

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of Summit Natural Gas of)
Missouri, Inc. and Brightspeed of)
Missouri, LLC Concerning a Natural)
Gas Incident at the Craig-Hurtt Funeral)
Home Garage in Mountain Grove,)
Missouri)

File No. GS-2025-0197

STAFF’S STATUS REPORT

COMES NOW the Staff of the Missouri Public Service Commission (hereafter the “Staff”), by and through counsel in response to the Commission’s November 18, 2025, *Order Directing Status Report*:

1. On January 6, 2025, Staff filed a *Motion to Open Case*, stating that Safety Engineering Staff (“Staff”) had investigated this matter, and drafted an Initial Report that was attached to the motion. The motion requested that the Commission open a case for the purpose of accepting Staff’s Initial Report, and that the Commission order Summit Natural Gas of Missouri, Inc. (“SNGMO”) and Brightspeed of Missouri (“Brightspeed”) to respond to Staff’s Initial Report. The motion further requested authority from the Commission to allow Staff to submit an advisory notice to wireline communication and video companies certificated or registered with the Commission; and approval for Staff to report the incident to the Missouri Attorney General’s Office (“AGO”) and provide a public copy of the investigation report to the AGO for purposes of further action by the AGO, if they so choose. A draft advisory notice was provided for Commission review as Appendix C.

2. On January 8, 2025, the Commission opened Case No. GS-2025-0197, accepted Staff’s Initial Report, and ordered SNGMO and Brightspeed to file a response no later than February 7, 2025. The Commission additionally authorized Staff to submit

an advisory notice the same as, or substantially similar to, Appendix C of Staff's motion to wireline communication and video companies certificated or registered with the Commission, and to provide a public copy of Staff's Initial Report to the AGO.

3. On February 7, 2025, SNGMO filed its *Response to Staff's Initial Report*.

4. On May 23, 2025, the Commission ordered that no later than June 16, 2025, Staff shall file a status report on this matter, including whether it intends to file a complaint against SNGMO and/or Brightspeed. The report shall also indicate whether Staff requests any further action by the Commission regarding a response by Brightspeed to Staff's initial incident report.

5. On June 13, 2025, Staff filed a Status Report indicating the actions taken by Staff since the inception of this matter and requested an extension till September 5, 2025, to file either a status report or response as to whether Staff will be filing a complaint against SNGMO and/or Brightspeed.

6. On June 16, 2025, the Commission issued an Order Directing Status Report and Granting Additional Time to File Response, which granted Staff an extension until September 5, 2025. The Commission additionally ordered that Brightspeed file a response to Staff's initial report no later than July 1, 2025, and that SNGMO provide documentation to Staff showing that it has completed the actions listed for items numbered 1-5 in Attachment A to SNGMO's Response to Staff's Recommendations filed on February 7, 2025.

7. On June 30, 2025, Brightspeed filed its Response to the Missouri Public Service Commission Staff's Initial Report.

8. On July 31, 2025, SNGMO provided documentation to Staff regarding completion of the actions listed for items numbered 1-5 in Attachment A to SNGMO's

Response to Staff's Recommendation filed on February 7, 2025.

9. Between June and August 2025 Staff completed the inspection of SNGMO's Distribution Integrity Management Program ("DIMP"), reviewed the documentation that SNGMO provided regarding completion of actions, and reviewed Brightspeed's response to Staff's Initial Report.

10. On September 3, 2025, Staff filed a Status Report requesting additional time, up to and including October 6, 2025, to review documentation and meet with SNGMO regarding further actions on this matter. Staff further stated that it would not file a complaint against Brightspeed but needed additional time to determine whether it would file a complaint against SNGMO.

11. On September 5, 2025, the Commission issued an Order Directing Status Report; wherein, ordering Staff to file a Status Report on whether it will file a complaint against SNGMO no later than October 5, 2025.

12. On October 3, 2025, Staff filed a Status Report requesting additional time, up to and including October 20, 2025, to review documentation and meet with SNGMO regarding further actions on this matter. There were two remaining issues to be resolved, and SNGMO staff members were drafting the necessary language within its DIMP to resolve these issues. Staff needed additional time, up to and including November 21, 2025, to resolve these issues and to make a final decision on whether Staff will file a complaint against SNGMO.

13. On November 18, 2025, the Commission issued an Order Directing Status Report; wherein, ordering Staff to file a Status Report on whether it will file a complaint against SNGMO no later than January 16, 2026.

14. Staff has reviewed the proposed SNGMO program changes and is satisfied with the anticipated changes. With the consideration that the proposed changes are finalized and implemented, Staff will not file a Complaint against SNGMO and the matter may be closed.

WHEREFORE, for the above-stated reasons, Staff respectfully requests the Commission accept Staff's Status Report, which states Staff will not pursue a Complaint against SNGMO in this matter as all matters have been rectified; this matter may be closed; and to grant such other and further relief as the Commission considers just and reasonable under the circumstances.

Respectfully submitted,

/s/ J. Scott Stacey

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**ATTORNEY FOR STAFF OF THE
PUBLIC SERVICE COMMISSION**

CERTIFICATE OF SERVICE

I hereby certify that copies of the foregoing have been transmitted by electronic mail to counsel of record this 12th day of January, 2026.

/s/ J. Scott Stacey

