

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

William B. Rilenge,

Complainant,

**V.**

Missouri-American Water Company,

Respondent.

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**File No. WC-2021-0251**

## ORDER DIRECTING FILING

Issue Date: March 15, 2021

Effective Date: March 15, 2021

On February 5, 2021,<sup>1</sup> the Commission issued its Order Giving Notice of Complaint and Directing Answer. This order required the Commission's Staff (Staff) to file a pleading no later than March 15, suggesting a deadline for filing a Staff Report and Recommendation. Staff complied on March 15, suggesting a deadline of April 23 for filing its Staff Report and Recommendation. The Commission will follow Staff's suggestion.

**THE COMMISSION ORDERS THAT:**

1. The Staff of the Commission shall file a Report and Recommendation no later than April 23, 2021.
2. This order shall be effective when issued.



**BY THE COMMISSION**

Morris L Woodruff

Morris L. Woodruff  
Secretary

<sup>1</sup> All date citations will be to 2021 unless otherwise indicated.

Paul T. Graham, Regulatory Law Judge,  
by delegation of authority pursuant  
to Section 386.240, RSMo.

Dated at Jefferson City, Missouri,  
on this 15th day of March, 2021.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 15<sup>th</sup> day of March, 2021.**



  
**Morris L. Woodruff**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**March 15, 2021**

**File/Case No. WC-2021-0251**

**Missouri Public Service  
Commission**

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**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

**Sincerely,**



**Morris L. Woodruff  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.