

**STATE OF MISSOURI
PUBLIC SERVICE COMMISSION**

At a session of the Public Service Commission held by telephone and internet audio conference on the 3rd day of February, 2021.

Claude Scott,

Complainant

v.

Missouri-American Water Company,

Respondent

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File No. WC-2020-0407

NOTICE OF EVIDENTIARY HEARING

Issue Date: February 3, 2021

Effective Date: February 3, 2021

On June 22, 2020, Claude Scott filed a complaint with the Commission against Missouri-American Water Company (MAWC). The Commission scheduled a November 19, 2020 evidentiary hearing, which was continued because of changes in the Commission's schedule. On December 21, 2020, the Commission set an evidentiary hearing in this case on January 15, 2021. On January 14, 2021, the Commission continued the hearing based on a request from Mr. Scott. The Commission directed the parties to propose available dates for hearing.

On January 22, 2021, the Staff of the Commission filed the parties' joint proposed hearing dates. The Commission will establish the time and date for evidentiary hearing based on the parties' proposal. Other than the evidentiary hearing, all elements of the procedural schedule in this case have been satisfied as of January 11, 2021, so no additional order as to the procedural schedule is necessary at this time.

THE COMMISSION ORDERS THAT:

1. The parties shall appear for an evidentiary hearing in this matter at **9:15 a.m. February 19, 2021**. The hearing shall be conducted by telephone conference, also accessible by Webex.
2. Parties who wish to participate in the hearing by telephone may dial, toll free, 1 (855) 718-6621 and enter access code **177 852 8313**, followed by #, at the time of the hearing. Any party who is unable to connect via the toll-free number may dial 1 (650) 479-3207 and enter the access code above, followed by #, at the time of the hearing.
3. A Webex link to connect to the hearing will be distributed to all parties by e-mail. Parties may connect by telephone, as described above, or via the internet.
4. Those who require additional accommodations to participate in this hearing may call the Public Service Commission's hotline at 1 (800) 392-4211 (voice) or Relay Missouri at 711 before the hearing.
5. The Commission's data center shall mail a copy of this order to Mr. Scott by U.S. Mail addressed to Mr. Scott's address of record.
6. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in dark ink, reading "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Silvey, Chm., Kenney, Rupp, Coleman, and
Holsman CC., concur.

Jacobs, Regulatory Law Judge

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

**WITNESS my hand and seal of the Public Service Commission,
at Jefferson City, Missouri, this 3rd day of February, 2021.**




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

February 3, 2021

File/Case No. WC-2020-0407

**Missouri Public Service
Commission**

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**Missouri Public Service
Commission**

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**Missouri-American Water
Company**

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.