

## Grain Belt Express Script Example – Introductory Call

Hello, my name is Adam White. I am with Contract Land Staff representing Invenergy Transmission and the Grain Belt Express transmission line project. The reason for my call is to introduce myself and confirm that you received the landowner information packet that was recently mailed to you. Did you receive that?

IF NO, DID NOT RECEIVE...

I will follow up on that for you. In order to do that, can I confirm we have correct contact information for you? [Verify landowner mailing address on file]

I can also send you the information by email – would you prefer that? [IF YES, confirm or request email contact; IF NO, confirm that they you will check the status of what was mailed to them and re-send if necessary]

IF YES, DID RECEIVE...

Great.

AFTER CONFIRMING RECEIVED PACKET...

We are contacting landowners about easements along the approved transmission line route. From our records, you own, or may have an interest in, a tract of land located in Buchanan County that the route crosses. Are you are still the owner of the parcel(s)?

IF NO, NOT OWNER...

Would you happen to know who the current owner is? If not, that is fine, and we can research the title records to get the current ownership information.

IF YES, OWNERSHIP CONFIRMED...

Great. I prefer meeting in person to discuss such important issues, but due to COVID-19, I cannot meet with you right now to ensure the health and safety of all parties involved.

In the coming days, you will be receiving documents in the mail, including an easement agreement and payment calculation for your review. Once you receive it, I will call to follow up. You can also call me at 816-273-2989 and we can discuss each document in detail and I can answer questions that you may have about your easement, your payment calculation, and other project information. I would like to confirm your mailing address and the best phone number and email address where we can reach you.

Thank you for taking the time to speak with me and I look forward to working with you.