

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Roger Dale Barber	)	
	)	
Complainant,	)	
	)	<u>Case No. WC-2025-0334</u>
v.	)	
	)	
Liberty Utilities (Missouri Water) LLC	)	
d/b/a Liberty	)	
Respondent.	)	

ORDER SETTING PREHEARING CONFERENCE

Issue Date: October 15, 2025

Effective Date: October 15, 2025

On June 17, 2025, Roger Dale Barber filed a Complaint against Liberty Utilities (Missouri Water), LLC, d/b/a Liberty (hereafter "Liberty") disputing the date his water meter was exchanged and the meter readings after the exchange, resulting in him questioning the amount of the bill. On June 23, 2025, the Commission issued a Notice of Complaint and Order Directing Answer ("Order"). In its Order, the Commission directed Liberty to file an answer, and Staff to file its investigation report or a status report with the Commission no later than August 22, 2025. Liberty filed its Answer to Complaint on July 23, 2025 and Staff filed a recommendation and report on August 22, 2025.

A prehearing conference was scheduled by Order on September 22, 2025. No representative from Liberty attended. It is now appropriate to reschedule the Prehearing Conference, so that the parties may discuss whether a hearing is needed and, if so, what dates would be appropriate for that hearing.

THE COMMISSION ORDERS THAT:

1. The Commission will convene a prehearing conference on October 23, 2025, at 2:00 p.m., via WebEx. The Commission will send parties information needed to access WebEx for the conference via email.
2. This order shall be effective when issued.



BY THE COMMISSION

Nancy Dippell

Nancy Dippell
Secretary

Karolin S. Walker, Regulatory Law Judge,
by delegation of authority pursuant
to Section 386.240, RSMo (2016).

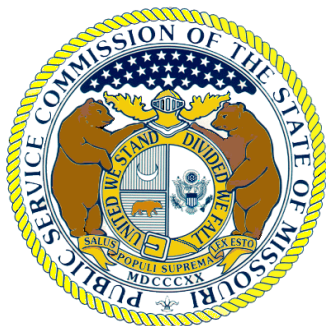
Dated at Jefferson City, Missouri,
on this 15th day of October 2025.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 15th day of October 2025.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

October 15, 2025

File/Case No. WC-2025-0334

MO PSC Staff

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.