

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Cause of the February )  
2021 Cold Weather Event and its Impact on ) **File No. AO-2021-0264**  
Investor Owned Utilities )

## ORDER DIRECTING NOTICE

Issue Date: March 17, 2021

Effective Date: March 17, 2021

The Commission opened this file for its Staff to report on the events related to the February 2021 cold weather event and the preparation and response by Missouri's electrical and natural gas utilities. On March 11, 2021, the Commission ordered Missouri's investor-owned natural gas utilities to present at a workshop additional information related to potential consequences and options to mitigate the impact of the February 2021 extreme cold weather event.<sup>1</sup>

Union Electric Company, d/b/a Ameren Missouri, recently filed a new PGA/ACA case, which is File No. GR-2021-0291. The Commission will order its Data Center to place the Commission's March 11, 2021 Order Directing Appearances into File No. GR-2021-0291.

### THE COMMISSION ORDERS THAT:

1. The Data Center shall file this order in File No. GR-2021-0291.
2. This order shall become effective when issued.

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<sup>1</sup> Because this is a non-contested, investigatory case, the gas utilities are not required to appear through counsel.



**BY THE COMMISSION**

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Ronald D. Pridgin, Regulatory Law Judge,  
by delegation of authority pursuant  
to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,  
on this 17<sup>th</sup> day of March, 2021.

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Cause of the February )  
2021 Cold Weather Event and its Impact on ) **File No. AO-2021-0264**  
Investor Owned Utilities )

## ORDER DIRECTING APPEARANCES

Issue Date: March 11, 2021

Effective Date: March 11, 2021

The Commission opened this file for its Staff to report on the events related to the February 2021 cold weather event and the preparation and response by Missouri's electrical and natural gas utilities. In addition to Staff's report, the Commission will order Missouri's investor-owned natural gas utilities to present at a workshop additional information related to potential consequences and options to mitigate the impact of the February 2021 extreme cold weather event.<sup>1</sup>

Each gas utility shall be prepared to discuss the following:

- What are possible solutions to rules and tariff language that may impede financial relief for the utility and its customers? This could include discussion of the potential extreme prices on PGA/ACA.
- What magnitude of a price increase could result? Could the period of recovery be extended? Would another mechanism such as an Accounting Authority Order (AAO) need to be available?
- Did the gas utility issue operational flow orders (OFOs) lead to penalties to customers? If so, what solutions may need to be considered if tariff language restrictions create extreme hardships for customers? Did the gas utility curtail customers and what impact did that have on the utility system? How did the utility work with its customers during the weather event?

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<sup>1</sup> Because this is a non-contested, investigatory case, the gas utilities are not required to appear through counsel.

**THE COMMISSION ORDERS THAT:**

1. Missouri's investor-owned gas utilities shall appear via WebEx at 11:00 a.m. March 23, 2021 to report as ordered above.

2. The workshop shall be held by video and teleconference via WebEx. WebEx access information:

Meeting number (access code): **133 230 4386**

Meeting password: **0264**

**Join from a video system or application**

Dial 1332304386@stateofmo.webex.com

You can also dial 173.243.2.68 and enter meeting number

**Join by phone**

1-855-718-6621 (toll free), enter meeting number followed by #

3. Any comments to the gas utilities March 23, 2021 presentations may be filed in writing no later than April 8, 2021.

4. The Data Center shall provide a copy of this order to Liberty Utilities, Union Electric Company d/b/a Ameren Missouri, Spire Missouri Inc. d/b/a Spire, and Summit Natural Gas of Missouri, Inc.

5. The Data Center shall file this order in Files Nos. GR-2021-0108, GU-2021-0275, GU-2021-0276, GR-2020-0372, GR-2021-0101, GR-2021-0121, GR-2021-0124, GR-2021-0127, GR-2021-0128, GR-2021-0280, GO-2021-0126, GO-2021-0257, GS-2021-0019, AW-2020-0356, AW-2021-0070, AW-2020-0148, and AW-2019-0127.

6. This order shall become effective when issued.



**BY THE COMMISSION**

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Ronald D. Pridgin, Regulatory Law Judge,  
by delegation of authority pursuant  
to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,  
on this 11<sup>th</sup> day of March, 2021.


**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 17<sup>th</sup> day of March, 2021.**



  
**Morris L. Woodruff**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**March 17, 2021**

**File/Case No. AO-2021-0264**

**Missouri Public Service  
Commission**

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**Union Electric Company**

Legal Department  
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St. Louis, MO 63166  
AmerenMOS@ameren.com

**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

**Sincerely,**



**Morris L. Woodruff  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.