STATE OF MISSOURI PUBLIC SERVICE COMMISSION

At a session of the Public Service Commission held by telephone and internet audio conference on the 24th day of February, 2021.

Socket Telecom, LLC,)
Complainant))
V.) File No. TC-2020-0409
Embarq Missouri, Inc. d/b/a CenturyLink,))
Respondent.))

ORDER SETTING PROCEDURAL SCHEDULE

Issue Date: February 24, 2021 Effective Date: February 24, 2021

On June 22, 2020, Socket Telecom, LLC (Socket) filed a complaint against Embarq Missouri, Inc. d/b/a CenturyLink (CenturyLink). On February 12, 2021, the parties filed a proposed procedural schedule which includes a hearing. The Commission has reviewed the request for a procedural schedule and will grant it.

To determine if the issues involved in this dispute have some effect on more general regulatory matters or the general public, the Commission will also direct the Staff of the Commission to investigate this complaint and file a report or recommendation about the issues. The Commission will allow the parties to respond to Staff's report and will require Staff to be available to testify at the hearing if necessary.

THE COMMISSION ORDERS THAT:

1. The Commission adopts the following procedural schedule:

Socket Direct Testimony March 9, 2021

CenturyLink Rebuttal Testimony April 13, 2021

Staff Report April 20, 2021

Socket Surrebuttal Testimony April 30, 2021

Responsive Testimony or Other

Response to Staff's Report April 30, 2021

Prehearing/Settlement Conference May 3, 2021 10:00 a.m.

Issues List May 5, 2021

Position Statements May 10, 2021

Hearing (via Webex) May 18-19, 2021 9:00 a.m.

- 2. The prehearing/settlement conference is set for May 3, 2021, beginning at 10:00 a.m. Due to the COVID-19 emergency, the prehearing/settlement conference shall be held by video and teleconference via WebEx. The link and access code to participate in the hearing via WebEx conference call will be emailed to all parties.
- 3. The evidentiary hearing scheduled to begin May 18, 2021, at 9:00 a.m. shall be held by video and teleconference via WebEx. Participants shall appear at the evidentiary hearing via WebEx video or telephone conference. The hearing audio will also be live-streamed via the Commission's website at psc.mo.gov. Interested persons who will not be actively participating in the hearing should access the hearing via the live stream. The link and access code to participate in the hearing via WebEx conference call will be emailed to all parties. If you need additional accommodations to participate in this

hearing, please call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 before the conference.

4. This order is effective when issued.



BY THE COMMISSION

Morris L. Woodruff Secretary

Silvey, Chm., Kenney, Rupp, Coleman, and Holsman CC., concur.

Dippell, Deputy Chief Regulatory Law Judge

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 24th day of February, 2021.

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Morris L. Woodruff

Secretary

MISSOURI PUBLIC SERVICE COMMISSION February 24, 2021

File/Case No. TC-2020-0409

Missouri Public Service Commission

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Commission

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Socket Telecom, LLC

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,

Morris L. Woodruff Secretary

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.