

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Eddie and Carlene Johnson,)	
)	
Complainants,)	
)	<u>Case No. EC-2026-0048</u>
v.)	
)	
The Empire District Electric Company,)	
d/b/a Liberty,)	
Respondent.)	

ORDER SETTING PREHEARING CONFERENCE

Issue Date: January 12, 2026

Effective Date: January 12, 2026

On August 26, 2025, Eddie and Carlene Johnson filed a complaint against The Empire District Electric Company d/b/a Liberty. Liberty has denied the allegations. The Staff of the Commission filed its Report on November 14, 2025.

Staff found Liberty violated a Commission rule and tariff by failing to properly bill the Complainants. Staff also stated the violations it found are being investigated in Case No. OO-2025-0233.

A prehearing conference is now appropriate, so the parties may discuss whether a hearing is needed and, if so, what dates would be appropriate for a schedule.

THE COMMISSION ORDERS THAT:

1. The Commission will convene a prehearing conference on January 20, 2026, at 9:00 a.m., via WebEx. The Commission will send parties information needed to access WebEx for the conference via email.
2. This order shall be effective when issued.



BY THE COMMISSION

Nancy Dippell

Nancy Dippell
Secretary

Ronald D. Pridgin, Deputy Chief
Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 12th day of January, 2026.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 12th day of January 2026.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

January 12, 2026

File/Case No. EC-2026-0048

MO PSC Staff

Staff Counsel Department
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
staffcounsel@psc.mo.gov

**Office of the Public Counsel
(OPC)**

Marc Poston
200 Madison Street, Suite 650
P.O. Box 2230
Jefferson City, MO 65102
opc@opc.mo.gov

Eddie and Carlene Johnson

Eddie Johnson
25153 Marion Ave.
Joplin, MO 64801
ejcj47901@yahoo.com

Liberty (Empire)

Diana Carter
428 E. Capitol Avenue, Suite 303
Jefferson City, MO 65101
diana.carter@libertyutilities.com

Liberty (Empire)

Dean Cooper
312 East Capitol
P.O. Box 456
Jefferson City, MO 65102
dcooper@brydonlaw.com

MO PSC Staff

Andrea Hansen
200 Madison Street
Jefferson City, MO 65101
andrea.hansen@psc.mo.gov

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.