

**BEFORE THE MISSOURI PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of the Application of Evergy            )  
Metro, Inc. d/b/a Evergy Missouri Metro and        )  
Evergy Missouri West, Inc. d/b/a Evergy            )     File No. EU-2020-0350  
Missouri West for an Accounting Authority        )  
Order Allowing the Companies to Record and        )  
Preserve Costs Related to COVID-19 Expenses     )

**QUARTERLY COMPLIANCE FILING**

COMES NOW, Evergy Metro, Inc., d/b/a/ Evergy Missouri Metro (“Evergy Metro”) and Evergy Missouri West, Inc. (“Evergy Missouri West”) (collectively, “Evergy” or “Company”), and submit this compliance filing, as required by the Order of the Missouri Public Service Commission (“Commission”) issued in this docket on January 13, 2021 (“Order”). In its Order the Commission granted in part and denied in part the *Application for Accounting Authority Order Related to COVID-19 Costs and Financial Impacts* submitted on May 6, 2020 by the Company (“Application”). The Order identified periodic reporting requirements, which will be submitted in this docket.<sup>1</sup>

1. Pursuant to the requirements of the Order:

82. The signatories to the Agreement propose Evergy file an initial report and updated quarterly reports to “identify all cost increases and decreases related to the pandemic” to date.<sup>179</sup>

83. In addition to specifying all cost increases and decreases related to the pandemic, the proposed initial and quarterly reports are required to include the following information:

- (a) The number of customers, by customer class;
- (b) The number of customers, by customer class, voluntarily disconnected by month;

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<sup>1</sup> “9. Evergy shall comply with the reporting requirements stated in the Agreement at paragraphs 9, 10, 11 and 12. 10. Within two weeks after the effective date of this order, Evergy shall file an initial report in this case, as proposed by the Agreement. Updated reports shall be filed quarterly within 45 days of the end of each quarter until all costs and savings through March 31, 2021, are accounted for in an updated report.” *See, Order*, Ordering ¶9-10, p. 47.

- (c) The number of customers, by customer class, involuntarily disconnected by month;
- (d) Number of utility reconnections, reported by month;
- (e) Number of customers on a utility payment plan, by payment plan type (including budget billing), by month;
- (f) Total dollar amount of arrearages by customer class;
- (g) The number of accounts in arrearage by customer class in increments (e.g., less than \$100, \$101 to \$250, \$251 to \$500, \$501 to \$750, \$751 to \$1000, \$1001 to \$1500, \$1501 to \$2000, \$2000 to \$2500, \$2501 to \$3000, and \$3000+) by month;
- (h) The range of arrearage amounts by customer class (i.e., current high and low dollar amount) and the mean average;
- (i) A quantification of total past-due customer arrearages and number of customers experiencing arrearages, that are thirty, sixty, and ninety days overdue; and
- (j) Total dollar amount of accounts receivable balances, including accounts receivable balances that are subject to payment plan agreements, by customer class.

84. Under the Agreement, the initial quarterly report is required no later than two weeks after an AAO is issued and should identify cost categories to be tracked and deferred from March 1 through June 30, 2020.

85. The Agreement proposes that quarterly reports, updating the initial report, be required within 45 days of the end of each quarter. As proposed, the reports are required “until the conclusion of the update or true-up period, if applicable, in [Eversys]’s next general rate case.”

86. Arrearage amounts proposed to be reported are defined to include only past-due bills. Costs are to be “tracked by month” in the initial and quarterly reports.<sup>2</sup>

2. In accordance with the above-referenced Order condition(s), the Company hereby submits to the Commission the attached report, which includes all information required by the Order.

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<sup>2</sup> See, *Order*, ¶82-86, pp. 37-38.

3. As noted in the Commission's *Order Closing File*, dated August 9, 2021, the Company is required to track and submit reporting on costs through March 31, 2021, which it completed with its May 2021 compliance filing.<sup>3</sup>

4. The Company was required to file customer information and statistics quarterly until the true-up of the 2022 cases (June 2022) and, as such, this will be the final quarterly report.

Respectfully submitted,

*/s/ Roger W. Steiner*

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**Attorneys for Evergy Missouri Metro and  
Evergy Missouri West**

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<sup>3</sup> See, *Quarterly Compliance Filing*, dated May 13, 2021.

**CERTIFICATE OF SERVICE**

I hereby certify that a true and correct copy of the foregoing was served, either electronically or by hand delivery or by First Class United States Mail, postage prepaid, on this 25<sup>th</sup> day of July 2022, on the parties of record as set out on the official Service List maintained by the Data Center of the Missouri Public Service Commission for this case.

*/s/ Roger W. Steiner*

**Counsel for Evergy Missouri Metro and  
Evergy Missouri West**