

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the Application of The Empire)
District Electric Company for an Order) **Case No. EE-2026-0065**
Granting Temporary Billing Variances)

In the Matter of the Application of The Empire)
District Gas Company d/b/a Liberty and Liberty) **Case No. GE-2026-0066**
Utilities (Midstates Natural Gas) Corp. for an)
Order Granting Temporary Billing Variances)

In the Matter of the Application of Liberty)
Utilities (Missouri Water) LLC for an Order) **Case No. WE-2026-0067**
Granting Temporary Billing Variances)

ORDER DIRECTING FILING

Issue Date: September 11, 2025

Effective Date: September 11, 2025

On September 11, 2025, The Empire District Electric Company (EDE), The Empire District Gas Company (EDG), Liberty Utilities (Missouri Water) LLC (Missouri Water), and Liberty Utilities (Midstates Natural Gas) Corp. (Midstates) (collectively, Liberty or the Companies) filed an Application for Temporary Variances, Request for Waiver, and Motion for Expedited Treatment. The Companies are changing the handling of collective/joint customer billing to improve customer experience and, in part, due to the concerns raised by customers and other stakeholders during the Company’s recent town halls and EDE’s recent rate case public hearings. To that end, the Companies ask for temporary variances of certain Commission rules. The Companies represent that Staff and the Office of the Public Counsel do not object to the Companies’ requests.

The Commission will order Staff to respond, and will allow other parties an

opportunity to respond.

THE COMMISSION ORDERS THAT:

1. The Staff of the Commission shall file a Recommendation or alternative pleading no later than September 18, 2025.
2. Any other responses shall be filed no later than September 18, 2025.
3. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Nancy Dippell". The signature is written in a cursive, flowing style.

Nancy Dippell
Secretary

Ronald D. Pridgin, Deputy Chief
Regulatory Law Judge, by delegation
of authority pursuant to Section 386.240,
RSMo 2016.

Dated at Jefferson City, Missouri,
on this 11th day of September, 2025.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 11th day of September 2025.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

September 11, 2025

File/Case No. EE-2026-0065, GE-2026-0066 and WE-2026-0067

MO PSC Staff

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.