

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Bobby Armour,

Complainant,

v.

Spire Missouri Inc. d/b/a Spire,

Respondent.

Case No. GC-2026-0021

ORDER DISMISSING COMPLAINT

Issue Date: September 17, 2025

Effective Date: October 17, 2025

On July 16, 2025,¹ Bobby Armour (Complainant) filed a formal complaint with the Commission against Spire Missouri Inc. d/b/a Spire. On July 30, Spire filed its *Motion to Dismiss*. On August 6, the Staff of the Commission (Staff) filed its *Motion to Stay/Suspend the Order Directing Staff Investigation*. On August 13, Spire filed its *Motion to Stay the Order Directing Answer*. The Commission granted these requests, scheduling a procedural conference to be held on August 20 to be conducted via WebEx video and teleconference.

Complainant did not appear for the August 20 prehearing conference, but his absence was excused. A second procedural conference was scheduled for September 2, also to be conducted via WebEx. Complainant did not appear, nor request a continuance for the September 2 procedural conference. On September 2, the Commission ordered Complainant to file a pleading showing cause as to why his complaint should not be dismissed for failure to appear for the prehearing conference. The order noted that failure

¹ All date references are to the year 2025, unless otherwise noted.

by a party to appear at a prehearing conference without securing a continuance constitutes grounds for dismissal of a party's complaint, unless good cause for the failure to appear is shown. Complainant was ordered to respond by September 16. No response was filed.

Three Commission rules address the failure of a party to appear for a prehearing conference. First, Commission Rule 20 CSR 4240-2.116(3) states:

A party may be dismissed from a case for failure to comply with any order issued by the commission, including failure to appear at any scheduled proceeding such as a public hearing, prehearing conference, hearing, or mediation session.

Second, Commission Rule 20 CSR 4240-2.090(5) states:

Failure to appear at a prehearing conference without previously having secured a continuance shall constitute grounds for dismissal of the party or the party's complaint, application or other action unless good cause for the failure to appear is shown.

Third, Commission Rule 20 CSR 4240-2.070(7) states:

The commission, on its own motion or on the motion of a party, may after notice dismiss a complaint for failure to state a claim on which relief may be granted or failure to comply with any provision of these rules or an order of the commission, or may strike irrelevant allegations.

Complainant failed to appear for the September 2 scheduled prehearing conference and failed to comply with a Commission order to show good cause for his failure to appear. Therefore, as provided by the Commission's rules, his complaint will be dismissed.

Under Commission Rule 20 CSR 4240-2.070(14), the regulatory law judge shall cause the parties to be notified that the Commission's decision will be final unless an application for rehearing is filed. The application for rehearing must be filed with the Commission before the effective date of this order, which is October 17, 2025.² If the Commission denies the application for rehearing, the parties then have 30 days after the

² Sections 386.500 and 386.515, RSMo (Supp. 2024).

denial is issued to file an appeal with the court of appeals.³ If the Commission grants the application for rehearing, then the Commission will order appropriate actions at that time.

THE COMMISSION ORDERS THAT:

1. Mr. Armour's complaint is dismissed.
3. This order shall be effective October 17, 2025.

BY THE COMMISSION



Nancy Dippell

Nancy Dippell
Secretary

Riley G. Fewell, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 17th day of September, 2025.

³ Section 386.510, RSMo (Supp. 2024).

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 17th day of September 2025.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

September 17, 2025

File/Case No. GC-2026-0021

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.