

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Jonathan Miller,)
Complainant,)
)
v.) **File No. GC-2026-0007**
)
Spire Missouri, Inc. d/b/a Spire,)
)
)
Respondent.)

STAFF REPORT

COMES NOW the Staff of the Missouri Public Service Commission (“Staff”), by and through counsel, and submits its *Staff Report*, as prescribed in Commission Rule 20 CSR 4240-2.070(11):

1. On July 2, 2025, Mr. Jonathan Miller (“Complainant”) filed a complaint with the Missouri Public Service Commission (“Commission”) against Spire Missouri, Inc. d/b/a Spire (“Spire”), pursuant to Commission Rule 20 CSR 4240-2.070.
2. On July 18, 2025, the Commission issued an order in which it indicated that this complaint falls under the Small Formal Complaint Case procedures prescribed in Commission Rule 20 CSR 4240-2.070(15). In this same order, the Commission also directed Staff to “file its investigation report or a status report indicating when it expects to file its investigation report by August 31, 2025.”
3. On August 28, 2025, Staff filed a *Staff Status Report and Motion for Extension of Time to File its Report*, respectfully requesting the Commission to grant an extension to file the *Staff Report* on October 21, 2025. The Commission granted this request on September 10, 2025.

4. Section 386.390.1, RSMo gives an individual the ability to file a complaint with the Commission against a “public utility in violation, or claimed to be in violation, of any provision of law subject to the commission’s authority, of any rule promulgated by the commission, of any utility tariff, or of any order or decision of the commission...”.

5. Staff’s report set out in its Memorandum, attached and incorporated herein as Appendix A, details Staff’s investigation into Mr. Miller’s complaint. While many issues and concerns were brought forth in this case, Staff’s investigation centered on information denoting potential violations of relevant laws and regulations.

6. ** [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED] **.

7. ** [REDACTED]

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8. ** [REDACTED]

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[REDACTED]

[REDACTED]

[REDACTED] . **

** [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED] . **

WHEREFORE, Staff hereby tenders its *Staff Report* for the Commission's information and consideration.

Respectfully submitted,

/s/ Andrea B. Hansen
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CERTIFICATE OF SERVICE

I hereby certify that copies of the foregoing have been transmitted by electronic mail to counsel of record this 21st day of October, 2025.

/s/ Andrea B. Hansen

Case No. GC-2026-0007

INFORMATION CONTAINED

IN THIS STAFF MEMORANDUM

HAS BEEN DEEMED

CONFIDENTIAL

IN ITS ENTIRETY