



A NEW KIND OF LAW FIRM

February 4, 2026

VIA ELECTRONIC FILING

Ms. Nancy Dippell, Secretary
Missouri Public Service Commission
200 Madison Street, PO Box 360
Jefferson City, MO 65102-0360

**Re: Request to Cancel IVoIP Registration of Engage Holdings, LLC dba iQventures:
BMGR-2026-0270**

Dear Secretary Dippell,

On November 19, 2025, inContact, Inc. ("inContact") and Engage Holdings, LLC dba iQventures ("Engage") (collectively, the "Parties"), notified the Missouri Public Service Commission ("Commission") of the anticipated merger of Engage into inContact ("Transaction"), which was scheduled to occur on or around December 31, 2025.

Upon receipt of the Parties' notice, Commission staff advised that the Parties would need to file a separate request to cancel the IVoIP registration for Engage upon the closing of the Transaction. In accordance with Commission staff's directive, the following constitutes the Parties' request that the IVoIP registration of Engage be cancelled as of December 31, 2025.

Attached hereto as Exhibit A is a signed affidavit Brian Bitten, Treasure of inContact, Inc., in support of this request. Should you have any questions regarding this request, please contact the Companies' outside counsel indicated below.

Allison D. Rule
Partner at Marashlian & Donahue, PLLC
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Tysons, Virginia 22102
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Respectfully submitted,

A handwritten signature in black ink, appearing to read 'A Rule', written over a horizontal line.

Allison D. Rule

Counsel for Engage Holdings, LLC dba iQventures

EXHIBIT A

Affidavit of Brian Bitten

1. I, Brian Bitten, serve as Treasurer of inContact, Inc. and am authorized to make the following statement on the Company's behalf.
2. I have reviewed and confirmed the information set forth in the attached request and can confirm it is accurate to the best of my knowledge.
3. Subsequent to the notice filed with the Commission in November 2025, the Parties closed on the transaction, and Engage was merged into inContact.
4. As a result of the Transaction, Engage no longer exists as a separate legal entity.
5. As such, Engage's IVoIP registration should be cancelled effective December 31, 2025.

DocuSigned by:

Brian Bitten

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Brian Bitten

Treasurer
inContact, Inc.