

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Cause of the February)
2021 Cold Weather Event and its Impact on) **File No. AO-2021-0264**
Investor Owned Utilities)

ORDER DIRECTING RESPONSE

Issue Date: March 19, 2021

Effective Date: March 19, 2021

On March 11, 2021, the Commission ordered Missouri's investor-owned natural gas utilities (IOUs) to present at a March 23, 2021 workshop additional information related to potential consequences and options to mitigate the impact of the February 2021 extreme cold weather event. In that order the Commission directed the IOUs to respond to a set of questions at the workshop. The Commission now will direct the IOUs to respond to the following additional questions. If the IOUs are unable to gather the information needed to fully respond at the workshop, they may file their supplemental written response by March 26, 2021.

The questions to which the IOUs shall respond are:

1. How did your gas costs for February 2021 compare total calendar year 2020 gas costs?
2. a. Do you anticipate being billed penalties from any gas pipeline?
b. If yes, what is the potential magnitude of the penalties?
3. What do you estimate the impact of the weather event will be on your Purchased Gas Adjustment tariff rate?

4. Would recovery of the weather event costs over a period of more than one year benefit customers and the utility?

5. a. Did you communicate with your customers before or during the weather event?

b. How and what was communicated to customers?

c. Do you have any information on the number of customers that received your communications, e.g. the number of people who read e-mails sent to them?

6. Were you able to provide gas service to all your customers throughout the weather event?

7. a. Are you aware of any customer outages during the weather event?

b. If yes, explain the circumstances and when service was restored.

8. a. Did you curtail any interruptible customers during the weather event?

b. If yes, for each day curtailment was implemented, how many customers were affected and for how long?

9. a. Did you assess Operational Flow Orders penalties to any customers for their actions during the weather event?

b. If yes, what is your estimate of the total penalties to be billed?

c. If yes, how many customer will be billed penalties?

THE COMMISSION ORDERS THAT:

1. The IOUs shall respond to the foregoing additional questions at the March 23, 2021 workshop.

2. If any IOU is not able to fully respond to these questions at the March 23, 2021 workshop, they may file a supplemental written response by March 26, 2021.

3. Any stakeholder wishing to respond to the responses made by an IOU at the workshop or in their supplemental written response may do so by April 8, 2021.

4. This order shall become effective when issued.



BY THE COMMISSION

A handwritten signature in dark ink that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Morris L. Woodruff, Chief Regulatory
Law Judge, by delegation of authority pursuant
to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 19th day of March, 2021.


STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 19th day of March, 2021.




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

March 19, 2021

File/Case No. AO-2021-0264

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Morris L. Woodruff
Secretary**