

Re: Your Potential Case - Privileged and Confidential | Spire

Investigation Materials & Engagement Model

Inbox



Mr. Jon Lee

[REDACTED]



Fri, Jul 4,
6:58 PM

to [REDACTED] bcc: me



Dear [REDACTED],

Thank you for your prompt response and for the opportunity to provide the requested materials for your review. I appreciate your firm's consideration of this significant matter.

Attached to this email, you will find the **Formal Complaint against Spire gas company** that I have filed, which outlines in detail the alleged systemic budget billing enrollment practices and their impact. This document serves as a comprehensive overview of the "smoking gun" evidence and the meticulous investigative work Bold Standard Co. has undertaken.

As you review these materials, I want to clearly outline a strategic engagement model that I believe offers a uniquely compelling opportunity for your firm, maximizing both consumer impact and the success of a potential class action:

1. **Jonathan Miller, the Consumer/Primary Plaintiff:** As a directly impacted consumer and the primary plaintiff in Missouri PSC Case # GC-2026-0007 against Spire, I am prepared to serve as the lead plaintiff for a private class action. My direct involvement, coupled with my deep understanding of the systemic issues and formal registration with the PSC's Electronic Filing and Information System (EFIS) for this case, positions me uniquely to support the litigation process effectively and seek an appropriate incentive award for my role.
2. **Bold Standard Co. - Investigative Services & Compensation:** Bold Standard Co. is the independent investigative advocacy firm I founded, which has invested significant time, expertise, and resources into uncovering the systemic issues and compiling the irrefutable evidence for this case. Our work includes:
 - Gathering **detailed multimedia evidence packages (including video recordings)**.
 - Securing **corroboration from key third parties, including state-affiliated entities like the Missouri Valley Community Action Agency (MVCAA)**.
 - **Compelling proven forced regulatory investigations with both the Public Service Commission (PSC) and the Office of the Public Counsel (OPC)**, demonstrating the undeniable validity and actionable nature of our findings.
3. **My objective is to secure a separate contract with your firm for these specialized investigative services provided by Bold Standard Co.** This compensation is crucial for funding Bold Standard Co.'s operations and enabling its continued mission to expose "hidden games" and foster consumer accountability on a zero-budget model. Our compensation for this investigative work is distinct from any incentive award I might receive as an individual plaintiff.

This dual approach allows your firm to leverage a meticulously pre-built, high-impact evidentiary foundation, significantly de-risking the case and accelerating the path to a successful resolution. Our intelligence offers immense value, not only for securing justice for consumers but also for mitigating future risks for businesses by addressing systemic flaws.

I am confident that the comprehensive nature of this complaint and the proven regulatory impact it has already begun to compel will be of significant interest to your firm. I am available to schedule a brief meeting to discuss these materials and the proposed engagement in more detail at your earliest convenience.

For all future correspondence, please direct your emails to [REDACTED]

Sincerely,

Jon Miller Founder & Primary Operator, Bold Standard Co. Email: [REDACTED]

Phone: [REDACTED]

On Thu, Jul 3, 2025 at 3:04 PM [REDACTED] <[REDACTED]> wrote:

Jon,

Thank you for speaking with me today.

I understand that you wish to send me some materials to review as part of our determination about whether we might be able to take your potential case.

If you could send me those materials to this email, I'd appreciate it.

Thank you,

[REDACTED]

Attorney



[Kansas City](#) • [St. Louis](#) • [Los Angeles](#) • [Denver](#)

[REDACTED]

[REDACTED]
Telephone: [REDACTED]

Email: [REDACTED]

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One attachment • Scanned by Gmail



Re: Issue re: Spire automatic budget billing enrollment Update

Request: PSC Formal Complaint GC-2026-0007 (Jonathan

Miller v. Spire)_{Inbox}



Mon, Jul 7,
1:35 PM

Mr. Jon Lee



to [REDACTED], bcc: me [REDACTED]

Dear [REDACTED],

I hope this email finds you well.

I am writing to follow up on the formal complaint filed with the Missouri Public Service Commission (PSC) regarding Spire Missouri Inc. (Case No. GC-2026-0007, Jonathan Miller v. Spire). As you may recall, I am the individual who provided the "smoking gun" evidence that prompted the OPC's interest and your personal outreach regarding this matter.

The PSC formally opened this case on July 2, 2025, and Spire has since filed their Entry of Appearance. I have been monitoring the EFIS docket but have not yet observed the OPC's formal Entry of Appearance or any substantive filings from your office.

Could you please provide an update on the status of the OPC's investigation into this case? I am particularly interested in understanding the next steps, who on your team is specifically assigned to this matter, and when the OPC anticipates filing its formal appearance and any initial findings or recommendations.

I remain fully available to provide any additional information or clarification needed to assist your investigation.

Thank you for your continued dedication to protecting consumer interests.

Sincerely,

Jonathan Miller Founder, Bold Standard Co. [REDACTED]

On Mon, Jun 30, 2025 at 2:26 PM [REDACTED] > wrote:

Mr. Miller,

Thanks for taking my call earlier today. Per our discussion, I will reach out to Spire to discuss with them how their phone operators are handling customers with a situation similar to yours and to ensure the Company is not enrolling customers in a budget billing program without their consent. As we discussed, it appears that your personal situation has been resolved to your satisfaction (or is in the process of being resolved), so I will be focusing on addressing this concern on a larger, more systemic basis.

Thank you again for bringing this matter to our attention,



Senior Counsel, Missouri Office of the Public Counsel

P: [REDACTED] | F: [REDACTED] | E: [REDACTED]

