

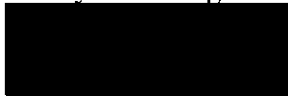


Spire Missouri Inc.
700 Market Street
St. Louis, MO 63101

FILED

AUG 19 2025

August 12, 2025

Bobby and Margaret Armour


Missouri Public
Service Commission

RE: Inadvertent Disclosure of Recorded Phone Calls with Spire Missouri Inc.

Dear Mr. and Mrs. Armour,

I am writing to notify you that on August 11, 2025, as part of discovery in a case before the Missouri Public Service Commission, recorded phone calls between you and the Spire Missouri Inc. ("Spire") customer service department were inadvertently disclosed to another customer. The recorded phone calls include your personal information, including your social security number, credit card information, and Spire account number.

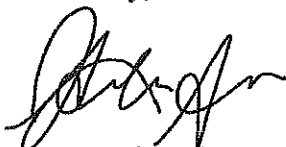
First and foremost, Spire apologizes for the disclosure of the recorded phone calls that contain your personal information. Spire was attempting to send the other customer their phone calls, unintentionally sending yours. The recorded phone calls were only sent to the other customer through a secure file sharing service. This was not a breach of Spire's cybersecurity, and your personal information has not been disclosed or released publicly by Spire.

Spire has notified the other customer and the Missouri Public Service Commission of the inadvertent disclosure of your recorded phone calls. Spire also instructed the other customer to cease any review of the calls and return or delete the files and any copies made.

At this time, Spire does not believe that there is any risk to your personal information. If you would like to contact a consumer reporting agency, you can call Experian at (888) 397-3742, Equifax at (888) 378-4329, or TransUnion at (800) 916-8800.

If you have any further questions for Spire, please do not hesitate to contact me. My phone number and email address are provided below.

Sincerely,



J. Antonio Arias

Director, Associate General Counsel

314-342-0655

antonio.arias@spireenergy.com

I will give to my Lawyer

Bobby ARMOUR

SAINT LOUIS MO 630

15 AUG 2025 PM 9 L



UNITED STATES
OF AMERICA
FOREVER/USA

RECEIVED

AUG 19 2025

MO PUBLIC SERVICE COMMISSION
MAIL ROOM

MISSOURI public Service Commissio
200 Madison Street
P.O. Box 300
Jefferson City MO 65102-0360

65101-323650

