

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Reapplication of the)
United Way of Greater St. Louis, Inc. for)
an Order of the Commission Granting It) **Case No. OO-2026-0182**
Authority as an Information and Referral)
Provider for Purposes of Obtaining 211)
Service)

ORDER DIRECTING NOTICE, SETTING INTERVENTION DEADLINE, AND DIRECTING STAFF RECOMMENDATION

Issue Date: January 21, 2026

Effective Date: January 21, 2026

On January 15, 2026, the Commission received the above-referenced application requesting renewed authority as an Information and Referral Provider. On January 20, 2026, pursuant to a *Notice of Deficiency* issued by the Commission, the application was re-submitted with accompanying exhibits.

The Commission will issue notice of the application to the general public. The Commission will also set a deadline for intervention requests and direct the Staff of the Commission (Staff) to review the application and file a recommendation.

THE COMMISSION ORDERS THAT:

1. The Commission's Public Policy and Outreach Department shall make notice of this order available to the news media serving the residents of the City of St. Louis, Missouri and to the news media serving the residents of the 98 Missouri counties listed in Paragraph 35 of the application.
2. Any person or entity wishing to intervene in this matter shall file an application to intervene no later than February 11, 2026.
3. Staff shall file a recommendation regarding the application, or a status report stating when it expects to file a recommendation, no later than March 9, 2026.

4. This order is effective when issued.



BY THE COMMISSION

Nancy Dippell

Nancy Dippell
Secretary

Kenneth J. Seyer, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri
on this 21st day of January, 2026.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 21st day of January 2026.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

January 21, 2026

File/Case No. OO-2026-0182

MO PSC Staff

Staff Counsel Department
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
staffcounsel@psc.mo.gov

**Office of the Public Counsel
(OPC)**

Marc Poston
200 Madison Street, Suite 650
P.O. Box 2230
Jefferson City, MO 65102
opc@opc.mo.gov

**United Way of Greater St.
Louis, Inc.**

Alicia Turner
601 Monroe Street, Ste. 301
P.O. Box 537
Jefferson City, MO 65102-0537
turnera@ncrpc.com

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,

A handwritten signature in black ink that reads "Nancy Dippell". The signature is written in a cursive, flowing style.

**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.