



1           THE COURT: Started. Okay. The  
2 commission has set this time for a pre-hearing  
3 conference in the case captioned as, Bobby J.  
4 Armour, complainant, v. Spire Missouri  
5 Incorporated, doing business as Spire. That  
6 is case number GC-2026-0021. Today is  
7 September 2nd, 2025, and is approximately  
8 10:00 a.m. My name is Riley Fewell, and I'm  
9 the regulatory law judge that's presiding over  
10 this hearing.

11           We will begin with the parties making  
12 their entries of appearance. We do not have a  
13 court reporter with us this morning so this  
14 will be recorded and then transcribed. If we  
15 can start with Spire.

16           MR. DANDAMUDI: Your Honor --

17           THE COURT: I think you're muted --

18           MR. DANDAMUDI: Yeah. I'm keeping myself  
19 on mute and I'm going to let Antonio speak.  
20 We're in the same conference room so it's  
21 better for one of us to just be muted. But  
22 Sreenu Dandamudi with Spire.

23           THE COURT: And for the commission of  
24 staff.

25           MR. HENNON: Doug Hennon and Scott Stacy

1 are here together on behalf of Staff of the  
2 Commission.

3 THE COURT: Thank you. And Mr. Arias, I  
4 see you as well. And for the Office of the  
5 Public Counsel.

6 MS. MARTIN: Anna Martin is here for the  
7 Office of the Public Counsel.

8 THE COURT: Okay. And Mr. Armour, are  
9 you on? It's star six if you are appearing by  
10 phone. I see there is Concerned Citizen as a  
11 name listed. There's also a mute button at  
12 the bottom if you're appearing on the  
13 computer. Okay. Not sure who this is. And,  
14 again, it is star six to unmute if you're  
15 appearing by phone.

16 MR. HENNON: Judge, this is Dougy Hennon.  
17 Might you ask Concerned Citizen to identify  
18 themselves in case that is Mr. Armour there.

19 THE COURT: Yeah, I've asked that they  
20 unmute themselves. Can the Concerned Citizen  
21 -- okay. I think you're unmuted now, can you  
22 announce who you are, identify yourself?

23 SPEAKER 1: I'm just an anonymous  
24 citizen, I'm not the -- I'm just an anonymous  
25 citizen viewing this.

1 THE COURT: Okay. Well, I guess we can  
2 give a few more minutes for Mr. Armour to  
3 appear. We can circle back at 10:10 if that's  
4 good with everyone else. We'll be adjourned  
5 until it then. Okay. It's 10:10, Mr. Armour  
6 is still not here it looks like. So I'll be  
7 issuing a show cause order for him today on  
8 why his case should not be dismissed. Thank  
9 you everyone for appearing. I hope that  
10 everyone has a good day.

11 MR. DANDAMUDI: Thank you, Judge.

12 MS. MARTIN: Judge, I do have a quick  
13 question.

14 THE COURT: Sure.

15 MS. MARTIN: And this is Anna Martin with  
16 the Office of the Public Counsel. I wanted to  
17 see -- I know it looked like in a past case  
18 there was a show cause order and the confusion  
19 was that, I think he sent an email rather than  
20 make a filing in the case. Is there a way  
21 that we can either make sure that he knows to  
22 --

23 THE COURT: I can specify that. Yeah.

24 MS. MARTIN: Yeah.

25 THE COURT: I think that's what led to

1 this case being open. He had filed what  
2 appeared to be a new complaint, so we went  
3 ahead and made a new case. I'll specify that  
4 he needs to make a filing in this case and not  
5 just an email.

6 MS. MARTIN: Great. Yeah. That would be  
7 helpful, just because I'm worried that he  
8 doesn't even know how as well. So that's  
9 something that I'm trying to decide if we  
10 should -- if this office needs to take steps  
11 to make sure that he can file something.

12 THE COURT: Sure. And if you feel that's  
13 appropriate I won't stop you.

14 MS. MARTIN: Okay. Thank you.

15 THE COURT: Thank you. Everyone else,  
16 everyone have a good day. I'll let you guys  
17 go. This is adjourned.

18

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21 (End of audio recording.)

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## 1 CERTIFICATE OF TRANSCRIPTIONIST

2  
3 I, ANN NJERI, do hereby certify:4  
5 That said audio transcription is a true  
6 record as reported by me, a disinterested  
7 person.8  
9 I further certify that I am not  
10 interested in the outcome of said action, nor  
11 connected with, nor related to any of the  
12 parties in said action, nor to their  
13 respective counsel.14  
15 IN WITNESS THEREOF, I have hereunto set  
16 my hand this 4th day of September, 2025.17 18  
19 \_\_\_\_\_  
20 Ann Njeri

<b>1</b>	<b>ask</b> 3:17 <b>asked</b> 3:19 <b>at</b> 3:11 4:3	<b>conference</b> 2:3,20 <b>confusion</b> 4:18 <b>Counsel</b> 3:5,7 4:16 <b>court</b> 2:1,13, 17,23 3:3,8, 19 4:1,14,23, 25	3:4,6 4:2,7,9	<b>J</b>
<b>1</b> 3:23 <b>10:00</b> 2:8 <b>10:10</b> 4:3,5	<b>B</b>	<b>D</b>	<b>G</b>	<b>judge</b> 2:9 3:16 4:11,12 <b>just</b> 2:21 3:23, 24
<b>2</b>	<b>back</b> 4:3 <b>begin</b> 2:11 <b>behalf</b> 3:1 <b>better</b> 2:21 <b>Bobby</b> 2:3 <b>bottom</b> 3:12 <b>business</b> 2:5 <b>But</b> 2:21 <b>button</b> 3:11 <b>by</b> 3:9,15	<b>Dandamudi</b> 2:16,18,22 4:11 <b>day</b> 4:10 <b>dismissed</b> 4:8 <b>doing</b> 2:5 <b>Doug</b> 2:25 <b>Dougy</b> 3:16	<b>GC-2026-0021</b> 2:6 <b>give</b> 4:2 <b>going</b> 2:19 <b>good</b> 4:4,10 <b>guess</b> 4:1	<b>K</b>
<b>2025</b> 2:7 <b>2nd</b> 2:7	<b>C</b>	<b>E</b>	<b>H</b>	<b>keeping</b> 2:18 <b>know</b> 4:17 <b>knows</b> 4:21
<b>A</b>	<b>captioned</b> 2:3 <b>case</b> 2:3,6 3:18 4:8,17, 20 <b>cause</b> 4:7,18 <b>circle</b> 4:3 <b>citizen</b> 3:10, 17,20,24,25 <b>commission</b> 2:2,23 3:2 <b>complainant</b> 2:4 <b>computer</b> 3:13 <b>Concerned</b> 3:10,17,20	<b>F</b>	<b>I</b>	<b>L</b>
<b>a.m.</b> 2:8 <b>adjourned</b> 4:4 <b>again</b> 3:14 <b>also</b> 3:11 <b>Anna</b> 3:6 4:15 <b>announce</b> 3:22 <b>anonymous</b> 3:23,24 <b>Antonio</b> 2:19 <b>appear</b> 4:3 <b>appearance</b> 2:12 <b>appearing</b> 3:9,12,15 4:9 <b>approximately</b> 2:7 <b>Arias</b> 3:3 <b>Armour</b> 2:4 3:8,18 4:2,5 <b>as</b> 2:3,5 3:4, 10		<b>either</b> 4:21 <b>else</b> 4:4 <b>email</b> 4:19 <b>entries</b> 2:12 <b>everyone</b> 4:4, 9,10	<b>hearing</b> 2:10 <b>Hennon</b> 2:25 3:16 <b>here</b> 3:1,6 4:6 <b>Honor</b> 2:16 <b>hope</b> 4:9	<b>law</b> 2:9 <b>led</b> 4:25 <b>let</b> 2:19 <b>like</b> 4:6,17 <b>listed</b> 3:11 <b>looked</b> 4:17 <b>looks</b> 4:6
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<b>MS</b> 3:6 4:12, 15,24 <b>mute</b> 2:19 3:11 <b>muted</b> 2:17, 21 <b>My</b> 2:8 <b>myself</b> 2:18 <hr/> <b>N</b> <hr/> <b>name</b> 2:8 3:11 <b>not</b> 2:12 3:13, 24 4:6,8 <b>now</b> 3:21 <b>number</b> 2:6 <hr/> <b>O</b> <hr/> <b>of</b> 2:12,21,23 3:1,4,7 4:16 <b>Office</b> 3:4,7 4:16 <b>on</b> 2:19 3:1,9, 12 4:7 <b>one</b> 2:21 <b>order</b> 4:7,18 <b>over</b> 2:9 <hr/> <b>P</b> <hr/> <b>parties</b> 2:11 <b>past</b> 4:17 <b>phone</b> 3:10, 15 <b>pre-hearing</b> 2:2	<b>presiding</b> 2:9 <b>Public</b> 3:5,7 4:16 <hr/> <b>Q</b> <hr/> <b>question</b> 4:13 <b>quick</b> 4:12 <hr/> <b>R</b> <hr/> <b>rather</b> 4:19 <b>recorded</b> 2:14 <b>regulatory</b> 2:9 <b>reporter</b> 2:13 <b>Riley</b> 2:8 <b>room</b> 2:20 <hr/> <b>S</b> <hr/> <b>same</b> 2:20 <b>Scott</b> 2:25 <b>see</b> 3:4,10 4:17 <b>sent</b> 4:19 <b>September</b> 2:7 <b>set</b> 2:2 <b>should</b> 4:8 <b>show</b> 4:7,18 <b>six</b> 3:9,14 <b>speak</b> 2:19 <b>SPEAKER</b> 3:23 <b>specify</b> 4:23	<b>Spire</b> 2:4,5, 15,22 <b>Sreenu</b> 2:22 <b>Stacy</b> 2:25 <b>staff</b> 2:24 3:1 <b>star</b> 3:9,14 <b>start</b> 2:15 <b>Started</b> 2:1 <b>still</b> 4:6 <b>sure</b> 3:13 4:14,21 <hr/> <b>T</b> <hr/> <b>than</b> 4:19 <b>Thank</b> 3:3 4:8, 11 <b>that's</b> 2:9 4:3, 25 <b>themselves</b> 3:18,20 <b>then</b> 2:14 4:5 <b>There's</b> 3:11 <b>think</b> 2:17 3:21 4:19,25 <b>this</b> 2:2,10,13 3:13,16,25 4:15 <b>time</b> 2:2 <b>to</b> 2:19,21 3:14,17 4:2, 16,21,25 <b>today</b> 2:6 4:7 <b>together</b> 3:1 <b>transcribed</b> 2:14	<hr/> <b>U</b> <hr/> <b>unmute</b> 3:14, 20 <b>unmuted</b> 3:21 <b>until</b> 4:5 <b>us</b> 2:13,21 <hr/> <b>V</b> <hr/> <b>viewing</b> 3:25 <hr/> <b>W</b> <hr/> <b>wanted</b> 4:16 <b>way</b> 4:20 <b>we</b> 2:11,12,14 4:1,3,21 <b>We'll</b> 4:4 <b>We're</b> 2:20 <b>well</b> 3:4 4:1 <b>what</b> 4:25 <b>who</b> 3:13,22 <b>why</b> 4:8 <b>will</b> 2:11,14 <b>with</b> 2:11,13, 15,22 4:4,15 <hr/> <b>Y</b> <hr/> <b>Yeah</b> 2:18 3:19 4:23,24 <b>yourself</b> 3:22
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