

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Claude Scott,

Complainant

v.

Missouri-American Water Company,

Respondent

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**File No. WC-2020-0407**

## ORDER CONTINUING HEARING AND DIRECTING FILING

Issue Date: January 14, 2021

Effective Date: January 14, 2021

On June 22, 2020, Claude Scott filed a complaint with the Commission against Missouri-American Water Company (MAWC). An evidentiary hearing was set for November 19, 2020. On November 10, 2020, the Commission continued the hearing and suspended the procedural schedule.

On December 21, 2020, the Commission set an evidentiary hearing in this case on January 15, 2021. In the same order, the Commission reinstated the procedural schedule and, as had been ordered for the previous hearing date, ordered that the parties disclose any proposed exhibits not already included in filings in the Commission's Electronic Filing Information System (EFIS) by filing those documents in EFIS. Such filings were required no later than January 8, 2021. In addition, the Commission's order directed MAWC and Staff to provide copies of any such documents to Mr. Scott by delivery no later than January 8, 2021, to be confirmed with a filing in EFIS no later than January 11, 2021.

On January 8, 2021, MAWC filed an exhibit disclosure. On January 11, 2021, MAWC filed a confirmation for a January 8 delivery to Mr. Scott's service address.

On January 14, 2021, Staff filed a copy of an email from Mr. Scott in which Mr. Scott requests a continuance until February 8, 2021, to review documents in MAWC's exhibit disclosure with an attorney before a hearing.

The Commission finds good cause exists to grant Mr. Scott's request to continue the hearing, but the February 8 proposed date for rescheduling the hearing is not available on the Commission's calendar. The Commission will direct the parties to propose at least three available dates for hearing, occurring no earlier than February 16, 2021. The parties may consult the Commission's hearings calendar, published at the Commission's website at <https://psc.mo.gov>, to identify conflicts. The parties may presume any hearing will be scheduled to begin in the morning.

**THE COMMISSION ORDERS THAT:**

1. The hearing scheduled for January 15, 2021, is continued until further order.
2. No later than January 22, 2021, the parties shall propose available dates for hearing, as provided above.
3. The Commission's data center shall mail a copy of this order to Complainant by U.S. Mail addressed to Complainant's address of record.
4. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in dark ink, reading "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Jana C. Jacobs, Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo (2016).

Dated at Jefferson City, Missouri,  
on this 14th day of January, 2021.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission,  
at Jefferson City, Missouri, this day of 14<sup>th</sup> January, 2021.**



  
**Morris L. Woodruff**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**January 14, 2021**

**File/Case No. WC-2020-0407**

**Missouri Public Service  
Commission**

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**Claude Scott**

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**Missouri Public Service  
Commission**

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**Missouri-American Water  
Company**

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***Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).***

***Sincerely,***



**Morris L. Woodruff  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.