

FORMAL COMPLAINT FORM

Attach extra pages as necessary.

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Abdulrazab Joseph White
(Your name here)
Complainant,
v.
Spire aka Laclede Gas
Saint Louis Missouri
(Utility's name here)
Respondent,

File No.

(PSC fills this in)

FORMAL COMPLAINT

1. Complainant resides at:
[Redacted]
(Address of complainant)
[Redacted] [Redacted] [Redacted]
(City) (State) (Zip Code)

2. The utility service complained of was received at:
a. Complainant's address listed in paragraph 1.
b. A different address:
[Redacted]
(Address where service is provided, if different from Complainant's address)
[Redacted] [Redacted]
(City) (State) (Zip Code)

3. Respondent's address is:

[Redacted address]

(Address of complainant)

[Redacted city, state, and zip code]

(City)

(State)

(Zip Code)

4. Respondent is a public utility under the jurisdiction of the Missouri Public Service Commission.

5. The amount at issue is: \$ [Redacted]

(If your complaint is about money state how much is in dispute here.)

6. Complainant now requests the following relief:

(Explain what you want the Commission to do: the specific results you are seeking in this complaint.)

Pursuant to 20 (CSR) 4240 Section 10-12
 Indicates Spire "shall recognize Medical Emergency Clause
 Spire on 10/12/21 @ 10:43 Disconnected Services
 at 13122 Brendan Wood Dr without having
 issued or having access to A. J. White.
 Spire then denied 3 complaints to CFPB Consumer
 Financial Service Bureau.
 The Complaint to CFPB explained detail that
 Spire was engaged in Avoiding and violating
 20 CSR 4240 13.050 (10)(12) to no Avail
 Spire shut down their website prohibiting payments

Causeing Bill to escalate

7. The relief requested is appropriate because Respondent has violated a statute, tariff, or Commission regulation or order, as follows:

(Explain why the Commission should grant the relief you seek: the facts that constitute a violation of a statute, tariff, or Commission regulation or order.)

Complaint from AbdulRazek J. White aka A.J. White
 Pleaded for reconnection for eight day to
 no Avail.
 Spire should Establish payment directives
 and reconnect pursuant to Section (12) of CSR

Spire and its staff acted out denial with its
Shut off attendant Blomms on my outside
Wall,

8. The Complainant has taken the following steps to present this matter to
the Respondent:

(Please describe in detail what steps you have already taken to resolve this complaint.)

I Abdulqees J. White do hereby under oath of
penalty of perjury:
On 12/6/25 Spire did send an Employee to
13122 Brandon Wood Dr That followed by
hitting my outside walls then disconnecting
my Service at 13122 Brandon Wood Dr
Shortly thereafter I tried 3 Times to
Explain that my Medical issues did not
Allow for such Treatment
Attachment # Doctors Statement
" All denied Medical Emergency Application
J. White

10-13-2025
Date

[Redacted]
Complainant's Phone Number

Alternate Contact Number

J. White
Signature of Complainant

Abdulqees Joseph White
Complainant's Printed Full Name

[Redacted]
Complainant's E-mail Address

Attach additional pages, as necessary. Attach **copies** of any supporting documentation. Do **not**
send **originals** of any supporting documentation.