

LAW OFFICES  
BRYDON, SWEARENGEN & ENGLAND P.C.

DAVID V.G. BRYDON (1937-2012)  
JAMES C. SWEARENGEN (Retired)  
WILLIAM R. ENGLAND, III  
JOHNNY K. RICHARDSON (1954-2024)  
CHARLES E. SMARR  
DEAN L. COOPER  
GREGORY C. MITCHELL

312 EAST CAPITOL AVENUE  
P.O. BOX 456  
JEFFERSON CITY, MO 65102-0456  
TELEPHONE (573) 635-7166  
FAX (573) 635-0427

BRIAN T. MCCARTNEY  
SCOTT A. HAMBLIN  
ERIN L. WISEMAN  
STEPHEN A. REHAGEN  
MIKINZI (KINZI) C. HARVIS

OF COUNSEL:  
JAMIE J. COX

January 6, 2025

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Missouri Public  
Service Commission

The Honorable Nancy Dippell  
Missouri Public Service  
Commission 200 Madison Street  
Jefferson City, MO 65102-0360

**Re: Notice of Adoption of "BPS Fiber" Fictitious Name by BPS Telephone Co.  
and FDF Communications Co.**

Dear Judge Dippell:

Pursuant to 20 CSR 4240-28.011(2), BPS Telephone Co. and FDF Communications Co. (collectively, "BPS Companies") respectfully request that the Missouri Public Service Commission ("Commission") acknowledge their adoption of the BPS Fiber fictitious name. The BPS Companies are in good standing with the Missouri Secretary of State, in compliance with the Commission's Annual Report requirements, and current with their applicable Missouri USF and Commission assessments. The BPS Companies have reviewed their contacts on the Commission's electronic filing and information system (EFIS), and they have been updated as needed.

BPS Telephone Co. is an Eligible Telecommunications Carrier (ETC) and will continue to comply with all applicable laws and rules relating to the ETC designation. Also, please note that FDF Communications Co. was issued an IVoIP Registration in Case No. DA-2015-0001.

Evidence of the fictitious name registration of BPS Fiber is included as Attachment A. A copy of the notice informing customers of the name change is included as Attachment B. A copy of the adoption notice and revised tariff title sheets that were filed concurrently with this notice reflecting the new name are included as Attachment C.

If you have any questions, please do not hesitate to contact me.

Sincerely,

BRYDON, SWEARENGEN & ENGLAND P.C.

By:



Brian McCartney

c: Brian Kettman [bkettman@bpstelephone.com](mailto:bkettman@bpstelephone.com)  
Mark Graves [mgraves@bpstelephone.com](mailto:mgraves@bpstelephone.com)





Powered by Fiber.  
Connected to Possibility.

**BPS Fiber**  
PO BOX 550  
Bernie MO 63822  
(573)293-2277  
[info@bpstelephone.com](mailto:info@bpstelephone.com)

Dear Customer,

We are proud to announce that with our final customer fiber conversions completed this December, we are now a **100% fiber-optic network**. To reflect this milestone, BPS Telephone is officially rebranding to **BPS Fiber** to reflect our commitment to you to deliver the fastest, most reliable internet possible.

Here's what's changing for you:

- **Your speed will increase from [current speed] to [new speed] at [new price]**. All speeds are now symmetrical, so uploads such as video calls, file sharing, and online gaming are just as fast as downloads – something cable and wireless internet providers can't match. And as always, **unlimited data**.
- Customers with a phone line will enjoy a \$10/month discount.
- We are excited to release our new **BPS Shield** service for just **\$4.95/month**, packed with features for security and convenience (This replaces the current Equipment Maintenance Fee).

What's included with **BPS Shield**:

- **Free Wi-Fi equipment lease & replacement** (Other internet providers can charge \$15/mo or more)
- **24/7 Technical Support, free inside wiring maintenance**
- **Managed Wi-Fi service** with automatic security updates
- **ProtectIQ**: Cyber Security protection that helps block malware and ransomware before they touch your devices (Sparklight charges \$8/mo for similar service).
- **ExperienceIQ**: Parental controls, device prioritization & content filtering.
- **CommandIQ**: A smart phone application to manage your Wi-Fi, run speed tests, set controls and more.

Thank you for being a BPS Fiber customer! Our **local BPS Team** is proud to bring you the best in speed, security, and control.