

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of Spire Missouri Inc.'s d/b/a                     )  
Spire Missouri East and Spire Missouri West                 ) **File No. GW-2021-0293**  
Filing of its Proposed Weather Normalization                )  
Adjustment Rider (WNAR) Tariff Sheets                        )

## ORDER OPENING AN INVESTIGATION

Issue Date: March 17, 2021

Effective Date: March 17, 2021

On March 11, 2021, the Commission's Staff filed a Recommendation for Approval of Tariff Sheets to Adjust the Weather Normalization Adjustment Rider (WNAR) Rates of Spire East and Spire West and Motion to Direct Staff to Investigate Spire's WNAR Bill Errors in File GR-2021-0280. The billing error was that Spire had not incorporated the WNAR rate reflected in its tariffs, effective October 1, 2020, to the present, in its billing system until February 22, 2021. Staff contended Spire's failure to bill the tariffed rate from October 1, 2020, to February 22, 2021 was a violation of Spire's currently effective tariff.

On March 17, 2021, in File GR-2021-0280, the Commission issued its Order Approving WNAR Tariff and Ordering Staff to Investigate a Billing Error. Therein the Commission stated it would open a new case, by separate order, in which that investigation will proceed. The Commission will open this case to facilitate that investigation. In addition, an open case will afford Staff an opportunity to report to the Commission as appropriate.

This is only a fact-finding investigation and is not a contested case. The Commission will not take any action regarding Spire's conduct within the confines of this investigation. If the investigation reveals that any such action is appropriate, Staff may

file a formal complaint or other appropriate pleading within a new file to institute contested case procedures.

**THE COMMISSION ORDERS THAT:**

1. The Commission's Staff shall undertake an investigation of Spire's WNAR billing error for the WNAR tariff occurring between October 1, 2020, and February 22, 2021.
2. Staff shall file a progress report regarding its investigation no later than May 17, 2021.
3. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Paul T. Graham, Regulatory Law Judge,  
by delegation of authority pursuant  
to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,  
on this 17<sup>th</sup> day of March, 2021.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 17<sup>th</sup> day of March, 2021.**



  
**Morris L. Woodruff**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**March 17, 2021**

**File/Case No. GW-2021-0293**

**Missouri Public Service  
Commission**

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**Spire**

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**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

**Sincerely,**



**Morris L. Woodruff  
Secretary**

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