

AMEREN MISSOURI Residential Customers				
December-25				
Reading Center		Operating Center	M	Disconnect Days
A =	St. Louis			
		Underground	Underground Division	0
		Berkley	Gateway Division	0
		Dorsett	Gateway Division	0
		Geraldine	Archview Division	0
		Mackenzie	Archview Division	0
		Ellisville	Meramec Valley Division	0
B =	St. Louis County			
		Underground	Underground Division	0
		Berkley	Gateway Division	0
		Dorsett	Gateway Division	0
		Geraldine	Archview Division	0
		Mackenzie	Archview Division	0
		Ellisville	Meramec Valley Division	0
C =	Franklin County	Franklin	Meramec Valley Division	0
D =	St. Charles County	St. Charles	Wentzville	0
E =	Jefferson County	Jefferson	Gravois Valley Division	0
F =	Jefferson City	Jefferson City	Central Ozark Division	0
G =	St. Francois County	St. Francois	SEMO Division	0
H =	Lake Ozark Area	Lakeside	Central Ozarks Division	0
		Rolla	Central Ozarks Division	0
K =	Kirkville Area	Kirkville	Missouri Valley	0
O =	Moberly Area	Moberly	Missouri Valley	0
P =	Louisiana Area	Louisiana	Boone Trails Division	0
Q =	Wentzville Area	Wentzville	Boone Trails Division	0
R =	Boonville Area	Boonville	Missouri Valley	0
S =	Portageville Area	Portageville	SEMO Division	0
T =	Potosi/Viburnum Area	Potosi	SEMO Division	0
U =	Brookfield Area	Brookfield	Boone Trails Division	0
V =	Columbia Area	Columbia	Boone Trails Division	0
X =	Eldon Area	Eldon	Central Ozark Division	0
Y =	Mexico Area	Mexico	Missouri Valley	0
Z =	Excelsior Springs Area	Excelsior Springs	Missouri Valley	0
2 =	Dexter / Senath Area	Dexter	SEMO Division	0
3 =	Charleston / Lilbourn / Mineral Area	Charleston	SEMO Division	0
4 =	Senath	Senath	SEMO Division	0
5 =	Cape Girardeau Area	Cape Girardeau	SEMO Division	0
7 =	Hayti Area	Hayti	SEMO Division	0
8 =	Steele Area	Steele	SEMO Division	0
9 =	Caruthersville Area	Caruthersville	SEMO Division	0

<b>Electric Only Customer Information</b>	<b>Totals</b>
(A)1. How many customers were disconnected at the end of the period?	14,504
(A)2. Of those disconnected, how many customers had service discontinued for non-payment during the period?	1
(A)3. Of those discontinued during the period, how many customers were restored to service during the period?	0
(B) Of customers reported as disconnected at the end of the period:	0
(B)1. How many had broken a cold weather rule pay agreement?	17
(B)2. How many had broken a non-cold weather rule pay agreement?	48
(B)3. How many had not been on a pay agreement?	14,143
(C) Of those customers reconnected during the period:	0
(C)1. How many customers received energy assistance (pledged or paid) from:	0
(C)1A. Low Income Home Energy Assistance Program (LIHEAP)?	0
(C)1B. Energy Crisis Intervention Program (ECIP)?	0
(C)1C. Other sources known to the utility?	0
(C)2.A. How much energy assistance was provided by LIHEAP?	\$0
(C)2.A. How much energy assistance was provided by ECIP?	\$0
(C)2.A. How much energy assistance was provided by other sources known to the utility?	\$0
(C)2.A. How much energy assistance was provided by Customer?	\$0
(D) Of customers restored to service during the period:	0
(D)1. How many were put on a cold weather rule pay agreement?	0
(D)2. How many were put on a non-cold weather rule pay agreement?	0
(E) How much was owed by those disconnected at the end of the period:	0
(E)1. How much was owed by those disconnected during the period?	\$2,085,101
(E)2. How much was owed by those reconnected during the period?	\$0
(F) How many customers were registered under 4 CSR 240-13.055(1)(D) at the end of the period:	1,392
(F)1. How many customers registered during the peiord?	14
(F)2. How many of such registered customers had service discontinued during the period?	0
(G)1. For how many customers during the period did the utility receive LIHEAP?	5,061
(G)1. For how many customers during the period did the utility receive ECIP?	2,213
(G)1. For how many customers during the period did the utility receive other assistance known to the utility?	8,043
(H)1. How much cash did the utility receive on behalf of customers during the period from LIHEAP?	\$1,260,870
(H)1. How much cash did the utility receive on behalf of customers during the period from ECIP?	\$397,854
(H)1. How much cash did the utility receive on behalf of customers during the period from others known to the utility?	\$818,223
(I) How many customers who requested reconnection under terms of this rule were refused service pursuant to section 4 CSR 240-13.055(9)?	0
(J) How many customers received energy assistance insufficient in amount to retain or restore service?	0
(K) The number of customers who agreed to pay for their heat-related service under a payment agreement in accordance with 4 CSR 240-13.055?	8,284

<b>Gas Only Customer Information</b>	<b>Totals</b>
(A)1. How many customers were disconnected at the end of the period?	638
(A)2. Of those disconnected, how many customers had service discontinued for non-payment during the period?	0
(A)3. Of those discontinued during the period, how many customers were restored to service during the period?	0
(B) Of customers reported as disconnected at the end of the period:	0
(B)1. How many had broken a cold weather rule pay agreement?	0
(B)2. How many had broken a non-cold weather rule pay agreement?	0
(B)3. How many had not been on a pay agreement?	632
(C) Of those customers reconnected during the period:	0
(C)1. How many customers received energy assistance (pledged or paid) from:	0
(C)1A. Low Income Home Energy Assistance Program (LIHEAP)?	0
(C)1B. Energy Crisis Intervention Program (ECIP)?	0
(C)1C. Other sources known to the utility?	0
(C)2.A. How much energy assistance was provided by LIHEAP?	\$0
(C)2.A. How much energy assistance was provided by ECIP?	\$0
(C)2.A. How much energy assistance was provided by other sources known to the utility?	\$0
(C)2.A. How much energy assistance was provided by Customer?	\$0
(D) Of customers restored to service during the period:	0
(D)1. How many were put on a cold weather rule pay agreement?	0
(D)2. How many were put on a non-cold weather rule pay agreement?	0
(E) How much was owed by those disconnected at the end of the period:	0
(E)1. How much was owed by those disconnected during the period?	\$61,570
(E)2. How much was owed by those reconnected during the period?	\$0
(F) How many customers were registered under 4 CSR 240-13.055(1)(D) at the end of the period:	7
(F)1. How many customers registered during the peiord?	0
(F)2. How many of such registered customers had service discontinued during the period?	0
(G)1. For how many customers during the period did the utility receive LIHEAP?	113
(G)1. For how many customers during the period did the utility receive ECIP?	27
(G)1. For how many customers during the period did the utility receive other assistance known to the utility?	33
(H)1. How much cash did the utility receive on behalf of customers during the period from LIHEAP?	\$30,318
(H)1. How much cash did the utility receive on behalf of customers during the period from ECIP?	\$4,193
(H)1. How much cash did the utility receive on behalf of customers during the period from others known to the utility?	\$18,071
(I) How many customers who requested reconnection under terms of this rule were refused service pursuant to section 4 CSR 240-13.055(9)?	0
(J) How many customers received energy assistance insufficient in amount to retain or restore service?	0
(K) The number of customers who agreed to pay for their heat-related service under a payment agreement in accordance with 4 CSR 240-13.055?	111

<b>Combination Customer Information</b>	<b>Totals</b>
(A)1. How many customers were disconnected at the end of the period?	3,350
(A)2. Of those disconnected, how many customers had service discontinued for non-payment during the period?	1
(A)3. Of those discontinued during the period, how many customers were restored to service during the period?	1
(B) Of customers reported as disconnected at the end of the period:	0
(B)1. How many had broken a cold weather rule pay agreement?	3
(B)2. How many had broken a non-cold weather rule pay agreement?	7
(B)3. How many had not been on a pay agreement?	3,284
(C) Of those customers reconnected during the period:	0
(C)1. How many customers received energy assistance (pledged or paid) from:	0
(C)1A. Low Income Home Energy Assistance Program (LIHEAP)?	1
(C)1B. Energy Crisis Intervention Program (ECIP)?	0
(C)1C. Other sources known to the utility?	0
(C)2.A. How much energy assistance was provided by LIHEAP?	\$318
(C)2.A. How much energy assistance was provided by ECIP?	\$0
(C)2.A. How much energy assistance was provided by other sources known to the utility?	\$0
(C)2.A. How much energy assistance was provided by Customer?	\$577
(D) Of customers restored to service during the period:	0
(D)1. How many were put on a cold weather rule pay agreement?	1
(D)2. How many were put on a non-cold weather rule pay agreement?	0
(E) How much was owed by those disconnected at the end of the period:	0
(E)1. How much was owed by those disconnected during the period?	\$553,867
(E)2. How much was owed by those reconnected during the period?	\$6
(F) How many customers were registered under 4 CSR 240-13.055(1)(D) at the end of the period:	106
(F)1. How many customers registered during the period?	0
(F)2. How many of such registered customers had service discontinued during the period?	0
(G)1. For how many customers during the period did the utility receive LIHEAP?	2,644
(G)1. For how many customers during the period did the utility receive ECIP?	646
(G)1. For how many customers during the period did the utility receive other assistance known to the utility?	1,089
(H)1. How much cash did the utility receive on behalf of customers during the period from LIHEAP?	\$665,238
(H)1. How much cash did the utility receive on behalf of customers during the period from ECIP?	\$114,206
(H)1. How much cash did the utility receive on behalf of customers during the period from others known to the utility?	\$90,189
(I) How many customers who requested reconnection under terms of this rule were refused service pursuant to section 4 CSR 240-13.055(9)?	0
(J) How many customers received energy assistance insufficient in amount to retain or restore service?	0
(K) The number of customers who agreed to pay for their heat-related service under a payment agreement in accordance with 4 CSR 240-13.055?	1,816