



September 12, 2019

Dear Sir or Madam,

Mercy is committed to providing exceptional health care to all their communities. To help achieve this goal, we are improving the provider and patient medical services with new technology. This is aimed to refine safe, accurate information sharing, and educated HIPPA compliant communication between the hospital staff and departments to care for all customers.

To accomplish this, Mercy is requesting from Verizon, 200 contiguous DID numbers to be put into service as soon as possible. In order to fit our dialing plan that already exists, the numbers must be in the following range(s) 636-XXX-2XXX, 4XXX,5XXX or 6XXX. We cannot use the 3000 range that keeps being offered. If unable to acquire these adjoining numbers for Mercy Hospital Lincoln, it will impede the ability to deploy this new technology and hinder Mercy's objective of being a leader in providing safe and secure health care, for which we are known.

Mercy is committed to the care and safety of our customers and this new range of numbers will continue to help us achieve that effort. Our providers and customers expect a high-level of service and the contiguous numbers would strengthen Mercy's position in delivering the required expectations to all communities.

Site Location:

Mercy Hospital Lincoln
1000 E Cherry St
Troy MO 63379
Rate Center: Troy
LATA:520

The point of contact for this request is:

Thomas Schaefer
Manager Telecom – Mercy
3637 South Geyer Road
Sunset Hills Mo 63127
(314) 364-3575
Thomas.schaefer@mercy.net

Sincerely,

A handwritten signature in black ink, appearing to read "Thomas Schaefer". The signature is fluid and cursive, written over the printed name.

Thomas Schaefer
Manager Telecom - Mercy