



[DATE], 2025

Dear Resident:

As a private-owned, regulated water and wastewater utility in the state of Missouri, Confluence Rivers Utility Operating Company works closely with the Missouri Public Service Commission (MoPSC) when applying for approval to acquire an existing system.

We are currently applying for Certificates of Convenience and Necessity associated with the potential purchase of two Swan Lake wastewater facilities: Swan Lake and Bates City Mobile Home Park. Confluence Rivers proposes to charge customers within Swan Lake a fixed monthly rate of \$19.02 for wastewater services. In addition, Confluence Rivers will continue the current rates in effect at closing for Bates City Mobile Home Park (\$6,500 per month to be billed to the mobile home park) and in addition, the Company will apply Confluence Rivers' existing service charges for these systems, subject to Commission approval. For a copy of Confluence Rivers' existing service charges, please see Sheets No. 102 and 103 at the following link bit.ly/CRSvcChgs.

This pre-purchase (acquisition) process provides an opportunity for the public to track the progress of the case located in the Commission's electronic filing information system (EFIS), as well as to submit comments. To track case progress, visit <https://psc.mo.gov/general/efis>. Click on "Existing Case e-Filing & Search" under the heading "EFIS Shortcuts" and enter Case No. [Insert Docket No].

Comments may be submitted electronically at https://psc.mo.gov/General/Submit_Comments. From this webpage, click "e-Filing Instructions" under the heading "Submit Comments in Writing" for instructions on how to submit comments by mail, phone, email, or through EFIS. When submitting comments, please refer to Case No. [Insert Docket No].

In addition, you may also provide comments to the Office of the Public Counsel (OPC), a state agency tasked with representing the interests of the public in proceedings before the MoPSC. You may contact the OPC by phone at 866-922-2959 toll-free, or 573-751-4857. You may also email them at opcservice@opc.mo.gov.

We have been transforming water and wastewater systems in the state of Missouri since 2014. To see the types of challenges we tackle and how we improve the systems we acquire, visit the Community Impact section of our website (<https://confluenceriversuoc.com>) where we share several case studies and a short video showcasing the behind-the-scenes work that helps make systems stronger, more resilient, and future-ready.

We look forward to serving your community in the near future.

Sincerely,

Confluence Rivers Utility Operating Company