

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Brett Felber,)	
)	
Complainant,)	
v.)	<u>File No. EC-2026-0004</u>
)	
Union Electric Company d/b/a)	
Ameren Missouri)	
)	
Respondent.)	

STAFF REPORT

COMES NOW, the Staff of the Missouri Public Service Commission (“Staff”), by and through counsel, and for its *Staff Report*, states as follows:

1. On July 1, 2025, Pursuant to Commission Rule 20 CSR 4240-2.070, Brett Felber (“Complainant”) filed a formal complaint with the Missouri Public Service Commission against Union Electric Company d/b/a Ameren Missouri (“Ameren”) with an amount in dispute of less than \$3,000.

2. On July 7, 2025, the Commission directed Ameren to file an answer to the complaint by August 6, 2025, which Ameren did file. The Commission further ordered Staff to investigate and file a report by September 5, 2025.

3. As mentioned in more detail in Staff’s Report, attached and incorporated herein as Appendix A, ** [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED].

4. [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED].

5. [REDACTED]

[REDACTED]

[REDACTED]. **

WHEREFORE, Staff respectfully files this Staff Report for the Commission's information and consideration.

Respectfully Submitted,

/s/ Tracy D. Johnson

Tracy D. Johnson

Deputy Counsel

Missouri Bar No. 65991

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Missouri Public Service Commission

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CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing was served by electronic mail, or First Class United States Postal Mail, postage prepaid, on this 5th day of September, 2025, to all parties and counsel of record.

/s/ Tracy D. Johnson

CASE NO. EC-2026-0004

STAFF REPORT

HAS BEEN DEEMED

CONFIDENTIAL

IN ITS ENTIRETY