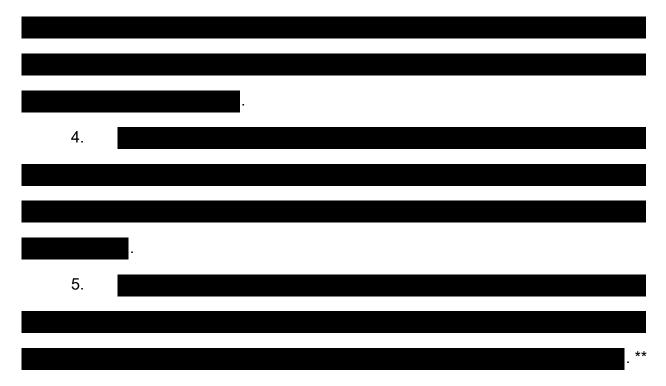
BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Brett Felber,)	
Complainant,) v. File No. EC-2020	<u>6-0004</u>
Union Electric Company d/b/a) Ameren Missouri)	
Respondent.)	
STAFF REPORT	
COMES NOW, the Staff of the Missouri Public Service Commis	ssion ("Staff"), by
and through counsel, and for its Staff Report, states as follows:	
1. On July 1, 2025, Pursuant to Commission Rule 20 CSR	4240-2.070, Brett
Felber ("Complainant") filed a formal complaint with the Missouri	i Public Service
Commission against Union Electric Company d/b/a Ameren Missouri ("A	Ameren") with an
amount in dispute of less than \$3,000.	
2. On July 7, 2025, the Commission directed Ameren to file	an answer to the
complaint by August 6, 2025, which Ameren did file. The Commission	n further ordered
Staff to investigate and file a report by September 5, 2025.	
3. As mentioned in more detail in Staff's Report, attached	and incorporated
herein as Appendix A, **	



WHEREFORE, Staff respectfully files this Staff Report for the Commission's information and consideration.

Respectfully Submitted,

Isl Tracy D. Johnson

Tracy D. Johnson
Deputy Counsel
Missouri Bar No. 65991
Attorney for the Staff of the
Missouri Public Service Commission
P.O. Box 360
Jefferson City, Mo 65102-0360
(573) 526-5343
tracy.johnson@psc.mo.gov

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing was served by electronic mail, or First Class United States Postal Mail, postage prepaid, on this 5th day of September, 2025, to all parties and counsel of record.

Isl Tracy D. Johnson

CASE NO. EC-2026-0004

STAFF REPORT

HAS BEEN DEEMED

CONFIDENTIAL

IN ITS ENTIRETY