BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Sarah Nangle,	
Complainant,)
V.) File No. WC-2021-0227
Missouri-American Water Company,)
Respondent)

ORDER GRANTING REQUEST FOR MEDIATION, SUSPENDING THE PROCEDURAL SCHEDULE, AND APPOINTING A MEDIATOR

Issue Date: March 8, 2021 Effective Date: March 8, 2021

The Commission grants Respondent, Missouri-American Water Company's, request for mediation. On February 2, 2021, Missouri-American Water Company requested mediation. Complainant, Dr. Sarah Nangle, agreed to mediation during an informal videoconference with the parties on March 5, 2021.

Commission Rule 20 CSR 4240-2.125(2)(C) suspends the procedural schedule during the mediation process; the deadlines imposed by regulation or order are tolled during mediation.

The Commission will appoint a mediator as allowed in Commission Rule 20 CSR 4240-2.125(2)(B). The mediator will be in touch with the parties regarding the details of mediation.

THE COMMISSION ORDERS THAT:

- 1. Missouri-American Water Company's request for mediation is granted.
- 2. The procedural schedule is suspended during mediation.
- 3. Paul Graham, Regulatory Law Judge, is appointed as mediator.

4. This order is effective when issued.



BY THE COMMISSION

Morris L. Woodruff Secretary

John T. Clark, Senior Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri, on this 8th day of March, 2021.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 8th day of March, 2021.

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Morris L. Woodruff Secretary

MISSOURI PUBLIC SERVICE COMMISSION March 8, 2021

File/Case No. WC-2021-0227

Missouri Public Service Commission

Staff Counsel Department 200 Madison Street, Suite 800 P.O. Box 360 Jefferson City, MO 65102 staffcounselservice@psc.mo.gov

Office of the Public Counsel

Marc Poston 200 Madison Street, Suite 650 P.O. Box 2230 Jefferson City, MO 65102 opcservice@opc.mo.gov

Missouri Public Service Commission

Casi Aslin 200 Madison Street, Suite 800 P.O. Box 360 Jefferson City, MO 65102 casi.aslin@psc.mo.gov

Missouri-American Water Company

Timothy W Luft 727 Craig Road St. Louis, MO 63141 Timothy.Luft@amwater.com

Sarah Nangle

Sarah Nangle 11 Lake Forest Drive Richmond Heights, MO 63117 sarahnangle@hotmail.com

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,

Morris L. Woodruff Secretary

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.