

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of an Investigation into Spire     )  
Missouri Inc. d/b/a Spire Concerning a     )  
Natural Gas Incident in Independence,     )  
Missouri     )

**Case No. GS-2025-0068**

## ORDER DIRECTING FILING

Issue Date: November 18, 2025

Effective Date: November 18, 2025

On October 3, 2025,<sup>1</sup> Staff filed *Staff's Gas Incident Report* (Report). The Report stated that Staff found violations of the Commission's pipeline safety standards and provided eight recommendations related to those violations. Within the recommendations, Staff requested that the Commission order Spire to file an action plan, including the timeframe for implementation of Spire's proposed resolutions for each of the recommendations and updates every six months as to how the plan has been effectuated. Staff also requested approval to report the incident to the Missouri Attorney General's Office (AGO) for purposes of further action by the AGO.

On November 14, Spire responded, agreeing to all but the fourth recommendation. In its *Response to Gas Incident Report*, Spire also requested the opportunity to provide suggestions on any cover document accompanying the Report if ordered to be issued to the AGO. Accordingly, the Commission will direct Staff to respond to Spire's concerns with recommendation four, will approve Staff providing a public copy of the incident report to the AGO with Spire's suggestions for any cover document, and will direct Spire to file an action plan in this docket.

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<sup>1</sup> All dates refer to the year 2025 unless otherwise stated.

**THE COMMISSION ORDERS THAT:**

1. No later than December 4, 2025, Staff shall file a response to Spire's concerns with recommendation four.
2. No later than January 9, 2026, Spire shall file an action plan including the timeframe for implementation of its responses to each of the recommendations.
3. Spire shall file a status report every six months including progress of implementation of the action plan.
4. With Spire's suggestions for any cover document, Staff may provide a public copy of the incident report to the Missouri Attorney General's Office.
3. This order is effective when issued.

**BY THE COMMISSION**



*Nancy Dippell*

Nancy Dippell  
Secretary

Riley G. Fewell, Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,  
on this 18<sup>th</sup> day of November, 2025.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 18<sup>th</sup> day of November 2025.**



*Nancy Dippell*  
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**Nancy Dippell**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**November 18, 2025**

**File/Case No. GS-2025-0068**

**MO PSC Staff**

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***Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).***

***Sincerely,***



**Nancy Dippell  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.