

## **EXHIBIT B**

### **Spectrum Mid-America, LLC**

#### **CUSTOMER SERVICE CONTACT ATTACHMENT**

In lieu of contacting our Company Officer listed on the application, Spectrum Mid-America, LLC requests that the Missouri Public Service Commission (“PSC”) direct all complaints, concerns, inquiries related to the Customer Service Standards of Senate Bill 284, § 67.2692 RSMO to the Missouri Government Relation Office in care of the following person.

Paul G. Berra, Director, Government Affairs (MO)  
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