
23 appropriate. But --

24 MS. KERR: So --

25 THE COURT: I'm sorry?

1 MS. KERR: I'm sorry. Go ahead.

2 THE COURT: So, no, you probably haven't
3 seen that yet. And it would be 10 days from -
4 - I, I would make it 10 days, obviously, from
5 what's posted. I'm hoping to get to both of
6 those today.

7 If you file -- I want to say there's
8 three. I'm going to try and get to those this
9 afternoon and get those resolved in EFIS since
10 I'm going to be out Thursday and Friday.

11 So everybody will have an opportunity to
12 see those and to respond to that. I'm
13 assuming it's probably. Anything, anything
14 additional at this point from Ameren Missouri?

15 MS. HERNANDEZ: Yes, Your Honor. I was
16 just hoping that we could clarify the amount
17 in dispute because Mr. Felber put in his
18 complaint the amount at issue is the \$1949.92.

19 But then the commission's orders are just
20 referencing that 1,700 amount. That is the
21 returned payment amount with no particular
22 amount that the commission has ordered Ameren
23 to suspend.

24 So, I'm wanting to make sure -- and of
25 course, the commission's rules require Mr.

1 Felber or any customer to continue paying the
2 non-disputed amount or be subject to
3 disconnection.

4 So, I just want to make sure -- (sneezes)
5 excuse me -- that we have the proper amount
6 suspended and Mr. Felber understands the
7 amount that he is required to continue to pay.

8 THE COURT: Let's, let's take a look at
9 that specifically. Mr. Felber, what is the
10 correct amount you are disputing?

11 MR. FELBER: From the complaint, 1949.92.

12 THE COURT: And that is -- that is the
13 amount that's in your -- that is the amount in
14 your initial complaint form, I see.

15 So that would be the amount. I would
16 have been incorrect, it looks like, in my --
17 in my notice and filing order, if that's what
18 I put in. But I've also got that up in front
19 of me. So, let's see what I put in there.

20 I put 1,750 -- I put the incorrect
21 amount. Now -- so, I would -- I would argue -
22 - or I would not argue. I would say that it's
23 that \$1,900 amount.

24 I will say the importance of that amount
25 to me is -- I understand it's important to the

1 company in terms of not suspended.

2 To me, it's, it's important primarily for
3 whether we're following the small complaint
4 procedure or whether we're following the
5 formal complaint procedure.

6 Well, they're both formal complaints, but
7 the small formal complaint procedure. So
8 that's really what's -- to me. But in regards
9 to what should be suspended, should be that
10 1,900 amount --

11 MS. HERNANDEZ: Okay.

12 THE COURT: -- pending the completion of
13 this. Do you want a separate order from me in
14 that regard? I would be happy to do one, if
15 that's what's necessary.

16 MS. HERNANDEZ: I, I don't believe it's
17 necessary. I just haven't seen any other
18 allegations as to the remaining 186.97 and
19 where that comes from as being disputed.

20 I mean, I, I see the returned payment
21 issue, which is that 1,700 amount. I just
22 don't know -- that's why there was confusion
23 as to what amount, I guess, to suspend.

24 THE COURT: I can see that. I can see
25 that given what I issued as well. But at the

1 same time, whether or not it's the correct --
2 whether the 1,900 is the correct amount,
3 that's an evidentiary question.

4 So, that's really a question --
5 ultimately, that's one of the questions we're
6 getting to for the hearing.

7 MS. HERNANDEZ: So, I guess -- I mean,
8 that -- that's, I believe -- well, his actual
9 balance now is a little bit more than that.

10 So, I guess, anything that his account
11 shows is due above that, that 1,900 number is
12 what he would be -- continue to be responsible
13 for as non-disputed.

14 THE COURT: That would be correct,
15 because that would be amounts not in dispute.

16 MS. HERNANDEZ: Okay, okay. Thank you.

17 THE COURT: All right. Thank you for
18 bringing that to my attention. I was unaware
19 of that, so I appreciate it. Anything
20 additionally from staff at this point? Well,
21 I'd like to say, Ms. Hernandez, is there
22 anything else from memory?

23 MS. HERNANDEZ: I believe that's all.
24 Thank you.

25 THE COURT: Staff?

1 MS. KERR: No. Although we, we could
2 just stay on the line after and then we could
3 try to get a hearing date.

4 THE COURT: Okay. If you -- if you would
5 like to do that, I'll be more than happy to
6 exit the meeting, and, and, and Ms. Walters
7 can keep it open -- or Walters can keep it
8 open for you to discuss the procedural
9 schedule, which is what I assume you're going
10 to do.

11 MS. KERR: Now, that might help.

12 THE COURT: Okay. I'm happy to do that.
13 Is, is every -- are, are the parties agreeable
14 to that?

15 MR. FELBER: I'm agreeable.

16 MS. HERNANDEZ: Certainly.

17 THE COURT: Okay. Then we will do that.
18 Anything else from staff?

19 MS. KERR: I don't think so.

20 THE COURT: Okay. Hearing no further
21 matters for the Commission to address at this
22 time, I will adjourn this hearing. We'll go
23 off the record. Thank you all for your time
24 today.

25 (End of audio recording.)

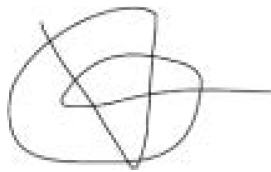
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IN WITNESS THEREOF, I have hereunto set
my hand this 2nd day of August, 2025.

A handwritten signature in black ink, consisting of a large, stylized 'V' and 'E' intertwined, with a horizontal line extending to the right.

Valene Enock

\$	3	additional 19:6 26:14	Although 18:5	20:12 24:10 25:3 26:13
\$1,900 27:23	30 2:12	address 5:20 6:11 8:9 18:13,14	always 23:7	anyway 15:8
\$1949.92 26:18	395 19:10,12	addressing 13:19	Ameren 2:17 3:7,10 9:18, 19 10:9,19 11:16 12:5 13:14 17:10 18:9 20:4,8 22:16 23:5 26:14,22	apologies 24:17
0	6	adjudication 20:24 23:24	Ameren's 10:12 13:10	appeal 19:13
004 2:19	6 4:5	admittance 16:16	amount 12:2 21:3 26:16, 18,20,21,22 27:2,5,7,10, 13,15,21,23, 24 28:10,21, 23	appealed 19:14
1	8	advice 7:20 8:12	analysis 9:5	appearance 2:25
1,700 26:20 28:21	8th 11:18	after 7:9	another 8:21 11:20 12:24	appearing 3:10
1,750 27:20	A	afternoon 20:19 26:9	answer 13:24 14:1 20:4	appears 4:15
1,900 28:10	a.m. 2:13	again 10:22 11:9 12:17	any 7:2 8:1,25 9:20 10:5,9 11:7 12:7 13:14 15:3 16:24 17:12 27:1 28:17	apply 10:12
10 26:3,4	able 4:24 12:15,20 22:21	against 17:9	anybody 3:24 24:10	appropriate 8:24 19:2 25:23
10-day 24:23	about 5:16 6:9,13 10:15 11:5 12:7 15:15 16:16 17:23 20:14 22:14,15,16 23:4	agenda 20:21	arguing 19:19	appropriatene ss 23:5
100 21:7	access 23:24	agree 23:5	argument 10:2,22 20:1 25:22	argue 9:22 19:15,18,20 27:21,22
100-day 21:6	according 10:25	ahead 15:20 21:5 26:1	around 5:10 24:2	articulated 14:14
10:00 2:13	account 7:8, 10 11:7,17,25 12:3,8	all 5:11,16 6:12 13:9 21:18 24:9,25 25:9	any 7:2 8:1,25 9:20 10:5,9 11:7 12:7 13:14 15:3 16:24 17:12 27:1 28:17	as 2:13,15,17 4:3 8:16 9:19 11:19 12:3,4 16:22 17:3 20:3,4 21:22 22:3 23:6 25:2,8,9,20
10:30 5:10	accurate 12:11	allegations 28:18	anything 7:2 8:2 11:2 12:8, 13 16:9,11	
186.97 28:18	actually 6:20 11:3,6 13:1	alleged 12:19 17:9		
1949.92 27:11	ad 8:23 19:23	alleges 11:22		
1st 11:3		allow 15:3 18:20		
2		along 13:23		
2025 2:12		also 27:18		
20CSR4240- 2090 4:5				
23rd 11:19				
2nd 11:1				

28:18,19,23, 25	23 15:8 16:4 17:5,14	Brett 2:16	case 2:15 6:17 9:16 14:21 17:25 18:6 19:10, 12,15 20:7 21:24 23:15 24:1	commercially 9:11
aside 2:14	based 19:19	bring 5:6 22:20,21,22		commission 2:14 3:13,15 4:4,23 5:21 8:13 9:1 19:24 20:21 21:6 26:22
ask 7:6 10:6, 18 13:6,8 14:5,15 25:19	basically 8:2 10:9	brings 23:6		commission's 26:19,25
asked 11:23 17:21,24	because 2:2 5:4 6:6,11 8:8 12:16 15:23 19:8 21:9 23:8,11 26:17	bunch 5:9	cases 3:21 13:11 21:22 22:4 23:4,14	company 2:17 21:25 28:1
asking 2:23 12:7	becomes 18:14	burden 22:6	ceased 2:2	complainant 2:16
assume 20:25	before 20:20 25:9,10	business 2:17	certain 2:4 4:22 5:3 9:10	complainant's 4:7
assuming 26:13	begin 2:23 21:12	but 3:22 5:2,9, 22 6:18 7:21 8:2,7,12,25 10:17 11:1,9, 11,15 12:8, 19,21 13:3 14:14 15:10 17:19,22 18:16 19:12, 20 21:13 22:15,17,20 23:10,19,25 25:3,23 26:19 27:18 28:6,8, 25	certainly 6:14 18:15 24:23	complainants 14:7
at 4:2 6:15 10:4 11:7 12:4,17 14:2 15:4,17 17:15 18:9 19:1 20:10,14,21 24:17,18,22 25:2 26:14,18 27:8 28:25	behalf 3:7,10, 12,14	by 2:23 5:12 7:12 9:10 10:21 11:14 16:6 20:12,19	changing 22:25	complaint 10:23 17:14, 16,17,19 18:1,3 20:2 21:8 26:18 27:11,14 28:3,5,7
attacks 6:4 8:23 19:24	believe 3:25 11:11 17:13 18:6 21:4 28:16	bypass 7:7	check 12:11, 24 15:23	complaints 3:23 21:11 28:6
attorneys 2:24 4:24 9:15	believed 19:4	calendar 20:25 23:25	circulated 7:1	completion 28:12
August 13:24	belt 15:12	called 16:22	circumstance s 2:4 18:6	complied 16:12
availability 2:5 24:2	beneficial 14:25	cannot 7:18	City 16:1	concern 5:6 9:18 14:20 16:16 22:19
avoid 10:24	biggest 15:21 16:15 22:19	captioned 2:15	clarify 17:21 26:16	concerned 7:22 10:15
B	blame 16:18, 19	Carolyn 3:14	Clark 2:20	
back 15:2	blamed 16:19		class 24:18	
bank 4:17 11:16,24,25 12:2,4,7,22,	both 26:5 28:6		clear 12:22	
	bounds 18:17 25:16		clearly 24:23	
	box 24:3		click 7:2	
			clicking 8:1	
			comes 28:19	
			comfortable 14:18	
			comments 15:3	

concerning 9:8	correct 3:1,5 4:17 27:10	D	disagree 14:22 16:8	E
concerns 11:5	counsel 3:17, 18	date 2:12 12:2 21:16 23:21	disclose 9:20	earlier 14:3
concluded 19:12	country 16:1	days 7:3 15:23 21:7 26:3,4	disclosed 4:20	EC-2026- 2:18
conference 2:10,15,22 4:3,4,7 18:19	County 5:12 7:12 16:2	deadline 21:16	disconnected 11:3	EFAS 2:11
conferences 2:4,7	couple 5:4,6 6:21,22	debated 25:21	disconnection 10:24 27:3	EFIS 25:7,11 26:9
confident 15:16	course 5:5 26:25	declined 16:24	discovery 14:20 18:10, 11,14,23 21:4,16	either 25:18
confidential 8:14,16,17 9:3 11:13 14:11 15:8	court 2:1,2 3:3,7,12,16 4:19 5:14,22 6:6 7:14,17, 20,24 8:7,11 13:6,18,21,25 15:1,12,20 17:8 22:11 23:2,13,23 24:6,9,16,22 25:1,8,18,25 26:2 27:8,12 28:12,24	defects 14:6	discuss 4:7,8 12:6	Electric 2:16
confusion 28:22	cover 14:10	degree 17:22 20:14	dismiss 13:14	else 4:25 5:2 24:10 25:4
consider 9:24 20:16	covered 10:15	department 5:13,23 6:2 7:13	dispense 21:19	email 5:15,20 7:15,24 8:1,4 16:12 19:1
consideration 23:11	current 2:13 22:22,23	designated 8:15 9:2	dispute 26:17	emailed 11:18
contact 7:25 12:5	currently 18:10 19:7 25:9	designation 8:14	disputed 28:19	emails 5:4,9 18:25
contacting 8:3	customer 3:23 9:4,24 27:1	determination 24:14	disputing 27:10	employed 9:7,10
contain 19:25	customers 11:17	determine 19:2 23:21 25:12	documentation 9:6	employee- sensitive 9:4
contemplate 23:18		designing 19:9	documents 19:16	employees 8:22
contemplating 21:13		difference 11:4	doing 2:6,17 21:9	end 16:17 17:24 20:16
continue 8:19 27:1,7		difficulty 13:3	done 12:17 16:11,20	enter 2:24
copies 16:21		diligence 12:18	down 23:3	even 7:11 15:22 16:4,12 20:9 25:21,22
copy 5:21 17:3,4,5		directly 16:13	due 2:5 12:18 13:24 14:1	evening 5:10
			during 11:8	every 5:20 16:2
				everybody 26:11
				everyone 4:1

14:25 everything 6:20,24 10:14 16:18 evidence 20:1 evidential 4:11 evidentiary 21:1,15 23:21 exactly 16:14, 20 except 2:4 excuse 27:5 existing 10:16 experience 21:10 expert 10:9, 12 explaining 14:10 expressed 9:19	18,22 5:18 6:5,19 7:16, 19,23 8:6,10 11:2,18 13:4, 7,16,18,20 15:1,15,19,21 18:8,24 22:7, 8,10,12,25 23:2,12 24:11,12,21, 25 25:4,5 26:17 27:1,6, 9,11 figure 24:6 file 2:18 5:21 6:14 22:9 26:7 filed 8:15 10:23 13:16 17:17 20:4,7, 8,12 22:18 24:14,15 filing 11:11 13:14 14:6,13 16:23 18:21, 25 19:1 21:7 27:17 filings 4:13,15 21:19 22:16 fill 10:10 final 19:14 financials 17:11 find 12:20 fine 19:11,18 first 9:1 13:9 18:17 flesh 4:10	following 28:3,4 for 2:3,14,25 3:23 4:8 6:15 7:17 8:14,20, 24 10:8 11:12,23 12:19 14:1,3, 13 16:13 18:14 19:5 20:21 23:25 24:7 25:19 28:2 form 10:11 27:14 formal 28:5,6, 7 forward 14:21 four 11:25 16:4,7 framed 17:16 frequent 3:23 Friday 20:18 26:10 frivolous 10:23 13:10 from 3:17 4:15,20 5:9 7:10 8:7,22 9:16 11:19,23 12:3,13,21 13:3 15:24 16:21,23 17:25 23:6 26:3,4,14 27:11 28:13, 19 front 13:11 18:11 20:25 27:18	full 20:21 further 20:2 future 18:22 <hr/> G <hr/> game 17:7 generally 8:17 9:9,13 21:11 23:8 get 6:2,3 12:16,21 13:7,21 14:4, 16 15:1 23:25 24:13 25:3 26:5,8,9 getting 16:2,6 give 7:11,20 14:7 23:10 given 17:13 20:11 21:3 28:25 giving 20:6 go 7:5,10 12:14,25 15:20 16:22 20:20 21:5 23:3 25:10,13 26:1 Goes 15:24 going 2:23 4:1 5:19 8:19 10:17 11:10 17:1 18:13 20:2,18,25 21:1,4,5 22:4 24:3 25:1 26:8,10	gone 23:9 Good 3:9 Google 6:21 got 5:9,21 6:20 7:15 27:18 gotten 5:5 grant 14:17 granted 9:13 great 22:10 guess 6:22 10:21 24:13 28:23 guy's 16:17 guys 5:8 <hr/> H <hr/> hacked 5:8,25 7:22 Hackers 16:2 hacks 6:22 hand 5:1 13:7 happened 23:13 happy 18:15 23:25 28:14 having 13:3 22:17 23:18 head 13:13 22:8 hear 3:18 hearing 3:25 4:11 21:2,15 23:21
--	--	--	---	--

heavily 8:18	14:17,23 15:4	informal	issue's 21:24	11:2,18,19
help 12:1	16:4 17:1	17:25 18:2	issued 28:25	June 11:1
helpful 18:5	18:13,22	informally	issues 4:2	just 6:25
21:23	20:20 22:13	18:18	18:11,15	10:21,23
here 2:2 3:19	23:19,24 26:7	information	it 3:22 4:15,	12:11 14:3
5:7 8:8 24:7	27:17 28:14	4:17,20 7:10	23,25 5:1,2,4,	15:2 16:3,6,
here's 16:15	importance	8:21 9:2,3,5,	23 6:2,12,13,	22 17:4
Hernandez	27:24	11,16,21,25	19,20,25	26:16,19 27:4
3:9,10 10:19,	important	10:1 11:13,19	7:11,18 8:2,4,	28:17,21
20 13:17,19,	27:25 28:2	12:7,10,16,23	25 9:19 10:5,	
22 14:22 16:8	in 2:4,11,15	13:5 14:3,11	6,18 12:20,22	K
24:13 26:15	3:3,19,21,22	15:8,14,16	13:1 14:12	
28:11,16	4:13 5:17 6:8,	16:5 17:25	15:12 16:10,	keep 9:15
Hey 8:3	9 7:21 8:2,12	18:4,9 19:6	19,22,23	14:24
hold 11:16	9:20 10:6,18	informed 7:21	17:18 18:13,	Kerr 3:14
13:18	11:8,20 12:1,	infrastructure	18 19:1,13	15:5,6 23:22
holder 10:1	10,14,22,25	6:7	20:5,20,21	24:5,8 25:6,
hominem	13:8,11 14:6,	initial 27:14	21:19 22:10,	17,24 26:1
8:23 19:24	7 15:2,4,14,	instance 22:7	12 23:8,9,11,	kind 4:9 6:10
honestly 6:16	23,25 16:12,	instead 2:6	14,25 24:14	7:10 11:9
Honor 3:2,6	21 17:4,5	16:15 25:16	25:3,5,7,15,	15:12 21:10
4:18 14:23	18:1,6,11,22,	interested 6:8	22 26:3,4	kinds 21:22
24:12 26:15	24 19:2,4,6,8,	21:14 24:1	27:16	know 5:1,16,
hoping 26:5,	15 20:6,25	internal 15:25	it's 5:18 6:1	24 6:15,16,25
16	21:14,16,18,	intervene	10:22 13:9	7:1 12:10,11
how 6:19 10:3	22,24 22:3,7,	3:19,20	16:3,4 17:2,6	15:9,10 16:3
21:23	16,25 23:8,9,	into 7:7 17:25	18:5 19:14,18	19:18 21:23
hung 19:10	13,16,17 24:1	18:22 24:3	20:11 21:24	22:3,13 25:21
	26:9,17	25:13	22:13 23:8,11	28:22
	27:13,16,17,	invoice 17:2	25:18 26:13	
	18,19 28:1,8,	invoices 17:1	27:22,25	L
	13	involved 3:24	28:2,16	
	inappropriate	14:25	its 11:14	lack 2:5
	19:15,21	issue 13:2	J	last 6:22
I	incorrect	15:5 17:15	Jennifer 3:9	11:25 16:4,6
identify 11:21	27:16,20	18:10,12 21:6	John 2:20	20:23 22:14
if 3:22 5:8	indicated	22:2 26:18	judge 2:21	law 2:21
6:14,16,17,25	18:1 25:9	28:21	July 2:12	lead 23:20
7:21,22,24	indiscernible			least 15:17
9:3,23 11:5,	8:11			
21 12:12,16,				
21 13:1				

20:14	12:18 14:2	14:9 15:7,22	Mr 3:1,2,6	17
leave 15:10	19:1 24:22	22:13 28:20	4:13,18,22	need 10:10
leeway 14:7	25:12 27:8	means 18:17	5:18 6:5,19	11:19 23:24
left 17:19,22	looked 24:19	meet 14:12	7:16,19,23	needs 20:20
legal 7:20	looks 27:16	meeting	8:6,10 11:2,	25:13
8:11 24:17	loose 25:15	23:20	18 13:3,7,16,	never 13:16
legally 7:18	loosely 19:23	met 11:11	18,20 15:19,	no 2:1 3:18
legitimate	lot 6:8,21 8:15	17:18	21 18:24	9:14 11:15
7:25	13:11,12 16:5	mind 23:16,17	22:6,8,10,12	13:16,17,22
less 20:7	20:5 21:20	missed 3:24	23:2,12	14:9,10 16:16
22:14	23:10	missing 11:22	24:11,12,21,	17:9 18:10
let 5:24 13:6,8	Louis 5:12	12:19 13:1	25 25:4,5	22:12,17,18
14:5,15	7:12 16:1	Missouri 2:17	26:17,25	25:8 26:2,21
let's 4:12 6:9	<hr/> M <hr/>	3:8,11 10:19	27:6,9,11	nobody 4:25
22:13 27:8,19		11:16 16:1	Ms 3:9,14	10:17
letter 11:23	made 4:13	26:14	10:19,20	non-
12:9,10,12,21	10:2	modifying	13:17,19,22	disclosure
letterhead	mail 15:23	23:1	14:22 15:5,6	10:11
11:24	make 15:3	moment 5:17	16:8 23:22	non-disputed
like 4:23 7:14	20:17,19	23:8	24:5,8,13	27:2
8:9 10:13	26:4,24 27:4	Monday 5:10	25:6,17,24	nor 11:16
12:8 14:19	making 6:23	20:19 24:18	26:1,15	not 3:18,20,23
15:2,4 17:4	Many 21:21	month 11:4,8	28:11,16	5:8,9,15 6:11,
18:16 21:12	marketing 9:5	24:4		17 8:8 9:25
22:15 25:20	me 5:6,16	months 6:22	my 2:20 6:3	10:1,3 11:6
27:16	6:15 7:2,17	more 14:18	13:13 15:24	12:6 13:23
Likewise 22:3	13:6,8,11	22:14 24:1	16:15,18 17:4	17:3,10 18:5,
link 8:2	14:1,5,15	morning 3:9	21:19 22:19	8 19:8,16,25
links 7:2	15:19 16:18,	most 21:14	23:16 24:2	20:9,11,13
list 21:24	19,20 17:3	motion 11:12	27:16,17	22:4,21,23
literally 6:2	18:11,14,19	13:14 18:21	myself 19:24	23:7,11 24:3,
little 23:15	20:5,25	25:2	<hr/> N <hr/>	19 25:1,20,21
long 12:14,25	21:10,24	move 8:7	name 2:20	27:22 28:1
longer 21:11	24:11 25:10	14:21	11:24 12:4	nothing 3:25
look 6:15	27:5,19,25	moving 14:24	22:24	16:25
	28:2,8,13		nature 11:14	notice 27:17
	mean 10:21		17:13	noticed 22:15
			necessary	now 2:12 4:6
			10:3,14 15:10	13:19 17:17
			18:14 20:3	
			21:22 28:15,	

19:14,16 21:1 25:6 27:21 number 2:18 16:19 numbers 12:8 numerous 12:17	28:1,12 off 5:1 13:13 17:1 office 3:17 15:24 on 3:7,10,12, 14 4:2 5:20 7:2 8:7 10:6, 18 11:6,18,24 12:11,18 13:14,18,24 15:5 16:8,17, 18,19,20,24 19:10,19,24 20:22 22:6 23:8,20 24:15 25:6 one 3:18 9:3 12:12 16:3 18:1 22:14 23:13 28:14 ongoing 21:5 only 4:24 5:3 17:14 opinion 13:10 opportunity 19:13 26:11 option 16:10 order 4:8,12 8:13 9:2,13, 14 10:4,8 11:13,20 14:14,17 15:7,9 16:14 18:12 19:3,5, 14 20:17 21:7 27:17 28:13 ordered 26:22 orders 9:9,12	26:19 other 9:6 10:6,18 19:25 20:12 21:19 28:17 our 5:23 6:12 8:22 10:22 11:1,17,20 12:1,18 out 2:8 4:10 10:11 20:18 23:7 24:6 26:10 outside 8:1 over 5:5 6:10, 22 11:10 24:14,19 25:12 overseeing 2:21 own 12:18 24:2	party 7:25 8:3 party's 24:2 past 3:3 5:5 7:21 11:8 19:19,20 22:15,16,20, 21 23:4,6 path 23:3 pay 27:7 paying 27:1 payment 10:25 11:6,22 12:3,19 26:21 28:20 pending 25:2 28:12 people 6:8,21, 23 perception 19:19,20 person 8:25 personal 8:21 9:5,20 phishing 5:19 phone 16:18 place 15:14 placed 25:15 pleading 14:2 20:10 25:16 pleadings 4:9 8:24 13:12 18:2,24 19:22,23,25 25:9 please 23:20 point 11:8	18:9 20:11 26:14 Police 5:12 7:12 position 9:20 15:17 possibility 5:25 possibly 21:16 post 15:24 posted 2:11 25:10 26:5 potential 4:10 potentially 9:23 pre- 22:8,17 pre-file 22:11 23:18 pre-filing 22:5 pre-hearing 2:3 4:3 preference 21:19 present 3:1, 17 previous 22:4 23:14 primarily 4:16 28:2 pro 14:7 probably 11:10 13:23 20:2 25:22 26:2,13 problem 17:8
<hr/> O <hr/>				
objected 10:17 objections 10:5 obtain 16:6 obtaining 9:1 obviously 14:9 26:4 odd 6:19 of 2:5 3:7,10, 12,14,17 4:9 5:4,5,9 6:3,8, 10,21 7:10 8:1,15,20,22 9:15 10:1 11:9,17,20,25 12:4,25 13:9, 11,12,13 14:6 15:12 16:3,4, 5,15,17,24 17:1,4,5,12, 13,19 18:1, 11,17,21 20:4,5,10,25 21:3,7,10,18, 20,21,22,25 22:4,5,25 23:5,10 25:16 26:5,24 27:19,24				
			<hr/> P <hr/>	
		paid 12:3 papers 9:6 paperwork 5:11 16:24 part 8:20,22 9:15 particular 24:4 26:21 parties 2:24 4:22 5:3,10 10:6,18 19:25 20:12 21:12 23:18,20 24:7		

22:12,17,18	8:17	reasoning 14:15	relief 25:19	responding 20:11
problems 18:23	pulled 14:3	receive 5:15 12:12	remaining 28:18	response 20:6
procedural 2:3,9,15,22 4:2,4,6,10 20:23 21:13, 15	purpose 20:10	received 5:24 7:24 8:4 10:5 12:13	remember 13:13	responses 20:6
procedure 28:4,5,7	pursuant 4:4	recent 4:9	remind 4:1	responsibility 16:17
procedures 21:18	put 15:22 19:2,4,6,8 25:6 26:17 27:18,19,20	recipient 6:12	reminding 14:1	responsive 20:8,10 25:18
process 18:22 22:25	puts 22:6	record 2:25	repeat 18:23	restricted 18:25
proper 25:16 27:5	<hr/> Q <hr/>	recording 2:7, 8	reply 24:24	return 10:25 17:2,3
protect 4:16, 20 8:21,22 9:10 15:14	question 14:16 21:25	records 11:1 17:14	reporter 2:1	returned 11:1 26:21 28:20
protected 4:24 5:3 15:16	questions 17:20,23	redact 20:3	reporters 2:3	revealed 9:23
protective 4:8,12 8:13 9:2,9,12,13, 14 10:4,8 11:12 14:13, 17 15:7,9 16:13 18:12 19:3,5 20:17	Quickbooks 16:21	redacted 8:18 25:13	request 4:8 12:18 18:19 19:5	right 3:21 6:19 7:3,16, 19,23 13:19 17:7 21:1 23:12 24:25 25:17
provide 12:10 17:10	<hr/> R <hr/>	reference 4:14 6:10	requested 19:3 20:15	ring 15:25
provided 18:8	raise 11:2	referencing 26:20	require 22:5 26:25	robust 6:2
providing 14:19	raised 11:7	reflecting 11:6	required 3:19 27:7	rule 4:2,5 8:14 18:17
public 3:17,18 6:6 8:18	rather 8:1 23:23	regard 8:12 14:8 15:6 18:24 19:22 28:14	requirement 21:6 25:14	rules 10:16 15:13 26:25
published	re-log 7:7	regards 28:8	requirements 11:12 14:13 17:18	ruling 20:19
	reading 4:15	regulatory 2:21	resolve 12:15 18:18 22:19	run 22:24
	realize 14:5	relating 9:7	resolved 26:9	running 18:22
	really 6:8 11:15 14:12 15:9,11 20:9 21:13 28:8	relation 21:17	resolving 13:2	<hr/> S <hr/>
	reason 8:20 21:9	relevance 23:15	respond 26:12	said 2:13 7:14 8:9 10:13
		relevant 6:17 20:1	respondent 2:18	

13:9 16:9,12, 14	seeking 4:16, 19 10:10	sneezes 27:4	state 24:18	19:4
same 10:4	seems 20:5	some 4:8	statement 17:5,6	supply 13:4
saw 13:7	seen 26:3 28:17	11:10 14:6,7 17:22 19:5 23:14 25:15, 19,22	statements 11:17	supposed 22:23
say 11:10 16:23 17:1 19:17 20:13 22:24 24:9,11 26:7 27:22,24	self- represented 3:4,5	somebody 5:2,8 7:22 16:6	statue 22:24	sure 5:8 10:3 20:9 23:22 26:24 27:4
saying 5:10 8:3 10:21 12:22 24:4	send 12:9 17:3,4,5	someone 12:4	steal 7:9	suspend 26:23 28:23
says 7:11 8:25	sending 2:8 7:25	something 5:19 6:7,15, 25 7:6 8:8 13:1 14:20 16:24 20:8 22:1 25:19,20	still 3:4 17:19, 22 24:23	suspended 27:6 28:1,9
scam 5:19	sensitive 9:11 12:6	somewhat 14:15	stop 23:3,10	suspenders 15:13
schedule 4:10 20:24 21:13, 15	sent 5:11 16:21	sorry 13:20 25:25 26:1	strategies 9:7	system 11:21 12:1 25:11,14
scheduled 4:6	separate 28:13	sort 17:12	stuff 6:23 8:15 23:6	<hr/> T <hr/>
se 14:7	sequencing 17:23	sounds 14:19	subject 27:2	take 21:11 23:19 24:22 25:1 27:8
search 11:20 12:1	set 2:14	speak 15:19	submit 8:25 17:24	taken 15:18 25:3
searches 12:17	seven 7:3	specific 9:4, 24 22:1 25:19	submitted 20:22	talk 5:23 6:9, 12 22:15,23
second 10:7 13:8 15:2	several 17:20	specifically 27:9	subpoena 7:4	talked 6:20 20:14
secondly 11:15	shaking 22:7	St 5:12 7:12 16:1	subpoenaed 5:12 7:12	talking 23:4
secrets 9:8	sheet 14:10	staff 3:13,15 15:3 17:24 23:19	subsection 4:5	talks 22:16
security 9:7	should 28:9	starting 10:19	subsequently 2:11 18:20	taught 21:10
see 4:25 5:4 11:21 20:3 25:7 26:12 27:14,19 28:20,24	show 17:2		substantive 4:2	tell 5:22
seeing 9:16	shows 12:2		such 4:3 21:22	telling 5:16
	simply 5:4		summary 24:13	tend 14:6 23:3
	since 18:1 26:9		Sunday 24:15	term 19:23
	singular 21:25		supplemental	terms 12:25 14:6 21:18
	skip 6:10			
	small 28:3,7			

<p>28:1</p> <p>testify 10:10</p> <p>testimony 22:5,9,11,18 23:19</p> <p>than 8:1 23:24 24:2</p> <p>thank 3:12,16 10:20 13:25</p> <p>that's 5:19 6:16 7:6 8:8, 12 10:13 13:24 14:23, 24 15:17,21 16:14 17:6 18:13 19:8,17 20:13 25:5 27:13,17 28:8,15,22</p> <p>theft 15:25</p> <p>them 3:23 5:24 15:24 21:21 23:7,10 25:12</p> <p>then 2:7,10 7:9 18:18,20 20:23 26:19</p> <p>there's 5:25 10:2 11:4,15 14:9,12 16:5, 16 17:9 26:7</p> <p>therefore 5:15</p> <p>these 2:7 15:23 20:5 21:10,22</p> <p>they've 17:10</p> <p>thing 15:13, 22 20:23</p>	<p>things 11:10 14:24 16:3,16 19:7 20:15 22:21,22,23</p> <p>think 5:18 6:1 8:24 9:16,18, 19 10:2,13,14 11:9 12:14 14:14,24 15:7,13,15 16:10 17:6,11 21:21 22:1,6, 10 25:22</p> <p>this 2:9,14 4:3,6 5:17,24 6:17 8:4 9:15 10:22 11:5, 13,21 12:9, 10,15,19 13:2,4,6,8,10, 14 14:5 15:4, 15 16:19 17:17,25 18:6,9 19:15 20:1,10 21:1, 24 22:7,20,25 23:1,5,15 24:1 25:3 26:8,14 28:13</p> <p>those 9:12 16:3,6 17:21 18:16 20:2 21:20 26:6,8, 9,12</p> <p>thought 17:18 18:4</p> <p>thousands 6:3</p> <p>three 19:7 24:7 26:8</p> <p>through 25:10</p>	<p>Thursday 20:18 26:10</p> <p>time 2:13,14 10:4 11:8 15:4 20:21 25:3</p> <p>timing 17:23</p> <p>to 2:5,8,23,24 3:19,21,22,24 4:1,4,7,8,9, 14,16,19,21, 24,25 5:1,3,7, 23 6:10,12, 14,15,17,21 7:3,5,18,25 8:7,9,13,19, 20,22,25 9:7, 10,20,24 10:2,5,6,10, 12,17,18,23, 25 11:4,10, 15,16,19,20, 21 12:1,6,15, 18,20,23 13:4,5,7,14 14:2,4,7,8,16, 17,21,25 15:2,3,4,6,11, 19 16:9,13, 22,23 17:1,4, 10,11,21,22, 24 18:9,13, 14,15,16,24, 25 19:2,9,13, 15,18,20,22 20:1,2,5,6,8, 11,13,14,16, 18,20,25 21:1,4,5,12, 17,19,24 22:4,8,11,15, 21,23,24 23:3,9,11,15,</p>	<p>21,24,25 24:3,9,11,24 25:1,10,13,19 26:5,7,8,10, 11,12,23,24 27:1,2,4,7,25 28:2,8,9,14, 18,23</p> <p>today 2:14 8:9 24:7,10 26:6</p> <p>today's 2:12, 21</p> <p>told 7:2,17 16:20</p> <p>too 22:17 23:9</p> <p>top 13:13</p> <p>towards 4:11</p> <p>town 15:25</p> <p>trade 9:8</p> <p>transcribed 2:8</p> <p>transcript 2:10</p> <p>treasury 11:21</p> <p>true 8:5</p> <p>truncate 18:21</p> <p>try 18:18 20:17,19 22:24 26:8</p> <p>Tuesday 24:19</p> <p>turn 13:21</p> <p>two 4:13 9:4</p>	<p>U</p> <p>under 9:12 10:15 17:15</p> <p>understand 9:17 20:9 22:2 27:25</p> <p>Understandab le 8:10</p> <p>understandab ly 19:10</p> <p>understandin g 6:3</p> <p>understands 27:6</p> <p>undue 22:6</p> <p>unfamiliar 5:14</p> <p>unfortunately 22:20</p> <p>Union 2:16</p> <p>unlikely 6:1</p> <p>until 11:2</p> <p>up 5:7 6:23 14:3 15:11 19:10 22:20, 21,22 23:6 25:1,3 27:18</p> <p>updated 16:18</p> <p>upload 7:3,5</p> <p>us 12:1 13:5</p> <p>use 10:10 11:15 12:23 19:23</p> <p>using 2:2</p>
--	---	--	---	---

usual 18:5	11:16,19,21, 25 12:6,11, 12,13,16,19, 21,23 14:4 15:25 18:21, 22 22:19 23:3 26:16 27:5	23:1	without 9:1
usually 5:1,2 7:5		when 7:5,6 11:3 14:4 17:17 23:3	work 9:6
utilities 9:10		where 4:24 5:3 11:5 16:23 21:24 23:9 28:19	working 24:1
utility 6:6			works 24:6
<hr/> V <hr/>			<hr/> Y <hr/>
various 8:23	we're 8:19 13:1,3 17:1 22:25 28:3,4	whether 9:25 15:9 18:8 19:16 21:25 28:3,4	Yeah 6:5 8:6 15:20
version 8:18	we've 2:6 11:18,23 12:17 15:22	which 2:9 8:23 16:21 17:11 18:17 19:25 28:21	year 6:4
very 23:15	Wednesday 20:22	while 23:7 25:21	yes 3:2,6 4:18 10:20 12:22 15:21 24:12 26:15
via 19:1	weeks 5:6	who 4:19	yet 11:1,20 12:14,23 19:8 20:4 24:20 25:7 26:3
violated 22:1	weigh 10:6,18 15:4	whole 5:9	
violation 9:23 17:9,12	well 10:20 12:4 13:6 15:6 17:8 23:6,14,17 24:15,18 28:6,25	why 14:10 28:22	
<hr/> W <hr/>	went 11:9	willed 16:9	
waiting 16:13	what 2:6 4:16 5:16,22 7:18 8:12 9:12,23 10:8 11:19 14:19 16:8, 14,20 17:6 18:13 19:9,16 21:14 23:13 24:4,6 25:13 27:9,17,19 28:9,23,25	window 24:24	
waive 21:5		with 2:9,25 4:12 5:14,19, 21 9:18 10:19 11:24 13:23 14:19,23 15:6 16:8 17:19,22 18:19 19:5 21:20 22:12 23:17,20 26:21	
want 3:22 5:2 6:10,14 8:7 11:16 15:19 17:6 22:8 26:7 27:4 28:13	what's 16:22 19:2 26:5 28:8,15	within 4:22,23 7:3 18:16 21:7 24:23 25:15	
wanted 15:4 24:11	whatever 17:3		
wanting 13:4 26:24			
warranted 18:7			
way 12:14,25 14:2 17:15			
we 2:2,6 5:25 6:1,2,3 7:21 8:14,17 10:25			