

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Eddie and Carlene Johnson,	)	
	)	
Complainants,	)	
	)	
v.	)	<b><u>File No. EC-2026-0048</u></b>
	)	
The Empire District Electric Company	)	
d/b/a Liberty,	)	
	)	
Respondent.	)	

**STAFF STATUS REPORT AND  
MOTION FOR EXTENSION OF TIME TO FILE ITS REPORT**

**COMES NOW** the Staff of the Missouri Public Service Commission (“Staff”), by and through counsel, and for its *Status Report and Motion for Extension of Time to File Its Report*, pursuant to Commission Rule 20 CSR 4240-2.070(15)(D), states as follows:

1. On August 26, 2025, Eddie and Carlene Johnson (“Complainants”) filed a Formal Complaint against Empire District Electric Company d/b/a Liberty (“Empire”), pursuant to Commission Rule 20 CSR 4240-2.070.

2. On August 27, 2025, the Commission issued an order in which it stated that this complaint falls under the Small Formal Complaint Case procedures prescribed in Commission Rule 20 CSR 4240-2.070(15). In this same order, the Commission also directed Staff to “file a Report no later than October 15, 2025.”

3. Commission Rule 20 CSR 4240-2.070(15)(D) states in part: “[t]he commission’s staff shall, within forty-five (45) days after the complaint is filed, investigate the complaint and file a report detailing staff’s findings and recommendations. The regulatory law judge may allow staff additional time to complete its investigation for good cause shown...”.

4. Staff has issued multiple sets of data requests (“DR’s”) in its investigation. The responses to the most recent Staff DR’s are due on October 15, 2025, (the ordered filing date for Staff’s Report). Staff also indicated that subsequent DR’s may be necessary depending upon the responses received to its most recent DR’s. Additionally, after discussing with counsel, Staff indicated it will be attempting to schedule a site visit.

5. In short, additional time is required to investigate this Formal Complaint. Staff believes it will be able to file its Report by November 14, 2025. Staff will endeavor to file its Report earlier, if possible. This motion is made in the interest of justice and without the intent to unreasonably delay or hinder these proceedings.

**WHEREFORE**, Staff respectfully submits this *Status Report and Motion for Extension of Time to File Its Report* for the Commission’s consideration and prays the Commission grant Staff the additional time requested, and to grant further relief as the Commission deems just and reasonable.

Respectfully submitted,

/s/ Andrea B. Hansen

**Andrea B. Hansen**

Legal Counsel

Missouri Bar No. 73737

Attorney for the Staff of the

Missouri Public Service Commission

200 Madison Street

P.O. Box 360

Jefferson City, Missouri 65102

Phone: (573) 522-1243

Fax: (573) 526-1500

E-mail: [Andrea.Hansen@psc.mo.gov](mailto:Andrea.Hansen@psc.mo.gov)

**CERTIFICATE OF SERVICE**

I hereby certify that copies of the foregoing have been transmitted by electronic mail to counsel of record this 10<sup>th</sup> day of October 2025.

**/s/ Andrea B. Hansen**