

GENERAL RULES AND REGULATIONS

V. BILLING PRACTICES (Cont'd.)

FILED  
October 19, 2017  
Data Center  
Missouri Public  
Service Commission

E. ESTIMATED BILLING (Cont'd.)

\*3. General Estimating Procedures

In estimating readings, Company will generally use the identical use during the corresponding month of the prior year. If the customer did not use service at this location at that time, the estimated use is the identical use during the preceding month of the current year. Exceptions to the general rule will be basically refinements for initial bills, final bills, bills of electric space heating customers during the first year of service, etc.

Bills rendered for electric service in months in which meters are not read will be subject to all rules and regulations applicable to bills based on actual meter readings.

Where bills are rendered for periods of use in excess of or less than the period provided for under paragraph A, Monthly Billing Periods, all components of the rate will be prorated.

\*F. TRANSFER OF BALANCES

In the event of disconnection or termination of service at a separate customer metering point, premise or location, Company may transfer any unpaid balance to any other service account of the customer having a comparable class of service.

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\*Indicates Reissue

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ISSUED BY Michael Moehn President & CEO St. Louis, Missouri  
NAME OF OFFICER TITLE ADDRESS