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MISSOURI  
Public Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF  
Schedule of Rates, Rules and Regulations  
Governing Telecommunications Services

Offered By:

BPS TELEPHONE COMPANY

Applying to All Exchanges

CANCELLED - Missouri Public Service Commission - 01/16/2026 - IN-2026-0167 - JI-2026-0083

Issued: February 7, 1996

Effective: April 1, 1996

W. F. Provance  
President  
Malden, Missouri

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MO. PUBLIC SERVICE COM.

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EXPLANATION OF SYMBOLS

The following Symbols are applicable to all sections of this Tariff:

- (C) Signifies changed regulation.
- (D) Signifies a discounted rate, treatment, or regulation.
- (I) Signifies an increased rate or new treatment resulting in an increased rate.
- (M) Signifies a move of text from one area of the tariff to another, but no change in rate, treatment or regulation.
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate or new treatment resulting in a reduced rate.
- (T) Signifies a change in text but no change in rate, treatment, or regulation.

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CANCELLED  
July 14, 2016  
Missouri Public  
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W.F Provance, President  
PO Box 550, 120 Stewart Street  
Bernie, MO 63822-0550

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Missouri Public  
Service Commission  
TT-2012-0317; YI-2012-0692

## GENERAL AND LOCAL EXCHANGE TARIFF

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W.F. Provance, President  
120 Stewart Street  
Bernie, MO 63822

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W.F. Provance  
President  
Malden, MO

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MISSOURI  
Public Service Commission

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APR 15 1997  
BY let R.S. #1  
Public Service Commission  
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Bernie, MO 63822

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BPS Telephone Company  
of Malden, Missouri

P.S.C. MO. NO. 1  
Section 1  
1st Revised Sheet No. 3  
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President  
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## GENERAL AND LOCAL EXCHANGE TARIFF

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MO PUBLIC SERVICE COMMISSION

BPS Telephone Company  
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GENERAL AND LOCAL EXCHANGE TARIFF

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W.F. Provance  
President  
Malden, MO

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## GENERAL AND LOCAL EXCHANGE TARIFF

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Public Service Commission

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Lisa Winberry  
General Manager  
120 Stewart Street  
Bernie, MO 63822-0550

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Service Commission

## GENERAL AND LOCAL EXCHANGE TARIFF

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## GENERAL AND LOCAL EXCHANGE TARIFF

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Malden, Missouri95 - 135  
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Missouri Public  
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MO. PUBLIC SERVICE COM.

**GENERAL AND LOCAL EXCHANGE TARIFF**

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**As of November 18, 2008, the following statutory and rule provisions no longer apply to the Company as they have been waived pursuant to §392.420 RSMo. 2008:**

**A. Rules**

4 CSR 240-3.550(4) and (5)(A) – Held Order Records, Quality of Service Reports  
4 CSR 240-32.060 – Engineering and Maintenance  
4 CSR 240-32.070 – Quality of Service  
4 CSR 240-32.080 - Service Objectives and Surveillance Levels  
4 CSR 240-33.040 (1-3) and (5-10) – Billing and Payments Standards  
4 CSR 240-33.045 – Identification and Placement of Charges on Bills

**B. Statutes**

Section 392.280 RSMo – Depreciation  
Section 392.290 RSMo – Issuance of Stocks, Bonds and Other Indebtedness  
Section 392.300 RSMo – Transfer of Property  
Section 392.310 RSMo – Approval of Issuance of Stocks, Bonds, or Other Indebtedness  
Section 392.320 RSMo – Certificate of Approval for Dividends  
Section 392.330 RSMo – Account for Disposition of Proceeds  
Section 392.340 RSMo – Reorganization

---

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W.F. Provance, President  
BPS Telephone Company  
P.O. Box 550, 120 Stewart Street  
Bernie, MO 63822-0550

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Missouri Public  
Service Commission  
JI-2009-0451

## GENERAL AND LOCAL EXCHANGE TARIFF

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RULES AND REGULATIONS

FEB 7 1996

## B. Obligation and Liability of the Company (Cont'd)

MISSOURI  
Public Service Commission

## 3. Liability (Cont'd)

- b. In the case of interruption to any interexchange service (Private Lines, WATS, etc.), allowance for message toll service used by the customer during the period of interruption, will be made at the regular message toll rates.

## 4. Directory Errors and Omissions

- a. The Company's liability for damages on account of interruptions to service due to errors or omissions in directory listings will be limited to a pro rata abatement of the charge for such of the customer's service as is affected, the maximum abatement not to exceed one-half the service charges for the period from the date of issuance of the directory in which the mistake occurred to the date of issuance of a new directory containing the proper listing.
- b. In the cases of extra listings in the alphabetical section of the directory for which a charge is made, the Company's liability shall be limited to an amount not to exceed the established rate for such listing during the period which the error or omission continues.

## 5. Transmitting Messages

- a. The Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties the operator, in order to accommodate the customer, repeats messages she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Company because of any errors made by the operator or misunderstandings that may arise between customers because of the errors.

## 6. Use of Connecting Company Lines

- a. When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other companies, the Company is not responsible or liable for any action of the Connecting Company.

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**CANCELLED****FILED**

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W. F. Provance  
President  
Malden, Missouri95 - 135  
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Public Service Commission  
MISSOURI

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## GENERAL AND LOCAL EXCHANGE TARIFF

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## RULES AND REGULATIONS

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## B. Obligation and Liability of the Company (Cont'd)

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## 7. Defacement of Premises

- a. The Company shall exercise due care in connection with all work done on customer's premises. No liability shall attach to the Company by reason of any defacement or damage to the customer's premises resulting from the existence of the Company's facilities and associated wiring on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Company.

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## C. Use of Service and Facilities

## 1. Ownership and Use of Regulated Services

- a. Coin-operated, public, semi-public or pay telephone wiring and facilities furnished by the Company for transmission service on the premises of a customer are the property of the Company. The agents and employees of the Company shall have the right to enter said premises at any reasonable hours for the purpose of installing, inspecting, maintaining or repairing the equipment, instruments and lines, or for the purpose of making collections from coin boxes or upon termination of the service, for the purpose of removing such equipment, instruments and lines. Such equipment, instruments and lines are not to be used for performing any part of the work of transmitting, delivering or collecting any message where any toll or consideration has been or is to be paid any party other than the Company, without the written consent of the Company.
- b. If the installation and maintenance of service are requested at locations which are or may become hazardous or dangerous to the Company's employees or to the public or to property, the Company may refuse to install and maintain such service, and, if such service is furnished may require the customer to install and maintain such services and may also require the customer to indemnify and hold the Company harmless from any claims, loss or damage by reason of the installation and maintenance of such service.

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BY let R.S. #7

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## GENERAL AND LOCAL EXCHANGE TARIFF

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RULES AND REGULATIONS

## C. Use of Service and Facilities (Cont'd)

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## 2. Use of Customer Service

- a. Customer telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the customer, the customer's family, employees or business associates, or persons residing in the customer's household, except as the use of the service may be extended to persons temporarily subleasing a customer's residential premises. The Company has the right to refuse to install customer transmission service or to permit such service to remain on premises of public or semi-public character when the instrument is so located that the public in general or patrons of the customer may make use of the service. At such locations, however, transmission service may be installed, provided the instrument is so located that it is not accessible for public use.

## 3. Use of Party Line Service

- a. Applications for party line service are accepted by the Company with the understanding that each customer will so use the service as not to interfere with an equitable proportionate use of the service by the other customers on the same line. When the duration or number of local messages sent or received by a party line customer is so great as to prevent an equitable proportionate use of the line by other customers on the line, the Company shall have the right to require the customer to contract for a higher grade of service, or to discontinue the service of the customer in question. The Company reserves the right to limit the continuous use of a party line for a local message to five minutes.

## 4. Tampering with Equipment

- a. The Company may refuse to furnish or may deny transmission service to any person, firm or corporation on whose premises is located any telephone equipment owned by the Company which shows any evidence of tampering, manipulation, or operation, or use of any device whatsoever, for the purpose of obtaining telephone service without payment of the charges applicable to the service rendered.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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Public Service CommissionRULES AND REGULATIONS

## E. Telephone Directories

## 1. Distribution

- a. The Company will furnish to its customers, without charge, only such directories as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

## 2. Ownership and Use

- a. Directories regularly furnished to customers are the property of the Company, are loaned to customers only as an aid to the use of the telephone service. Customers must not deface or mutilate directories. The Company shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced, or mutilated while in possession of the customer.

## F. Priority of Service

1. In case a shortage of facilities exists at any time, either for temporary or protracted periods, the establishment of network transmission service takes precedence in the furnishing of any service or facility.

## G. Foreign Central Office Service

1. Foreign central office service is exchange service furnished to a customer in a multioffice exchange, from a central office other than the one which serves the area in which he is located.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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## K. Establishment and Maintenance of Credit

**MISSOURI  
Public Service Commission**

## 1. Establishment of Credit

- a. The Company is not obligated to provide service to any individual or firm that owes the Company an undisputed amount for services previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company.
- b. In order to insure the payment of all charges due for service, the Company may require a deposit or guarantee as a condition of service if the customer or prospective customer:
  - 1) Is unable to establish a record of a previous service account with a telephone utility for a period of at least twelve (12) months for which all undisputed charges were satisfactorily paid, or
  - 2) Is unable to establish a credit rating by meeting two of the following credit criteria:
    - a) Home ownership, excluding mobile home
    - b) Existence of a checking account, regardless of age
    - c) Existence of a savings account, regardless of age
    - d) Motor vehicle ownership
    - e) Full time employment more than two years with current employer
    - f) Possession of a local charge card
    - g) Possession of a major or national charge card

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## GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**RULES AND REGULATIONS

FEB 7 1996

## K. Establishment and Maintenance of Credit (Cont'd)

**MISSOURI  
Public Service Commission**

## 1. Establishment of Credit (Cont'd)

b. (Cont'd)

2) (Cont'd)

h) Possession of a major oil company credit card

i) An existing loan from a financial institution not considered delinquent by the creditor.

Note: b.2) shall only be applied if the customer or prospective customer would otherwise be required to post a deposit or guarantee under b.1).

3) As a condition of continued service, the Company may require a cash deposit or guarantee if undisputed charges in two out of the last twelve (12) billing periods become delinquent.

4) A deposit or guarantee may be required as a condition of continued service if the customer established service with the Company within the preceding six (6) months, and incurs toll or other charges in any one (1) billing period which are equal to at least four hundred percent (400%) of the amount of the deposit or guarantee previously required by the telephone utility, a larger deposit may be required.

5) A deposit or guarantee may be required if a customer has had service discontinued for nonpayment of undisputed delinquent charges at any time during the preceding twelve (12) billing periods.

c. No deposit or guarantee or additional deposit or guarantee will be required because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, condition of physical handicap, or geographical area of residence.

d. In lieu of a deposit a guarantee may be accepted. The limit of the guarantee will not exceed the amount of cash deposit required.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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## K. Establishment and Maintenance of Credit (Cont'd)

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## 2. Terms of Deposits

- a. Deposits will not exceed the estimated charges for two (2) months service based on the average bill during the preceding twelve (12) months, or in the case of new applicants for service, the average monthly bill for all customers within a customer class, i.e., residence accounts.
- b. Interest at the rate of nine (9) percent per annum will be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest will not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.
- c. Upon discontinuance or termination of service, the deposit will be credited, with accrued interest, to the charges stated on the final bill and any balance will be returned to the customer within twenty-one (21) days of the rendition of the final bill.
- d. Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, guarantors will be released, or deposits with accrued interest will be refunded or credited against charges on subsequent bills. Payment of charges will be considered satisfactory if received prior to the date which the charge becomes delinquent provided it is not in dispute. The Company may withhold refund of a deposit pending the resolution of a dispute with respect to charges secured by the deposit.
- e. The Company will maintain records of all pertinent information with regard to each deposit held.
- f. Each customer posting a deposit shall receive in writing at the time of posting or within ten (10) days a receipt which contains information pertinent to that deposit. Any person entitled to a refund of a deposit will not be deprived of that refund even though they may not be able to produce the deposit receipt.
- g. A service deposit will not be required for Lifeline Service, if the qualifying low-income customer voluntarily elects toll blocking, where available. If toll blocking is unavailable, a service deposit may be charged.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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RULES AND REGULATIONS

## K. Establishment and Maintenance of Credit (Cont'd)

**MISSOURI  
Public Service Commission**

## 2. Terms of Deposits

- a. Deposits will not exceed the estimated charges for two (2) months service based on the average bill during the preceding twelve (12) months, or in the case of new applicants for service, the average monthly bill for all customers within a customer class, i.e., residence accounts.
- b. Interest at the rate of nine (9) percent per annum will be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest will not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.
- c. Upon discontinuance or termination of service, the deposit will be credited, with accrued interest, to the charges stated on the final bill and any balance will be returned to the customer within twenty-one (21) days of the rendition of the final bill.
- d. Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, guarantors will be released, or deposits with accrued interest will be refunded or credited against charges on subsequent bills. Payment of charges will be considered satisfactory if received prior to the date which the charge becomes delinquent provided it is not in dispute. The Company may withhold refund of a deposit pending the resolution of a dispute with respect to charges secured by the deposit.
- e. The Company will maintain records of all pertinent information with regard to each deposit held.
- f. Each customer posting a deposit shall receive in writing at the time of posting or within ten (10) days a receipt which contains information pertinent to that deposit. Any person entitled to a refund of a deposit will not be deprived of that refund even though they may not be able to produce the deposit receipt.

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By LSRS #20

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## GENERAL AND LOCAL EXCHANGE TARIFF

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RULES AND REGULATIONS**MISSOURI  
Public Service Commission**

## K. Establishment and Maintenance of Credit (Cont'd)

## 3. Responsibility for Payment

- a. The fact that a deposit has been made shall in no way relieve the customer or applicant from complying with the Company's regulation as to advance payments and the prompt payment of bills on presentation, nor constitute a waiver or modification of the Company's regulations pertaining to disconnection of service for nonpayment.

## 4. Discontinuance of Service for Failure to Establish Credit

- a. During normal business hours, service may be discontinued for failure to establish credit, as authorized in this Tariff, after written notice by first class mail has been sent or delivered to the customer, at least five (5) days prior to the date of the proposed discontinuance.

## 5. Service Restoral Charge

- a. Where service has been discontinued for failure to establish credit as authorized above, the regular restoral of service charge will be made and collected by the Company (Refer to Section 5, Service Charges).

## 6. Retention of Uncollectible Records

- a. The Company retains uncollectible records for a period of seven (7) years.

## L. Initial Contract Periods

1. Unless otherwise specified herein or elsewhere in the Company's Tariffs, the initial (or minimum) contract period is one month from the date service is established and the minimum charge is the established rate for one month.
2. The length of contract period for directory listings where the listings have been published, is the directory period. The directory period is from the day on which the directory is first distributed to the customers to the day the succeeding directory is first distributed to customers.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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## M. Termination of Service (Cont'd)

3. Service may be terminated after the expiration of the initial contract period, upon the Company being notified, and upon payment of all charges due to the date of termination of the service.

## N. Payment for Services and Facilities

1. The customer shall pay for services and facilities including any FCC-approved end user charge monthly in advance, and shall pay for state or interstate long distance service charges billed by BPS Telephone Company, and service charges when billed.
2. All bills for local, toll, or miscellaneous services are due when rendered and are payable at the office of the Company, or an authorized collection agency. After rendition of a bill, residence customers shall have twenty-one (21) days and business customers shall have fifteen (15) days to pay the charges stated except when the customer has had service discontinued for nonpayment in the last twelve (12) months or where the customer incurs toll or other charges at any time during the billing period which are equal to at least four hundred percent (400%) of the amount of the deposit or guarantee previously required from the customer in which case payment may be demanded for toll charges by a telephone call to the customer followed by written notification of such demand, sent by first class mail. If the toll charges remain unpaid for ten (10) days from rendition of written notification or a mutually established late payment arrangement date or twenty-one (21) days from rendition of the bill, such charges will be delinquent.
3. Service to customers having undisputed delinquent accounts may be discontinued after written notice by first class mail is sent or delivered to the customer at least five (5) days prior to the proposed disconnection date. Service will be discontinued during normal business hours and will not take place on a day when the offices of the Company are not available to facilitate reconnection of service, or on a day immediately preceding such day. The Company will postpone a discontinuance of service for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall if requested provide the Company with reasonable evidence of such necessity.

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**GENERAL AND LOCAL EXCHANGE TARIFF**RULES AND REGULATIONSMissouri Public  
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## N. Payment for Service and Facilities (Cont'd)

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## 4. Late Payment Charge

- a. A Late Payment Charge of \$1.20 per month will be charged to customer accounts with an unpaid balance 31 or more days past due to compensate the Company for the additional administrative expense associated with these accounts.

5. When the service of a customer has been denied in accordance with the preceding paragraph, but the service has not been terminated or the order to remove the service has not been completed, if such service is restored, a restoral of service charges as quoted in this Tariff, will be made. In addition to the restoral of service charge, the customer will be required to pay, or make satisfactory arrangements to pay all service charges up to the time of restoral of service.

6. Subsequent to the completion of an order to terminate the service, service may be reestablished only on the basis of a new service application. (T)

7. In the event that a check or draft tendered by a customer is returned, a fee of \$20.00 will apply. The fee will be assessed when a check or instrument issued by a customer is returned without payment for any reason whatsoever, unless the return is bank error, in which case documentary evidence is required to waive the fee. (N)  
|  
(N)

## O. Construction, Installation and Maintenance Charges

## 1. General

- a. Special charges in the form of installation charges, monthly charges, or both, are applied in addition to the usual service charges and monthly rates, when, because of the sporadic or occasional nature of the service or an unusual investment or expense, the revenue does not reasonably compensate the Company, for example:

- 1) The facilities are provided in remote or undeveloped sections outside the Base Rate Area, or if the facilities are provided on a temporary basis.
- 2) Conditions require the provision of special facilities or unusual methods of plant construction, installation, or maintenance.
- 3) The customer's location requires the use of costly private right-of-way.

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W. F. Provance  
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Malden, Missouri

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## GENERAL AND LOCAL EXCHANGE TARIFF

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RULES AND REGULATIONS

## N. Payment for Services and Facilities (Cont'd)

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- a. A Late Payment Charge of \$1.20 per month will be charged to customer accounts with an unpaid balance 31 or more days past due to compensate the Company for the additional administrative expense associated with these accounts.

5. When the service of a customer has been denied in accordance with the preceding paragraph, but the service has not been terminated or the order to remove the service has not been completed, if such service is restored, a restoral of service charge as quoted in this Tariff, will be made. In addition to the restoral of service charge, the customer will be required to pay, or make satisfactory arrangements to pay all service charges up to the time of restoral of service.

6. Subsequent to the completion of an order to terminate the service it may be reestablished only on the basis of a new service application.

## O. Construction, Installation and Maintenance Charges

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- 1) The facilities are provided in remote or undeveloped sections outside the Base Rate Area, or if the facilities are provided on a temporary basis.
- 2) Conditions require the provision of special facilities or unusual methods of plant construction, installation, or maintenance.
- 3) The customer's location requires the use of costly private right-of-way.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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DEFINITIONS

Channel - A path for communication between two or more stations, or central offices, furnished in such a manner as the Company may elect, whether by wire, radio, or a combination thereof, and whether or not by a single physical facility or route.

Circuit - A channel used for the transmission of electrical energy in the furnishing of telephone and other communication services.

Class of Service - The various categories of service generally available to the customer such as business, residence, public or semipublic service.

Coin Telephone Service - See "Public Telephone".

Communications System - Channels and other facilities which are capable, when not connected to exchange telecommunications service, of two-way communications between customer-provided terminal equipment or company stations.

Company - BPS Telephone Company

Connecting Company - A corporation, association, partnership or individual owning or operating one or more exchanges and with which communications services are interchanged.

Connector - See "Switch".

Connection Charge - See "Service Charge".

Construction Charge - A separate nonrecurring charge made for the construction of facilities in excess of those contemplated under the rates quoted in the Exchange Tariffs.

Continuous Property - The plot of ground, together with any building thereon, occupied by the customer, which is not divided by public highways or separated by property occupied by others.

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President  
Malden, Missouri

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MO. PUBLIC SERVICE COMMISSION

## GENERAL AND LOCAL EXCHANGE TARIFF

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## DEFINITIONS

FEB 7 1996

Contract - The agreement between a customer and the Company under which service and facilities are furnished in accordance with the applicable provisions of the Tariffs.

Cost - The cost of labor and materials, which includes appropriate amounts to cover the Company's general operating and administrative expenses.

Customer - The individual, partnership, association or corporation which contract for telephone service and is responsible for the payment of charges and compliance with the general regulations of the Company.

Customer Owned Pay Telephone Service - Customer provided, customer owned coin or non-coin operated telephones at locations accessible to the public, e.g., store, business places, including boarding or rooming houses, employee lounges and school or college buildings, where desired by the owner.

Customer-Provided Equipment - Devices, apparatus, and/or associated wiring provided by a customer.

Customer Provision - Customer purchase or lease of customer-provided equipment from the Company or from any other supplier.

Data Access Arrangement - A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to assure proper operation and protection of the telecommunications network.

Demarcation Point - The point of connection, provided and maintained by the telephone utility, to which the telephone utility-owned existing inside station wiring or customer-provided new inside station wiring becomes dedicated to an individual customer's use. For an individual customer dwelling, this point of connection will generally be immediately adjacent to, or within twelve inches of, the protector of the customer's side of the protector. The drop and block, including the protector, will continue to be provided by and remain the property of the telephone utility.

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MISSOURI

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President  
Malden, Missouri

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## GENERAL AND LOCAL EXCHANGE TARIFF

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## DEFINITIONS

Mileage - The measurement upon which charges are computed for Foreign Exchange, extension and private lines.

Minimum Contract Period - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment whether or not retained by the customer for such minimum length of time.

Mobile Telephone Service - A communication service provided by means of radio frequencies through a land radiotelephone base station. Connections may be established between a wire station and a mobile or fixed unit or between two mobile or fixed units.

Multiparty Line - A single central office circuit furnishing exchange service to a number of main terminals outside of the Base Rate Area.

Network Access Point - A connector, outlet, or wiring termination on a customer's premises which affords connection to the network services of the Company.

Network Control Signaling Unit - The terminal equipment furnished, installed and maintained by the Company for the provision of network control signaling.

Nonrecurring Charge - A one-time charge associated with a specific item of equipment. This charge applies to installation and to subsequent modification.

Notice - See "Disconnect Notice".

NRC - See "Nonrecurring Charge" or "Service Charge".

Party Line - An exchange line designed for the connection of more than one line termination with the central office. (See also "Multiparty Line.")

Point of Demarcation - See "Demarcation Point".

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BY 1st R.S. #8  
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President  
Malden, Missouri

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95 - 135  
MO. PUBLIC SERVICE COMMISSION

BPS Telephone Company  
of Malden, Missouri

P.S.C. MO. NO. 1  
Section 3  
1st Revised Sheet No. 9  
Cancels Original Sheet No. 9

GENERAL AND LOCAL EXCHANGE TARIFF

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DEFINITIONS

JAN 15 1997

Premises - The buildings, portion or portions of a building on continuous property used and/or occupied at one time by the customer in the conduct of his business or as a residence. Where floor space in adjoining buildings is made continuous at one or more floor levels, all floor space in both buildings is considered as the same premises insofar as the customer who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.

Private Branch Exchange System - A "Private Branch Exchange", or "Private Branch Exchange System", is an arrangement of equipment consisting of a switchboard or switching equipment situated on a customer's premises, stations connected with the switchboard or switching equipment, and connected by trunks with a central office, all of which provide for selective signaling and interconnection of such stations with each other, and for communication with the general exchange system of the Company and for toll service.

Private Line - A circuit provided to furnish communication only between two or more telephones directly connected to it. Such terminals do not have access to the general exchange and interexchange networks.

(D)

Registered Terminal Equipment - Equipment registered in accordance with FCC regulations which may be connected to access services of the Company.

(D)

Residence Service - Telephone service furnished to customers when the actual or obvious use is for domestic purposes.

Rural Service - A type of multi-party central office access line service furnished to customers in certain sections outside the Base Rate Area but within the exchange area. This service provides for a number of customers to be served by the same central office line.

Selector - See "Switch".

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By 2nd RS#9  
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## GENERAL AND LOCAL EXCHANGE TARIFF

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FEB 7 1996

## DEFINITIONS

Premises - The buildings, portion or portions of a building or continuous property used and/or occupied at one time by the customer in the conduct of his business or as a residence. Where floor space in adjoining buildings is made continuous at one or more floor levels, all floor space in both buildings is considered as the same premises insofar as the customer who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.

Private Branch Exchange System - A "Private Branch Exchange", or "Private Branch Exchange System", is an arrangement of equipment consisting of a switchboard or switching equipment situated on a customer's premises, stations connected with the switchboard or switching equipment, and connected by trunks with a central office, all of which provide for selective signaling and interconnection of such stations with each other, and for communication with the general exchange system of the Company and for toll service.

Private Line - A circuit provided to furnish communication between two or more telephones directly connected to it. Such terminals do not have access to the general exchange and interexchange networks.

Public Telephone - An exchange station, either attended or equipped with a coin-collecting device, designed and placed for use by the public in general at locations chosen or accepted by the Company.

Registered Terminal Equipment - Equipment registered in accordance with FCC regulations which may be connected to access services of the Company.

Residence Service - Telephone service furnished to customers when the actual or obvious use is for domestic purposes.

Rural Service - A type of multi-party central office access line service furnished to customers in certain sections outside the Base Rate Area but within the exchange area. This service provides for a number of customers to be served by the same central office line.

Selector - See "Switch".

Semi-Public Telephone - An exchange station, equipped with a coin-collecting device, designed for a combination of customer and public use at locations more or less public in character.

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Effective: April 1, 1996

W. F. Provance  
President  
Malden, Missouri

APR 1 1996

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## GENERAL AND LOCAL EXCHANGE TARIFF

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DEFINITIONSTelephone Company - See "Company".MISSOURI  
Public Service CommissionTelephone Set - A telephone instrument consisting of a transmitter, receiver, and associated apparatus connected to permit transmission and receipt of telephone messages.Terminal Equipment - Equipment at the terminal of a communication circuit.Terminal Equipment Accessories - Devices, apparatus and their associated wiring, provided by a customer, which do not constitute a communications system and which when connected to the telecommunications system of the Company are connected electrically, acoustically or inductively.Termination Charge - A charge applied under certain conditions when a contract for service is terminated by the customer before the expiration of the minimum contract period.Toll Service - Toll service (long distance service) is that part of the total telephone service rendered by the Company which is furnished between customers in different exchange areas in accordance with the rates and regulations specified in the Company's Toll Tariff.Trunk Line - A circuit over which customers' messages are sent between two central offices or between a central office and a PBX system.Underground Service Connection - A customer's "drop" wire which is run underground from a pole line or an underground distributing cable.Wide Area Telecommunications Service (WATS) - The furnishing of inward or outward switched telephone communications service between a wide area service line and specified service areas.

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JAN 01 1996  
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Public Service Commission  
MISSOURI

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President  
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**GENERAL AND LOCAL EXCHANGE TARIFF**

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**LOCAL EXCHANGE SERVICE**

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W.F. Provance  
President  
Bernie, Missouri

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## GENERAL AND LOCAL EXCHANGE TARIFF

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OCT 15 1996

W. F. Provance  
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Malden, Missouri

## GENERAL AND LOCAL EXCHANGE TARIFF

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Public Service Commission

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W. F. Provance  
President  
Malden, MissouriAPR 1 1996  
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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

A. General

1. The rates for Local Exchange Service are subject to the conditions as set forth herein and the Rules and Regulations governing provision of such service covered in this Tariff.

B. Taxes

1. Applicable taxes levied by Federal, State, County and local taxing authorities are in addition to the rates set forth in this tariff.

(MT)

C. Local Exchange Service and Rates

(T)

1. The number of central office access lines in an exchange service area will include all classes and grades of service listed in the Local Exchange Service Tariffs and also all access lines associated with the following:

(MT)

Semi-Public Service  
Public Telephone Service  
Centrex Service  
Customer Owned Pay Telephone Service  
Employee Telephone Service  
FX (Dial Tone End) Service

(D)

2. Specific classes and grades of service available in each exchange is governed by the Local Exchange Service Offering sheets.

(MT)



GENERAL AND LOCAL EXCHANGE TARIFF

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LOCAL EXCHANGE SERVICE

MISSOURI  
Public Service Commission

A. General

1. The rates for Local Exchange Service are subject to the conditions as set forth herein and the Rules and Regulations governing provision of such service covered in this Tariff.

(D)

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(D)

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OCT 15 1996

W. F. Provance  
President  
Malden, Missouri

**GENERAL AND LOCAL EXCHANGE TARIFF**

**FEB 7 1996**

LOCAL EXCHANGE SERVICE

**MISSOURI  
Public Service Commission**

A. General

1. The rates for Local Exchange Service are subject to the conditions as set forth herein and the Rules and Regulations governing provision of such service covered in this Tariff.

B. Conditions

1. Service Upgrades

At locations where facilities permit, two-party and four-party residence and four-party business service is not offered to customers requesting new telephone service or to customers requesting a change in their existing telephone service.

Locations in which facilities permit the exclusive provision of one-party service for all customers within an exchange will be designated as such on the Local Exchange Service Offerings sheets.

Those locations in which facilities permit the exclusive provision of one-party service for all customers within a designated area will be identified as approved by the Missouri Public Service Commission on the Local Exchange Service Offerings sheets for that exchange. Existing two-party and four-party customers will be allowed to continue their service until such time as they are upgraded by the Company. At the time the customer's two-party or four-party service is upgraded to one-party service, the application of normal service charges will not apply.

The two-party or four-party conversion will consist of the following:

- a. The Company will remove the tip party identifier, change the customer to a new cable pair, or if required, change out the ringer and/or instrument. The customer will not be charged for a premise visit or for an instrument modification when required.
- b. As the Company completes upgrading, as shown on approved Local Exchange Service Offerings sheets, only one-party business and one-party residence service will be available. One-party rates will be effective for each customer on the date the customer's service is upgraded to one-party service.

**CANCELLED**

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W. F. Provance  
President  
Malden, Missouri

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**MISSOURI**

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**95 - 135**  
**MO. PUBLIC SERVICE COMM**

## LOCAL EXCHANGE SERVICE

3. Schedules of Local Exchange Monthly Rates<sup>(1)</sup>

The following rate schedules reflect only the rates for central office access lines (excluding semi-public service which includes a coin telephone station).

## Class and Grade

<u>Of Service</u>	<u>GSEC</u>	<u>All Exchanges</u>
-------------------	-------------	----------------------

## Business Service:

One-Party	B1	\$21.90	(I)
PBX Trunk	PBX TK	23.90	(I)
Key Line	BKSL	23.90	(I)
Semi-Public	SP	23.90	(I)

## Residence Service:

One-Party	R1	18.00	(I)
Key Line	R1	18.00	(I)

The above local exchange rates are exclusive of any license, occupational, franchise or similar charge levied by any local, county, state or federal taxing authority as well as any mandatory surcharge imposed by any state or federal regulatory agency. Such taxes and surcharges will be shown as a separate item on the subscriber's bill.

- (1) Local Exchange Access Line Monthly Rates include Touch Calling, Call Transfer, Speed Calling (8) and Automatic Call Back features at no charge. Line Hunting Service is available at no additional monthly charge. However, appropriate services charges apply.

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EFFECTIVE: June 1, 2016

CANCELLED  
January 1, 2018  
Missouri Public  
Service Commission  
JI-2018-0061

W.F. Provance, President  
P.O. Box 550, 120 Stewart Street  
Bernie, MO 63822-0550

FILED  
Missouri Public  
Service Commission  
JI-2016-0272

## LOCAL EXCHANGE SERVICE

3. Schedules of Local Exchange Monthly Rates<sup>(1)</sup>

The following rate schedules reflect only the rates for central office access lines (excluding semi-public service which includes a coin telephone station).

Class and Grade Of Service	GSEC	All Exchanges	
Business Service:			
One-Party	B1	\$19.90	(I)
PBX Trunk	PBX TK	21.90	(I)
Key Line	BKSL	21.90	(I)
Semi-Public	SP	21.90	(I)
Customer Owned	COPT	19.90	(I)
Pay Tel Svc			
Residence Service:			
One-Party	R1	16.00	(I)
Key Line	R1	16.00	(I)

The above local exchange rates are exclusive of any license, occupational, franchise or similar charge levied by any local, county, state or federal taxing authority as well as any mandatory surcharge imposed by any state or federal regulatory agency. Such taxes and surcharges will be shown as a separate item on the subscriber's bill.

1) Local Exchange Access Line Monthly Rates include Touch Calling, Call Transfer, Speed Calling (8) and Automatic Call Back features at no charge. Line Hunting Service is available at no additional monthly charge. However, appropriate services charges apply.

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EFFECTIVE: December 1, 2014

CANCELLED  
June 1, 2016  
Missouri Public  
Service Commission  
JI-2016-0272

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Bernie, MO 63822-0550

FILED  
Missouri Public  
Service Commission  
JI-2015-0144

## LOCAL EXCHANGE SERVICE

3. Schedules of Local Exchange Monthly Rates<sup>(1)</sup>

The following rate schedules reflect only the rates for central office access lines (excluding semi-public service which includes a coin telephone station).

## Class and Grade

Of Service	GSEC	All Exchanges
------------	------	---------------

## Business Service:

One-Party	B1	\$18.00
PBX Trunk	PBX TK	20.00
Key Line	BKSL	20.00
Semi-Public	SP	20.00
Customer Owned	COPT	18.00
Pay Tel Svc		

(N)

## Residence Service:

One-Party	R1	14.00
Key Line	R1	14.00

The above local exchange rates are exclusive of any license, occupational, franchise or similar charge levied by any local, county, state or federal taxing authority as well as any mandatory surcharge imposed by any state or federal regulatory agency. Such taxes and surcharges will be shown as a separate item on the subscriber's bill.

1) Local Exchange Access Line Monthly Rates include Touch Calling, Call Transfer, Speed Calling (8) and Automatic Call Back features at no charge. Line Hunting Service is available at no additional monthly charge. However, appropriate services charges apply.

ISSUED: June 19, 2013

EFFECTIVE: July 19, 2013

CANCELLED  
December 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0144

W.F. Provance, President  
P.O. Box 550, 120 Stewart Street  
Bernie, MO 63822-0550

Filed  
Missouri Public  
Service Commission  
JI-2013-0601

## LOCAL EXCHANGE SERVICE

3. Schedules of Local Exchange Monthly Rates<sup>(1)</sup>

The following rate schedules reflect only the rates for central office access lines (excluding semi-public service which includes a coin telephone station).

Class and Grade Of Service	GSEC	All Exchanges	(D)
Business Service:			
One-Party	B1	\$18.00	(I)
PBX Trunk	PBX TK	20.00	
Key Line	BKSL	20.00	
Semi-Public	SP	20.00	(I)
Customer Owned	COPT	N/C	(T)
Pay Tel Svc			
Residence Service:			
One-Party	R1	14.00	(I)
Key Line	R1	14.00	(I)

The above local exchange rates are exclusive of any license, occupational, franchise or similar charge levied by any local, county, state or federal taxing authority as well as any mandatory surcharge imposed by any state or federal regulatory agency. Such taxes and surcharges will be shown as a separate item on the subscriber's bill.

1) Local Exchange Access Line Monthly Rates include Touch Calling, Call Transfer, Speed Calling (8) and Automatic Call Back features at no charge. Line Hunting Service is available at no additional monthly charge. However, appropriate services charges apply.

CANCELLED  
July 19, 2013  
Missouri Public  
Service Commission  
JI-2013-0601

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W.F. Provance, President  
P.O. Box 550, 120 Stewart Street  
Bernie, MO 63822-0550

Filed  
Missouri Public  
Service Commission  
JI-2013-0442

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 LOCAL EXCHANGE SERVICE
3. Schedules of Local Exchange Monthly Rates<sup>(1)</sup>

The following rate schedules reflect only the rates for central office access lines (excluding semi-public service which includes a coin telephone station).

Class and Grade Of Service	GSEC	Parma Exchange	Bernie/Steele Exchanges	
Business Service:				
One-Party	B1	\$13.00	\$14.00	
PBX Trunk	PBX TK	16.25	17.50	
Key Line	BKSL	16.25	17.50	
Semi-Public	SP	16.25	17.50	
Customer Owned	COPT	26.95	26.95	
Pay Tel Svc				
Residence Service:				
One-Party	R1	10.00	10.00	(I)
Key Line	R1	10.00	10.00	(I)

The above local exchange rates are exclusive of any license, occupational, franchise or similar charge levied by any local, county, state or federal taxing authority as well as any mandatory surcharge imposed by any state or federal regulatory agency. Such taxes and surcharges will be shown as a separate item on the subscriber's bill.

1) Local Exchange Access Line Monthly Rates include Touch Calling, Call Transfer, Speed Calling (8) and Automatic Call Back features at no charge. Line Hunting Service is available at no additional monthly charge. However, appropriate services charges apply. (T)  
(T)

June 1, 2012

ISSUED: May 9, 2012

EFFECTIVE: ~~July 1, 2012~~

CANCELLED  
June 1, 2013  
Missouri Public  
Service Commission  
JI-2013-0442

W.F. Provance, President  
P.O. Box 550, 120 Stewart Street  
Bernie, MO 63822-0550

FILED  
Missouri Public  
Service Commission  
JI-2012-0708 IT-2012-0374

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 LOCAL EXCHANGE SERVICE
 

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3. Schedules of Local Exchange Monthly Rates<sup>(1)</sup>

The following rate schedules reflect only the rates for central office access lines (excluding semi-public service which includes a coin telephone station).

Class and Grade Of Service	GSEC	Parma Exchange	Bernie/Steele Exchanges	(MT)
Business Service:				
One-Party	B1	\$13.00	\$14.00	
PBX Trunk	PBX TK	16.25	17.50	
Key Line	BKSL	16.25	17.50	
Semi-Public	SP	16.25	17.50	
Customer Owned	COPT	26.95	26.95	
Pay Tel Svc				
Residence Service:				
One-Party	R1	6.50	7.00	
Key Line	R1	6.50	7.00	

The above local exchange rates are exclusive of any license, occupational, franchise or similar charge levied by any local, county, state or federal taxing authority as well as any mandatory surcharge imposed by any state or federal regulatory agency. Such taxes and surcharges will be shown as a separate item on the subscriber's bill.

(N)

1) Local Exchange Access Line Monthly Rates include Touch Calling Service. Line Hunting Service is available at no additional monthly charge. However, appropriate services charges apply.



## GENERAL AND LOCAL EXCHANGE TARIFF

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LOCAL EXCHANGE SERVICE

## B. Taxes

MISSOURI  
Public Service Commission (D)

1. Applicable taxes levied by Federal, State, County and local taxing authorities are in addition to the rates set forth in this tariff.

## C. Rate Grouping

(D)

## 1. Schedule "A"

- a. Exchanges are placed in rate groups according to specific central office access line parameters on the basis of the number of lines accessible in the exchange area. The number of central office access lines to which the exchange area has extended area service is not taken into consideration for rate grouping.
2. The number of central office access lines in an exchange service area will include all classes and grades of service listed in the Local Exchange Service Tariffs and also all access lines associated with the following:
  - Semi-Public Service
  - Public Telephone Service
  - Centrex Service
  - Customer Owned Pay Telephone Service
  - Employee Telephone Service
  - FX (Dial Tone End) Service
  - Mobile Telephone Units
3. When the number of central office access lines in an exchange service area increases or decreases by growth or loss of central office access lines so that the number of central office access lines in the local calling area exceeds the maximum central office access line number or falls below the minimum central office access line number by as many as 10 stations, the Rate Group in which the exchange is placed and such central office access line count position continues for four (4) consecutive months, then the exchange thus affected will be moved to the appropriate Rate Group after compliance with the procedures set forth in paragraph 4. below.

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W. F. Provance  
President  
Malden, Missouri

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LOCAL EXCHANGE SERVICE

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## C. Taxes

MISSOURI  
Public Service Commission

1. Applicable taxes levied by Federal, State, County and local taxing authorities are in addition to the rates set forth in this tariff.

## D. Rate Grouping

## 1. Schedule "A"

- a. Exchanges are placed in rate groups according to specific central office access line parameters on the basis of the number of lines accessible in the exchange area. The number of central office access lines to which the exchange area has extended area service is not taken into consideration for rate grouping.
2. The number of central office access lines in an exchange service area will include all classes and grades of service listed in the Local Exchange Service Tariffs and also all access lines associated with the following:

CANCELLED

Semi-Public Service  
Public Telephone Service  
Centrex Service  
Customer Owned Pay Telephone Service  
Employee Telephone Service  
FX (Dial Tone End) Service  
Mobile Telephone Units

OCT 15 1996  
BY RS# 2  
Public Service Commission  
MISSOURI

3. When the number of central office access lines in an exchange service area increases or decreases by growth or loss of central office access lines so that the number of central office access lines in the local calling area exceeds the maximum central office access line number or falls below the minimum central office access line number by as many as 10 stations, the Rate Group in which the exchange is placed and such central office access line count position continues for four (4) consecutive months, then the exchange thus affected will be moved to the appropriate Rate Group after compliance with the procedure set forth in paragraph 4. below.

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President  
Malden, Missouri

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GENERAL AND LOCAL EXCHANGE TARIFF

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LOCAL EXCHANGE SERVICE

MISSOURI  
Public Service Commission (D)

C. Rate Grouping (Cont'd)

4. When an exchange area is to be moved from one Rate Group to another in accordance with the circumstances stated in paragraph 3. above, the change will be effected by:
  - a. Notice of the change by publication in a newspaper in general circulation in the area and/or by personal or written notice to city officials and to officers of Chambers of Commerce or other similar organizations of the communities involved.
  - b. Notice of the change by letter to the Missouri Public Service Commission, explaining the changes to be made, together with an attachment showing complete information as to the exchange or exchanges affected and revised tariff sheets.
  - c. The new local service rates as set forth in the revised tariff sheets referred to in b. above will be made effective on the first billing date after acceptance of the filing by the Missouri Public Service Commission.
5. Specific classes and grades of service available in each exchange is governed by the Local Exchange Service Offerings sheets.

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Effective:

MO PUBLIC SERVICE COMM

W. F. Provance  
President  
Malden, Missouri

OCT 15 1996

## GENERAL AND LOCAL EXCHANGE TARIFF

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LOCAL EXCHANGE SERVICEMISSOURI  
Public Service Commission

## D. Rate Grouping (Cont'd)

4. When an exchange area is to be moved from one Rate Group to another in accordance with the circumstances stated in paragraph 3. above, the change will be effected by:
  - a. Notice of the change by publication in a newspaper in general circulation in the area and/or by personal or written notice to city officials and to officers of Chambers of Commerce or other similar organizations of the communities involved.
  - b. Notice of the change by letter to the Missouri Public Service Commission, explaining the changes to be made, together with an attachment showing complete information as to the exchange or exchanges affected and revised tariff sheets.
  - c. The new local service rates as set forth in the revised tariff sheets referred to in b. above will be made effective on the first billing date after acceptance of the filing by the Missouri Public Service Commission.
5. Specific classes and grades of service available in each exchange is governed by the Local Exchange Service Offerings sheets.

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President  
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LOCAL EXCHANGE SERVICE

(RESERVED FOR FUTURE USE)

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ISSUED: May 11, 2005

CANCELED  
October 12, 2012  
Missouri Public  
Service Commission  
JI-2013-0121

W.F. Provance, President  
P.O. Box 550, 120 Stewart Street  
Bernie, MO 63822-0550

EFFECTIVE: August 1, 2005

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

LOCAL EXCHANGE SERVICE

JUL 16 1996

D. Schedules of Local Exchange Monthly Rates

MISSOURI  
Public Service Commission (D)

1. The schedules of Local Exchange Rate Components, by class and grade of service shown later in this section are described herein:

- a. Schedule "A" includes exchanges in which the minimum classes and grades of service offered are business one-party and residence one-party.

(D)

(D)

(D)

FILED

OCT 15 1996

(D)

Issued: July 16, 1996

Effective: ~~MISSOURI PUBLIC SERVICE COMMISSION~~

OCT 15 1996

W. F. Provance  
President  
Malden, Missouri

## GENERAL AND LOCAL EXCHANGE TARIFF

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LOCAL EXCHANGE SERVICE

FEB 7 1996

## E. Schedules of Local Exchange Monthly Rates

MISSOURI  
Public Service Commission

1. The schedules of Local Exchange Rate Components, by class and grade of service shown later in this section are described herein:

- a. Schedule "A" includes exchanges in which the minimum classes and grades of service offered are:

Within the Base Rate Area - business one-party and residence two-party service, and

Outside the Base Rate Area - rural business and residence four-party service. (1)

CANCELLED

OCT 15 1996  
BY pt R.S.# 4  
Public Service Commission  
MISSOURI

(1) See paragraph B., 1. preceding.

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W. F. Provance  
President  
Malden, MissouriAPR 1 1996  
95 - 135  
MO. PUBLIC SERVICE COMM

[illegible]

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Missouri Public Service Commission  
JI-2013-0121



BPS Telephone Company

PSC Mo. No. 1

Section 4

2<sup>nd</sup> Revised Sheet 5

Canceling 1<sup>st</sup> Revised Sheet 5

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LOCAL EXCHANGE SERVICE

(RESERVED FOR FUTURE USE)

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ISSUED: May 11, 2005

CANCELED  
October 12, 2012  
Missouri Public  
Service Commission  
JI-2013-0121

W.F. Provance, President  
P.O. Box 550, 120 Stewart Street  
Bernie, MO 63822-0550

EFFECTIVE: August 1, 2005

## GENERAL AND LOCAL EXCHANGE TARIFF

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LOCAL EXCHANGE SERVICEMISSOURI  
Public Service Commission

## E. Extended Area Service

1. In exchanges which have Extended Area Service, additive rates are applicable. EAS additive rates are in addition to the Local Exchange Monthly Rate Group Rates and are quoted on the Exchange Listings sheets, where applicable.

## 2. Discontinuance of EAS

a. The Company will discontinue service from specific EAS routes between exchanges as a result of a survey as set forth following:

- 1) Company has received petition or petitions representing at least 20% of the customers from one of the affected exchanges or at least 10% of the customers in each of the affected exchanges, requesting that the Company conduct a survey to determine whether EAS should be discontinued.

If prior surveys have been conducted in the affected exchanges, at least two years shall have elapsed since the last survey before an additional survey is initiated.

- 2) A minimum of 50% of the combined total customers in the affected exchanges must vote. Then, at least two thirds (66 2/3%) of the combined total customers in the affected exchanges voting, must vote to discontinue such service.
- 3) The survey cards will be returned by the customers to the Secretary of the Public Service Commission for validation and tabulation. The Missouri Public Service Commission will advise the Company of the survey results and, if the appropriate requirements are met, the company will then discontinue such service, together with the appropriate EAS Rate Component, as soon as is practicable.

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W. F. Provance  
President  
Malden, Missouri

OCT 15 1996

## GENERAL AND LOCAL EXCHANGE TARIFF

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## LOCAL EXCHANGE SERVICE

FEB 7 1996

## F. Extended Area Service

MISSOURI  
Public Service Commission

1. In exchanges which have Extended Area Service, additive rates are applicable. EAS additive rates are in addition to the Local Exchange Monthly Rate Group Rates and are quoted on the Exchange Listings sheets, where applicable.

2. Discontinuance of EAS

- a. The Company will discontinue service from specific EAS routes between exchanges as a result of a survey as set forth following:

- 1) Company has received petition or petitions representing at least 20% of the customers from one of the affected exchanges or at least 10% of the customers in each of the affected exchanges, requesting that the Company conduct a survey to determine whether EAS should be discontinued.

If prior surveys have been conducted in the affected exchanges, at least two years shall have elapsed since the last survey before an additional survey is initiated.

- 2) A minimum of 50% of the combined total customers in the affected exchanges must vote. Then, at least two thirds (66 2/3%) of the combined total customers in the affected exchanges voting, must vote to discontinue such service.
    - 3) The survey cards will be returned by the customers to the Secretary of the Public Service Commission for validation and tabulation. The Missouri Public Service Commission will advise the Company of the survey results and, if the appropriate requirements are met, the company will then discontinue such service, together with the appropriate EAS Rate Component, as soon as is practicable.

CANCELLED

OCT 15 1996  
By 1st R.S.# 5  
Public Service Commission  
MISSOURI

FILED

Issued: February 7, 1996

Effective: April 1, 1996

W. F. Provance  
President  
Malden, MissouriAPR 1 1996  
95 - 135  
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LOCAL EXCHANGE SERVICE

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ISSUED: May 11, 2005

CANCELED  
October 12, 2012  
Missouri Public  
Service Commission  
JI-2013-0121

W.F. Provance, President  
P.O. Box 550, 120 Stewart Street  
Bernie, MO 63822-0550

EFFECTIVE: August 1, 2005

## GENERAL AND LOCAL EXCHANGE TARIFF

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LOCAL EXCHANGE SERVICE

## F. Local Exchange Listings

**MISSOURI  
Public Service Commission (D)**

1. Exchange Listings (Includes EAS Points, EAS Rate Component, Rate Schedule and Rate Group)

<u>Exchange Name</u>	<u>EAS Points</u>	<u>EAS Rate Component</u>		<u>Rate Sch./Group</u>
		<u>Bus.</u>	<u>Res.</u>	
Bernie	-	-	-	A-2
Parma	-	-	-	A-1
Steele	-	-	-	A-2

**FILED**

OCT 15 1996

Issued: July 16, 1996

Effective **MISSOURI PUBLIC SERVICE COMMISSION**  
OCT 15 1996

W. F. Provance  
President  
Malden, Missouri

## GENERAL AND LOCAL EXCHANGE TARIFF

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## G. Local Exchange Listings

FEB 7 1996

1. Exchange Listings (Includes EAS Points, EAS Rate Component, Rate Schedule and Rate Group)

MISSOURI  
Public Service Commission

<u>Exchange Name</u>	<u>EAS Points</u>	<u>EAS Rate Component</u>		<u>Rate Sch./Group</u>
		<u>Bus.</u>	<u>Res.</u>	
Bernie	-	-	-	A-2
Parma	-	-	-	A-1
Steele	-	-	-	A-2

CANCELLED

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President  
Malden, Missouri

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**Public Service Commission  
MISSOURI**

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W. F. Provance  
President  
Malden, Missouri

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CANCELLED  
June 01, 2013  
Missouri Public  
Service Commission  
JI-2013-0473

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LOCAL EXCHANGE SERVICE

G. Rates

**MISSOURI**  
**Public Service Commission<sup>(D)</sup>**

1. The following rate schedules reflect only the rates for central office access lines (excluding semi-public service which includes a coin telephone station).
2. The following rates will be increased appropriately for service within municipalities having in effect a fee or tax described elsewhere in this Section.

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OCT 15 1996

W. F. Provance  
President  
Malden, Missouri

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FEB 7 1995

LOCAL EXCHANGE SERVICE

MISSOURI  
Public Service Commission

H. Rates

1. The following rate schedules reflect only the rates for central office access lines (excluding semi-public service which includes a coin telephone station).
2. The following rates will be increased appropriately for service within municipalities having in effect a fee or tax described elsewhere in this Section.

CANCELLED

OCT 15 1996  
BY 1st P.S. 16  
Public Service Commission  
MISSOURI

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Effective: April 1, 1996

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Malden, Missouri

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## GENERAL AND LOCAL EXCHANGE TARIFF

JUL 16 1996

LOCAL EXCHANGE SERVICE**MISSOURI  
Public Service Commission**

G. Rates (Cont'd)

## 3. Local Exchange Access Line Monthly Rate Schedule "A" (1) and (2)

*Parne* *Bernie Steele*

		ACCESS LINE RATE GROUPS		
		[1]	[2]	
CLASS AND GRADE OF SERVICE	GSEC	1- <u>1.060</u>	1,061- <u>2.900</u>	(D)
Business Service:				
One-Party	B1	\$13.00	\$14.00	
PBX Trunk	PBX TK	16.25	17.50	
Key Line	BKSL	16.25	17.50	
Semi-Public	SP	16.25	17.50	
Customer Owned	COPT	26.95	26.95	
Pay Tel Svc				
Residence Service:				
One-Party	R1	6.50	7.00	
Key Line	R1	6.50	7.00	(D)

- (1) Local Exchange Access Line Monthly Rates include Touch Calling Service. Line Hunting Service is available at no additional monthly charge, however, appropriate services charges apply.

**FILED**

OCT 15 1996

Issued: July 16, 1996

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OCT 15 1996

W. F. Provance  
President  
Malden, Missouri

## GENERAL AND LOCAL EXCHANGE TARIFF

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## LOCAL EXCHANGE SERVICE

FEB 7 1996

H. Rates (Cont'd)

## 3. Local Exchange Access Line Monthly Rate Schedule "A" (1) (2)

MISSOURI  
Public Service Commission

		ACCESS LINE RATE GROUPS				
		[1]	[2]	[3]	[4]	[5]
CLASS AND GRADE OF SERVICE	GSEC	1-	1,061-	2,901-	7,001-	25,001-
		<u>1,060</u>	<u>2,900</u>	<u>7,000</u>	<u>25,000</u>	<u>OVER</u>

## Business Service:

One-Party	B1	\$13.00	\$14.00	\$15.00	\$16.00	\$17.00
Four-Party	B4	13.00	14.00	15.00	16.00	17.00
PBX Trunk	PBX TK	16.25	17.50	18.75	20.00	21.25
Key Line	BKSL	16.25	17.50	18.75	20.00	21.25
Semi-Public	SP	16.25	17.50	18.75	20.00	21.25
Customer Owned	COPT	26.95	26.95	26.95	26.95	26.95
Pay Tel Svc						

## Residence Service:

One-Party	R1	6.50	7.00	7.50	8.00	8.50
Four-Party	R4	4.23	4.55	4.88	5.20	5.53
Key Line	R1	6.50	7.00	7.50	8.00	8.50

CANCELLED

OCT 15 1996  
BY 1st P.S. #17  
Public Service Commission  
MISSOURI

- (1) Four-party service is offered only in certain exchanges and may be limited to existing customers at existing locations. Please refer to the Local Exchange Service Offerings sheets for available services.
- (2) Local Exchange Access Line Monthly Rates include Touch Calling Service. Line Hunting Service is available at no additional monthly charge, however, appropriate services charges apply.

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President  
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## GENERAL AND LOCAL EXCHANGE TARIFF

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LOCAL EXCHANGE SERVICE

H. Local Exchange Service Offerings - Applicable to Schedule "A"

**MISSOURI** (D)  
**Public Service Commission**

<u>Exchange</u>	Within the Base Rate Area					Outside the Base Rate Area					
	Bus	PBX	Key	Semi	Res	Bus	PBX	Key	Semi	Res	
	1Pty	Trk	Line	Pub	1Pty	1Pt	Trk	Line	Pub	1Pty	
Bernie	x	x	x	x	x	x	x	x	x	x	(D)
Parma	x	x	x	x	x	x	x	x	x	x	(D)
Steele	x	x	x	x	x	x	x	x	x	x	(D)

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**MO. PUBLIC SERVICE COMM** (D)

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President  
Malden, Missouri

## GENERAL AND LOCAL EXCHANGE TARIFF

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## LOCAL EXCHANGE SERVICE

I. Local Exchange Service Offerings - Applicable to Schedule "A" FEB 7 1996

MISSOURI

Public Service Commission

Exchange	Within the Base Rate Area							Outside [The Base Rate Area]							
	Bus 1Pty	PBX Trk	Key Line	Semi Pub	Res 1Pty	Res 2Pty	Res 4Pty	Bus 1Pt	Bus 4Pty	PBX Trk	Key Line	Semi Pub	Res 1Pty	Res 2Pty	Res 4Pty
	(2)	(2)	(2)	(2)	(2)	(2)	(2)	(2)	(2)	(2)	(2)	(2)	(2)	(2)	(2)
Bernie	x	x	x	x	x		(1)	x	x	x	x	x	x		x
Parma	x	x	x	x	x		(1)	x	x	x	x	x	x		x
Steele	x	x	x	x	x		(1)	x	x	x	x	x	x		x

CANCELLED

OCT 15 1996

BY 124 R.S.# 19  
Public Service Commission  
MISSOURI

- 1) The offering of residential two and four-party service within the Base Rate Area is discontinued to new applicants but will be continued to those customers of the Company receiving such service until discontinued or changed at the request of the customer.

2)

At locations where facilities permit, one-party service is offered to customers requesting new telephone service or to customers requesting a change in their existing telephone service.

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W. F. Provance  
President  
Malden, Missouri

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95 - 135  
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**LOCAL EXCHANGE SERVICE**

A. Lifeline Service

Lifeline Service is a government benefit program established by the Federal Communications Commission (FCC) and Missouri Public Service Commission (Commission) and is available to qualifying low-income subscribers for certain residential telecommunications services. The terms and conditions of Lifeline service, including monthly discount amounts, are set forth in rules established by the FCC and Commission and available at the Company's office.

In addition, the terms and conditions of Lifeline service are available on the Company's website as follows: <http://www.bpstelephone.com/cmsAdmin/uploads/lifeline-application.pdf>.

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Disabled Service

Disabled Service is a government benefit program established by the Missouri Public Service Commission (Commission) as part of the Missouri Universal Service Fund (MoUSF). It is a residential retail service that offers a qualifying disabled customer reduced charges for certain telecommunications services. The terms and conditions of disabled service, including monthly discount amounts, are set forth in rules established by the Commission and available at the Company's office.

In addition, the terms and conditions of Disabled Service are available on the Company's website as follows: <http://www.bpstelephone.com/cmsAdmin/uploads/mo-application-for-the-disabled-program.pdf>.

(T)



**LOCAL EXCHANGE SERVICE****A. Lifeline Service**

Lifeline Service is a government benefit program established by the Federal Communications Commission (FCC) and Missouri Public Service Commission (Commission) and is available to qualifying low-income subscribers for certain residential telecommunications services. The terms and conditions of Lifeline service, including monthly discount amounts, are set forth in rules established by the FCC and Commission and available at the Company's office.

In addition, the terms and conditions of Lifeline service are available on the Company's website as follows: <http://www.bpstelephone.com/disabled.php>.

**Disabled Service**

Disabled Service is a government benefit program established by the Missouri Public Service Commission (Commission) as part of the Missouri Universal Service Fund (MoUSF). It is a residential retail service that offers a qualifying disabled customer reduced charges for certain telecommunications services. The terms and conditions of disabled service, including monthly discount amounts, are set forth in rules established by the Commission and available at the Company's office.

In addition, the terms and conditions of Disabled Service are available on the Company's website as follows: <http://www.bpstelephone.com/disabled.php>.

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Issued: November 29, 2016

Effective: December 2, 2016

CANCELLED  
June 11, 2018  
Missouri Public  
Service Commission  
JI-2018-0160

W.F. Provance, President  
P.O. Box 550, 120 Stewart Street  
Bernie, MO 63822-0550

FILED  
Missouri Public  
Service Commission  
JI-2017-0093

**LOCAL EXCHANGE SERVICE**

## Lifeline Services

## A. Missouri Universal Service Fund Low-Income Assistance

1. General-A low-income customer is a customer who requests or received residential essential local telecommunications service and who has been certified by the Department of Social Services (DSS) as economically disadvantaged. Qualified individuals will receive discounted services under either the low-income assistance or the disabled assistance program.

2. Regulations-Low income assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they are eligible for support by participation in:

- a) Mo HealthNet (f/k/a Medicaid)
- b) Food stamps
- c) Supplemental Security Income (SSI)
- d) Federal public housing assistance
- e) Low Income Home energy Assistance Program
- f) National School Free Lunch Program
- g) Temporary Assistance for Needy Families, or
- h) The Customer's income, as defined in 47 CFR §54.400(f), is at or below 135% of the Federal Poverty Guidelines (effective June 1, 2012).

(T)  
(N)  
(N)

3. Eligible Services – Essential local telecommunications service is defined as two (2) ways switched voice residential service within a local calling scope as determined by the commission, comprised of the following services and their recurring charges:

- a) Single line residential service, including touch-tone dialing and any applicable mileage or zone charges
- b) Access to local emergency service, including, but not limited to, 911 service established by local authorities
- c) Access to basic local operator services
- d) Access to basic local directory assistance
- e) Standard intercept service
- f) Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
- g) One (1) standard white pages directory listing
- h) Toll blocking or toll control for qualifying low-income customers

Issued: March 15, 2012

W.F. Provance, President  
120 Stewart Street  
Bernie, MO 63822

Effective: April 14, 2012

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December 2, 2016  
Missouri Public  
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JI-2017-0093FILED  
Missouri Public  
Service Commission  
JI-2012-0448

**LOCAL EXCHANGE SERVICE**

**Lifeline Services**

**A. Missouri Universal Service Fund Low-Income Assistance**

1. **General** – A low-income customer is any customer who requests or receives residential essential local telecommunications service and who has been certified by the Department of Social Services (DSS) as economically disadvantaged. Qualified individuals will receive discounted services under either the low-income assistance or the disabled assistance program.
2. **Regulations** – Low income assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they are eligible for support by participation in:
  - a) Medicaid
  - b) Food Stamps
  - c) Supplementary Security Income (SSI)
  - d) Federal Public Housing Assistance or section 8
  - e) Low Income Home Energy Assistance Program (LIHEAP)
  - f) Temporary Assistance to Needy Families (TANF)
  - g) National Free Lunch Program
3. **Eligible Services** – Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the commission, comprised of the following services and their recurring charges:
  - a) Single line residential service, including touch-tone dialing and any applicable mileage or zone charges
  - b) Access to local emergency services, including, but not limited to, 911 service established by local authorities
  - c) Access to basic local operator services
  - d) Access to basic local directory assistance
  - e) Standard intercept service
  - f) Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
  - g) One (1) standard white pages directory listing
  - h) Toll blocking or toll control for qualifying low-income customers

(N)

(N)

**LOCAL EXCHANGE SERVICE**

**Lifeline Services**

**A. Missouri Universal Service Fund Low-Income Assistance**

1. **General** – A low-income customer is any customer who requests or receives residential essential local telecommunications service and who has been certified by the Department of Social Services (DSS) as economically disadvantaged. Qualified individuals will receive discounted services under either the low-income assistance or the disabled assistance program.
2. **Regulations** – Low income assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they are eligible for support by participation in:
  - a) Medicaid
  - b) Food Stamps
  - c) Supplementary Security Income (SSI)
  - d) Federal Public Housing Assistance or section 8
  - e) Low Income Home Energy Assistance Program (LIHEAP)
3. **Eligible Services** – Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the commission, comprised of the following services and their recurring charges:
  - a) Single line residential service, including touch-tone dialing and any applicable mileage or zone charges
  - b) Access to local emergency services, including, but not limited to, 911 service established by local authorities
  - c) Access to basic local operator services
  - d) Access to basic local directory assistance
  - e) Standard intercept service
  - f) Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
  - g) One (1) standard white pages directory listing
  - h) Toll blocking or toll control for qualifying low-income customers

(N)

(N)

BPS TELEPHONE COMPANY

PSC NO. NO. 1  
Section 4  
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GENERAL AND LOCAL EXCHANGE TARIFF

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Issued: February 7, 1996

Effective: April 1, 1996

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President  
Malden, Missouri

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95 - 135  
APR 1 1996

NO PUBLIC SERVICE COMMISSION

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**Local Exchange Service****Lifeline Service** (Cont'd)

4. **Support Amount** – Customers eligible under the established criteria can receive a discount from their bill for essential local telecommunications service equal to the amounts approved by the Missouri Public Service Commission and the Federal Communications Commission. The amount of combined federal and state lifeline support for any customer will not exceed the sum of the federal Subscriber Line Charge (SLC) and the recurring charges for essential local telecommunications services (including the basic service rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any).

**B. Missouri Universal Service Fund Disabled Assistance**

1. **General** – A disabled customer, or a dependent of a disabled customer, is a customer who requests or receives essential local telecommunications service, as defined in section 4.1(C) of this tariff, and meets the eligibility requirements set forth in this tariff.
2. **Regulations** – Disabled assistance is available to all residential customer who demonstrate, by self certifying with the company under penalty of perjury, that they, or a dependent, are totally and permanently disabled or blind and receiving any of the following:
- a) Federal Social Security Disability benefits
  - b) Federal Supplemental Security income benefits
  - c) Veterans Administration benefits
  - d) State blind pension pursuant to Section 209.010 to 209.160, RSMo
  - e) State aid to blind persons pursuant to Section 209.240 RSMo.
  - f) State supplemental payments pursuant to Section 208.030, RSMo Section 660.100.2 RSMo 2000.
3. **Support Amount** – Customers eligible under the established criteria can receive a discount equal to the amount approved by the Missouri Public Service Commission from their bill for essential local telecommunications service. The amount of state lifeline support for any customer will not exceed the recurring charges for essential local telecommunications services (including the basic service rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any).

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BPS TELEPHONE COMPANY

PSC MO. NO. 1  
Section 4  
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GENERAL AND LOCAL EXCHANGE TARIFF

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President  
Malden, Missouri

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APR 1 1996

MO. PUBLIC SERVICE COMMISSION

**LOCAL EXCHANGE SERVICE**

**“Missouri Universal Service Fund”**

1. Company will place on each retail end-user customer's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the commission.
2. The surcharge will appear as a separate line item detailed as “Missouri Universal Service Fund.”
3. The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

(N)

(N)

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President  
Bernie, Missouri



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Malden, Missouri

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W. F. Provance  
President  
Malden, Missouri

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Missouri Public  
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JI-2017-0093

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95 - 135  
MISSOURI PUBLIC SERVICE COMMISSION

## GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICELIFELINE SERVICE

## A. General

1. Lifeline Service is available to qualifying low-income subscribers for single party residence service.
  - a. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying low-income consumers.
  - b. Lifeline will not be furnished on a Foreign Exchange service.
  - c. Lifeline service shall not be disconnected for non-payment of toll charges.
  - d. Toll blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purpose of lifeline service will restrict 1+, 0+, and 0- (operator handled) calls.
    1. If the customer chooses "toll blocking" the company will not charge a service deposit.
    2. Toll blocking is offered to Lifeline subscribers at no charge.
2. Eligibility Requirements
  - a. An applicant must meet the following criteria in order to qualify for Lifeline Service:
    1. To qualify for Lifeline the consumer must participate in one of the following programs:
      - a) Medicaid
      - b) Food Stamps
      - c) Supplemental Security Income (SSI)
      - d) Federal public housing assistance
      - e) Low Income Home Energy Assistance Program
      - f) National School Lunch Programs Free Lunch (NSL)
      - g) Temporary Assistance to Needy Families (TANF), or
      - h) The Customer's income, as defined in 47 CFR Section 54.400(f), is at or below 135% of the Federal Poverty Guidelines (effective June 1, 2012).

(T)  
(T)  
(N)  
(N)

Issued: March 15, 2012

W.F. Provance, President  
120 Stewart Street  
Bernie, MO 63822

Effective: April 14, 2012

CANCELLED  
December 2, 2016  
Missouri Public  
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JI-2017-0093FILED  
Missouri Public  
Service Commission  
JI-2012-0448

**GENERAL AND LOCAL EXCHANGE TARIFF**

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**LOCAL EXCHANGE SERVICE**

**LIFELINE SERVICE**

**A. General**

1. Lifeline Service is available to qualifying low-income subscribers for single party residence service.
  - a. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying low-income consumers.
  - b. Lifeline will not be furnished on a Foreign Exchange service.
  - c. Lifeline service shall not be disconnected for non-payment of toll charges.
  - d. Toll blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purpose of lifeline service will restrict 1+, 0+, and 0- (operator handled) calls.
    1. If the customer chooses "toll blocking" the company will not charge a service deposit.
    2. Toll blocking is offered to Lifeline subscribers at no charge.
2. Eligibility Requirements
  - a. An applicant must meet the following criteria in order to qualify for Lifeline Service:
    1. To qualify for Lifeline the consumer must participate in one of the following programs:
      - a) Medicaid
      - b) Food Stamps
      - c) Supplemental Security Income (SSI)
      - d) Federal public housing assistance
      - e) Low Income Home Energy Assistance Program
      - f) Temporary Assistance to Needy Families (TANF)
      - g) National free lunch program

(D)  
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(C)

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Issued: May 18, 2005

Effective: June 22, 2005

W.F. Provance  
President  
Bernie, Missouri

**GENERAL AND LOCAL EXCHANGE TARIFF****LOCAL EXCHANGE SERVICE****LIFELINE SERVICE****A. General**

1. Lifeline Service is available to qualifying low-income subscribers for single party residence service.
  - a. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying low-income consumers.
  - b. Lifeline will not be furnished on a Foreign Exchange service.
  - c. Lifeline service shall not be disconnected for non-payment of toll charges.
  - d. Toll blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purpose of lifeline service will restrict 1+, 0+, and 0- (operator handled) calls.
    1. If the customer chooses "toll blocking" the company will not charge a service deposit.
    2. Toll blocking is offered to Lifeline subscribers at no charge.
2. Eligibility Requirements
  - a. An applicant must meet the following criteria in order to qualify for Lifeline Service:
    1. To qualify for Lifeline the consumer must participate in one of the following programs:
      - a) Medicaid
      - b) Food Stamps
      - c) Supplemental Security Income (SSI)
      - d) Federal public housing assistance
      - e) Low Income Home Energy Assistance Program
      - f) Persons with Income below 135% of Federal Poverty Level
      - g) Temporary Assistance to Needy Families (TANF)
      - h) National free lunch program

(N)  
(N)

GENERAL AND LOCAL EXCHANGE TARIFF RECEIVED

LOCAL EXCHANGE SERVICE

JAN 05 1998

LIFELINE SERVICE

MISSOURI  
Public Service Commission

A. General

1. Lifeline Service is available to qualifying low-income subscribers for single party residence service.

- a. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying low-income consumers.
- b. Lifeline will not be furnished on a Foreign Exchange service.
- c. Lifeline service shall not be disconnected for non-payment of toll charges.
- d. Toll blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purpose of lifeline service will restrict 1+, 0+, and 0- (operator handled) calls.

1. If the customer chooses "toll blocking" the company will not charge a service deposit.

2. Toll blocking is offered to Lifeline subscribers at no charge.

(C)

2. Eligibility Requirements

- a. An applicant must meet the following criteria in order to qualify for Lifeline Service:

1. To qualify for Lifeline the consumer must participate in one of the following programs:

- a) Medicaid
- b) Food Stamps
- c) Supplemental Security Income (SSI)
- d) Federal public housing assistance
- e) Low Income Home Energy Assistance Program

FILED  
FEB 04 1998  
MO. PUBLIC SERVICE COMM

## GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

LOCAL EXCHANGE SERVICE

NOV 19 1997

LIFELINE SERVICE

O. PUBLIC SERVICE COMM

## A. General

1. Lifeline Service is available to qualifying low-income subscribers for single party residence service. (C)  
(C)
  - a. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying low-income consumers. (N)
  - b. Lifeline will not be furnished on a Foreign Exchange service.
  - c. Lifeline service shall not be disconnected for non-payment of toll charges.
  - d. Toll blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purpose of lifeline service will restrict 1+, 0+ and 0- (operator handled) calls.
    1. If the customer chooses "toll blocking" the company will not charge a service deposit.
    2. The rate for toll blocking will be charged on a monthly basis, as specified in Section 10, Call Restriction Services. (N)
2. Eligibility Requirements
  - a. An applicant must meet the following criteria in order to qualify for Lifeline Service: (C)
    1. To qualify for Lifeline the consumer must participate in one of the following programs:
      - a) Medicaid
      - b) Food Stamps
      - c) Supplemental Security Income (SSI)
      - d) Federal public housing assistance
      - e) Low Income Home Energy Assistance Program

FILED

JAN -1 1998

Issued:

Missouri  
CANCELLLED  
Effective Date: Public Service Commission

W. F. Provance  
President  
Malden, Missouri

FEB 04 1998  
By 2nd RS# 24  
Public Service Commission  
MISSOURI

## GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

LOCAL EXCHANGE SERVICE

FEB 7 1996

LIFELINE SERVICE

## A. General

MISSOURI  
Public Service Commission

1. Lifeline Service applies a credit to the Basic Local Exchange Service monthly recurring access line rates for qualifying residential customers.

2. Eligibility Requirements

Lifeline Service is available to those customers who are certified by the Department of Social Services as eligible to receive Utilicare benefits. The Department of Social Services shall inform such persons about how to apply for assistance under the Lifeline Service plan and shall provide to each person documentation of eligibility for participation in the program.

3. Lifeline Service is limited to one line per household at the customer's primary residence.

## B. Rates and Charges

1. Service charges do not apply when Lifeline Service is added to an existing service, or is discontinued, and it is the only service being ordered.

2. A total credit of \$4.00 applies as follows:

<u>GSEC</u>	<u>Monthly Rate</u>
-------------	-------------------------

- a. A monthly credit applies to the Federal Subscriber Line Charge, and
 

LLR1, LLR2, LLR4	\$ 2.00
------------------	---------

- b. A monthly credit applies to the network access line rate.
 

LLR1, LLR2, LLR4	2.00
------------------	------

3. All recurring or nonrecurring charges for any service other than Lifeline Service shall be billed at tariffed rates.

4. When the customer is no longer eligible for Lifeline Service, the Lifeline credit will be discontinued and regular tariffed rates and charges will apply.

JAN 01 1996

Issued: February 7, 1996

By LSB/24  
w. Public Service Commission  
President  
Malden, Missouri

Effective: April 1, 1996

FILED

APR 1 1996

95 - 135

MO. PUBLIC SERVICE COM



## GENERAL AND LOCAL EXCHANGE TARIFF

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LIFELINE SERVICE

## A. General (cont'd)

- b. The customer must sign, under penalty of perjury a document certifying:
    - 1. He/She is receiving benefits from one of the programs in a.1 above.
    - 2. Name of the program(s) from which they are receiving benefits.
    - 3. That he/she will notify the company if he/she no longer participates in the program(s) named in a. preceding.
  - c. The premises at which the residence service is requested must be the applicant's principal place of residence.
  - d. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.
3. Lifeline Service is limited to one line per household at the customer's primary residence.

## B. Rates and Charges

- 1. Service charges do not apply when Lifeline Service is added to an existing service, or is discontinued, and it is the only service being ordered.
- 2. The monthly discount will be the maximum amount allowed by the Missouri Public Service Commission and the Federal Communications Commission; however, this discount will not exceed the sum of the federal subscriber line charge and the recurring charges for voice telephony service. The monthly discount will be the same for Lifeline customers solely subscribing to voice telephony service and for Lifeline customers subscribing to a bundle of services.
- 3. All recurring or nonrecurring charges for any service other than Lifeline Service shall be billed at tariffed rates.

(T)  
|  
(T)  
(D)

\* The total credit for items a. and b. shall not exceed the sum of the Federal subscriber line charge and the recurring charges for basic local telecommunications services.

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Issued: March 15, 2012W.F. Provance, President  
120 Stewart Street  
Bernie, MO 63822

Effective: April 14, 2012

CANCELLED  
December 2, 2016  
Missouri Public  
Service Commission  
JI-2017-0093FILED  
Missouri Public  
Service Commission  
JI-2012-0448

## GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

LOCAL EXCHANGE SERVICE

REC'D MAY 31 2002

LIFELINE SERVICE

Service Commission

## A. General (cont'd)

- b. The customer must sign, under penalty of perjury a document certifying:
  1. He/She is receiving benefits from one of the programs in a.1 above.
  2. Name of the program(s) from which they are receiving benefits.
  3. That he/she will notify the company if he/she no longer participates in the program(s) named in a. preceding.
- c. The premises at which the residence service is requested must be the applicant's principal place of residence.
- d. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.
3. Lifeline Service is limited to one line per household at the customer's primary residence.

## B. Rates and Charges

1. Service charges do not apply when Lifeline Service is added to an existing service, or is discontinued, and it is the only service being ordered.
2. A total credit applies as follows:

(D)

	<u>GSEC</u>	<u>MONTHLY RATE</u>
--	-------------	-------------------------

- a. A monthly credit applies to the Federal Subscriber Line Charge, and
 

LLR1, LLR2, LLR4	(a)
------------------	-----
- b. A monthly credit applies to the network access line rate.
 

LLR1, LLR2, LLR4	1.75
------------------	------
3. All recurring or nonrecurring charges for any service other than Lifeline Service shall be billed at tariffed rates.

(C)

(a) Baseline amount of Federal Credit is equal to 100% of the Federal End User Subscriber Line Charge as specified in the Company's Interstate Access Tariff.

(N)

(N)

Issued: May 31, 2002

Effective: July 1, 2002

W. F. Provance  
President  
Bernie, Missouri

Missouri Public

FILED JUL 01 2002

Service Commission

## GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public

LOCAL EXCHANGE SERVICE

REC'D NOV 30 2001

LIFELINE SERVICE

## Service Commission

## A. General (cont'd)

- b. The customer must sign, under penalty of perjury a document certifying:
  1. He/She is receiving benefits from one of the programs in a.1 above.
  2. Name of the program(s) from which they are receiving benefits.
  3. That he/she will notify the company if he/she no longer participates in the program(s) named in a. preceding.
- c. The premises at which the residence service is requested must be the applicant's principal place of residence.
- d. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.
3. Lifeline Service is limited to one line per household at the customer's primary residence.

## B. Rates and Charges

1. Service charges do not apply when Lifeline Service is added to an existing service, or is discontinued, and it is the only service being ordered.
2. A total credit of \$6.75 applies as follows:

(N)

	<u>GSEC</u>	<u>MONTHLY RATE</u>
--	-------------	-------------------------

- a. A monthly credit applies to the Federal Subscriber Line Charge, and LLR1, LLR2, LLR4 \$ 5.00
- b. A monthly credit applies to the network access line rate. LLR1, LLR2, LLR4 1.75

(N)

3. All recurring or nonrecurring charges for any service other than Lifeline Service shall be billed at tariffed rates.

**CANCELLED**

JUL 01 2002

3rd RS 25

Issued: November 30, 2001

Public Service Commission  
MISSOURI

Effective: January 1, 2002

W. F. Provance  
President  
Malden, Missouri

Missouri Public

FILED JAN 01 2002

Service Commission

## GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

LOCAL EXCHANGE SERVICE

NOV 19 1997

LIFELINE SERVICE

## A. General (cont'd)

MO. PUBLIC SERVICE COMM

- b. The customer must sign, under penalty of perjury a document certifying:
  1. He/She is receiving benefits from one of the programs in a.1 above.
  2. Name of the program(s) from which they are receiving benefits.
  3. That he/she will notify the company if he/she no longer participates in the program(s) named in a. preceding.
- c. The premises at which the residence service is requested must be the applicant's principal place of residence.
- d. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.
3. Lifeline Service is limited to one line per household at the customer's primary residence.

CANCELLED

JAN 01 2002

2nd R S 25

Public Service Commission  
MISSOURI

## B. Rates and Charges

1. Service charges do not apply when Lifeline Service is added to an existing service, or is discontinued, and it is the only service being ordered.
2. A total credit of \$5.25 applies as follows:

- a. A monthly credit applies to the Federal Subscriber Line Charge, and

LLR1, LLR2, LLR4 \$ 3.50

- b. A monthly credit applies to the network access line rate.

LLR1, LLR2, LLR4 1.75

3. All recurring or nonrecurring charges for any service other than Lifeline Service shall be billed at tariffed rates.

JAN -1 1998

MISSOURI  
Public Service Commission

Issued: NOV 24 1997

Effective: January 1, 1998

W. F. Provance  
President  
Malden, Missouri

GENERAL AND LOCAL EXCHANGE TARIFF

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LOCAL EXCHANGE SERVICE

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FEB 7 1996

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Public Service Commission

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JAN 01 1998  
By LSRS #25  
Public Service Commission  
MISSOURI

Issued: February 7, 1996

Effective: April 1, 1996

W. F. Provance  
President  
Malden, Missouri

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95 - 135  
APR 1 1996

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GENERAL AND LOCAL EXCHANGE TARIFF

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LOCAL EXCHANGE SERVICE

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MISSOURI  
Public Service Commission

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Issued: February 7, 1996

Effective: April 1, 1996

W. F. Provance  
President  
Malden, Missouri

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05 - 135  
APR 1 1996

CANCELLED  
December 2, 2016  
Missouri Public  
Service Commission  
JI-2017-0093

MO. PUBLIC SERVICE COMMISSION

GENERAL AND LOCAL EXCHANGE TARIFF

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LOCAL EXCHANGE SERVICE

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Public Service Commission

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Issued: February 7, 1996

Effective: April 1, 1996

W. F. Provance  
President  
Malden, Missouri

FILED  
95 - 135  
APR 1 1996

CANCELLED  
December 2, 2016  
Missouri Public  
Service Commission  
JI-2017-0093

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GENERAL AND LOCAL EXCHANGE TARIFF

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Effective: April 1, 1996

W. F. Provance  
President  
Malden, Missouri

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Service Commission  
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Public Service Commission

Issued: February 7, 1996

W. F. Provance  
President  
Malden, Missouri

Effective: April 1, 1996

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APR 1 1996

CANCELLED  
December 2, 2016  
Missouri Public  
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JI-2017-0093

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LOCAL EXCHANGE SERVICE

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Public Service Commission

Issued: February 7, 1996

Effective: April 1, 1996

W. F. Provance  
President  
Malden, Missouri

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05 - 135  
APR 1 1996

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December 2, 2016  
Missouri Public  
Service Commission  
JI-2017-0093

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GENERAL AND LOCAL EXCHANGE TARIFF

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Effective: April 1, 1996

W. F. Provance  
President  
Malden, Missouri

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CANCELLED  
December 2, 2016  
Missouri Public  
Service Commission  
JI-2017-0093

MO. PUBLIC SERVICE COMM

BPS Telephone Company

P.S.C. MO. NO. 1  
Section 5  
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1<sup>st</sup> Revised Sheet 1  
Cancels Original Sheet 1

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

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Semi-Public Telephone Installation Charge	3	
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Rates	4	
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Issued: March 15, 2012

W.F. Provance, President  
120 Stewart Street  
Bernie, MO 63822

Effective: April 14, 2012

CANCELLED  
January 1, 2018  
Missouri Public  
Service Commission  
JI-2018-0061

FILED  
Missouri Public  
Service Commission  
JI-2012-0448

## GENERAL AND LOCAL EXCHANGE TARIFF

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SERVICE CHARGES

FEB 7 1996

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Public Service Commission  
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Issued: February 7, 1996

Effective: April 1, 1996

W. F. Provance  
President  
Malden, MissouriFILED  
95 - 135  
APR 1 1996

## GENERAL AND LOCAL EXCHANGE TARIFF

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SERVICE CHARGES

FEB 7 1996

## B. Application of Service Charges (Cont'd)

MISSOURI  
Public Service Commission

## 2. Line Connection Charge (Cont'd)

- d. This charge applies for each move of the service drop and/or the associated station protection device.
- e. This charge applies to each change of party-line assignment made at the request of the customer.

## 3. Semi-Public Telephone Installation Charge

- a. This charge applies to the installation of a coin telephone for semi-public telephone service, whether wiring is in place or not, and is in addition to other applicable service charges.
- b. This charge does not apply if the coin telephone is in place at the time service is established and no change is requested by the customer.

## 4. Restoral Charge

- a. A Restoral Charge is applicable to each reconnection of service that is temporarily disconnected for nonpayment.

## 5. Service Charges are not applicable in the following situations

- a. Service upgrade of basic exchange service.
- b. Billing address changes.
- c. Changes to published from nonpublished service.
- d. Installations, moves or changes made on the initiative of the Company, (e.g., changes made for maintenance reasons, changes in type of central office operation, etc.).
- e. Removal of service.
- f. Public Telephone Service.
- g. Service established at an interim location nor to the subsequent re-establishment of service at the same or another location, due to the destruction of the customer's premises by a natural disaster, flood or other acts of God.
- h. Calling Card requests.
- i. Legal name changes.

CANCELLED  
APR 15 1997  
BY 1st R.S. #3  
Public Service Commission  
MISSOURI

Issued: February 7, 1996

Effective: April 1, 1996

W. F. Provance  
President  
Malden, MissouriFILED  
95 - 135  
APR 1 1996

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## GENERAL AND LOCAL EXCHANGE TARIFF

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SERVICE CHARGES

FEB 7 1996

## C. Rates and Charges

MISSOURI  
Public Service Commission

	<u>GSEC</u>	<u>Nonrecurring Charge</u>	
		<u>Business</u>	<u>Residence</u>
1. Service Ordering Charge			
a. Initial	NSOI	\$ 25.00	\$ 13.00
b. Subsequent	NSOS	9.00	4.00
2. Line Connection Charge	NLC	14.00	7.60
3. Semi-Public Telephone Installation Charge	PCSPNRC	100.00	--
4. Restoral Charge	--	23.00	11.60

Issued: February 7, 1996

Effective: April 1, 1996

W. F. Provance  
President  
Malden, MissouriCANCELLED  
January 1, 2018  
Missouri Public  
Service Commission  
JI-2018-0061FILED  
95 - 135  
APR 1 1996

MO PUBLIC SERVICE COMM

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

SERVICE CHARGES

RECD NOV 13 1998

D. Special Promotions

1. From time to time, the Telephone Company will elect to offer special promotions to its customers. These offerings will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

(C)

These offerings may be limited to certain dates, locations, and will be for limited time periods, subject to prior notification and approval by the Missouri Public Service Commission.

(C)

2. Reserved for Future Use.

(D)

(D)

Missouri Public  
Service Commission

FILED DEC 15 1998

Issued: November 13, 1998

Effective: December 15, 1998

W. F. Provance  
President  
Malden, Missouri

Cancelled

September 1, 2006

Missouri Public  
Service Commission



## GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

SERVICE CHARGES

FEB 7 1996

## D. Special Promotions

1. At various times throughout the year, the Company may propose to offer a special promotion in various exchanges equipped to provide vertical Services, in order to increase the number of features in service. The Company will notify the Commission in advance of these promotions and obtain their approval.
2. In conjunction with the Company's schedule of central office conversions, BPS Telephone Company will conduct a special promotion limited to the following exchanges:

Exchange(s)

Bernie

Parma

Steele

This special promotion will waive Service Charges associated with vertical Services for residence and business customers for a period of ninety (90) days following the conversion of the central office.

CANCELLED

DEC 15 1998

By *LR 845*  
Public Service Commission  
MISSOURI

Issued: February 7, 1996

Effective: April 1, 1996

W. F. Provance  
President  
Malden, Missouri

FILED

95 - 135  
APR 1 1996

MO PUBLIC SERVICE COMMISSION

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

SERVICE CHARGES

REC'D NOV 13 1998

D. Special Promotions (Cont'd)

3. Reserved for Future Use.

(D)

(D)

E. Link-Up Missouri

1. General

- a. The Link up Missouri Service Connection Program is a Federal Lifeline assistance program applicable to eligible residential subscribers, as defined below, and designed to promote subscribership to the telephone network among low income residential households.
- b. Service Connection Charges, as set forth in this tariff, for initial installation of the main residential service access line, will be discounted at a rate of 50 percent, or \$30.00, whichever is less. These reduced charges shall be assessed only for a single residential telephone line per eligible household at the principle place of residence.
- c. The customer may defer payment on up to \$200 of the above charges without interest for a period not to exceed one year. The deferred charges do not include any permissible security deposits required. Payments shall be equally paid over a twelve month period.
- d. A qualifying low-income customer may choose with a or b, or both a and b as described above.
- e. Link Up assistance is available for a second or subsequent time only for a principle place of residence with an address different from the residence address where assistance was previously provided.

Missouri Public  
Service Commission

FILED DEC 15 1998

Issued: November 13, 1998

Effective: December 15, 1998

W. F. Provance  
President  
Malden, Missouri

## GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

SERVICE CHARGES

NOV 19 1997

## D. Special Promotions (Cont'd)

MO. PUBLIC SERVICE COMM

## 3. Conditions

- a. The Service Charge Waiver will apply only one time per customer for each service, in any given wire center prefix during the course of the promotional period.
- b. For existing customers (subsequent orders) subscribing to vertical Services the Subsequent Service Order charge is waived.
- c. Any other service charges incurred while establishing the service will be borne by the customer.

## E. Link-Up Missouri

## 1. General

- a. The Link up Missouri Service Connection Program is a Federal Lifeline assistance program applicable to eligible residential subscribers, as defined below, and designed to promote subscribership to the telephone network among low income residential households.
- b. Service Connection Charges, as set forth in this tariff, for initial installation of the main residential service access line, will be discounted at a rate of 50 percent, or \$30.00, whichever is less. These reduced charges shall be assessed only for a single residential telephone line per eligible household at the principle place of residence.
- c. The customer may defer payment on up to \$200 of the above charges without interest for a period not to exceed one year. The deferred charges do not include any permissible security deposits required. Payments shall be equally paid over a twelve month period.
- d. A qualifying low-income customer may choose with a or b, or both a and b as described above.
- e. Link Up assistance is available for a second or subsequent time only for a principal place of residence with an address different from the residence address where assistance was previously provided.

(M)

(M)  
(N)(C)  
(C)

CANCELLED

DEC 15 1998

By *2nd RS#6*  
Public Service Commission  
MISSOURI

FILED

JAN 11 1998

MISSOURI

Public Service Commission (N)

Issued:

Effective: January 1, 1998

W. F. Provance  
President  
Malden, Missouri

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

SERVICE CHARGES

FEB 7 1996

D. Special Promotions (Cont'd)

MISSOURI  
Public Service Commission

3. Conditions

- a. The Service Charge Waiver will apply only one time per customer for each service, in any given wire center prefix during the course of the promotional period.
- b. For existing customers (subsequent orders) subscribing to vertical Services the Subsequent Service Order charge is waived.
- c. Any other service charges incurred while establishing the service will be borne by the customer.

CANCELLED

JAN 01 1998  
By LS+RS#6  
Public Service Commission  
MISSOURI

Issued: February 7, 1996

Effective: April 1, 1996

W. F. Provance  
President  
Malden, Missouri

FILED  
95 - 135  
APR 1 1996

MO. PUBLIC SERVICE COMM

**GENERAL AND LOCAL EXCHANGE TARIFF**

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**SERVICE CHARGES****E. Link-Up Missouri****1. General (cont'd)**

- f. The residence premises at which the residence service is requested must be the applicant's principal place of residence.
- g. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.
- h. Link Up will not be furnished on a Foreign Exchange service.

**2. Eligibility Requirements**

- a. The following requirements shall be used by the company to determine the eligibility of a subscriber for Link Up Missouri assistance. An applicant must meet the following criteria in order to qualify for Link Up.

- 1. The customer must participate in one of the following programs:

- a) Medicaid
- b) Food Stamps
- c) Supplemental Security Income (SSI)
- d) Federal public housing assistance
- e) Low Income Home Energy Assistance Program
- f) Temporary Assistance to Needy Families (TANF)
- g) National free lunch program

(D)  
(C)  
(C)

- 2. The customer must sign, under penalty of perjury a document certifying:

- a) He/She is receiving benefits from one of the programs in a.1 above.
- b) Name of the program(s) from which they are receiving benefits.
- c) That he/she will notify the company if he/she no longer participates in the program(s) named in b. preceding.

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Issued: May 18, 2005

Effective: June 22, 2005

W.F. Provance  
President  
Bernie, Missouri

**GENERAL AND LOCAL EXCHANGE TARIFF****SERVICE CHARGES****E. Link-Up Missouri****1. General (cont'd)**

- f. The residence premises at which the residence service is requested must be the applicant's principal place of residence.
- g. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.
- h. Link Up will not be furnished on a Foreign Exchange service.

**2. Eligibility Requirements**

- a. The following requirements shall be used by the company to determine the eligibility of a subscriber for Link Up Missouri assistance. An applicant must meet the following criteria in order to qualify for Link Up.

**1. The customer must participate in one of the following programs:**

- a) Medicaid
- b) Food Stamps
- c) Supplemental Security Income (SSI)
- d) Federal public housing assistance
- e) Low Income Home Energy Assistance Program
- f) Persons with Income below 135% of Federal Poverty Level
- g) Temporary Assistance to Needy Families (TANF)
- h) National free lunch program

(N)  
(N)

**2. The customer must sign, under penalty of perjury a document certifying:**

- a) He/She is receiving benefits from one of the programs in a.1 above.
- b) Name of the program(s) from which they are receiving benefits.
- c) That he/she will notify the company if he/she no longer participates in the program(s) named in b. preceding.

## GENERAL AND LOCAL EXCHANGE TARIFF

~~RECEIVED~~SERVICE CHARGES

## E. Link-Up Missouri

NOV 19 1997

## 1. General (cont'd)

f. The residence premises at which the residence service is requested must be the applicant's principal place of residence.

g. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.

h. Link Up will not be furnished on a Foreign Exchange service.

## 2. Eligibility Requirements

a. The following requirements shall be used by the company to determine the eligibility of a subscriber for Link Up Missouri assistance. An applicant must meet the following criteria in order to qualify for Link Up.

1. The customer must participate in one of the following programs:

- a) Medicaid
- b) Food Stamps
- c) Supplemental Security Income (SSI)
- d) Federal public housing assistance
- e) Low Income Home Energy Assistance Program

2. The customer must sign, under penalty of perjury a document certifying:

- a) He/She is receiving benefits from one of the programs in a.1 above.
- b) Name of the program(s) from which they are receiving benefits.
- c) That he/she will notify the company if he/she no longer participates in the program(s) named in b. preceding.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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SERVICE CHARGES

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## E. Link-Up Missouri

MISSOURI  
Public Service Commission

## 1. Application

- a. Applicable to qualifying residential households as defined under eligibility requirements below. These reduced charges described below shall be assessed only for a single residential telephone line per eligible household at principle place of residence.

- 1) All tarified charges<sup>(1)</sup> applied in initiating telephone service to residential customers shall either be reduced by one half of the amount required to connect the customer to the local telephone network or thirty dollars, whichever is less.

- a. The following GSECs are applicable:

GSEC

- |                                    |           |
|------------------------------------|-----------|
| 1) Initial Service Ordering Charge | NSOI R LU |
| 2) Line Connection Charge          | NLC R LU  |

- 2) An interest free, 6-month deferred payment schedule will be established for the charges of initiating local telephone service at the customer's option. The company shall inform each eligible customer of the availability of the 6-month deferred payment schedule.

## 2. Eligibility Requirements

- a. The following requirements shall be used by the company to determine the eligibility of a customer for Link Up Missouri assistance.

- 1) For federal income tax purposes, the applicant is not a dependent unless over sixty (60) years of age.
- 2) The applicant is currently receiving MEDICAID/medical assistance payments from the State of Missouri, and has provided their Department of Social Services Client Number (DCN) to the Company.

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<sup>(1)</sup> These do not include other charges that may be required for the initiation of service such as security deposit, contribution in aid of construction, customer advances, etc.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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REMOTE CALL FORWARDING SERVICEMISSOURI  
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## B. Conditions (Cont'd)

8. The Company will provide one alphabetical directory listing, without charge, for each RCF Service. Additional directory listings may be provided at the rates specified elsewhere in this Tariff.
9. Each RCF Service allows for forwarding one call at a given time. An additional service is necessary for each additional call to be forwarded simultaneously.
10. RCF Service will only be provided when, in the judgment of the Company, the customer subscribes to sufficient RCF Service at the answering location to adequately handle calls without interfering with or impairing any services offered by the Company.
11. The minimum contract period for RCF Service is three months.

## C. Rates and Charges

1. The following rates apply for the RCF feature only and are in addition to Service Charges, toll and local charges specified in applicable tariffs:

	<u>Monthly Rate</u>	
	<u>Business</u>	<u>Residence</u>
a. Remote Call Forwarding Service, when both the RCF number and the RCF customer are located either within or outside the same exchange: (SCRCFB, SCRCFR)	\$16.00	\$16.00

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## GENERAL AND LOCAL EXCHANGE TARIFF

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## A. General

1. Vertical Services consist of one or more of the following features which provide special kinds of customer controlled or prearranged and fixed communications features on individual access lines. Vertical Services are available only through central offices which, at the Company's option, are appropriately equipped. Operating specifics may vary by central office equipment type but can be described generally as:

- a. These services may be provided only in conjunction with individual line residence and business services and some multiline services. Party line customers, PBX customers, Semi-public and Public Telephone Services are excluded from Vertical Services.

## B. Feature Descriptions

1. Automatic Busy Redial - is an arrangement which permits the customer to redial automatically the last number dialed. If the called line is found to be busy, a 30-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call can now be completed.
2. Automatic Call Return - allows a customer to automatically return the last incoming call whether it is answered or not. Upon activation of the feature, the number of the most recent party who called is dialed automatically. If the called line is found to be busy, a 30-minute queuing process begins. The customer is given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of both parties until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call may now be completed.

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By LSR/S#4

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## GENERAL AND LOCAL EXCHANGE TARIFF

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VERTICAL SERVICES

## B. Feature Descriptions (Cont'd)

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3. Call Block - allows a customer to block incoming calls from a maximum of 12 telephone numbers. The customer also can block incoming calls placed from the last calling number even if the number is unknown to the customer. Blocked calls are routed to a recorded announcement which specifies that the called party is not accepting calls.
4. Call Forwarding - Permits the customer to have all incoming calls to his line automatically transferred to another dialable telephone number, while this service feature is activated. Where a toll message charge is applicable to a call between the customer's telephone and the telephone number to which calls are to be forwarded, such charges will be billed to the Call Forwarding customer. Call Forwarding may be arranged for:
  - a. Fixed operation, which provides for Company establishment or change of the forwarded telephone number destination requested by the customer. In the event of an interruption in "fixed" Call Forwarding service, the Company will reestablish the most current forwarded telephone number destination shown in its records. Feature activation and deactivation is the responsibility of the customer.
  - b. Variable operation, which provides for customer establishment and change of the forwarded telephone number destination. The customer is also responsible for feature activation and deactivation as well as reestablishing the forwarded telephone number destination upon interruption of "variable" Call Forwarding service.

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By *RS-5*  
Public Service Commission  
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NOTE: The grade of transmission on calls forwarded and three-way calling may vary upon the distance and routing required to complete such calls; therefore, the normal grade of end-to-end transmission cannot be guaranteed on such calls.

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## B. Feature Descriptions (Cont'd)

5. Call Forwarding Busy Line (Fixed) - This service, permanently activated, provides customers the ability to redirect incoming calls to their home or business to the customer's preselected automatic access line number, Centrex line number, or other line number of the customer at another location on a different premises when such incoming calls encounter a normal busy line condition.
- a. Calls forwarded beyond the local (toll free) calling area will be charged to the customer, at the dial station-to-station rate, on every call answered at the "forwarded to" number.
6. Call Forwarding Busy Line/No Answer (Fixed) - This service, permanently activated, provides customers the ability to redirect incoming calls to their home or business to the customer's preselected automatic access line number, Centrex line number or other line number of the customer at another location on a different premise when such incoming calls encounter either a normal busy line condition or a no answer condition.
- a. Calls forwarded beyond the local (toll free) calling area will be charged to the customer, at the dial station-to-station rate, on every call answered at the "forwarded to" number.

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By *SPS#6*  
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NOTE: The grade of transmission on calls forwarded and three-way calling may vary upon the distance and routing required to complete such calls; therefore, the normal grade of end-to-end transmission cannot be guaranteed on such calls.

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## GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICESVERTICAL SERVICES

## B. Feature Descriptions (Cont'd)

7. Call Forwarding Busy/No Answer (Variable) - This service permits the customer to have incoming calls transferred to another telephone number when his number is busy and/or not answered after a specified number of rings. The customer is responsible for the establishment and change of the forwarded telephone number destination. The customer is also responsible for feature (Busy, No Answer or Busy/No Answer) activation and deactivation as well as reestablishing the forwarded telephone number upon interruption of the Call Forwarding service. Where a toll message charge is applicable to the call to be forwarded, such charges will be billed to the Call Forwarding customer. This service is not available in connection with Call Forwarding service as described in B.2, 3 and 5 or line (rotary) hunting service.
8. Call Forwarding No Answer (Fixed) - This service, permanently activated, provides customers the ability to redirect incoming calls to their home or business to the customer's preselected automatic access line number, Centrex line number, or other line number of the customer at another location on a different premises when such incoming calls encounter a no answer condition after a specific number of rings, such number of rings to be specified when this service is ordered.
- a. Calls forwarded beyond the local (toll free) calling area will be charged to the customer, at the dial station-to-station rate, on every call answered at the "forwarded to" number.

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By *LSFRS #1*  
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NOTE: The grade of transmission on calls forwarded and three-way calling may vary upon the distance and routing required to complete such calls; therefore, the normal grade of end-to-end transmission cannot be guaranteed on such calls.

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## GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICESMissouri Public  
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## B. Feature Descriptions (Cont'd)

9. Customer Originated Trace - allows the customer to immediately and automatically trace the last incoming call received from a local service. Upon the customer's request the trace information will be provided to law enforcement agencies by the Company but will not be released directly to the customer. To initiate the call trace, the customer must contact the Company at the number provided in the voice announcement within ten (10) days of the incident. Call Tracing Service performs the function of recording call information, but in no way identifies the person (s) actually placing the call (s). By accepting the Service, the customer agrees that GTE shall not be liable for damages due to an inability to trace the calls (s). Call Tracing Service will be the only nuisance call tracing service available to residential one-party and business one-party customers where this feature is offered. (T)
10. Call Waiting - Provides for signaling a customer, who is talking on his line, that another call has been placed to his line. He may, by switchhook operation, hold the first call, answer the second, return to the first or converse alternately with both.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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## B. Feature Descriptions (Cont'd)

9. Call Tracing Service - allows the customer to immediately and automatically trace the last incoming call received from a local service. Upon the customer's request the trace information will be provided to law enforcement agencies by the Company but will not be released directly to the customer. To initiate the call trace, the customer must contact the Company at the number provided in the voice announcement within ten (10) days of the incident. Call Tracing Service performs the function of recording call information, but in no way identifies the person(s) actually placing the call(s). By accepting the Service, the customer agrees that GTE shall not be liable for damages due to an inability to trace the call(s). Call Tracing Service will be the only nuisance call tracing service available to residential one-party and business one-party customers where this feature is offered.
10. Call Waiting - Provides for signaling a customer, who is talking on his line, that another call has been placed to his line. He may, by switchhook operation, hold the first call, answer the second, return to the first or converse alternately with both.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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## B. Feature Descriptions (Cont'd)

12. Camp On/Busy Number Redial - Permits the customer to dial a camp-on code when a busy station is reached. The call is retried automatically through the central office until both parties are available. A special tone alerts the customer that a successful camp-on has been activated. When the customer answers, the called party's line is rung, and the two parties are connected in a normal two-way call. Only busy calls within the central office are retried automatically.
13. Cancel Calling Number Delivery (Per Call) - Allows customers, in areas where Calling Number Identification is available, to inhibit the delivery of their telephone number to an identification device, by activating blocking immediately prior to a call.
14. Cancel Calling Number Delivery (Per Line) - Allows a single-line customer to make all calls with the delivery of his/her calling number identification (CNI) marked as "private" to the people he/she is calling. If the preassigned access code for Cancel Calling Number Delivery (Per Call) is dialed on the line, the calling number will be delivered on the next call placed.

This service is available only to established shelters of domestic violence intervention agencies, state and county departments of human resource shelters and other such agencies, their employees and volunteers, or individuals where it is certified that the personal safety of these employees or individuals will be jeopardized without Per Line blocking.

15. Last Number/Save Number Redial - Permits the customer to dial a code which activates the switch to automatically place a call to the last called number stored. Each time a customer dials, the most recent number is stored. Save Number Redial allows the customer to store the called number by dialing a code at any point during a call, or upon encountering a busy or no answer condition when placing a call. The customer may place and receive any number of calls in the normal manner after a number is stored. A customer wishing to reinitiate a call to the party whose number was stored dials a code and the call is placed automatically.

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## B. Feature Descriptions (Cont'd)

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16. Distinctive Ringing - Allows distinctive ringing to be applied to an individual line, where each of two numbers, a main number and a designated number, will have a uniquely distinctive ring for customer identification. Because two telephone numbers are associated with one telephone line, only one conversation can be conducted at a time.

Regulations for directory listings set forth elsewhere in this Tariff will apply for the main number. The customer is entitled to one free listing in the alphabetical section of the telephone directory for the Distinctive ringing number, regardless of the class of service.

17. Special Call Acceptance - allows a customer to select (maximum of 12) customer telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls. Calls from numbers outside the specified exchanges will ring normally.
18. Special Call Forwarding - is an arrangement which permits a customer to prespecify telephone numbers (maximum of 12) from which incoming calls are to be forwarded. During the period that Special Call Forwarding is activated, only calls from the prespecified numbers will be forwarded.
19. Special Call Waiting - allows a customer to choose up to 12 numbers which can activate Call Waiting. Incoming calls placed from numbers not selected by the customer receive busy signals when the customer's line is busy. Customer may not subscribe to Call Waiting and Special Call Waiting on the same line.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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## B. Feature Descriptions (Cont'd)

20. Speed Calling - Permits local and long distance calls to be placed by dialing an abbreviated code. This arrangement is available in an eight-number capacity and a thirty-number capacity.
21. Three-Way Calling - Permits a customer to add a third party to an existing conversation, whether the original call was incoming or outgoing.
22. VIP Alert - allows a customer to program up to twelve (12) telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a special Call Waiting tone.

## C. Thirty (30) Day Money Back Guarantee

1. If the customer notifies the Company he is not satisfied with the service(s), the customer will be entitled to a full refund of one (1) month's monthly recurring charge (MRC), or portion thereof if subscription is less than 30 days. The feature(s) for which the credit is being issued will be discontinued from the customer's line. This refund will be applied as a credit on the customer's bill. Each customer will be entitled to the credit one time per service. Customers who initially request a Vertical feature(s) will have 45 days from initiation of service to notify the Company of their intent to cancel the feature(s) and receive the full 30 day refund. Any customer that has had a Vertical feature(s) in service more than 45 days will not be eligible for the refund on that feature(s).

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By *LRD #12*  
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NOTE: The grade of transmission on calls forwarded and three-way calling may vary upon the distance and routing required to complete such calls; therefore, the normal grade of end-to-end transmission cannot be guaranteed on such calls.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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## D. Rates and Charges

1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines.

		<u>Monthly Rate</u>			
		<u>Bus.</u>	<u>Res.</u>		
a.	When provided individually, each feature, per line equipped				
1)	Automatic Call Back	\$6.00	\$5.00	(T)	
				(D)	
2)	Automatic Recall	6.00	5.00	(T)	
				(D)	
3)	Selective Call Rejection	4.00	3.00	(T)	
				(D)	
4)	Call Forward	2.75	2.30	(T)	
				(D)	
5)	Anonymous Call Rejection	2.00	2.00	(D)	(N)
6)	Call Transfer	1.00	1.00	(D)	(N)

(D)

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## D. Rates and Charges

1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines.

	<u>Monthly Rate</u>	
	<u>Bus.</u>	<u>Res.</u>
a. When provided individually, each feature, per line equipped		
1) Automatic Busy Redial (AUTBSYRDB, AUTSYRDR)	\$6.00	\$5.00
2) Automatic Call Return (AUTCLRETB, AUTCLRETR)	6.00	5.00
3) Call Block (CALLBLOCKB, CALLBLOCKR)	4.00	3.00
4) Call Forwarding (SCCFB, SCCFR)	2.75	2.30
5) Call Forwarding Busy Line - Fixed* (SCCFBFB, SCCFBFR, ESPCFBF)	1.25	1.25
6) Call Forwarding No Answer - Fixed* (SCCFNAFB, SCCFNAFR, ESPCFNAF)	1.25	1.25

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- \* When this feature is purchased by an Enhanced Service Provider (ESP) as a service for ESP clients, as described in Section 11 of this Tariff, the service charge is not applicable.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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VERTICAL SERVICES

## D. Rates and Charges (Cont'd)

(T)

1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

		<u>Monthly Rate</u>			
		<u>Bus.</u>	<u>Res.</u>		
a.	When provided individually, each feature, per line equipped (Cont'd)				
7)	Reserved for Future Use			(D)	
8)	Call Forwarding Busy Line/No Answer	\$ 3.00	\$ 3.00	(C) (D)	
9)	Customer Originated Trace	3.50	2.50	(T) (D)	
10)	Call Waiting**	3.75	3.30	(T) (D)	
11)	Calling Number Identification	10.00	7.00	(T) (D)	
12)	Calling Name Delivery	5.00	5.00	(D) (D)	(N)

\*\* Cancel Call Waiting is included as part of the Call Waiting rate.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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## D. Rates and Charges

1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Monthly Rate</u>	
	<u>Bus.</u>	<u>Res.</u>
a. When provided individually, each feature, per line equipped (Cont'd)		
7) Call Forwarding Busy Line/No Answer-Fixed* (SCCFBNAFB, SCCFBNAFR, ESPCFBNAF)	\$1.50	\$1.50
8) Call Forwarding Busy Line/No Answer-Variable (SCCFBNAVB, SCCFBNAVR)	3.00	3.00
9) Call Tracing Service (CALLTRACEB, CALLTRACER)	3.50	2.50
10) Call Waiting** (SCCWB, SCCWR)	3.75	3.30
11) Calling Number Identification (CALLNUMIDB, CALLNUMIDR)	10.00	7.00
12) Camp On/Busy Number Redial*** (CCB BNR, CCR BNR)	4.00	4.00

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By *[Signature]*  
Public Service Commission  
MISSOURI

- \* When this feature is purchased by an Enhanced Service Provider (ESP) as a service for ESP clients, as described in Section 11 of this Tariff, the service charge is not applicable.
- \*\* Cancel Call Waiting is included as part of the Call Waiting rate.
- \*\*\* This feature is limited to existing customers at their existing locations.

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## D. Rates and Charges (Cont'd)

(T)

1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

		<u>Monthly Rate</u>			
		<u>Bus.</u>	<u>Res.</u>		
a.	When provided individually, each feature, per line equipped (Cont'd)				
13)	Per Call Blocking per call or per line	\$0.00	\$0.00	(T) (D)	
14)	Calling Party Identity	7.00	7.00	(D) (D)	(N)
15)	Distinctive Ringing	6.00	6.00	(T) (D)	
a.	With any PAK	3.00	3.00	(T) (D)	
16)	Selective Call Acceptance	3.00	2.00	(T) (D)	
17)	Selective Call Forwarding	3.00	2.00	(T) (D)	

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## D. Rates and Charges

1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Monthly Rate</u>	
	<u>Bus.</u>	<u>Res.</u>
a. When provided individually, each feature, per line equipped (Cont'd)		
13) Cancel Calling Number Delivery, per call or per line (CANCNDCB, CANCND CR, CANCNDLB, CANCNDLR)	\$ 0.00	\$ 0.00
14) Last Number/Save Number Redial* (CCB LNR, CCR LNR)	4.00	4.00
15) Distinctive Ringing (SCSRB, SCSRR)	6.00	6.00
a. With any PAK (SRBDISC, SRRDISC)	3.00	3.00
16) Special Call Acceptance (SPLCLACPB, SPLCLACPR)	3.00	2.00
17) Special Call Forwarding (SPLCLFWDB, SPLCLFWDR)	3.00	2.00

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DEC 15 1998  
By *LSRS#15*  
Public Service Commission  
MISSOURI

\* This feature is limited to existing customers at their existing locations.

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W. F. Provance  
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MO. PUBLIC SERVICE COMM



## GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICESVERTICAL SERVICES

## D. Rates and Charges

1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (cont'd)

		<u>Monthly Rate</u>		
		<u>Bus.</u>	<u>Res.</u>	
a.	When provided individually, each feature per line equipped (cont'd)			
	18) Reserved for Future Use			
	19) Speed Calling			
	a. 8 Numbers	n/c	n/c	(R)
	b. 30 Numbers	4.50	3.50	
	20) Three-Way Calling	3.75	3.30	
	21) Distinctive Ringing/Call Waiting	4.00	3.00	
	22) Warm Line	1.00	1.00	

June 1, 2012

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Missouri Public  
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## GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service CommissionCUSTOM CALLING SERVICES

REC'D NOV 13 1998

VERTICAL SERVICES

## D. Rates and Charges

1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

		<u>Monthly Rate</u>		
		<u>Bus.</u>	<u>Res.</u>	
a.	When provided individually, each feature, per line equipped (Cont'd)			
18)	Reserved for Future Use			(D)
19)	Speed Calling			(D)
a.	8 Numbers	3.50	2.50	(T)
				(D)
b.	30 Numbers	4.50	3.50	(T)
				(D)
20)	Three-Way Calling	3.75	3.30	(T)
				(D)
21)	Distinctive Ringing/Call Waiting	4.00	3.00	(T)
				(D)
22)	Warm Line	1.00	1.00	(N)

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VERTICAL SERVICES

## D. Rates and Charges

MISSOURI  
Public Service Commission

1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Monthly Rate</u>	
	<u>Bus.</u>	<u>Res.</u>
a. When provided individually, each feature, per line equipped (Cont'd)		
18) Special Call Waiting (SPLCLWTGB, SPLCLWTGR)	\$6.00	\$5.00
19) Speed Calling		
a. 8 Numbers (SCS8B, SCS8R)	3.50	2.50
b. 30 Numbers (SCS30B, SCS30R)	4.50	3.50
20) Three-Way Calling (SCTWB, SCTWR)	3.75	3.30
21) VIP Alert (VIPALERTB, VIPALERTR)	4.00	3.00

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## GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICESVERTICAL SERVICES

## D. Rates and Charges

1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (cont'd)

		<u>Monthly Rate</u>		
		<u>Bus.</u>	<u>Res.</u>	
b.	When provided as a feature package, each package, per line equipped			
1)	Economy Package (Call Waiting and Call Forwarding)*	\$4.35	\$4.35	
2)	Reserved for Future Use			(D)
3)	Vertical Service I PAK (Call Waiting, Call Forwarding, and Three-Way Calling)	5.50	4.50	(T)
4)	Reserved for Future Use			

\*Effective December 15, 1998, this feature package is limited to existing customers at their existing locations. (T)

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## GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICESMissouri Public  
Service Commission

REC'D NOV 13 1998

VERTICAL SERVICES

## D. Rates and Charges

1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines.

		<u>Monthly Rate</u>		
		<u>Bus.</u>	<u>Res.</u>	
b.	When provided as a feature package, each package, per line equipped			
1)	Economy Package (Call Waiting and Call Forwarding)*	\$4.35	\$4.35	(T) (D)
2)	Professional Package (Call Waiting, Call Forwarding, Three-Way Calling and Speed Calling - 30)*	7.90	7.90	(T) (D)
3)	Vertical Service I PAK (Call Waiting, Call Forwarding, Three-Way Calling, and Speed Calling - 8)	5.50	4.50	(D)
4)	Reserved for Future Use			(D)
				(D)

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VERTICAL SERVICES

## D. Rates and Charges

MISSOURI  
Public Service Commission

1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines.

		<u>Monthly Rate</u>	
		<u>Bus.</u>	<u>Res.</u>
b.	When provided as a feature package, each package, per line equipped		
1)	Economy Package (Call Waiting and Call Forwarding) (CCPKG3)*	\$ 4.35	\$ 4.35
2)	Professional Package (Call Waiting, Call Forwarding, Three-Way Calling and Speed Calling-30) (SC130B, SC130R)*	7.90	7.90
3)	Vertical Service I PAK (Call Waiting, Call Forwarding, Three-Way Calling, and Speed Calling-8) (SC1B, SC1R)	5.50	4.50
4)	Vertical Service II PAK (Call Waiting, Call Forwarding, Three- Way Calling, Speed Calling-8, Camp On/Busy Number Redial, and Last Number/Save Number Redial) (CCB S CALL 3, CCR S CALL 3)*	7.50	6.50

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- \* This feature package is limited to existing customers at their existing locations.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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## D. Rates and Charges

1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (cont'd)

		<u>Monthly Rate</u>		
		<u>Bus.</u>	<u>Res.</u>	
b.	When provided as a feature package, each package, per line equipped (cont'd)			
5)	Vertical Service PAK 4400 (Call Waiting, Automatic Busy Redial And Call Blocking)	Not Available	\$8.75	(T)
6)	Reserved for Future Use			

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Malden, MissouriJune 1, 2012  
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## GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICESMissouri Public  
Service CommissionVERTICAL SERVICES

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## D. Rates and Charges

1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

		<u>Monthly Rate</u>		
		<u>Bus.</u>	<u>Res.</u>	
b.	When provided as a feature package, each package, per line equipped (Cont'd)			
5)	Vertical Service PAK 4400 (Call Waiting, Automatic Call Return, Automatic Busy Redial and Call Blocking)	\$ - -	\$8.75	(T) (D)
6)	Reserved for Future Use.			(D)   (D)

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## GENERAL AND LOCAL EXCHANGE TARIFF

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VERTICAL SERVICESMISSOURI  
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## D. Rates and Charges

1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

		<u>Monthly Rate</u>	
		<u>Bus.</u>	<u>Res.</u>
b.	When provided as a feature package, each package, per line equipped (Cont'd)		
5)	Vertical Service PAK 4400 (Call Waiting, Automatic Call Return, Automatic Busy Redial and Call Blocking) (SMTCALL4400R)	\$ --	\$ 8.75
6)	Vertical Service PAK 4900 (Call Waiting, Call Forwarding, Three- Way Calling, Speed Calling-8, Auto- matic Busy Redial, Call Blocking and VIP Alert) (SMTCALL4900R)	--	13.25

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## GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL DATA AND NETWORK SERVICESDIGITAL CHANNEL SERVICES

## F. Rates and Charges (Cont'd)

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>GSEC</u>	<u>Nonrecurring Charge</u>	
3. Digital Channel Activation, per channel (DSO) activated. (Does not apply to DS1 Service)	DCACT	\$ 1.00	DCACT-IC	\$ 6.00	
4. Service Activation, per channel basis					
a. Exchange Line/Trunk Local Calling Scope	SA TRK	21.90	SA TRK-IC	40.00	(I)
b. Centrex Line	SA CN	20.00	SA CN-IC	40.00	
c. FX, OPX or Private Line	SA FX	25.00	SA FX-IC	40.00	
d. Digital Data Service 2.4, 4.8, 9.6, 19.2 Kbps	SA 24KL	60.00	SA 24KL-IC	40.00	
e. Digital Data Service 56 Kbps	SA 56KL	65.00	SA 56KL-IC	40.00	
f. DS1 Service	SA DS1L	75.00	SA DS1L-IC	500.00	
g. Switched Data Service <sup>(1)</sup>					
1) Single Line	SWDSA	10.00	SWDSA-IC	40.00	
2) Centrex Service	SWDSACNT	10.00	SWDSACNT-IC	40.00	
3) Centrex Service with DID/DOD	SWDSADID	10.00	SWDSADID-IC	40.00	

(1) Refer to Switched Data Services, this Section for applicable usage rates.

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DIGITAL DATA AND NETWORK SERVICES

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DIGITAL CHANNEL SERVICEMISSOURI  
Public Service Commission

## F. Rates and Charges (Cont'd)

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>GSEC</u>	<u>Nonrecurring Charge</u>
3. Digital Channel Activation, per channel (DSO) activated. (Does not apply to DS1 Service)	DCACT	\$ 1.00	DCACT-IC	\$ 6.00
4. Service Activation, per channel basis				
a. Exchange Line/Trunk Local Calling Scope	SA TRK	16.00	SA TRK-IC	40.00
b. Centrex Line	SA CN	20.00	SA CN-IC	40.00
c. FX, OPX or Private Line	SA FX	25.00	SA FX-IC	40.00
d. Digital Data Service 2.4, 4.8, 9.6, 19.2 Kbps	SA 24KL	60.00	SA 24KL-IC	40.00
e. Digital Data Service 56 Kbps	SA 56KL	65.00	SA 56KL-IC	40.00
f. DS1 Service	SA DS1L	75.00	SA DS1L-IC	500.00
g. Switched Data Service(1)				
1) Single Line	SWDSA	10.00	SWDSA-IC	40.00
2) Centrex Service	SWDSACNT	10.00	SWDSACNT-IC	40.00
3) Centrex Service with DID/DOD	SWDSADID	10.00	SWDSADID-IC	40.00

(1) Refer to Switched Data Services, this Section for applicable usage rates.

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## GENERAL AND LOCAL EXCHANGE TARIFF

DIGITAL DATA AND NETWORK SERVICESIntegrated Services Digital Network – Primary Rate Interface (ISDN-PRI) (Continued)

D. Rates and Charges		Monthly Rate	Nonrecurring Charge <sup>1</sup>	
1.	ISDN-PRI Access <sup>2</sup>			
	12-Month Contract	\$340.00	\$300.00	
	36-Monh Contract	\$320.00	\$300.00	
	60-Month Contract	\$300.00	\$300.00	
2.	Channel Activation and Usage, per channel	\$ 21.90	\$ 46.00	(I)
3.	Subsequent Activity Charge (SAC), per occurrence	N/A	\$100.00	

<sup>1</sup>Service charges reflected in Section 5 of this Tariff will not apply in addition to the nonrecurring charges specified below.

<sup>2</sup>Customer only will be offered a term payment plan of 12, 36 or 60 months.

GENERAL AND LOCAL EXCHANGE TARIFF

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DIGITAL DATA AND NETWORK SERVICESIntegrated Services Digital Network – Primary Rate Interface (ISDN-PRI) (Continued)

## D. Rates and Charges

	Monthly Rate	Nonrecurring Charge(1)
1. ISDN-PRI Access <sup>2</sup>		
12-Month Contract	\$340.00	\$300.00
36-Monh Contract	\$320.00	\$300.00
60-Month Contract	\$300.00	\$300.00
2. Channel Activation and Usage, per channel	\$ 17.00	\$ 46.00
3. Subsequent Activity Charge (SAC), per occurrence	N/A	\$100.00

<sup>1</sup>Service charges reflected in Section 5 of this Tariff will not apply in addition to the nonrecurring charges specified below.

<sup>2</sup>Customer only will be offered a term payment plan of 12, 36 or 60 months.

**BPS Telephone Company  
of Malden, Missouri**

**P.S.C. MO. NO. 1  
Section 8  
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1st Revised Sheet No. 1  
Cancels Original Sheet No. 1**

**GENERAL AND LOCAL EXCHANGE TARIFF JAN 15 1997**

**PAYPHONE SERVICE**

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**APR 15 1997**

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GENERAL AND LOCAL EXCHANGE TARIFF

COIN AND COINLESS TELEPHONE SERVICE

FEB 7 1996

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## GENERAL AND LOCAL EXCHANGE TARIFF

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COIN AND COINLESS TELEPHONE SERVICE

FEB 7 1996

CUSTOMER OWNED PAY TELEPHONE SERVICEMISSOURI  
Public Service Commission

## A. General

1. Customer Owned Pay Telephone Service (COPTS) will apply for use with customer provided instrument-implemented pay telephones at locations accessible to the public, e.g., stores, business places, including boarding or rooming houses, employee lounges and school or college buildings, where desired by the owner of the premises. Customer Owned Pay Telephone Service provides network access for coin, coinless, card reader or a combination of coin/card reader telephones.
2. Customer Owned Pay Telephones must be connected to a Customer Owned Pay Telephone access line. Only one Customer Owned Pay Telephone may be connected to a Customer Owned Pay Telephone access line. The access line must be equipped for Touch Calling.
3. Joint User Service may be furnished in connection with Customer Owned Pay Telephone Service. (1)
4. Directory listings may be provided under the regulations governing the furnishing of listings for business main line subscribers. However, listings (not indicating a business or profession) provided in connection with Customer Owned Pay Telephone Service furnished at boarding or rooming houses or at other locations where the party desiring the additional listings resides, are furnished under the regulations covering the furnishing of listings in connection with residence main line service.
5. Customers who provide Customer Owned Pay Telephone Service shall not charge users more than twenty-five cents (\$.25) per local telephone call.
6. For purposes of this Tariff, the term "customer" is defined as the party responsible for payment of the Customer Owned Pay Telephone Service access line.
7. Any surcharge established with a rate recovery mechanism to recover the costs of implementing and maintaining programs as provided for in R. S. MO 190-300 (8) and 209.255, e.g., surcharges for Emergency Telephone Number Service (9-1-1) or Dual Party Relay/Telecommunication Relay Service shall not be imposed on access lines used to provide pay telephone service.

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(1) Joint User Service is limited to existing customers at their existing locations.

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Malden, Missouri

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**PAYPHONE SERVICE**

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**JAN 15 1997**

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**A. General Regulations (Cont'd)**

10. Installation Charges and the appropriate NID material charge apply when a premises visit is made for the sole purpose of installing a customer requested NID.
11. The Company shall not be liable for shortages of coins collected and deposited at the subscriber's equipment. The limit of the Company's liability for end user fraud of whatever nature occurring at or in association with the subscriber's equipment shall be governed by provisions of this Tariff and rule or regulations of the Missouri Public Service Commission. In case of conflict between the tariff provisions and Commission rules and regulations, the rule or regulations shall prevail.
12. Off-Premise Extensions are not permitted.
13. Local messages from Payphones are charged at no higher than twenty-five (25) cents for each call. Upon implementation of the FCC rules preempting state regulations of payphone rates, this subsection will not apply.
14. The Multiline Business Subscriber Line Charge, found in the interstate access tariff, is applicable to all payphone Instrument and CO Implemented coin lines.

**B. Responsibility of the Customer**

1. The Customer for the purposes of this tariff is defined as the Payphone Service Provider.
2. The customer shall be responsible for the installation, operation and maintenance of the customer-provided instrument, plus all ancillary equipment, such as booths, shelves, lighting, directories, etc., used in connection with this service. The customer is responsible for complying with the requirements set forth in the American With Disabilities Act of 1990.

The customer-provided instrument must be registered in compliance with Part 68 of the FCC's Registration Program. In addition, the customer must comply with the Missouri Public Service Commission's Rules and Regulations regarding the use of customer-provided pay telephones.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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COIN AND COINLESS TELEPHONE SERVICE

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CUSTOMER OWNED PAY TELEPHONE SERVICEMISSOURI  
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## B. Responsibility of the Customer

1. The customer shall be responsible for the installation, operation and maintenance of any customer-provided instrument-implemented pay telephones used in connection with this service.
2. The customer shall be responsible for payment of charges for all local and toll messages originating from or accepted at this type of service, including any applicable Directory Assistance Charges.
3. Customer-provided instrument-implemented pay telephones must be registered in compliance with Part 68 of the FCC's Registration Program or connected behind an FCC registered coupler.
4. Such customer-provided instrument-implemented pay telephones must have the following operational characteristics:
  - a. Must be able to access the Company operator at no charge and without using a coin.
  - b. Must be able to access 911 Emergency Service, where available, at no charge and without using a coin.
  - c. Must be able to access all interexchange carriers.
  - d. Must comply with all applicable federal, state and local laws and regulations concerning the use of these telephones by disabled persons and the hearing impaired.
  - e. Must allow the completion of both local and long distance calls.
  - f. Must be able to access Directory Assistance.

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Public Service Commission  
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**BPS Telephone Company  
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Section 8  
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**PAYPHONE SERVICE**

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**B. Responsibility of the Customer (Cont'd)**

**JAN 15 1997 (C)**

3. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls.
4. The customer shall be responsible for obtaining a Certificate of Service Authority (CSA) to provide Payphone Service and for providing proof of said authority prior to installation of service.
5. Customers who elect not to subscribe to Selective Class of Call Screening will be fully responsible for all calls billed to customer's exchange access line. The Telephone Company shall have no responsibility to adjust any such charges and/or release customer from paying any such charges. Customer will hold the Telephone Company harmless from and against any liability or loss resulting from all calls billed to customer's exchange access line.
6. Any federal, state, or local taxes on the Customer Owned Pay Telephone or calls made from that phone are the responsibility of the customer.
7. The customer shall not program or cause to be programmed any such telephone used in connection with this service to limit the duration of a local message.

**C. Violation of Regulations**

1. Upon notification from the Company that the customer-provided equipment or inside wire is causing or is likely to cause harm, the customer shall make such change as is necessary to remove such harm. Failure to make such change will result in the disconnection of service until such change is completed to the satisfaction of the Company.

**(C)**

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**APR 15 1997**

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## GENERAL AND LOCAL EXCHANGE TARIFF

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COIN AND COINLESS TELEPHONE SERVICE

FEB 7 1996

CUSTOMER OWNED PAY TELEPHONE SERVICEMISSOURI  
Public Service Commission

## B. Responsibility of the Customer (Cont'd)

5. Each customer must provide, attached to the set, instructions for use of the telephone, in form and substance, that comply with the applicable Federal and State regulatory rules and regulations.
6. The customer shall not program or cause to be programmed any such telephone used in connection with this service to limit the duration of a local message.
7. The customer shall be responsible for obtaining a Certificate of Service Authority (CSA) to provide Customer Owned Pay Telephone Service and for providing proof of said authority prior to installation of service.

## C. Violation of Regulations

1. Where any customer-provided instrument-implemented pay telephone is in violation of this Tariff, the Company will promptly notify the customer of the violation and will take immediate action, including the disconnection of service, as is necessary for the protection of the telecommunications network and Company employees.
2. The customer shall discontinue use of the customer-provided instrument-implemented pay telephone or correct the violation and notify the Company in writing within five days after receipt of such notice that the violation has been corrected.
3. Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer's service until such time as the customer complies with the provisions of this tariff.

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BY let R.S. #3  
Public Service Commission  
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**PAYPHONE SERVICE**

**JAN 15 1997**

**C. Violation of Regulations (Cont'd)**

2. The customer may be required, as a condition of service, to pay in full all sums due the Company including, but not limited, customer activity charges, termination charges, minimum charges, and reimbursement for loss or damage to Company facilities as may apply

**D. Instrument Implemented Payphone Service**

Instrument Implemented Payphone Service is offered for use with a customer provided pay telephone. All attachments of a customer provided instrument to the network must be made pursuant to the rules and regulations set forth in this Tariff and as required by State and Federal commissions.

**E. Central Office (CO) Implemented Coin Line**

1. Central Office Implemented Coin Line provides coin signaling. It is a line side connection from the local exchange switch to the point of demarcation at the customer premise.
2. Features are additives to the operation of a flat rate access line that provide for CO Implemented coin line service. The Company offers those features that are provided by the functionality of the Company's switches. These include coin supervision, coin control (collect and return of coins, if applicable), and answer supervision. CO implemented coin line features that are implemented by the functionality of an operator service provider, such as coin rating, coin refund, repair referral, and operator call screening, are the responsibility of the Payphone service provider (Customer).
3. CO Implemented Coin Line features, including coin line signaling, coin collect and return (where applicable) and answer supervision, are provided by the Telephone Company per the technology available from the Company's facilities. It shall be the responsibility of the CO Implemented Coin Line payphone owner to assure technical and operational compatibility with the coin line features offered by the Telephone Company.

**FILED**

**APR 15 1997**

**MO. PUBLIC SERVICE COMMISSION**

**Issued: January 15, 1997**

**W.F. Provance  
President  
Malden, MO**

**Effective: April 15, 1997**

## GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

COIN AND COINLESS TELEPHONE SERVICE

FEB 7 1996

CUSTOMER OWNED PAY TELEPHONE SERVICEMISSOURI  
Public Service Commission

## D. Rates and Charges

1. Nonrecurring Charges, as specified in this Tariff, apply in addition to other charges specified for Customer Owned Pay Telephone Service.
2. A "local message" from Customer Owned Pay Telephone Service served by a given exchange, is a completed local call originating at such service and terminating at any service which may be called without a toll charge.
3. Customer Owned Pay Telephone Service Access Line Charge - There will be a monthly access charge for each line as follows:

	<u>GSEC</u>	<u>Monthly Rate</u>
a. Customer Owned Pay Telephone Service Access Line Charge	COPT	\$26.95

4. See Section 10 of this Tariff for Screening and Blocking options.

CANCELLED

APR 15 1997  
BY lot R.S. #4  
Public Service Commission  
MISSOURI

Issued: February 7, 1996

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W. F. Provance  
President  
Malden, MissouriAPR 1 1996  
95 - 135

MO. PUBLIC SERVICE COM.

**BPS Telephone Company  
of Malden, Missouri**

**P.S.C. MO. NO. 1  
Section 8  
1st Revised Sheet No. 5  
Cancels Original Sheet No. 5**

**PAYPHONE SERVICE**

**RECEIVED** (C)

**F. Features and Functions**

**JAN 15 1997** (C)

1. Answer Supervision provides signaling on the line notifying the line, that the called party has answered. This feature is an additive to the CO Implemented Coin-Line. **Missouri Public Service Commission**
2. Coin Collection and Return provides an electrical signal on a CO Implemented Line indicating to the payphone equipment to collect coin(s) from or return coin(s) to the calling party. This feature is an additive to the CO Implemented Coin Line.
3. Customized Number Service is a specific number requested by the customer. Rates and regulations for this service are found in Section 10.
4. Selective Class of Call Screening will be provided where such facilities are available at the customer's option. Selective Class of Call Screening treatment enables the customer to restrict outgoing operator-handled calls, placed over the Telephone Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card.
5. Validation may be performed through Originating-Line Screening (OLS). OLS enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned payphones, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and service are available. The customer has the option to request either Selective Class of Call Screening or OLS. (C)

**FILED**

**APR 15 1997**

**MO.PUBLICSERVICECOMM**

**Issued: January 15, 1997**

**W.F. Provance  
President  
Malden, MO**

**Effective: April 15, 1997**

## GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

COIN AND COINLESS TELEPHONE SERVICE

FEB 7 1996

PUBLIC TELEPHONE SERVICEMISSOURI  
Public Service Commission

## A. General

1. Public Telephone Service is provided by the Company for the use of the general public in such locations as, in the opinion of the Company, are justified.

## B. Conditions

1. Public telephones are connected to individual central office access lines only.
2. Additional stations are not allowed and directory listings are not provided with Public Telephone Service, unless required to meet special conditions.
3. Standard booths may be furnished for Public Telephone Service at no charge when in the judgment of the Company they are required.
4. The Company retains the option for furnishing and placing such signs as may be necessary.
5. The Company may furnish public telephones without coin collecting equipment in selected locations for the purpose of satisfying demand for optional billing services on an originating basis only. In the normal mode, Coinless Public Telephone service affords customers the option of selecting a preferred billing arrangement for outgoing messages: charging to a third number or to a Company credit card, ~~CANCELLED~~ or placing calls collect. In certain locations, however, calls may be billed on a collect basis only.

## C. Rates and Charges

1. Each local message . . . . . \$ .25
2. Each toll message . . . . . Applicable toll rates
3. Each operator handled message . . . . . Applicable operator service charges.

Issued: February 7, 1996

Effective: April 1, 1996

W. F. Provance  
President  
Malden, Missouri

FILED

APR 1 1996  
95 - 135  
MO. PUBLIC SERVICE COM.



## PAYPHONE SERVICE

## G. Rates and Charges

## 1. Exchange Access Line

DescriptionMonthly  
RateInstrument Implemented Payphone  
Service, 2-Way ServiceSame as Business  
One-Party (B1) (I)Instrument Implemented Payphone  
Service, 1-Way ServiceSame as Business  
One-Party (B1) (I)

CO Implemented Coin Line

Same as Business  
One-Party (B1) (I)

## 2. Features and Functions

Answer Supervision

\$0.83

Coin Collection and Return

\$1.83

Selective Class of Call Screening

\$2.00

## 3. Local messages per call \$0.25.

## 4. A "local message" from Customer Provided Payphone Service served by a given exchange, is a completed local call originating at such service and terminating at any service which may be called without a toll charge.

## 5. Installation Charges, as specified elsewhere in this Tariff, apply in addition to other charges specified for CO Implemented Coin Line or Instrument Implemented Payphone Service.

## 6. Where Custom Calling Service is desired, the charges as specified in the appropriate Sections of this Tariff are applicable for Instrument Implemented Payphone Service.

## 7. Rates and Charges contemplate a normal business exchange access line service installation.

ISSUED: April 15, 2016

EFFECTIVE: June 1, 2016

W.F. Provance, President  
P.O. Box 550, 120 Stewart Street  
Bernie, MO 63822-0550

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PAYPHONE SERVICE

## G. Rates and Charges

## 1. Exchange Access Line

<u>Description</u>	<u>Monthly Rate</u>	
Instrument Implemented Payphone Service, 2-Way Service	\$19.90	(I)
Instrument Implemented Payphone Service, 1-Way Service	\$19.90	(I)
CO Implemented Coin Line	\$19.90	(I)

- |                                   |                     |
|-----------------------------------|---------------------|
|                                   | <u>Monthly Rate</u> |
| 2. Features and Functions         |                     |
| Answer Supervision                | \$0.83              |
| Coin Collection and Return        | \$1.83              |
| Selective Class of Call Screening | \$2.00              |
3. Local messages per call \$0.25.
4. A "local message" from Customer Provided Payphone Service served by a given exchange, is a completed local call originating at such service and terminating at any service which may be called without a toll charge.
5. Installation Charges, as specified elsewhere in this Tariff, apply in addition to other charges specified for CO Implemented Coin Line or Instrument Implemented Payphone Service.
6. Where Custom Calling Service is desired, the charges as specified in the appropriate Sections of this Tariff are applicable for Instrument Implemented Payphone Service.
7. Rates and Charges contemplate a normal business exchange access line service installation.

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ISSUED: October 9, 2014

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CANCELLED  
June 1, 2016  
Missouri Public  
Service Commission  
JI-2016-0272W.F. Provance, President  
P.O. Box 550, 120 Stewart Street  
Bernie, MO 63822-0550FILED  
Missouri Public  
Service Commission  
JI-2015-0144

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PAYPHONE SERVICE

## G. Rates and Charges

## 1. Exchange Access Line

<u>Description</u>	<u>Monthly Rate</u>	
Instrument Implemented Payphone Service, 2-Way Service	\$18.00	(I)
Instrument Implemented Payphone Service, 1-Way Service	\$18.00	(I)
CO Implemented Coin Line	\$18.00	(I)

- |                                   |                         |
|-----------------------------------|-------------------------|
|                                   | <u>Monthly<br/>Rate</u> |
| 2. Features and Functions         |                         |
| Answer Supervision                | \$0.83                  |
| Coin Collection and Return        | \$1.83                  |
| Selective Class of Call Screening | \$2.00                  |
3. Local messages per call \$0.25.
4. A "local message" from Customer Provided Payphone Service served by a given exchange, is a completed local call originating at such service and terminating at any service which may be called without a toll charge.
5. Installation Charges, as specified elsewhere in this Tariff, apply in addition to other charges specified for CO Implemented Coin Line or Instrument Implemented Payphone Service.
6. Where Custom Calling Service is desired, the charges as specified in the appropriate Sections of this Tariff are applicable for Instrument Implemented Payphone Service.
7. Rates and Charges contemplate a normal business exchange access line service installation.

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ISSUED: June 19, 2013

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December 1, 2014  
Missouri Public  
Service Commission  
JI-2015-0144W.F. Provance, President  
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Bernie, MO 63822-0550Filed  
Missouri Public  
Service Commission  
JI-2013-0601

BPS Telephone Company  
of Malden, Missouri

P.S.C. MO. NO. 1  
Section 8  
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Cancels Original Sheet No. 6

**PAYPHONE SERVICE**

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G. Rates and Charges

JAN 15 1997 (C)

1. Exchange Access Line

Description

Monthly Rate  
by Rate Group  
(1) (2)  
MISSOURI  
Public Service Commission

Instrument Implemented Payphone  
Service, 2-Way Service

\$13.00 \$14.00

Instrument Implemented Payphone  
Service, 1-Way Service

\$13.00 \$14.00

CO Implemented Coin Line

\$13.00 \$14.00

2. Features and Functions

Monthly Rate

Answer Supervision

\$ 0.83

Coin Collection and Return

\$ 1.83

Selective Class of Call Screening

\$ 2.00

3. Local messages per call \$0.25

4. A "local message" from Customer Provided Payphone Service served by a given exchange, is a completed local call originating at such service and terminating at any service which may be called without a toll charge.

5. Installation Charges, as specified elsewhere in this Tariff, apply in addition to other charges specified for CO Implemented Coin Line or Instrument Implemented Payphone Service.

6. Where Custom Calling Service is desired, the charges as specified in the appropriate Sections of this Tariff are applicable for Instrument Implemented Payphone Service.

7. Rates and Charges contemplate a normal business exchange access line service installation.

(C)

CANCELLED  
July 19, 2013  
Missouri Public  
Service Commission  
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APR 15 1997

MO.PUBLICSERVICECOMM

Issued: January 15, 1997

W.F. Provance  
President  
Malden, MO

Effective: April 15, 1997

GENERAL AND LOCAL EXCHANGE TARIFF

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COIN AND COINLESS TELEPHONE SERVICE

FEB 7 1996

SEMI-PUBLIC TELEPHONE SERVICEMISSOURI  
Public Service Commission

## A. General

Semi-Public Telephone Service is an arrangement under which a company-provided coin telephone is equipped with a coin collector device, designed for a combination of customer and public usage, and will be furnished, on individual central office access lines only. Semi-public telephones are furnished if the nature and amount of usage indicate that it is suited to meet requirements at the following types of locations, and will be furnished at the option of the Company:

1. At locations where, in the opinion of the Company, the installation of a public telephone is not warranted, but where there is an appreciable demand for service on the part of transients.
2. At locations where there is a collective use of the service by a relatively stable body of guests, members, employees, or occupants.
3. At any location where the demand for service is for a combination of transient and customer usage.

## B. Conditions

1. Semi-public telephone customers are entitled to regular listing in the Company's official directory and may advertise such numbers for incoming calls and business purposes, subject to Rules and Regulations specified in this Tariff.
2. Additional stations - without coin collecting devices - for answering incoming calls may be installed in connection with Semi-Public Telephone Service when such stations are essential to the efficient handling of the service. The additional station must be on the same premises as the coin station and the latter in plain view of the additional station.
3. Any surcharge established with a rate recovery mechanism to recover the costs of implementing and maintaining programs as provided for in R. S. MO 190-300 (8) and 209.255, e.g., surcharges for Emergency Telephone Number Service (9-1-1) or Dual Party Relay/Telecommunication Relay Service, shall not be imposed on access lines used to provide pay telephone service.
4. The Company may terminate or refuse to provide service at locations where losses by theft have been experienced, or where thefts are likely to occur undetected, unless the subscriber executes an agreement to indemnify the Company harmless against such losses.

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APR 15 1997  
BY let R.S. #6  
Public Service Commission  
MISSOURI

Issued: February 7, 1996

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President  
Malden, MissouriAPR 1 1996  
95 - 135  
MO. PUBLIC SERVICE COM.

BPS Telephone Company  
of Malden, Missouri

P.S.C. MO. NO. 1  
Section 8  
1st Revised Sheet No. 7  
Cancels Original Sheet No. 7

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Malden, MO

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## GENERAL AND LOCAL EXCHANGE TARIFF

PSC (2) 30003 (10)

COIN AND COINLESS TELEPHONE SERVICESEMI-PUBLIC TELEPHONE SERVICE

FEB 7 1996

## C. Rates and Charges

MISSOURI  
Public Service Commission

1. Refer to Section 5 for applicable Service Charges (including an applicable installation charge).
2. Monthly access line rate charges apply. Refer to Section 4.
3. Each local message . . . . . \$ .25
4. Each toll message . . . . . Applicable toll rates
5. Each operator handled message . . . . . Applicable operator service charges.

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BY 1st P.S. #7  
Public Service Commission  
MISSOURI

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President  
Malden, Missouri

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95 - 135

MO. PUBLIC SERVICE COMMISSION

**BPS TELEPHONE COMPANY**

PSC MO. NO. 1  
Section 9  
Table of Contents  
2<sup>nd</sup> Revised Sheet 1  
Canceling 1<sup>st</sup> Revised Sheet 1

**GENERAL AND LOCAL EXCHANGE TARIFF**

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OPERATOR AND DIRECTORY SERVICES\*

(N)

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Directory Assistance Service	1
Directory Listing	4
Intercept Services	8
Local Operator Service	10
Intrastate IntraLata Operator Service	12

\*Operator and Directory Services are competitive services pursuant to §392.361.8 RSMo 2008 (N)

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July 14, 2016  
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Malden, Missouri

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Service Commission  
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**GENERAL AND LOCAL EXCHANGE TARIFF**

OPERATOR AND DIRECTORY SERVICES

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Directory Listing	4	
Intercept Services	8	
Local Operator Service	10	
Intrastate IntraLata Operator Service	12	(N)

Missouri Public  
Service Commission

REC'D SEP 22 1999

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Service Commission

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Issued: September 22, 1999

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W. F. Provance  
President  
Malden, Missouri

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OCT 20 1999

GENERAL AND LOCAL EXCHANGE TARIFF

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OPERATOR AND DIRECTORY SERVICES

FEB 7 1996

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MISSOURI  
Public Service Commission  
Sheet

Directory Assistance Service	1
Directory Listings	4
Intercept Services	8
Local Operator Service	10

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MISSOURI

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President  
Malden, Missouri

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95 - 135  
MO. PUBLIC SERVICE COMM

**GENERAL AND LOCAL EXCHANGE TARIFF**

---

OPERATOR AND DIRECTORY SERVICES\*

(N)

A. General

1. The Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers when the listed name is provided.
2. The regulations and rates set forth apply to calls from customers who request assistance in determining telephone numbers of customers who are located in the same local calling area (1+411).
3. Upon request, the address information normally published in the directory will be given out by the Directory Assistance attendant for listed customers. Information for nonpublished customers will not be provided.

B. Allowances

1. A customer is allowed three direct dialed Directory Assistance calls per month at no charge for each exchange service line and for each trunk line.
2. Reserved for Future Use
3. Calls placed to the Directory Assistance attendant via an operator are not included in the allowance set forth in Paragraph B.1 and are always billed, except to those customers exempted by this tariff.

(N)

\*Operator and Directory Services are competitive services pursuant to §392.361.8 RSMo 2008

(N)

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**GENERAL AND LOCAL EXCHANGE TARIFF**

**Missouri Public  
Service Commission**

OPERATOR AND DIRECTORY SERVICES

REC'D JUN 06 2000

A. General

1. The Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers when the listed name is provided.
2. The regulations and rates set forth apply to calls from customers who request assistance in determining telephone numbers of customers who are located in the same local calling area (1+411). (D)  
(D)
3. Upon request, the address information normally published in the directory will be given out by the Directory Assistance attendant for listed customers. Information for nonpublished customers will not be provided.

B. Allowances

1. A customer is allowed three direct dialed Directory Assistance calls per month at no charge for each exchange service line and for each trunk line.
2. (D)  
|  
(D)
3. Calls placed to the Directory Assistance attendant via an operator are not included in the allowance set forth in Paragraph B.1 and are always billed, except to those customers exempted by this tariff.

**Missouri Public  
Service Commission**

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W. F. Provance  
President  
Malden, Missouri

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## GENERAL AND LOCAL EXCHANGE TARIFF

FEB 7 1996

OPERATOR AND DIRECTORY SERVICEDIRECTORY ASSISTANCE SERVICEMISSOURI  
Public Service Commission

## A. General

1. The Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers when the listed name is provided.
2. The regulations and rates set forth below apply to calls from customers who request assistance in determining telephone numbers of customers who are located in the same local calling area (1+411) or in the calling customer's Home Numbering Plan Area (HNPA) (1+555-1212).
3. Upon request, the address information normally published in the directory will be given out by the Directory Assistance attendant for listed customers. Information for nonpublished customers will not be provided.

## B. Allowances

1. A customer is allowed three direct dialed Directory Assistance calls per month at no charge for each exchange service line and for each trunk line.
2. In addition to the allowance set forth in Paragraph B.1 preceding, each customer shall be allowed one direct dialed long distance Directory Assistance call (within the home area code) for each sent paid home area code long distance call appearing on the customer's bill.
3. Calls placed to the Directory Assistance attendant via an operator are not included in the allowance set forth in Paragraph B.1 and are always billed, except to those customers exempted by this tariff.

CANCELLED

JUL 06 2000

By *157RS*  
Public Service Commission  
MISSOURI

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W. F. Provance  
President  
Malden, Missouri

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MO. PUBLIC SERVICE COMM

**GENERAL AND LOCAL EXCHANGE TARIFF**

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OPERATOR AND DIRECTORY SERVICES\*

(N)

DIRECTORY ASSISTANCE SERVICE

B. Allowances (Cont'd)

4. Third number, special billing numbers, or Company calling card Directory Assistance calls are not included in the allowance set forth in Paragraph B.1 and are always billed, except to those customers exempted by this tariff.
5. Where dial facilities are not available, calls to the Directory Assistance attendant via an operator shall be treated as customer direct dialed calls.
6. No credit will be given for any unused portion of the customer's allowance. No credit will be given for requested telephone numbers that are nonpublished. No credit will be given for requested telephone numbers that are not found in the directory.
7. Call allowances are not transferrable between accounts.

C. Exemptions

1. Reserved for Future Use
2. Those customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory are to be exempted from the charge for direct dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Company Calling Card. The method of exempting those physically, visually, mentally or reading handicapped customers shall be via the completion of an exemption form supplied by the Company and the Company's acceptance of that form.

\*Operator and Directory Services are competitive services pursuant to §392.361.8 RSMo 2008

(N)

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President  
Malden, Missouri

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Missouri Public  
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BPS Telephone Company  
of Malden, Missouri

P.S.C. MO. NO. 1  
Section 9  
1st Revised Sheet No. 2  
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**GENERAL AND LOCAL EXCHANGE TARIFF**

JAN 15 1997

OPERATOR AND DIRECTORY SERVICE

**MISSOURI**  
**Public Service Commission**

DIRECTORY ASSISTANCE SERVICE

B. Allowances (Cont'd)

4. Third number, special billing number, or Company calling card Directory Assistance calls are not included in the allowance set forth in Paragraph B.1 and are always billed, except to those customers exempted by this tariff.
5. Where dial facilities are not available, calls to the Directory Assistance attendant via an operator shall be treated as customer direct dialed calls.
6. No credit will be given for any unused portion of the customer's allowance. No credit will be given for requested telephone numbers that are nonpublished. No credit will be given for requested telephone numbers that are not found in the directory.
7. Call allowances are not transferable between accounts.

C. Exemptions

1. Reserved for Future Use (D)
2. Those customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory are to be exempted from the charge for direct dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Company Calling Card. The method of exempting those physically, visually, mentally or reading handicapped customers shall be via the completion of an exemption form supplied by the Company and the Company's acceptance of that form. (D)

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W.F. Provance  
President  
Malden, MO

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## GENERAL AND LOCAL EXCHANGE TARIFF

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OPERATOR AND DIRECTORY SERVICE

FEB 7 1995

DIRECTORY ASSISTANCE SERVICEMISSOURI  
Public Service Commission

## B. Allowances (Cont'd)

4. Third number, special billing number, or Company calling card Directory Assistance calls are not included in the allowance set forth in Paragraph B.1 and are always billed, except to those customers exempted by this tariff.
5. Where dial facilities are not available, calls to the Directory Assistance attendant via an operator shall be treated as customer direct dialed calls.
6. No credit will be given for any unused portion of the customer's allowance. No credit will be given for requested telephone numbers that are nonpublished. No credit will be given for requested telephone numbers that are not found in the directory.
7. Call allowances are not transferable between accounts.

## C. Exemptions

1. Charges for Directory Assistance Service are not applicable to calls placed from Public and Semi-Public Telephones.
2. Those customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory are to be exempted from the charge for direct dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Company Calling Card. The method of exempting those physically, visually, mentally or reading handicapped customers shall be via the completion of an exemption form supplied by the Company and the Company's acceptance of that form.

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President  
Malden, Missouri

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**GENERAL AND LOCAL EXCHANGE TARIFF**

OPERATOR AND DIRECTORY SERVICES\*

(N)

DIRECTORY ASSISTANCE SERVICE

C. Rates

1. Where the customer dials the local Directory Assistance number (1+411), the charge for each call over the allowances defined in Paragraph B (maximum of two requested telephone numbers per call) is:
  - a. per call \$0.40
2. Reserved for Future Use
3. Where the customer places a call to the Directory Assistance attendant via a Company operator, the charge for each call (maximum of two requested telephone numbers per call), in addition to the local Directory Assistance charge, is:
  - a. per call \$0.45
4. Directory Assistance charges billed to a third number, a special billing number, or a Company calling card, in addition to the local Directory Assistance rate, will be billed at:
  - a. per call \$0.45

(N)

\*Operator and Directory Services are competitive services pursuant to §392.361.8 RSMo 2008

(N)

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Malden, Missouri

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**GENERAL AND LOCAL EXCHANGE TARIFF**

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OPERATOR AND DIRECTORY SERVICES**Missouri Public  
Service Commission**DIRECTORY ASSISTANCE SERVICE

REC'D JUN 06 2000

## C. Rates

1. Where the customer dials the local Directory Assistance number (1+411), the charge for each call over the allowances defined in Paragraph B (maximum of two requested telephone numbers per call) is:
  - a. per call ..... \$.40
2. (D)  
|  
(D)
3. Where the customer places a call to the Directory Assistance attendant via a Company operator, the charge for each call (maximum of two requested telephone numbers per call), in addition to the local Directory Assistance charge, is:
  - a. per call ..... \$.45
4. Directory Assistance charges billed to a third number, a special billing number, or a Company calling card, in addition to the local Directory Assistance rate, will be billed at:
  - a. per call ..... \$.45

**Missouri Public  
Service Commission**

FILED JUL 06 2000

Issued: June 6, 2000

Issued By:  
W. F. Provance  
President  
Malden, Missouri

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CANCELLED  
May 10, 2009  
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Service Commission  
JI-2009-0723

## GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

OPERATOR AND DIRECTORY SERVICE

FEB 7 1996

DIRECTORY ASSISTANCE SERVICEMISSOURI  
Public Service Commission

## D. Rates

1. Where the customer dials the local Directory Assistance number (1+411), the charge for each call over the allowances defined in Paragraph B (maximum of two requested telephone numbers per call) is:  
  
a. per call . . . . . \$ .40
2. Where the customer dials the Directory Assistance number outside the local calling area (1+555-1212), the charge for each call over the allowances defined in Paragraph B (maximum of two requested telephone numbers per call) is:  
  
a. per call . . . . . \$ .40
3. Where the customer places a call to the Directory Assistance attendant via a Company operator, the charge for each call (maximum of two requested telephone numbers per call), in addition to the local Directory Assistance charge, is:  
  
a. per call . . . . . \$ .45
4. Directory Assistance charges billed to a third number, a special billing number, or a Company calling card, in addition to the local Directory Assistance rate, will be billed at:  
  
a. per call . . . . . \$ .45

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Public Service Commission  
MISSOURI

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President  
Malden, MissouriAPR 1 1996  
95 - 135  
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## GENERAL AND LOCAL EXCHANGE TARIFF

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OPERATOR AND DIRECTORY SERVICE

FEB 7 1995

DIRECTORY LISTINGSMISSOURI  
Public Service Commission

## A. General

1. One Directory listing is furnished without charge to each customer in conformity to the Company's practices with respect to its directories. Listings are intended primarily for the purpose of identification and are limited to information which is essential to such identification. Directories are furnished only as an aid to the use of the telephone service facilities and the Company reserves the right to refuse to insert any listing in its directories which does not facilitate telephone service.

## B. Conditions

1. A Primary Listing is furnished as part of and in the rates for telephone service. The Primary Listing may include the name, address and telephone number of:
  - a. The individual, organization, firm or corporation contracting for the service.
  - b. A residential Primary listing may consist of a dual name listing whereby two individuals with the same surname who reside at the same address may both be listed with no more than two given names. Each given name for the purposes of this Tariff is defined as any combination, not to exceed two, of the following:
    - 1) First name
    - 2) Middle name
    - 3) Initial
    - 4) Nickname
    - 5) Maiden name
  - c. A Duplicate Listing reversing the order of the individuals' given names above may be provided at the rates for Additional Listings.
  - d. When two or more lines serve a customer in a group arranged for a "hunting" operator, each group of lines is considered one telephone number and is entitled to only one Primary Listing.

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FEB 7 1996

DIRECTORY LISTINGSMISSOURI  
Public Service Commission

## B. Conditions (Cont'd)

2. An Additional Listing may also include the same address and telephone number as the Primary Listing, except that a different address may be shown for off-premises stations located on other premises occupied solely by the customer.
  - a. Additional Listings may be furnished with business or residence service for persons who occupy the same premises.
3. An Alternate Listing (charged as an Additional Listing) refers a calling party to certain other telephone numbers after business hours or on Sundays or holidays, or if there is no answer on the first listed number.
  - a. Where the alternate call number is to be that of another customer, the listing will be furnished only with written approval of the other customer.
4. Cross-Reference Listings (charged as an Additional Listing) enable a customer to use a former listing to refer customers to his new listing appearing elsewhere in the directory. Cross-Reference Listings do not include an address or telephone number and are permitted when, in the opinion of the Company, they are necessary for the proper identification of the customer, and are not desired to secure a preferential position in the directory or for advertising purposes.
  - a. As an aid to the service, Cross-Reference Listings may be provided without charge in connection with the service of federal, state or municipal governmental agencies.
5. A Foreign Listing is a listing in any BPS directory for which the customer does not have local service. The rate for a Foreign Listing will be the rate listed in the Tariff.
6. Line of Information (charged as an Additional Listing) is listed information in addition to a primary or extra listing that is intended to supply additional or special instructions to the calling parties, e.g., office hours.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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OPERATOR AND DIRECTORY SERVICE

FEB 7 1996

DIRECTORY LISTINGSMISSOURI  
Public Service Commission

## B. Conditions (Cont'd)

7. Nonpublished Service is the omission of a customer's listing from both the telephone directory and Directory Assistance records.
  - a. When Nonpublished Service is to be furnished, the customer will hold the Company harmless from any damages which might arise, and will absolve the Company from any responsibility for the failure of the customer to receive calls because of the nonpublished listing.
  - b. The rate for a Nonpublished Service is specified in this Tariff.
  - c. The charge will not apply to nonpublished number for customers having other listed services.
8. Nonlisted Service is the omission of a customer's listing from the telephone directory only. It may be obtained from the Directory Assistance Operator.
9. Service Charges apply to change listed directory service to Nonpublished Service or Nonlisted Service. Service Charges DO NOT apply to change from Nonpublished Service or Nonlisted Service to listed Primary Listing service.
10. The charge for Directory listings begins on the day the Directory Assistance records are posted.
11. The length of contract period is from the day on which the directory is published to the day the succeeding directory is published. Unless the listing no longer serves the customer because of disconnection, removal, etc., of the service, the minimum contract period will be at least 30 days.
12. Listings will be limited to such information as is necessary for proper identification.
13. The length of a listing may be limited by the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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OPERATOR AND DIRECTORY SERVICE

FEB 7 1996

DIRECTORY LISTINGSMISSOURI  
Public Service Commission

## C. Rates and Charges

1. The following monthly rates apply in addition to Service Charges and are applicable to the alphabetical section of the Telephone Directory for business and residence customers.

	<u>GSEC</u>	<u>Monthly Rate</u>
a. Primary Listings(1)	--	\$ --
b. Additional Listings		
1) Business	ALB	1.95
2) Residence	ALR	1.55
c. Foreign Exchange Listings		
1) Business	FLB	1.95
2) Residence	FLR	1.55
d. Nonlisted Service, each	NL	1.55
e. Nonpublished Service, each	NP	1.60

(1) See B.1 Conditions

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## GENERAL AND LOCAL EXCHANGE TARIFF

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OPERATOR AND DIRECTORY SERVICEINTERCEPT SERVICES

FEB 7 1996

Basic Intercept ServiceMISSOURI  
Public Service Commission

## A. General

1. Basic Intercept Service provides a service to local exchange business and residence customers who have requested their service be discontinued because they have moved to a new location or requested a change in their telephone number. Dialing the customer's former number results in a prerecorded message which announces the new number.

## B. Conditions

1. Basic Intercept Service is offered to residence and business customers subject to the availability of suitable facilities.
2. Basic Intercept Service will not be provided to customers disconnected for nonpayment.
3. On Company initiated telephone number changes, the charge will not apply, and the telephone number will be intercepted for the life of the directory.
4. At the time the customer places the request for a change in their telephone number, the customer must notify the Company of the number of days, up to the life of the directory, for calls to be intercepted and referred.

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## GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

OPERATOR AND DIRECTORY SERVICE

FEB 7 1996

INTERCEPT SERVICESBasic Intercept ServiceMISSOURI  
Public Service Commission

## C. Rates and Charges

1. The following rate is in addition to any other applicable charges shown in the Company tariffs of this Company. The nonrecurring charge applies in addition to all other Service Charges when this service is ordered in conjunction with other services.

	<u>GSEC</u>	<u>NRC</u>	
		<u>Bus.</u>	<u>Res.</u>
a. The Company will provide Basic Intercept Service within the exchange, at no charge, for a period of 30 days, upon request by the customer. (1)	--	--	--
b. Each number intercepted for each 90 day period or fraction thereof	OSINNRC	\$10.00	\$10.00

(1) These charges are also applicable to Direct Inward Dialing (DID) Service.

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Malden, Missouri

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95 - 135  
MO. PUBLIC SERVICE COMM

**GENERAL AND LOCAL EXCHANGE TARIFF**

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OPERATOR AND DIRECTORY SERVICES\*

(N)

LOCAL OPERATOR SERVICE

A. General

1. Local Operator Service is furnished to customers upon their request in order to complete local calls. Please refer to GTE Midwest Incorporated – Long Distance Message Telecommunication Service PSC MO. NO. 3 for a more detailed description of the following services.
2. There are five classes of local service offered: Busy Line Interrupt, Busy Line Verify, Calling Card, Operator Station Calls and Person-to-Person Calls. When operator assistance is required to complete a local call, the rates appearing in this Tariff will apply.
  - a. Busy Line Interrupt – The operator, at the request of the customer, will interrupt conversation on the line and inform the called party that an attempt to place a call to that line is being made.
  - b. Busy Line Verify – The operator, at the request of the customer, will determine the status of an exchange service line (e.g., conversation in progress) and report the status to the customer.
  - c. Calling Card – Customer dialed "0+" calls which are completed by the caller or completed by the operator that will be billed to the calling card instead of the telephone originating the call.
  - d. Operator Station Calls – Customer dialed "0-" calls where the operator completes the call and arranges billing. Can be billed to the originating telephone number, calling card, collect or to a third number. Includes operator placed calls to Directory Assistance.
  - e. Person-to-Person Calls – Customer dialed "0-" calls where the operator completes the call and arranges billing. Can be billed to the originating telephone number, calling card, collect or a third number.

\*Operator and Directory Services are competitive services pursuant to §392.361.8 RSMo 2008

(N)

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## GENERAL AND LOCAL EXCHANGE TARIFF

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OPERATOR AND DIRECTORY SERVICELOCAL OPERATOR SERVICEMISSOURI  
Public Service Commission

## A. General

1. Local Operator Service is furnished to customers upon their request in order to complete local calls. Please refer to GTE Midwest Incorporated -- Long Distance Message Telecommunication Service PSC MO. NO. 3 for a more detailed description of the following services.
2. There are five classes of local service offered: Busy Line Interrupt, Busy Line Verify, Calling Card, Operator Station Calls and Person-to-Person Calls. When operator assistance is required to complete a local call, the rates appearing in this Tariff will apply.
  - a. Busy Line Interrupt - The operator, at the request of the customer, will interrupt conversation on the line and inform the called party that an attempt to place a call to that line is being made.
  - b. Busy Line Verify - The operator, at the request of the customer, will determine the status of an exchange service line (e.g., conversation in progress) and report the status to the customer.
  - c. Calling Card - Customer dialed "0+" calls which are completed by the caller or completed by the operator that will be billed to the calling card instead of the telephone originating the call.
  - d. Operator Station Calls - Customer dialed "0-" calls where the operator completes the call and arranges billing. Can be billed to the originating telephone number, calling card, collect or to a third number. Includes operator placed calls to Directory Assistance.
  - e. Person-to-Person Calls - Customer dialed "0-" calls where the operator completes the call and arranges billing. Can be billed to the originating telephone number, calling card, collect or a third number.

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Malden, MissouriAPR 1 1996  
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MO. PUBLIC SERVICE COMM

**GENERAL AND LOCAL EXCHANGE TARIFF**OPERATOR AND DIRECTORY SERVICES\*

(N)

LOCAL OPERATOR SERVICE

## A. General (Cont'd)

3. Customers who identify themselves as being disabled and unable to dial the call, will not be required to pay local operator service charges for send paid station-to-station calls from public and semi-public coin telephones.

## B. Conditions

1. Local operator assistance charges will not apply to calls placed to the Company business office, Company repair service, emergency calls, 911 or the law enforcement and public safety agencies.

## C. Rates and Charges

<u>Operator Service</u>	<u>Charge Per Call</u>
Busy Line Interrupt	\$0.95
Busy Line Verify	\$0.50
Calling Card Call	\$0.60
Operator Station Call	\$1.15
Person-to-Person Call	\$2.40

\*Operator and Directory Services are competitive services pursuant to §392.361.8 RSMo 2008

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**GENERAL AND LOCAL EXCHANGE TARIFF**

OPERATOR SERVICES\*

(N)

Intrastate IntraLATA Operator Service for 0- and 1+ Payphone

A. Intrastate IntraLATA Operator Service for 0- toll calls

1. The Company will provide Intrastate IntraLATA Operator Service for dialed 0- toll calls.
2. Surcharges are applicable to station sent paid, station calling card, station collect, station billed to third party, and person to person 0- calls. Definitions of these types of calls are found in the FDF Communications d/b/a BPS Long Distance Message Telecommunications Service Tariff, P.S.C. Mo. No. 1.
  - a. Rates set forth below apply to 0- toll calls originating for all classes and grades of service.
3. Charges are applicable for requests by the customer to verify the status of a called line that is busy.
4. Charges are applicable for requests to interrupt a conversation on the line and inform called party that an attempt to place call to that line is being made.
5. Direct dialed (1+) intrastate intralata calls placed from CO Implemented Coin Line payphones will be charged as set forth below.

B. Terms and Conditions

1. The Company will provide Intrastate IntraLATA Operator Service for dialed 0- toll calls.
  - a. Company will not bill for incomplete calls where answer supervision is available. Company will not bill for incomplete calls and will remove any charges for incomplete calls upon (i) subscriber notification of (ii) Company's knowledge.
  - b. The caller and billed party, if different from the caller will be advised that the Company is the operator service provider at the initial contact.

\*Operator and Directory Services are competitive services pursuant to §392.361.8 RSMo 2008

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**GENERAL AND LOCAL EXCHANGE TARIFF**

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OPERATOR SERVICES\*

(N)

Intrastate IntraLATA Operator Service (Cont'd)

B. Terms and Conditions (Cont'd)

1. Cont'd

- c. Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.
  - d. Only tariffed rates approved by the Commission for Company shall appear Company on bills.
  - e. All such calls will appear as Company calls.
  - f. Company will employ reasonable calling card verification procedures acceptable to the Telephone Company issuing the calling card.
  - g. Company will route all 0- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.
  - h. Upon request, Company will transfer calls to other authorized interexchange Companies if billing can list the caller's actual origination point.
  - i. Company will refuse operator services to traffic aggregators, which block access to other Companies.
  - j. Company will assure that traffic aggregators will post and display information including: (1) that Company is the operator service provider; (2) detailed complaint procedures; and (3) instructions informing the caller on procedures to reach other authorized interexchange Companies.
3. Intrastate IntraLata 0- toll rates are based on per minute of use without regard to time of day, day of the week or distance.

\*Operator and Directory Services are competitive services pursuant to §392.361.8 RSMo 2008

(N)

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Service Commission  
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**GENERAL AND LOCAL EXCHANGE TARIFF**OPERATOR SERVICES\*

(N)

Intrastate IntraLATA Operator Service (Cont'd)

## C. Rates and Charges

		<u>Fully Automated</u>	<u>Semi- Automated</u>	<u>Non- Automated</u>
1.	Surcharges:			
	a. Station Sent Paid	N/A	\$1.25	\$3.30
	b. Station Calling Card	\$0.50	\$0.50	\$0.50
	c. Station Collect	\$1.25	\$1.25	\$1.25
	d. Station Billed to Third Party	\$1.25	\$1.25	\$1.25
	e. Person to Person	N/A	\$1.25	\$5.50
2.	Intrastate IntraLata 0- Toll Rates:			
	a. Initial rate, per minute		\$0.50	
	b. Additional rate, per minute		\$0.50	
	c. 1+ Payphone calls, per minute		\$0.50	
3.	Busy Line Interrupt			
	a. Verify, per call		\$0.50	
	b. Interrupt, per call		\$0.95	

\*Operator and Directory Services are competitive services pursuant to §392.361.8 RSMo 2008

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## GENERAL AND LOCAL EXCHANGE TARIFF

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OPERATOR AND DIRECTORY SERVICE

FEB 7 1996

LOCAL OPERATOR SERVICEMISSOURI  
Public Service Commission

## A. General (Cont'd)

3. Customers who identify themselves as being disabled and unable to dial the call, will not be required to pay local operator service charges for sent paid station-to-station calls from public and semi-public coin telephones.

## B. Conditions

1. Local operator assistance charges will not apply to calls placed to the Company business office, Company repair service, emergency calls, 911 or the law enforcement and public safety agencies.

## C. Rates and Charges

<u>Operator Service</u>	<u>Charge per Call</u>
Busy Line Interrupt	\$ .95
Busy Line Verify	.50
Calling Card Call	.60
Operator Station Call	1.15
Person-to-Person Call	2.40

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President  
Malden, Missouri

FILED



## GENERAL AND LOCAL EXCHANGE TARIFF

**Missouri Public  
Service Commission**

## OPERATOR SERVICES

REC'D JUN 06 2000

Intrastate IntraLATA Operator Service for 0- and 1+ Payphone

(C)

## A. Intrastate IntraLATA Operator Service for 0- toll calls

1. The Company will provide Intrastate IntraLATA Operator Service for dialed 0- toll calls.
2. Surcharges are applicable to station sent paid, station calling card, station collect, station billed to third party, and person to person 0- calls. Definitions of these types of calls are found in the FDF Communications d/b/a BPS Long Distance Message Telecommunications Service Tariff, P.S.C. MO. No.1. (T)  
(T)
  - a. Rates set fourth below apply to 0- toll calls originating for all classes and grades of service.
3. Charges are applicable for requests by the customer to verify the status of a called line that is busy.
4. Charges are applicable for requests to interrupt a conversation on the line and inform called party that an attempt to place call to that line is being made.
5. Direct dialed (1+) intrastate intralata calls placed from CO Implemented Coin Line payphones will be charged as set forth below. (N)  
(N)

## B. Terms and Conditions

1. The Company will provide Intrastate IntraLATA Operator Service for dialed 0- toll calls.
  - a. Company will not bill for incomplete calls where answer supervision is available. Company will not bill for incomplete calls and will remove any charges for incomplete calls upon (i) subscriber notification or (ii) Company's knowledge.
  - b. The caller and billed party, if different from the caller will be advised that the Company is the operator service provider at the initial contact.

**Missouri Public  
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(M)

(M) Material moved to Sheet 13

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(M)

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W. F. Provance

President

Malden, Missouri

CANCELLED

May 10, 2009

Missouri Public

Service Commission

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**GENERAL AND LOCAL EXCHANGE TARIFF****OPERATOR SERVICES****Intrastate IntraLATA Operator Service****Missouri Public  
Service Commission****REC'D MAR 13 2000****A. Intrastate IntraLATA Operator Service for 0- toll calls**

1. The Company will provide Intrastate IntraLATA Operator Service for dialed 0- toll calls.

2. Surcharges are applicable to station sent paid, station calling card, station collect, station billed to third party, and person to person 0- calls. Definitions of these types of calls are found in the BPS Long Distance Message Telecommunications Service Tariff, P.S.C. MO. No.1.

(C)

(C)

- a. Rates set fourth below apply to 0- toll calls originating for all classes and grades of service.

3. Charges are applicable for requests by the customer to verify the status of a called line that is busy.

(N)

4. Charges are applicable for requests to interrupt a conversation on the line and inform called party that an attempt to place call to that line is being made.

(N)

**B. Terms and Conditions**

1. The Company will provide Intrastate IntraLATA Operator Service for dialed 0- toll calls.

- a. Company will not bill for incomplete calls where answer supervision is available. Company will not bill for incomplete calls and will remove any charges for incomplete calls upon (i) subscriber notification or (ii) Company's knowledge.

- b. The caller and billed party, if different from the caller will be advised that the Company is the operator service provider at the initial contact.

- c. Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.

- d. Only tariffed rates approved by the Commission for Company shall appear on Company bills.

**CANCELLED****JUL 06 2000****Ly 2nd R 512****Public Service Commission  
MISSOURI****Missouri Public  
Service Commission**

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(M) Material moved to Sheet 13

**FILED APR 12 2000**

**GENERAL AND LOCAL EXCHANGE TARIFF****OPERATOR SERVICES**Missouri Public  
Service Commission**Intrastate IntraLATA Operator Service**

RECD SEP 22 1999

**A. Intrastate IntraLATA Operator Service for 0- toll calls**

1. The Company will provide Intrastate IntraLATA Operator Service for dialed 0- toll calls.
2. Surcharges are applicable to station sent paid, station calling card, station collect, station billed to third party, and person to person 0- calls. Definitions of these types of calls are found in the Southwestern Bell Long Distance Message Telecommunications Service Tariff, P.S.C. MO. No.26.
  - a. Rates set fourth below apply to 0- toll calls originating for all classes and grades of service.

**B. Terms and Conditions**

1. The Company will provide Intrastate IntraLATA Operator Service for dialed 0- toll calls.
  - a. Company will not bill for incomplete calls where answer supervision is available. Company will not bill for incomplete calls and will remove any charges for incomplete calls upon (i) subscriber notification or (ii) Company's knowledge.
  - b. The caller and billed party, if different from the caller will be advised that the Company is the operator service provider at the initial contact.
  - c. Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.
  - d. Only tariffed rates approved by the Commission for Company shall appear on Company bills.
  - e. All such calls will appear as Company calls.
  - f. Company will employ reasonable calling card verification procedures acceptable to the Telephone Company issuing the calling card.
  - g. Company will route all 0- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.

CANCELLED

APR 12 1999  
By ST R S 12  
Public Service Commission  
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Service Commission  
00-250  
FILED OCT 20 1999

Issued: September 22, 1999

Issued By:  
W. F. Provance  
President  
Malden, Missouri

Effective: 09/22/1999

OCT 20 1999

**GENERAL AND LOCAL EXCHANGE TARIFF**

**OPERATOR SERVICES**

**Missouri Public  
Service Commission**

Intrastate IntraLata Operator Service (Cont'd)

**REC'D JUN 06 2000**

**B. Terms and Conditions (Cont'd)**

**1. Cont'd**

- c. Rate quotes will be given upon request, at no charge, including all rate components (M) and any additional charges.
- d. Only tariffed rates approved by the Commission for Company shall appear Company on bills. (M)
- e. All such calls will appear as Company calls.
- f. Company will employ reasonable calling card verification procedures acceptable to the Telephone Company issuing the calling card.
- g. Company will route all 0- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.
- h. Upon request, Company will transfer calls to other authorized interexchange Companies if billing can list the caller's actual origination point.
- i. Company will refuse operator services to traffic aggregators, which block access to other Companies.
- j. Company will assure that traffic aggregators will post and display information including: (1) that Company is the operator service provider; (2) detailed complaint procedures; and (3) instructions informing the caller on procedures to reach other authorized interexchange Companies.

- 3. Intrastate IntraLata 0- toll rates are based on per minute of use without regard to time of day, day of the week or distance.

(M1)

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(M1) Material moved to Section 9, Sheet 14.

**Missouri Public  
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**FILED JUL 06 2000**

**Issued: June 6, 2000**

**Issued By:**

**Effective: July 6, 2000**

**W. F. Provance  
President  
Malden, Missouri**

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**GENERAL AND LOCAL EXCHANGE TARIFF****OPERATOR SERVICES****Intrastate IntraLATA Operator Service (Cont'd)****Missouri Public  
Service Commission****REC'D MAR 13 2000****B. Terms and Conditions (Cont'd)****I. Cont'd**

- e. All such calls will appear as Company calls. (M)
  - f. Company will employ reasonable calling card verification procedures acceptable to the Telephone Company issuing the calling card.
  - g. Company will route all 0- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge (M)
  - h. Upon request, Company will transfer calls to other authorized interexchange Companies if billing can list the caller's actual origination point.
  - i. Company will refuse operator services to traffic aggregators, which block access to other Companies.
  - j. Company will assure that traffic aggregators will post and display information including: (1) that Company is the operator service provider; (2) detailed complaint procedures; and (3) instructions informing the caller on procedures to reach other authorized interexchange Companies.
3. Intrastate IntraLATA 0- toll rates are based on per minute of use without regard to time of day, day of the week or distance.

**C. Rates and Charges**

1. Surcharges:	Fully Automated	Semi- Automated	Non- Automated
a. Station Sent Paid	N/A	\$ 1.25	\$ 3.30
b. Station Calling Card	\$ 0.50	\$ 0.50	\$ 0.50
c. Station Collect	\$ 1.25	\$ 1.25	\$ 1.25
d. Station Billed to Third Party	\$ 1.25	\$ 1.25	\$ 1.25
e. Person to Person	N/A	\$ 1.25	\$ 5.50

**CANCELLED****JUL 06 2000****Public Service Commission  
MISSOURI**

(M) Material moved from Section 9, Sheet 12.

**Missouri Public  
Service Commission****FILED APR 12 2000**

**GENERAL AND LOCAL EXCHANGE TARIFF****OPERATOR SERVICES****Missouri Public  
Service Commission**

(N)

**Intrastate IntraLata Operator Service (Cont'd)****REC'D SEP 22 1999****B. Terms and Conditions (Cont'd)****1. Cont'd**

- h. Upon request, Company will transfer calls to other authorized interexchange Companies if billing can list the caller's actual origination point.
  - i. Company will refuse operator services to traffic aggregators, which block access to other Companies.
  - j. Company will assure that traffic aggregators will post and display information including: (1) that Company is the operator service provider; (2) detailed complaint procedures; and (3) instructions informing the caller on procedures to reach other authorized interexchange Companies.
3. Intrastate IntraLata 0- toll rates are based on per minute of use without regard to time of day, day of the week or distance.

**C. Rates and Charges**

	<u>Fully Automated</u>	<u>Semi- Automated</u>	<u>Non- Automated</u>
1. Surcharges:			
a. Station Sent Paid	N/A	\$ 1.25	\$ 3.30
b. Station Calling Card	\$ 0.50	\$ 0.50	\$ 0.50
c. Station Collect	\$ 1.25	\$ 1.25	\$ 1.25
d. Station Billed to Third Party	\$ 1.25	\$ 1.25	\$ 1.25
e. Person to Person	N/A	\$ 1.25	\$ 5.50

**2. Intrastate IntraLata 0- Toll Rates:**

a. Initial rate, per minute	\$ 0.50
b. Additional rate, per minute	\$ 0.50

**CANCELLED****APR 12 1999**By **1st RS 13**  
**Public Service Commission**  
**MISSOURI****Missouri Public  
Service Commission****00-250**  
**FILED OCT 20 1999****Issued: September 22, 1999****Issued By:**  
**W. F. Provance**  
**President**  
**Malden, Missouri****Effective: October 22, 1999****OCT 20 1999**

## GENERAL AND LOCAL EXCHANGE TARIFF

**Missouri Public  
Service Commission**

## OPERATOR SERVICES

REC'D JUN 06 2000

## C. Rates and Charges

	Fully <u>Automated</u>	Semi- <u>Automated</u>	Non- <u>Automated</u>	(M)
1. Surcharges:				
a. Station Sent Paid	N/A	\$ 1.25	\$ 3.30	
b. Station Calling Card	\$ 0.50	\$ 0.50	\$ 0.50	
c. Station Collect	\$ 1.25	\$ 1.25	\$ 1.25	
d. Station Billed to Third Party	\$ 1.25	\$ 1.25	\$ 1.25	
e. Person to Person	N/A	\$ 1.25	\$ 5.50	(M)
2. Intrastate IntraLata 0- Toll Rates:				
a. Initial rate, per minute	\$0.50			
b. Additional rate, per minute	\$0.50			
c. I+ Payphone calls, per minute	\$0.50			(N)
3. Busy line interrupt				
a. Verify, per call	\$ .50			
b. Interrupt, per call	\$ .95			

**Missouri Public  
Service Commission**

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Issued By:

W. F. Provance

President

Malden, Missouri

Effective: July 6, 2000

CANCELLED

May 10, 2009

Missouri Public

Service Commission

JI-2009-0723

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GENERAL AND LOCAL EXCHANGE TARIFF

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~~Missouri Public  
Service Commission~~

## OPERATOR SERVICES

REC'D MAR 13 2000

## C. Rates and Charges (Cont'd)

## 2. Intrastate IntraLATA 0- Toll Rates:

- |                                |        |
|--------------------------------|--------|
| a. Initial rate, per minute    | \$0.50 |
| b. Additional rate, per minute | \$0.50 |

## 3. Busy line interrupt

(N)

- |                        |       |
|------------------------|-------|
| a. Verify, per call    | \$.50 |
| b. Interrupt, per call | \$.95 |

(N)

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By *151 RS 14*  
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## GENERAL AND LOCAL EXCHANGE TARIFF

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GENERAL SERVICES

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CALL RESTRICTION SERVICESMISSOURI  
Public Service Commission

## B. Selective Class of Call Screening Service (Cont'd)

- g. This service is available to hospitals, motels, and other businesses and institutions only where facilities permit.
- h. Selective Class of Call Screening Service is offered to residence and business individual line customers. This offering does not include Centrex lines.
- i. Rates and Charges
- 1) No additional service charge applies when Selective Class of Call Screening Service is installed at the initial establishment of service. When call restriction is added to or removed from an existing line, applicable service charges will apply.

	<u>GSEC</u>	<u>Monthly Rate</u>
a) Per line equipped	SCCS	\$ 4.10

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## GENERAL AND LOCAL EXCHANGE TARIFF

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CALL RESTRICTION SERVICES

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## C. Toll Blocking Service

1. Toll Blocking Service is a central office service that restricts one plus (1+), International (011+), zero plus (0+) and/or zero minus (0-) calling. Calls to 8XX-INWATS Service will not be restricted under Option 1 and 2 (1+8XX-INWATS). Restricted calls are directed to a central office announcement.
2. Three Toll Blocking Service options are available:
  - a. Option 1 - Restricts any direct dialed one plus (1+) or direct dialed International (011+) call. This includes directory assistance (1+411, 1+555-1212, 1+NPA+555-1212). Option 1 also includes Originating Line Screening which allows outgoing intraLATA toll calls to be charged to the called telephone, a third number, or a credit card account.
  - b. Option 2 - Restricts any direct dialed one plus (1+) or direct dialed International (011+) calls. This includes directory assistance (1+411, 1+555-1212, 1+NPA+555-1212). Option 2 also restricts any local or long distance zero plus (0+) or zero minus (0-) call. If 9-1-1 service is not available in an exchange, zero minus (0-) calls will be restricted to local operator assisted emergency calls.
  - c. Option 3 - Restricts any direct dialed one plus (1+) or direct dialed International (011+) call. This includes directory assistance (1+411, 1+555-1212, 1+NPA+555-1212). Option 3 also restricts any local or long distance zero plus (0+) or zero minus (0-) call. Option 3 includes the restriction of 8XX-INWATS.
3. Toll Blocking Service will be provided to residence and business individual line customers. This service will not be provided on party lines, trunks or Centrex lines.
4. Toll Blocking Service is offered subject to the availability of suitable facilities and is limited to central offices specifically equipped to provide this service.

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Effective: January 1, 1998

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## GENERAL AND LOCAL EXCHANGE TARIFF

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GENERAL SERVICES

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CALL RESTRICTION SERVICESMISSOURI  
Public Service Commission

## C. Toll Blocking Service

1. Toll Blocking Service is a central office service that restricts one plus (1+), International (011+), zero plus (0+) and/or zero minus (0-) calling. Calls to 800 Service will not be restricted (1+800+XXX-XXXX). Restricted calls are directed to a central office announcement.
2. Two Toll Blocking Service options are available:
  - a. Option 1 - Restricts any direct dialed one plus (1+) or direct dialed International (011+) call. This includes directory assistance (1+411, 1+555-1212, 1+NPA+555-1212). Option 1 also includes Originating Line Screening which allows outgoing intraLATA toll calls to be charged to the called telephone, a third number, or a credit card account.
  - b. Option 2 - Restricts any direct dialed one plus (1+) or direct dialed International (011+) calls. This includes directory assistance (1+411, 1+555-1212, 1+NPA+555-1212). Option 2 also restricts any local or long distance zero plus (0+) or zero minus (0-) call. If 9-1-1 service is not available in an exchange, zero minus (0-) calls will be restricted to local operator assisted emergency calls.
3. Toll Blocking Service will be provided to residence and business individual line customers. This service will not be provided on party lines, trunks or Centrex lines.
4. Toll Blocking Service is offered subject to the availability of suitable facilities and is limited to central offices specifically equipped to provide this service.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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GENERAL SERVICES

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CALL RESTRICTION SERVICESMISSOURI  
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## C. Toll Blocking Service (Cont'd)

5. The Company makes no guarantee and assumes no liability for the accuracy of Toll Blocking Service. The customer agrees fully and completely to indemnify and save harmless the Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising from the restriction of telephone calls made from the customer's access line.
6. The minimum contract period for this service is one month.
7. Rates and Charges
  - a. The following rates and charges apply to the provisioning of Toll Blocking Service and are in addition to all other applicable charges as specified elsewhere in this Tariff.
  - b. The Subsequent Service Order Charge in this Tariff applies when adding or changing Toll Blocking Service on an existing account.
  - c. The monthly rate for toll blocking is in addition to those with which the service is associated.

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>GSEC</u>	<u>Nonrecurring Charge</u>
1) Option 1, per line	TOLLRSTDDD	\$4.10	TOLLRSTNRC	\$8.00
2) Option 2, per line	TOLLRSTOT	4.10	TOLLRSTNRC	8.00

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## GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

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RESERVED TELEPHONE NUMBERS

FEB 7 1996

## A. General

1. Reserved Telephone Numbers are telephone numbers reserved by a customer for future use.
2. Reserved Telephone Numbers are offered subject to the availability of suitable facilities.

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## B. Rates and Charges

	<u>GSEC</u>	<u>Monthly Rate</u>
1. Per Reserved Telephone Number	RSVNBR	\$5.00*
2. Service Charges listed in this Tariff will apply in addition to all other applicable rates and charges when a customer orders Reserved Telephone Numbers.		

- \* The monthly charge will be applied until the customer's service has been installed.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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President  
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Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

SPECIALIZED SERVICES

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Centrex Service

Emergency Telephone Service (9-1-1)

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## GENERAL AND LOCAL EXCHANGE TARIFF

SPECIALIZED SERVICES

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CENTREX SERVICE

FEB 7 1996

## A. General

1. Centrex Service is a local exchange telecommunications service available only to customers served from suitably equipped central offices. It is a central office based service arrangement which consists of host central office interface equipment and software located on Company premises. This service provides local exchange access, interexchange access, intrasystem communication and Centrex feature packages as set forth in Paragraph A.4. following. A system may not be provided for stand alone service only and access to the Company's Exchange Network must be provided by the Company.
2. If remote units are required to provide switching capabilities for intracommunication purposes, they will be located on Company provided sites located on the customer's premises. Any remote units and all system cabling used in association with Centrex Service are provided by and remain the property of the Company.
3. Centrex Service will be provided under this tariff for a minimum of three Centrex lines up to a maximum of 200 Centrex lines at rates set forth in D. following. Centrex Custom Service will be provided for over 200 lines as set forth in F. following.
4. Centrex Service offers Feature Packages 1000, 2000 or 3000 shown below. Feature capabilities may vary depending on the type of host central office equipment.
- a. Features provided via Centrex Service from host central office interface equipment and software include:

Basic CENTREX: Automatic Identification of Outward Dial (AIOD), Direct Inward Dialing, Direct Outward Dialing, Distinctive Ringing, Station-to-Station Calling, and Touch Call.

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## GENERAL AND LOCAL EXCHANGE TARIFF

SPECIALIZED SERVICES

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CENTREX SERVICE

## A. General (Cont'd)

## 4. (Cont'd)

## b. Definitions of Features (Cont'd)

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OPTIONAL FEATURES\* (The features below can be ordered individually at the rates shown under E.1. following.)

Authorization Codes (per group of 10) - This feature permits the caller to dial codes which grant the caller privileges associated with the authorization code, rather than those associated with the station or remote location from which the call is being made.

Automatic Route Selection - This feature provides directed routing to the users preferred trunk route list (FX, WATS, Tie Lines, etc.). This feature also includes:

Expensive Route Warning - This feature provides a warning tone indicating a route determined to be expensive for a given location that has been selected.

Facilities Restriction Level - This feature allows each station and each facility access in the business group to be assigned a restriction level for use with Automatic Route Selection (ARS).

Time of Day Routing - This feature provides for route selection based on the most economical path for a particular time of day.

Code Call Access - This feature provides access to customer provided code calling signaling devices.

Conference Calling - This feature permits a station user or attendant to form a conference with a maximum of six or eight parties, including other stations and/or parties reached over trunks.

- \* The contract period for the Optional System Features is based upon the initial contract period for the Centrex System. Subsequent Optional System Feature additions will be rated under a new contract or an addendum to an existing contract based upon the remaining period of the initial contract.

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## GENERAL AND LOCAL EXCHANGE TARIFF

SPECIALIZED SERVICES

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CENTREX SERVICE

## A. General (Cont'd)

## 4. (Cont'd)

## b. Definitions of Features (Cont'd)

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OPTIONAL FEATURES\* (The features below can be ordered individually at the rates shown under E.1. following.) (Cont'd)

Data Link Console Interface - This feature allows the use of a proprietary data-link multiplexed console which is connected to the central office. (Requires three (3) additional Centrex lines at rates specified in this tariff.)

Dictation Access and Control - This feature provides for station access to customer provided dictation equipment.

Flexible Night Answer - This feature permits the attendant to change the Predetermined Night Answer station number by dialing a feature code plus the new night answer station number. (Requires Data Link Console.)

FX Access - This feature provides InterMSA and IntraMSA access to and from a remote exchange network via dedicated trunk facilities.

Identification-Multiple Directory Numbers - This feature enables the attendant to identify an incoming call by directory number using the console display. If the customer has multiple directory numbers, the attendant will know by the number appearing on the console display which department is being called. (Requires Data Link Console.)

Music-on-Hold Interface - This feature provides access to a common music source for use with call hold, transfer, park, and queuing features.

- \* The contract period for the Optional System Features is based upon the initial contract period for the Centrex System. Subsequent Optional System Feature additions will be rated under a new contract or an addendum to an existing contract based upon the remaining period of the initial contract.

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## GENERAL AND LOCAL EXCHANGE TARIFF

SPECIALIZED SERVICES

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CENTREX SERVICE

FEB 7 1996

## A. General (Cont'd)

## 4. (Cont'd)

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## b. Definitions of Features (Cont'd)

OPTIONAL FEATURES\* (The features below can be ordered individually at the rates shown under E.1. following.) (Cont'd)

Non-Data Link Console Interface - This feature allows the use of a multiline attendant instrument designed specifically for console service. A physical pair is required for each loop at rates shown elsewhere in the Company's tariffs.

Paging/Public Address Access - This feature provides a central office interface to a loudspeaker at the customer premises for paging and/or public address.

Pilot Number of Hunt Groups - Directory number used to access a hunt group (no associated cable pair required).

Predetermined Night Answer-Fixed - This feature, activated by the attendant, routes calls placed to the listed directory number to some predetermined station, hunt group, or station. This feature also allows transfer of calls during commercial power failure. (Requires Data Link Console.)

Preferential Hunting - This feature assigns hunting to an individual group of hunt group members to a pilot number of another circular hunt group.

Priority Queuing - This feature permits a station user remaining off-hook to queue for a facility to obtain a line ahead of another station user queuing for a facility and goes on-hook.

Proprietary Set Interface - This feature provides capability for central office connectivity for business proprietary sets.

- \* The contract period for the Optional System Features is based upon the initial contract period for the Centrex System. Subsequent Optional System Feature additions will be rated under a new contract or an addendum to an existing contract based upon the remaining period of the initial contract.

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## GENERAL AND LOCAL EXCHANGE TARIFF

SPECIALIZED SERVICES

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CENTREX SERVICE

FEB 7 1996

## A. General (Cont'd)

## 4. (Cont'd)

MISSOURI  
Public Service Commission

## b. Definitions of Features (Cont'd)

OPTIONAL FEATURES\* (The features below can be ordered individually at the rates shown under E.1. following.) (Cont'd)

Pseudo Number - This feature provides an additional telephone number when used in conjunction with business proprietary sets.

Recorded Announcement - This feature routes calls to a recording (may be customized) at the Telephone Company's Central Office.

Speed Call 30 (System) - This feature allows members of a customer business group to share a common speed call list of 30 members.

Station Message Detail Recording - This feature produces call detail of all trunk calls in and out of the customer business group that are made to both physical trunks and simulated facility groups.

Stop Hunt - This feature uses a code which allows the hunting process to stop when a particular line is reached in a hunting sequence.

T-1 Access - The feature connects a digital facility to a switching system dedicated to a specific customer.

Terminal Make Busy - This feature uses a code to make a specific terminal, or groups of terminals in a hunting group look busy.

Tie Facility Access - This feature provides access to tie line facilities which connects the customer business group to another CENTREX, PABX or similar facility.

- \* The contract period for the Optional System Features is based upon the initial contract period for the Centrex System. Subsequent Optional System Feature additions will be rated under a new contract or an addendum to an existing contract based upon the remaining period of the initial contract.

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CENTREX SERVICEMISSOURI  
Public Service Commission

## A. General (Cont'd)

## 4. (Cont'd)

## b. Definitions of Features (Cont'd)

OPTIONAL FEATURES (The features below can be ordered individually at the rates shown under E.1. following.) (Cont'd)

Universal Night Answer - When activated by attendant, listed number calls are routed to this equipment. Calls can then be answered by individual stations by dialing the associated feature code. This feature also allows transfer of calls during commercial power failure. (Requires Data Link Console.)

WATS Access - This feature provides the customer access to an inter-exchange carrier for bulk toll calling.

800 Service Access - This feature permits 800 Service Access to terminate in the Centrex Service System.

- \* The contract period for the Optional System Features is based upon the initial contract period for the Centrex System. Subsequent Optional System Feature additions will be rated under a new contract or an addendum to an existing contract based upon the remaining period of the initial contract.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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## C. Conditions (Cont'd)

## 2. (Cont'd)

- a. Each request for establishment of a Centrex Service system must be placed in writing by the customer. Should the customer elect to cancel such a request after acceptance by the Company and before the start of the initial contract period described below, he may do so subject to notice in writing and payment to the Company for all resulting nonrecoverable labor and material costs.
3. Centrex Service is offered on a contractual basis commencing on the date the service is established.
  - a. The rates per Centrex Line as set forth in D.1.c. following, plus the selected Feature Series rate per line as set forth in D.2. following, apply each month from the time the System is placed in service until the Centrex Service is discontinued.
4. In the event that the Centrex Service is terminated by the customer prior to completion of the initial contract period, the Company will develop the applicable contract termination charge using the formula described below and levy it for payment by the customer.
  - a. In the event of termination of Centrex Service during the contract period, the customer will remain liable for the balance of contract period rates adjusted to their then present worth equivalent, based upon a 12% discount rate, which shall upon any such termination immediately become due and payable in its entirety.
  - b. In the event the customer reduces the number of Centrex lines initially contracted by 20% or more, the termination liability as specified in C.4.a. above is applicable and will be based upon the initial number of lines under contract, as set forth in D.1.c. following.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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FEB 7 1996

CENTREX SERVICEMISSOURI  
Public Service Commission

## C. Conditions (Cont'd)

## 4. (Cont'd)

- c. A Centrex customer may at any time renew the contract for an equal or longer new contract period at the current tariff rates subject to the following conditions:
- (1) No credit will be given for payments made during the formerly selected period. Nonrecurring charges will not be reapplied.
  - (2) The new contract period begins with the next billing date following the renewal.
  - (3) No termination charge applies for the former contract period.
5. When Centrex Service is provided, any manual operations at the customer's premises are performed by, and at the expense of the customer.
- a. Upon request, the Company will correct a failure caused by customer initiated software changes, will update software records, or make subsequent line and/or feature additions on a time and material basis at labor rates as specified following:

<u>Labor Period</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
(1) Basic Time, Business Day, Per Technician	\$26.75	\$16.75
(2) Overtime, Outside the Business Day, per Technician*	29.65	19.65
(3) Premium Time, Outside the Business Day, Per Technician*	35.45	25.40

- \* A call out of a Company employee at a time outside of the business day is subject to a minimum charge of four hours.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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CENTREX SERVICEMISSOURI  
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## C. Conditions (Cont'd)

12. This Tariff (including the rates and charges shown herein) for Centrex Service is subject to such changes or modifications as the Commission may from time to time direct or allow in the exercise of its jurisdiction.
13. Service lines may be terminated on PABX or equivalent type system. A PABX termination rate will be applied per line in addition to the applicable line rate.
14. Subsequent line additions/deletions.
  - a. Subsequent line additions will be rated under a new contract or an addendum to an existing contract based upon the remaining period of the initial contract. Existing contract period rates, for lines previously contracted, remain unchanged. If the line addition results in the customer's total line count exceeding the threshold of the line group previously contracted, only the quantity of additional lines in excess of the threshold will be billed at the rate for the larger group. Appropriate Service Charges, excluding the Central Office Line Connection Charge, set forth in Section 5 of the Company's General Exchange Tariff apply to installation of subsequent line additions up to and including the Standard Network Interface.
  - b. Subsequent line deletions resulting in reductions equal to or exceeding 20% of the initial lines under contract will be treated as set forth in C.4 preceding. If the reduction causes the total number of lines to fall within a different line group, all remaining lines will be billed at rates according to the associated line group as set forth in D.1.c. following.
15. If a customer requests an upgrade of an existing Feature Series (e.g., from Series 1000 to 2000, 1000 to 3000, or from Series 2000 to 3000), his existing per line contract rate will be changed to reflect the appropriate rate applicable to the new Feature Series, as set forth under D. Rates and Charges. The new contract rate will apply for the duration of the existing contract period. Nonrecurring charges as set forth under D.2. will apply.

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NOT SUBJECT TO REGISTRATION



GENERAL AND LOCAL EXCHANGE TARIFF

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SPECIALIZED SERVICESCENTREX SERVICES

## D. Rates and Charges (Cont'd)

## 1. Centrex Line Rates

a. The Centrex Service line rate for 3-99 lines is listed below.

b. The following rate applies until the service is discontinued:\*

(1)	<u>Monthly Price</u>	<u>GSEC</u>	<u>Monthly Rate</u>	
	(a) 3-99 lines, per line	CEN25G	\$23.90	(I)

\*In addition to the line rate, Feature Series rates apply as specified in D.2. following.

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GENERAL AND LOCAL EXCHANGE TARIFF

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SPECIALIZED SERVICESCENTREX SERVICES

## D. Rates and Charges (Cont'd)

## 1. Centrex Line Rates

- a. The Centrex Service line rate for 3-99 lines is listed below. (C)

- b. The following rate applies until the service is discontinued:\*

(1)	<u>Monthly Price</u>	<u>GSEC</u>	<u>Monthly Rate</u>	
	(a) 3-99 lines, per line	CEN25G	\$21.90	(C)

\*In addition to the line rate, Feature Series rates apply as specified in D.2. following. (T)

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JI-2016-0272W.F. Provance, President  
P.O. Box 550, 120 Stewart Street  
Bernie, Missouri 63822-0550FILED  
Missouri Public  
Service Commission  
JI-2015-0364

GENERAL AND LOCAL EXCHANGE TARIFF

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SPECIALIZED SERVICESCENTREX SERVICES

## D. Rates and Charges (Cont'd)

## 1. Centrex Line Rates

a. The Centrex Service line rate for 3-99 lines is listed below. (C)

b. The following rate applies until the service is discontinued:\*

(1)	<u>Monthly Price</u>	<u>GSEC</u>	<u>Monthly Rate</u>	
	(a) 3-99 lines, per line	CEN25G	\$21.90	(C)

\*In addition to the line rate, Feature Series rates apply as specified in D.2. following. (T)

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Missouri Public  
Service Commission  
JI-2015-0364FILED  
Missouri Public  
Service Commission  
JI-2015-0353

GENERAL AND LOCAL EXCHANGE TARIFF

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SPECIALIZED SERVICESCENTREX SERVICES

## D. Rates and Charges (Cont'd)

## 1. Centrex Line Rates

a. The Centrex Service line rate for 3-50 lines is listed below.

b. The following rate applies until the service is discontinued:\*

(1)	<u>Monthly Price</u>	<u>GSEC</u>	<u>Monthly Rate</u>	
	(a) 3-50 lines, per line	CEN25G	\$21.90	(I)

\*In addition to the line rate, Feature Series rates apply as specified in D.3.a. following.

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Service Commission  
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Bernie, Missouri 63822-0550FILED  
Missouri Public  
Service Commission  
JI-2015-0144

## GENERAL AND LOCAL EXCHANGE TARIFF

SPECIALIZED SERVICESCENTREX SERVICES

## D. Rates and Charges (Cont'd)

## 1. Centrex Line Rates

a. The Centrex Service line rate for 3-50 lines is listed below. (T)

(D)

b. The following rate applies until the service is discontinued:\*

(D)

(T)

(1)	<u>Monthly Price</u>	<u>GSEC</u>	<u>Monthly Rate</u>	(T)
-----	----------------------	-------------	---------------------	-----

	(a) 3-50 lines, per line	CEN25G	\$20.00	(I)
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(D)

(D)

\*In addition to the line rate, Feature Series rates apply as specified in D.3.a. following. (T)

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Bernie, Missouri

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Missouri Public  
Service Commission  
JI-2013-0472

## GENERAL AND LOCAL EXCHANGE TARIFF

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SPECIALIZED SERVICESCENTREX SERVICE

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MISSOURI  
Public Service Commission

## D. Rates and Charges (Cont'd)

## 1. Centrex Line Rates

- a. Centrex Service line rates are determined by the total number of Centrex lines requested.

Example: If a customer requests 28 lines, all 28 lines will be billed at the 26 - 50 group line rate.

The minimum contract period of one month is available for customers with 3-50 lines. Customers may, at the option of the Company, sign contract agreements for periods greater than one month. Centrex Service arrangements exceeding 200 lines will be offered on an individual case basis.

- b. The following rates apply during the contract period and until the service is discontinued:\*

		MONTHLY	
		GSEC	RATE
(1)	<u>Month-to-Month Contract</u>		
	(a) 3-25 lines, per line	CEN25G	\$15.00
	(b) 26-50 lines, per line	CEN49G	14.75
(2)	<u>36 Month Contract</u>		
	(a) 26-50 lines, per line	CEN50G36	13.75
	(b) 51-100 lines, per line	CEN100G36	13.00
	(c) 101-200 lines, per line	CEN200G36	12.25
(3)	<u>60 Month Contract</u>		
	(a) 26-50 lines, per line	CEN50G60	12.75
	(b) 51-100 lines, per line	CEN100G60	12.00
	(c) 101-200 lines, per line	CEN200G60	11.25

- \* In addition to the contract line rates, Feature Series rates apply as specified in D.3.a. following.

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## GENERAL AND LOCAL EXCHANGE TARIFF

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SPECIALIZED SERVICESCENTREX SERVICE

FEB 7 1996

## D. Rates and Charges (Cont'd)

MISSOURI  
Public Service Commission

## 1. Centrex Line Rates (Cont'd)

c. The following contract rates have been limited to existing customers:\*

	<u>GSEC</u>	<u>Monthly Rate</u>
<u>60 Month Contract</u>		
4-15 Lines, per line	CEN60G15/1	\$13.85
16-20 Lines, per line	CEN60G20/1	12.10
<u>84 Month Contract</u>		
4-15 Lines, per line	CEN84G15/1	\$12.05
21-30 Lines, per line	CEN84G30/1	10.00

\* In addition to the above line rates, Feature Series rates apply as specified in D.2.a. following.

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## GENERAL AND LOCAL EXCHANGE TARIFF

SPECIALIZED SERVICESCENTREX SERVICES

## D. Rates and Charges (Cont'd)

2. In addition to the rates as set forth in Section D.1, the following rates and charges apply to the provision of Centrex Service.

- a. The following Feature Service rates apply per line for as long as the system is in service.

	<u>GSEC</u>	<u>Monthly Rate</u>
Feature Package 1000, per line	CENFS 1000	\$1.50
Feature Package 2000, per line	CENFS 2000	\$2.20
Feature Package 3000, per line	CENFS 3000	\$2.55

- b. The following line to trunk ratio is implicit in the Centrex line rates as set forth in D.1.b. preceding. However, in accordance with C.10. preceding EAS charges are to be applied on a per trunk basis. (CEN EASC)

<u>Lines</u>	<u>Trunk Equivalency</u>	<u>Lines</u>	<u>Trunk Equivalency</u>
3-5	2	45-45	10
6-7	3	46-50	11
8-9	4	51-65	12
10-11	5	66-75	13
12-15	6	76-100	14
16-20	7	101-125	15
21-30	8	126-150	16
41-40	9	151-175	18
		176-200	20

- c. Centrex network access in excess of the trunk equivalency shown above may be obtained at the following rates:

	<u>GSEC</u>	<u>Monthly Rate</u>
Additional Centrex network Access, each trunk	CEN TK	\$23.90

(l)

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## GENERAL AND LOCAL EXCHANGE TARIFF

SPECIALIZED SERVICESCENTREX SERVICES

## D. Rates and Charges (Cont'd)

2. In addition to the rates as set forth in Section D.1, the following rates and charges apply to the provision of Centrex Service.

- a. The following Feature Service rates apply per line for as long as the system is in service.

	<u>GSEC</u>	<u>Monthly Rate</u>
Feature Package 1000, per line	CENFS 1000	\$1.50
Feature Package 2000, per line	CENFS 2000	\$2.20
Feature Package 3000, per line	CENFS 3000	\$2.55

- b. The following line to trunk ratio is implicit in the Centrex line rates as set forth in D.1.b. preceding. However, in accordance with C.10. preceding EAS charges are to be applied on a per trunk basis. (CEN EASC)

<u>Lines</u>	<u>Trunk Equivalency</u>	<u>Lines</u>	<u>Trunk Equivalency</u>
3-5	2	45-45	10
6-7	3	46-50	11
8-9	4	51-65	12
10-11	5	66-75	13
12-15	6	76-100	14
16-20	7	101-125	15
21-30	8	126-150	16
41-40	9	151-175	18
		176-200	20

- c. Centrex network access in excess of the trunk equivalency shown above may be obtained at the following rates:

	<u>GSEC</u>	<u>Monthly Rate</u>	
Additional Centrex network Access, each trunk	CEN TK	\$21.90	(l)

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## GENERAL AND LOCAL EXCHANGE TARIFF

SPECIALIZED SERVICESCENTREX SERVICES

## D. Rates and Charges (Cont'd)

2. In addition to the rates as set forth in Section D.1, the following rates and charges apply to the provision of Centrex Service. (D)

- a. The following Feature Service rates apply per line for as long as the system is in service.

	<u>GSEC</u>	<u>Monthly Rate</u>
Feature Package 1000, per line	CENFS 1000	\$1.50
Feature Package 2000, per line	CENFS 2000	\$2.20
Feature Package 3000, per line	CENFS 3000	\$2.55

- b. The following line to trunk ratio is implicit in the Centrex line rates as set forth in D.1.b. preceding. However, in accordance with C.10. preceding EAS charges are to be applied on a per trunk basis. (CEN EASC)

<u>Lines</u>	<u>Trunk Equivalency</u>	<u>Lines</u>	<u>Trunk Equivalency</u>
3-5	2	45-45	10
6-7	3	46-50	11
8-9	4	51-65	12
10-11	5	66-75	13
12-15	6	76-100	14
16-20	7	101-125	15
21-30	8	126-150	16
41-40	9	151-175	18
		176-200	20

- c. Centrex network access in excess of the trunk equivalency shown above may be obtained at the following rates:

	<u>GSEC</u>	<u>Monthly Rate</u>
Additional Centrex network Access, each trunk	CEN TK	\$20.00

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## GENERAL AND LOCAL EXCHANGE TARIFF

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FEB 7 1996

## D. Rates and Charges (Cont'd)

MISSOURI  
Public Service Commission

2. In addition to the contract rates as set forth in Section D.1, the following rates and charges apply to the provision of Centrex Service.

- a. The following Feature Service rates apply per line for as long as the system is in service.

	<u>GSEC</u>	<u>Monthly Rate</u>
Feature Package 1000, per line	CENFS 1000	\$1.50
Feature Package 2000, per line	CENFS 2000	2.20
Feature Package 3000, per line	CENFS 3000	2.55

- b. The following line to trunk ratio is implicit in the Centrex line rates as set forth in D.1.b. preceding. However, in accordance with C.10. preceding EAS charges are to be applied on a per trunk basis. (CEN EASC)

<u>Lines</u>	<u>Trunk Equivalency</u>	<u>Lines</u>	<u>Trunk Equivalency</u>
3-5	2	41-45	10
6-7	3	46-50	11
8-9	4	51-65	12
10-11	5	66-75	13
12-15	6	76-100	14
16-20	7	101-125	15
21-30	8	126-150	16
31-40	9	151-175	18
		176-200	20

- c. Centrex network access in excess of the trunk equivalency shown above may be obtained at the following rates:

	<u>GSEC</u>	<u>Monthly Rate</u>
Additional Centrex network access, each trunk	CEN TK	\$15.00

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GENERAL AND LOCAL EXCHANGE TARIFF

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SPECIALIZED SERVICES

CENTREX SERVICES

E. Optional Centrex Services (continued)

2. IP Centrex Service

Centrex Services may be provided via Internet protocol and offered to business and institutional customers on an individual case basis (ICB) where facilities are available.

Some optional features may not be offered on an IP-basis.

(N)

(N)

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GENERAL AND LOCAL EXCHANGE TARIFF

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SPECIALIZED SERVICES

CENTREX SERVICES

E. HOLD FOR FUTURE USE

(D)

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## GENERAL AND LOCAL EXCHANGE TARIFF

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SPECIALIZED SERVICES

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CENTREX SERVICE

## E. Optional Centrex Services (Cont'd)

MISSOURI  
Public Service Commission

2. Centrex System Interface - This service provides special interface arrangements for the connection of certain customer premises equipment to a Centrex system. Each interface requires a separate Centrex line. Data base program change charges as set forth in D.2.h. preceding apply per line programmed.

	<u>Contract Period*</u>	
	<u>36 Month</u>	<u>60 Month</u>
Attendant Console Interface, per interface (CEN ACI 36, CEN ACI 60)	\$170.00	\$125.00

- \* The contract period for the Centrex System Interface is based upon the initial contract period for the Centrex system. Subsequent Interface additions will be rated under a new contract or an addendum to an existing contract based upon the remaining period of the initial contract.

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## GENERAL AND LOCAL EXCHANGE TARIFF

SPECIALIZED SERVICESCENTREX SERVICE

FFB 7 1996

## F. Centrex Custom Service

MISSOURI  
Public Service Commission

## 1. Scope of the Plan

- a. Centrex Custom Service is a service arrangement which consists of host central office interface equipment and software located on Company premises. This service provides local exchange access, interexchange access, intrasystem communication and Centrex features. The Centrex features are set forth in A.4. preceding.
- b. Centrex Custom Service arrangements may be provided by utilizing existing Company facilities and equipment, construction of new facilities, and the purchase of new office equipment or any combination thereof. These arrangements will be provided only when, in the judgment of the Company, it is practicable and will not be detrimental to any other service furnished by the Company. Centrex Custom Service arrangements are intended for use by customers with more than 500 lines.
- c. Centrex Custom Service arrangements will be provided pursuant to the terms and conditions as set forth in B. and C. preceding. Customer specific requirements will be set forth in the Centrex Custom Service agreement.

## 2. Public Service Commission Notification

- a. The Company will notify the Public Service Commission Staff of Centrex Custom Service arrangements in advance, as set forth in F.2.b. following, and will include in such notification the following information:

Customer name and location(s)  
Type of service to be provided  
The incremental cost study  
The contribution level used  
The payment option selected  
The applicable rates

The above information is considered proprietary by the Company and should not be made a part of the public record.

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President  
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MISSOURI PUBLIC SERVICE COMMISSION

## GENERAL AND LOCAL EXCHANGE TARIFF

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SPECIALIZED SERVICESCENTREX SERVICE

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## F. Centrex Custom Service (Cont'd)

MISSOURI  
Public Service Commission

## 2. Public Service Commission Notification (Cont'd)

- b. Upon receipt of the above identified information, the Staff will have three weeks (21 calendar days) to review this information. Day 1 of the 21 calendar days limitation will begin on the next working day after receipt by the Staff. In the review of this information, if the Staff determines there is a discrepancy in a specific cost study, but the rate quoted meets the minimum five percent contribution level after the discrepancy is corrected, no change in the rate will be required. If, however, after the discrepancy is corrected the rate quoted does not meet the five percent contribution level, the rate will be revised to achieve at least the minimum contribution level of five percent.

Staff will notify the Company in writing as soon as possible, but no later than 21 days, as determined above, of their position as a result of their review of the economic cost study. If Staff does not respond by the end of the 21 days, the Company may proceed with the proposed rates for that Centrex Custom Service arrangement.

## 3. Rates

- a. Rates for Centrex Custom Service arrangements will be based on the incremental costs, contribution level, payment plan, and contract option selected. These factors will vary with each Centrex Custom Service arrangement and will, therefore, reflect varying rates for individual arrangements. At no time, will the contribution level be less than 5 percent above Incremental Costs.

## b. Economic Cost Studies

An incremental cost study will be performed for each Centrex Custom Service arrangement. The study will conform to accepted economic principles and will be provided to the Commission Staff.

## c. Payment Options

The method of payment will be specified in the Centrex Custom Service agreement.

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Malden, Missouri

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MO. PUBLIC SERVICE COMMISSION



## GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**SPECIALIZED SERVICES

FEB 7 1996

EMERGENCY TELEPHONE SERVICE (9-1-1)**MISSOURI**  
Public Service Commission

## C. Rates and Charges (1) (Cont'd)

	Monthly Rate	Nonrecurring Charge
5. Automatic Location Identification (ALI) Database		
a. Database Administration per database (911PSAPDBPSAP)	\$ 380.00	\$ -
b. Database		
1) each BPS subscriber record record for which BPS will verify via the MSAG (2) (3) (911PSAPDBRCNGT, 911PSAPDBRCNGT NRC)	.04	.75
2) each non-BPS subscriber record for which BPS will verify via the MSAG (2) (3) (911PSAPDBRCNGT, 911PSAPDBRCNGT NRC)	.04	
6. Selective Routing		
a. Database Administration, per database (4) (911SRDBASE, 911SRDBASE NRC)	8.50	2,461.00
PLUS		
b. Database, per record (4) (911SRDBLINE, 911SRDBLINE NRC)	.01	.14
(1) Rates applicable to facilities provided within BPS service territory. Connecting company rates apply to facilities located within connecting company service territory.		
(2) Charges in addition to applicable connecting company/host provider charge.		
(3) Includes nonregulated telephone company records provided in BPS standard format.		
(4) These rates are in addition to ALI Database Processing rates.		

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President  
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MO. PUBLIC SERVICE COM.

**CANCELLED**  
DEC 12 1997  
By let R.S. #67  
Public Service Commission  
MISSOURI

GENERAL AND LOCAL EXCHANGE TARIFF  
PACKAGED SERVICE OFFERINGS

- A. The Packaged Service Offerings described in this section combine regulated, competitive and non-regulated services offered by the Company, into packages at a reduced price than what would be charged if the included services were to be ordered individually. The packages are available only where sufficient facilities are available to provision the full package. The internet connection speeds are estimates and are not guaranteed. The rates below do not include any required state or federal taxes or surcharges.

1. Residential – Super Highway 60\*

a. Included Monthly Services

- (1) Local Monthly Exchange Service
- (2) 60 Minutes Interexchange Service (state or interstate)
- (3) 512K High Speed Internet
- (4) Voice Mail Plus
- (5) Caller ID Name and Number
- (6) Inside Wire Maintenance
- (7) Modem Maintenance

b. Rates

- (1) Monthly Recurring - \$70.84
- (2) Interexchange Minutes in excess of 60 per month  
\$0.15 per minute

(I)

\*As of July 1, 2012 this package is not available to new customers and is only available to existing package customers at existing locations.

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Bernie, MO 63822-0550

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Missouri Public  
Service Commission  
JI-2016-0272

GENERAL AND LOCAL EXCHANGE TARIFF  
PACKAGED SERVICE OFFERINGS

- A. The Packaged Service Offerings described in this section combine regulated, competitive and non-regulated services offered by the Company, into packages at a reduced price than what would be charged if the included services were to be ordered individually. The packages are available only where sufficient facilities are available to provision the full package. The internet connection speeds are estimates and are not guaranteed. The rates below do not include any required state or federal taxes or surcharges.

1. Residential – Super Highway 60\*

## a. Included Monthly Services

- (1) Local Monthly Exchange Service
- (2) 60 Minutes Interexchange Service (state or interstate)
- (3) 512K High Speed Internet
- (4) Voice Mail Plus
- (5) Caller ID Name and Number
- (6) Inside Wire Maintenance
- (7) Modem Maintenance

## b. Rates

- (1) Monthly Recurring - \$68.84
- (2) Interexchange Minutes in excess of 60 per month  
\$0.15 per minute

(I)

\*As of July 1, 2012 this package is not available to new customers and is only available to existing package customers at existing locations.

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Bernie, MO 63822-0550

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Missouri Public  
Service Commission  
JI-2015-0144

GENERAL AND LOCAL EXCHANGE TARIFF  
PACKAGED SERVICE OFFERINGS

- A. The Packaged Service Offerings described in this section combine regulated, competitive and non-regulated services offered by the Company, into packages at a reduced price than what would be charged if the included services were to be ordered individually. The packages are available only where sufficient facilities are available to provision the full package. The internet connection speeds are estimates and are not guaranteed. The rates below do not include any required state or federal taxes or surcharges.

1. Residential – Super Highway 60\*

a. Included Monthly Services

- (1) Local Monthly Exchange Service
- (2) 60 Minutes Interexchange Service (state or interstate)
- (3) 512K High Speed Internet
- (4) Voice Mail Plus
- (5) Caller ID Name and Number
- (6) Inside Wire Maintenance
- (7) Modem Maintenance

b. Rates

- (1) Monthly Recurring - \$66.84
- (2) Interexchange Minutes in excess of 60 per month  
\$0.15 per minute

(I)

\*As of July 1, 2012 this package is not available to new customers and is only available to existing package customers at existing locations.

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Service Commission  
JI-2013-0442

GENERAL AND LOCAL EXCHANGE TARIFF  
PACKAGED SERVICE OFFERINGS

- A. The Packaged Service Offerings described in this section combine regulated, competitive and non-regulated services offered by the Company, into packages at a reduced price than what would be charged if the included services were to be ordered individually. The packages are available only where sufficient facilities are available to provision the full package. The internet connection speeds are estimates and are not guaranteed. The rates below do not include any required state or federal taxes or surcharges.

(D)

(D)

1. Residential – Super Highway 60\*

(T)

a. Included Monthly Services

- (1) Local Monthly Exchange Service
- (2) 60 Minutes Interexchange Service (state or interstate)
- (3) 512K High Speed Internet
- (4) Voice Mail Plus
- (5) Caller ID Name and Number
- (6) Inside Wire Maintenance
- (7) Modem Maintenance

b. Rates

- (1) Monthly Recurring - \$62.84
- (2) Interexchange Minutes in excess of 60 per month  
\$0.15 per minute

(I)

\*As of July 1, 2012 this package is not available to new customers and is only available to existing package customers at existing locations.

(N)

(N)

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Issued: June 12, 2012

W.F. Provance – President  
120 Stewart Street  
Bernie, MO 63822

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JI-2013-0442

Filed  
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GENERAL AND LOCAL EXCHANGE TARIFF  
PACKAGED SERVICE OFFERINGS

- A. The Packaged Service Offerings described in this section combine regulated, competitive and non-regulated services offered by the Company, into packages at a reduced price than what would be charged if the included services were to be ordered individually. The packages are available only where sufficient facilities are available to provision the full package. The internet connection speeds are estimates and are not guaranteed. The rates below do not include any required state or federal taxes or surcharges.

1. Residential – Express Highway 60

## a. Included Monthly Services

- (1) Local Monthly Exchange Service
- (2) 60 Minutes Interexchange Service (state or interstate)
- (3) Dial-up Internet
- (4) Voice Mail
- (5) Caller ID Name and Number
- (6) Inside Wire Maintenance

## b. Rates

- (1) Monthly Recurring - \$44.59
- (2) Interexchange Minutes in excess of 60 per month  
\$0.15 per minute

2. Residential – Super Highway 60

## a. Included Monthly Services

- (1) Local Monthly Exchange Service
- (2) 60 Minutes Interexchange Service (state or interstate)
- (3) 512K High Speed Internet
- (4) Voice Mail Plus
- (5) Caller ID Name and Number
- (6) Inside Wire Maintenance
- (7) Modem Maintenance

## b. Rates

- (1) Monthly Recurring - \$59.84
- (2) Interexchange Minutes in excess of 60 per month  
\$0.15 per minute

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GENERAL AND LOCAL EXCHANGE TARIFF  
PACKAGED SERVICE OFFERINGS

2. Residential – Mega Highway 60\*
- a. Included Monthly Services
- (1) Local Monthly Exchange Service
  - (2) 60 Minutes Interexchange Service (state or interstate)
  - (3) 1.5M High Speed Internet
  - (4) Voice Mail Plus
  - (5) Caller ID Name and Number
  - (6) Inside Wire Maintenance
  - (7) Modem Maintenance
- b. Rates (I)
- (1) Monthly Recurring - \$80.84
  - (2) Interexchange Minutes in excess of 60 per month  
\$0.15 per minute
3. Residential – The BPS Bundle 100
- a. Included Monthly Services
- (1) Local Monthly Exchange Service
  - (2) 4 Mbps High Speed Internet
  - (3) 100 minutes of Interexchange Service (state or interstate)
- b. Rates (I)
- (1) Monthly Recurring - \$74.95
  - (2) Interexchange Minutes in excess of 100 per month  
\$0.15 per minute

\*As of July 1, 2012 this package is not available to new customers and is only available to existing package customers at existing locations.

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W.F. Provance, President  
P.O. Box 550, 120 Stewart Street  
Bernie, MO 63822-0550

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Missouri Public  
Service Commission  
JI-2016-0272

GENERAL AND LOCAL EXCHANGE TARIFF  
PACKAGED SERVICE OFFERINGS

2. Residential – Mega Highway 60\*
- a. Included Monthly Services
- (1) Local Monthly Exchange Service
  - (2) 60 Minutes Interexchange Service (state or interstate)
  - (3) 1.5M High Speed Internet
  - (4) Voice Mail Plus
  - (5) Caller ID Name and Number
  - (6) Inside Wire Maintenance
  - (7) Modem Maintenance
- b. Rates (I)
- (1) Monthly Recurring - \$78.84
  - (2) Interexchange Minutes in excess of 60 per month  
\$0.15 per minute
3. Residential – The BPS Bundle 100
- a. Included Monthly Services
- (1) Local Monthly Exchange Service
  - (2) 4 Mbps High Speed Internet
  - (3) 100 minutes of Interexchange Service (state or interstate)
- b. Rates (I)
- (1) Monthly Recurring - \$72.95
  - (2) Interexchange Minutes in excess of 100 per month  
\$0.15 per minute

\*As of July 1, 2012 this package is not available to new customers and is only available to existing package customers at existing locations.

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Service Commission  
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GENERAL AND LOCAL EXCHANGE TARIFF  
PACKAGED SERVICE OFFERINGS

2. Residential – Mega Highway 60\*
- a. Included Monthly Services
- (1) Local Monthly Exchange Service
  - (2) 60 Minutes Interexchange Service (state or interstate)
  - (3) 1.5M High Speed Internet
  - (4) Voice Mail Plus
  - (5) Caller ID Name and Number
  - (6) Inside Wire Maintenance
  - (7) Modem Maintenance
- b. Rates
- (1) Monthly Recurring - \$76.84 (I)
  - (2) Interexchange Minutes in excess of 60 per month  
\$0.15 per minute
3. Residential – The BPS Bundle 100
- a. Included Monthly Services
- (1) Local Monthly Exchange Service
  - (2) 4 Mbps High Speed Internet
  - (3) 100 minutes of Interexchange Service (state or interstate)
- b. Rates
- (1) Monthly Recurring - \$70.95 (I)
  - (2) Interexchange Minutes in excess of 100 per month  
\$0.15 per minute

\*As of July 1, 2012 this package is not available to new customers and is only available to existing package customers at existing locations.

GENERAL AND LOCAL EXCHANGE TARIFF  
PACKAGED SERVICE OFFERINGS

2. Residential – Mega Highway 60\* (T)
- a. Included Monthly Services
- (1) Local Monthly Exchange Service
  - (2) 60 Minutes Interexchange Service (state or interstate)
  - (3) 1.5M High Speed Internet
  - (4) Voice Mail Plus
  - (5) Caller ID Name and Number
  - (6) Inside Wire Maintenance
  - (7) Modem Maintenance
- b. Rates (I)
- (1) Monthly Recurring - \$72.84
  - (2) Interexchange Minutes in excess of 60 per month  
\$0.15 per minute
3. Residential – The BPS Bundle 100 (N)
- a. Included Monthly Services
- (1) Local Monthly Exchange Service
  - (2) 4 Mbps High Speed Internet
  - (3) 100 minutes of Interexchange Service (state or interstate)
- b. Rates
- (1) Monthly Recurring - \$66.95
  - (2) Interexchange Minutes in excess of 100 per month  
\$0.15 per minute

\*As of July 1, 2012 this package is not available to new customers and is only available to existing package customers at existing locations. (N)

GENERAL AND LOCAL EXCHANGE TARIFF  
PACKAGED SERVICE OFFERINGS

3. Residential – Mega Highway 60
- a. Included Monthly Services
- (1) Local Monthly Exchange Service
  - (2) 60 Minutes Interexchange Service (state or interstate)
  - (3) 1.5M High Speed Internet
  - (4) Voice Mail Plus
  - (5) Caller ID Name and Number
  - (6) Inside Wire Maintenance
  - (7) Modem Maintenance
- b. Rates
- (1) Monthly Recurring - \$69.84
  - (2) Interexchange Minutes in excess of 60 per month  
\$0.15 per minute

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GENERAL AND LOCAL EXCHANGE TARIFF  
PACKAGED SERVICE OFFERINGS

4. Small Business – Super Plus Highway 100\*
- a. Included Monthly Services
- (1) Local Monthly Exchange Service
  - (2) 100 Minutes Interexchange Service (state or interstate)
  - (3) 512K High Speed Internet
  - (4) Voice Mail Plus
  - (5) Caller ID Name and Number
  - (6) Inside Wire Maintenance
  - (7) Modem Maintenance
- b. Rates
- (1) Monthly Recurring - \$78.69 (I)
  - (2) Interexchange Minutes in excess of 100 per month  
\$0.15 per minute
5. Small Business – Mega Plus Highway 100\*
- a. Included Monthly Services
- (1) Local Monthly Exchange Service
  - (2) 100 Minutes Interexchange Service (state or interstate)
  - (3) 1.5M High Speed Internet
  - (4) Voice Mail Plus
  - (5) Caller ID Name and Number
  - (6) Inside Wire Maintenance
  - (7) Modem Maintenance
- b. Rates
- (1) Monthly Recurring - \$88.69 (I)
  - (2) Interexchange Minutes in excess of 100 per month  
\$0.15 per minute
6. Small Business – The BPS Bundle – 200
- a. Included Monthly Services
- (1) Local Monthly Exchange Service
  - (2) 200 Minutes Interexchange Service (state or interstate)
  - (3) 4 Mbps High Speed Internet
- b. Rates
- (1) Monthly Recurring - \$87.85 (I)
  - (2) Interexchange Minutes in excess of 200 per month  
\$0.15 per minute

\*As of July 1, 2012 this package is not available to new customers and is only available to existing package customers at existing locations.

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Service Commission  
JI-2016-0272

GENERAL AND LOCAL EXCHANGE TARIFF  
PACKAGED SERVICE OFFERINGS

4. Small Business – Super Plus Highway 100\*
- a. Included Monthly Services
- (1) Local Monthly Exchange Service
  - (2) 100 Minutes Interexchange Service (state or interstate)
  - (3) 512K High Speed Internet
  - (4) Voice Mail Plus
  - (5) Caller ID Name and Number
  - (6) Inside Wire Maintenance
  - (7) Modem Maintenance
- b. Rates
- (1) Monthly Recurring - \$76.69 (I)
  - (2) Interexchange Minutes in excess of 100 per month  
\$0.15 per minute
5. Small Business – Mega Plus Highway 100\*
- a. Included Monthly Services
- (1) Local Monthly Exchange Service
  - (2) 100 Minutes Interexchange Service (state or interstate)
  - (3) 1.5M High Speed Internet
  - (4) Voice Mail Plus
  - (5) Caller ID Name and Number
  - (6) Inside Wire Maintenance
  - (7) Modem Maintenance
- b. Rates
- (1) Monthly Recurring - \$86.69 (I)
  - (2) Interexchange Minutes in excess of 100 per month  
\$0.15 per minute
6. Small Business – The BPS Bundle – 200
- a. Included Monthly Services
- (1) Local Monthly Exchange Service
  - (2) 200 Minutes Interexchange Service (state or interstate)
  - (3) 4 Mbps High Speed Internet
- b. Rates
- (1) Monthly Recurring - \$85.85 (I)
  - (2) Interexchange Minutes in excess of 200 per month  
\$0.15 per minute

\*As of July 1, 2012 this package is not available to new customers and is only available to existing package customers at existing locations.

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GENERAL AND LOCAL EXCHANGE TARIFF  
PACKAGED SERVICE OFFERINGS

4. Small Business – Super Plus Highway 100\*
- a. Included Monthly Services
- (1) Local Monthly Exchange Service
  - (2) 100 Minutes Interexchange Service (state or interstate)
  - (3) 512K High Speed Internet
  - (4) Voice Mail Plus
  - (5) Caller ID Name and Number
  - (6) Inside Wire Maintenance
  - (7) Modem Maintenance
- b. Rates
- (1) Monthly Recurring - \$74.79 (I)
  - (2) Interexchange Minutes in excess of 100 per month  
\$0.15 per minute
5. Small Business – Mega Plus Highway 100\*
- a. Included Monthly Services
- (1) Local Monthly Exchange Service
  - (2) 100 Minutes Interexchange Service (state or interstate)
  - (3) 1.5M High Speed Internet
  - (4) Voice Mail Plus
  - (5) Caller ID Name and Number
  - (6) Inside Wire Maintenance
  - (7) Modem Maintenance
- b. Rates
- (1) Monthly Recurring - \$84.79 (I)
  - (2) Interexchange Minutes in excess of 100 per month  
\$0.15 per minute
6. Small Business – The BPS Bundle – 200
- a. Included Monthly Services
- (1) Local Monthly Exchange Service
  - (2) 200 Minutes Interexchange Service (state or interstate)
  - (3) 4 Mbps High Speed Internet
- b. Rates
- (1) Monthly Recurring - \$83.95 (I)
  - (2) Interexchange Minutes in excess of 200 per month  
\$0.15 per minute

\*As of July 1, 2012 this package is not available to new customers and is only available to existing package customers at existing locations.

**GENERAL AND LOCAL EXCHANGE TARIFF**  
**PACKAGED SERVICE OFFERINGS**

4. Small Business – Super Plus Highway 100\* (T)
- a. Included Monthly Services
- (1) Local Monthly Exchange Service
  - (2) 100 Minutes Interexchange Service (state or interstate)
  - (3) 512K High Speed Internet
  - (4) Voice Mail Plus
  - (5) Caller ID Name and Number
  - (6) Inside Wire Maintenance
  - (7) Modem Maintenance
- b. Rates
- (1) Monthly Recurring - \$70.79
  - (2) Interexchange Minutes in excess of 100 per month  
\$0.15 per minute
5. Small Business – Mega Plus Highway 100\* (T)
- a. Included Monthly Services
- (1) Local Monthly Exchange Service
  - (2) 100 Minutes Interexchange Service (state or interstate)
  - (3) 1.5M High Speed Internet
  - (4) Voice Mail Plus
  - (5) Caller ID Name and Number
  - (6) Inside Wire Maintenance
  - (7) Modem Maintenance
- b. Rates
- (1) Monthly Recurring - \$80.79
  - (2) Interexchange Minutes in excess of 100 per month  
\$0.15 per minute
6. Small Business – The BPS Bundle – 200 (N)
- a. Included Monthly Services
- (1) Local Monthly Exchange Service
  - (2) 200 Minutes Interexchange Service (state or interstate)
  - (3) 4 Mbps High Speed Internet
- b. Rates
- (1) Monthly Recurring - \$79.95
  - (2) Interexchange Minutes in excess of 200 per month  
\$0.15 per minute

\*As of July 1, 2012 this package is not available to new customers and is only available to existing package customers at existing locations.

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120 Stewart Street  
Bernie, MO 63822

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GENERAL AND LOCAL EXCHANGE TARIFF  
PACKAGED SERVICE OFFERINGS

4. Small Business – Super Plus Highway 100
- a. Included Monthly Services
- (1) Local Monthly Exchange Service
  - (2) 100 Minutes Interexchange Service (state or interstate)
  - (3) 512K High Speed Internet
  - (4) Voice Mail Plus
  - (5) Caller ID Name and Number
  - (6) Inside Wire Maintenance
  - (7) Modem Maintenance
- b. Rates
- (1) Monthly Recurring - \$70.79
  - (2) Interexchange Minutes in excess of 100 per month  
\$0.15 per minute
5. Small Business – Mega Plus Highway 100
- a. Included Monthly Services
- (1) Local Monthly Exchange Service
  - (2) 100 Minutes Interexchange Service (state or interstate)
  - (3) 1.5M High Speed Internet
  - (4) Voice Mail Plus
  - (5) Caller ID Name and Number
  - (6) Inside Wire Maintenance
  - (7) Modem Maintenance
- b. Rates
- (1) Monthly Recurring - \$80.79
  - (2) Interexchange Minutes in excess of 100 per month  
\$0.15 per minute

CANCELLED

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**ACCESS TARIFF CONCURRENCE**15. Intrastate Access Services

## A. Access Tariff Concurrence

Access services are those services which are described in the Access Services Tariff of Oregon Farmers Mutual Telephone Company. These services are offered by the Company to intrastate interexchange customers (ICs) in accordance with the rules and regulations specified in the Access Services Tariff of Oregon Farmers Mutual Telephone Company and approved by the Missouri Public Service Commission, and in any amendments thereto and authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates for access service of Oregon Farmers Mutual Telephone Company. Rates for these services are set out in the following pages of this concurrence.

## B. Provision of Services

The Company, to the extent that such services are or can be made available with reasonable effort and after provisions have been made for the Company's telephone exchange services, will provide to an intrastate IC, upon reasonable notice, services of the type offered in Oregon Farmers Mutual Telephone Company's Access Services Tariff pursuant to the terms and conditions specified therein and at the rates specified in the following pages of this concurrence. The Company's concurrence in Oregon Farmers Mutual Telephone Company's Access Services Tariff shall not be construed to be a representation that all services and service components described therein are available from the Company.

## C. Cancellation Rights

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

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**CANCELED**  
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Missouri Public  
Service Commission  
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W.F. Provance, President  
PO Box 550, 120 Stewart Street  
Bernie, MO 63822-0550

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**July 3, 2012**

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Service Commission  
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## ACCESS TARIFF CONCURRENCE

15. Intrastate Access Services15.1 Rates and Charges15.1.1 Carrier Common Line Access Service

	<u>Rate</u>	<u>Tariff Section Reference</u>
(A) Intrastate Carrier Common Line Access, per minute		
- Originating	\$0.026223	3.6
- Terminating	\$0.000000	3.6

15.1.2 Switched Access Service(A) Local Transport – Installation  
Per Entrance Facility 6.2(A)(1)

- Voice Grade Two-Wire	\$450.00
- Voice Grade Four-Wire	\$450.00
- High Capacity DS1	\$330.00
- High Capacity DS3	\$445.00

(B) Local Transport – Premium Access

1. <u>Entrance Facility Per Termination</u>		6.2(A)(1)
- Voice Grade Two-Wire	\$ 76.23	
- Voice Grade Four-Wire	\$ 121.99	
- High Capacity DS1	\$ 371.65	
- High Capacity DS3	\$3,393.45	

2. <u>Direct Trunked Transport</u>		6.2(A)(2)
a. Direct Trunked Facility Per Mile		
- Voice Grade Two-Wire	\$ 5.43	
- Voice Grade Four-Wire	\$ 5.43	
- High Capacity DS1	\$ 25.46	
- High Capacity DS3	\$ 221.81	
b. Direct Trunked Termination Per Termination		
- Voice Grade Two-Wire	\$ 54.57	
- Voice Grade Four-Wire	\$ 54.57	
- High Capacity DS1	\$ 132.12	
- High Capacity DS3	\$ 848.34	

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**ACCESS TARIFF CONCURRENCE**15. Intrastate Access Services (Cont'd)15.1 Rates and Charges (Cont'd)15.1.2 Switched Access Service (Cont'd)(B) Local Transport – Premium Access (Cont'd)

	<u>Rate</u>	<u>Tariff Section Reference</u>
3. <u>Multiplexing</u>		
<u>Per Arrangement</u>		6.2(A)(4)
- DS-1 to Voice	\$ 298.84	
- DS-3 to DS-1	\$ 774.02	
4. <u>Tandem Switched Transport</u>		
a. <u>Tandem Switched Facility</u>		6.2(A)(3)(b)
- Per Originating Access Minute		
Per Mile	\$0.000188	
- Per Terminating Access Minute		
Per Mile	\$0.000188	
b. <u>Tandem Switched Termination</u>		6.2(A)(3)(c)
- Per Originating Access Minute		
Per Termination	\$0.006667	
- Per Terminating Access Minute		
Per Termination	\$0.000979	
c. <u>Tandem Switching</u>		6.2(A)(3)(a)
- Per Originating Access Minute		
Per Tandem	\$0.002468	
- Per Terminating Access Minute		
Per Tandem	\$0.002468	

(C) End Office  
Premium Access

1. <u>Local Switching</u>		6.2(B)(1)	
- originating	\$0.028238		
- terminating	\$0.022451		
2. <u>Transitional Rate Element</u>		6.2(B)(2)	(I)
- terminating	\$0.039843*		
3. <u>Information Surcharge</u>		6.2(B)(3)	
(Per 100 Access Minutes)			
- originating	N/A		
- terminating	\$0.0494		

\* This rate is effective only from October 31, 2012 through June 30, 2013.

(T)

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PO Box 550, 120 Stewart Street  
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Service Commission  
JI-2013-0163

## ACCESS TARIFF CONCURRENCE

15. Intrastate Access Services (Cont'd)15.1 Rates and Charges (Cont'd)15.1.2 Switched Access Service (Cont'd)(B) Local Transport – Premium Access (Cont'd)

	<u>Rate</u>	<u>Tariff Section Reference</u>
3. <u>Multiplexing</u>		
<u>Per Arrangement</u>		6.2(A)(4)
- DS-1 to Voice	\$ 298.84	
- DS-3 to DS-1	\$ 774.02	
4. <u>Tandem Switched Transport</u>		
a. <u>Tandem Switched Facility</u>		6.2(A)(3)(b)
- Per Originating Access Minute		
Per Mile	\$0.000188	
- Per Terminating Access Minute		
Per Mile	\$0.000188	
b. <u>Tandem Switched Termination</u>		6.2(A)(3)(c)
- Per Originating Access Minute		
Per Termination	\$0.006667	
- Per Terminating Access Minute		
Per Termination	\$0.000979	
c. <u>Tandem Switching</u>		6.2(A)(3)(a)
- Per Originating Access Minute		
Per Tandem	\$0.002468	
- Per Terminating Access Minute		
Per Tandem	\$0.002468	

(C) End Office  
Premium Access

1. <u>Local Switching</u>		6.2(B)(1)
- originating	\$0.028238	
- terminating	\$0.022451	
2. <u>Transitional Rate Element</u>		6.2(B)(2)
- terminating	\$0.039358*	
3. <u>Information Surcharge</u>		6.2(B)(3)
(Per 100 Access Minutes)		
- originating	N/A	
- terminating	\$0.0494	

\* This rate is effective only from July 1, 2012 through June 30, 2013.

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## ACCESS TARIFF CONCURRENCE

15. Intrastate Access Services (Cont'd)15.1 Rates and Charges (Cont'd)15.1.2 Switched Access Service (Cont'd)

	Rate per Access Minute	Tariff Section Reference
(D) <u>800 Data Base Access Service</u>		
1. Basic Rate – per query	\$0.01	6.3.6(A)(4)(a)
2. Vertical Features Rate - per query (replaces basic rate)	\$0.01	6.3.6(A)(4)(a)

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**ACCESS TARIFF CONCURRENCE**15. Intrastate Access Services (Cont'd)15.1 Rates and Charges (Cont'd)15.1.2 Switched Access Service (Cont'd)

		Rate per Access Minute	Tariff Section Reference	
(E)	<u>Toll VoIP-PSTN Traffic</u>			
(1)	<u>Local Switching</u>			
(a)	Originating, per Access Minute	*	2.3.11(E)(1)(a)	
(b)	Terminating, per Access Minute	**	2.3.11 (E)(1)(a)	(T)(I)
(2)	<u>Information Surcharge</u>			
(a)	Originating, per Access Minute	*	2.3.11 (E)(1)(b)	
(b)	Terminating, per Access Minute	**	2.3.11 (E)(1)(b)	(T)(I)
(3)	<u>Tandem Switched Transport</u>			
(a)	<u>Tandem Switched Facility</u> Per Originating Access Minute, Per Mile	*	2.3.11 (E)(2)	
	Per Terminating Access Minute, Per Mile	**		(T)(I)
(b)	<u>Tandem Switched Termination</u> Per Originating Access Minute	*	2.3.11 (E)(2)	
	Per Terminating Access Minute	**	2.3.11 (E)(2)	(T)(I)

\* The Company's intrastate originating access rates apply until June 30, 2014.

\*\* The Company concurs with the rates of NECA's Tariff FCC No. 5 for this element, which can be viewed at [https://www.neca.org/Tariff\\_5\\_Landing\\_Page.aspx](https://www.neca.org/Tariff_5_Landing_Page.aspx) (N)

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### ACCESS TARIFF CONCURRENCE

#### 15. Intrastate Access Services (Cont'd)

##### 15.1 Rates and Charges (Cont'd)

##### 15.1.2 Switched Access Service (Cont'd)

		Rate per Access Minute	Tariff Section Reference	
(E)	<u>Toll VoIP-PSTN Traffic</u>			
(1)	<u>Local Switching</u>			
(a)	Originating, per Access Minute	*	2.3.11(E)(1)(a)	(C)
(b)	Terminating, per Access Minute	\$0.022451	2.3.11 (E)(1)(a)	
(2)	<u>Information Surcharge</u>			
(a)	Originating, per Access Minute	*	2.3.11 (E)(1)(b)	(C)
(b)	Terminating, per Access Minute	\$0.000494	2.3.11 (E)(1)(b)	(N)
(3)	<u>Tandem Switched Transport</u>			
(a)	<u>Tandem Switched Facility</u> Per Originating Access Minute, Per Mile	*	2.3.11 (E)(2)	(C)
	Per Terminating Access Minute, Per Mile	\$0.000188	2.3.11 (E)(2)	
(b)	<u>Tandem Switched Termination</u> Per Originating Access Minute	*	2.3.11 (E)(2)	(C)
	Per Terminating Access Minute	\$0.000979	2.3.11 (E)(2)	

\* The Company's intrastate originating access rates apply until June 30, 2014.

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## ACCESS TARIFF CONCURRENCE

15. Intrastate Access Services (Cont'd)15.1 Rates and Charges (Cont'd)15.1.2 Switched Access Service (Cont'd)

	Rate per Access Minute	Tariff Section Reference
(E) <u>Toll VoIP-PSTN Traffic</u>		
(1) <u>Local Switching</u>		
(a) Originating, per Access Minute	\$0.022451	2.3.11(E)(1)(a)
(b) Terminating, per Access Minute	\$0.022451	2.3.11 (E)(1)(a)
(2) <u>Information Surcharge</u>		
(a) Originating, per Access Minute	N/A	2.3.11 (E)(1)(b)
(b) Terminating, per Access Minute	N/A	2.3.11 (E)(1)(b)
(3) <u>Tandem Switched Transport</u>		
(a) <u>Tandem Switched Facility</u> Per Originating Access Minute, Per Mile	\$0.000188	2.3.11 (E)(2)
Per Terminating Access Minute, Per Mile	\$0.000188	2.3.11 (E)(2)
(b) <u>Tandem Switched Termination</u> Per Originating Access Minute	\$0.000979	2.3.11 (E)(2)
Per Terminating Access Minute	\$0.000979	2.3.11 (E)(2)

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