

STATE OF MISSOURI  
PUBLIC SERVICE COMMISSION

At a session of the Public Service Commission held by telephone and internet audio conference on the 31<sup>st</sup> day of March, 2021.

## ORDER ESTABLISHING PROCEDURAL SCHEDULE

Issue Date: March 31, 2021

Effective Date: March 31, 2021

On November 6, 2020, Vearline Nelson filed two complaints with the Missouri Public Service Commission against Spire Missouri Inc., d/b/a Spire. The Commission consolidated those complaints under the above file number on December 4, 2020. The Staff of the Commission (Staff) filed its report regarding the complaints on February 26, 2021, subsequently, the Commission ordered Staff to file a proposed procedural schedule on behalf of the parties.

On March 17, 2021, Staff filed a joint proposed procedural schedule on behalf of Staff and Spire. Staff made multiple attempts to contact Ms. Nelson to discuss the procedural schedule, but was unable to contact her.

The Commission will adopt Staff and Spire's proposed procedural schedule, but will add a prehearing conference to ascertain that Ms. Nelson is able, and wants, to participate in the evidentiary hearing via telephone.

**THE COMMISSION ORDERS THAT:**

1. The following procedural schedule is established:

<b>WebEx Prehearing Conference</b> (Complainant will be mailed conference information, other parties will be emailed conference information.)	April 8, 2021
<b>Last Day to Request Discovery</b>	April 23, 2021
<b>Stipulation of Undisputed Facts</b>	May 20, 2021
<b>List of Issues and List of Witnesses</b>	May 24, 2021
<b>Evidentiary Hearing</b>	June 4, 2021
<b>Briefs</b> (At the Commission's request)	June 18, 2021

2. The parties shall appear for an evidentiary hearing at 9:00 a.m. on June 4, 2021. The evidentiary hearing shall be held by video and teleconference via WebEx. Participants shall appear at the evidentiary hearing telephonically via WebEx video and telephone conference. Interested persons who will not be actively participating in the hearing should contact the Regulatory Law Judge about attending the hearing. The link and access code to participate in the hearing via WebEx conference call will be emailed to all parties, and mailed to Complainant.

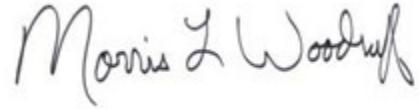
3. Those who require additional accommodations to participate in this hearing may call the Public Service Commission's hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 before the hearing.

4. All exhibits and presentations that any party intends to use at the hearing shall be emailed to the Regulatory Law Judge and counsel for each party no later than June 2, 2021.

5. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Silvey, Chm., Kenney, Rupp, Coleman, and  
Holsman CC., concur.

Clark, Senior Regulatory Law Judge

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in  
this office and I do hereby certify the same to be a true copy  
therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission,  
at Jefferson City, Missouri, this 31<sup>st</sup> day of March, 2021.**



  
**Morris L. Woodruff**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**March 31, 2021**

**File/Case No. GC-2021-0135**

**Missouri Public Service  
Commission**  
Staff Counsel Department  
200 Madison Street, Suite 800  
P.O. Box 360  
Jefferson City, MO 65102  
staffcounselservice@psc.mo.gov

**Office of the Public Counsel**  
Marc Poston  
200 Madison Street, Suite 650  
P.O. Box 2230  
Jefferson City, MO 65102  
opcservice@opc.mo.gov

**Missouri Public Service  
Commission**  
Travis Pringle  
200 Madison Street, Suite 800  
P.O. Box 360  
Jefferson City, MO 65102  
Travis.Pringle@psc.mo.gov

**Spire**  
Goldie Bockstruck  
700 Market Street  
St. Louis, MO 63101  
goldie.bockstruck@spireenergy.com

**Spire**  
Rachel Niemeier  
700 Market Street  
St. Louis, MO 63101  
rachel.niemeier@spireenergy.com

**Vearline Nelson**  
Vearline Nelson  
4747 Beacon Ave.  
St. Louis, MO 63120-2207

***Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).***

***Sincerely,***



***Morris L. Woodruff***  
***Secretary***