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221 Issue Normalization of Overtime Costs Witness Roberta A Grissum Type of Exhibit Surrebuttal Testimony ER-2008-0318 Date Testimony Prepared November 5, 2008

MISSOURI PUBLICE SERVICE COMMISSION

UTILITY SERVICES DIVISION

SURREBUTTAL TESTIMONY

OF

ROBERTA A. GRISSUM

UNION ELECTRIC COMPANY

dba AMERENUE

CASE NO. ER-2008-0318

Jefferson City, Missouri November 5, 2008

Stott Exhibit No. 221 Case No(s). FE-2008-0318 Date 2-12-08 _ Rptr_45

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| 1 | SURREBUTTAL TESTIMONY |
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| 3 | ROBERTA A. GRISSUM |
| 4 | UNION ELECTRIC COMPANY |
| 5 | dba AMERENUE |
| 6 | CASE NO. ER-2008-0318 |
| 7 | Q. Please state your name and business address. |
| 8 | A. My name 1s Roberta A Grissum My business address 1s 9900 Page Avenue, |
| 9 | Suite 103, Overland, Missouri 63132. |
| 10 | Q Are you the same Roberta A Grissum who is identified as participating in the |
| 11 | preparation of the Cost of Service Report included with the Missouri Public Service |
| 12 | Commission (Commission) Staff's (Staff) direct filing in Case No. ER-2008-0318? |
| 13 | A Yes, I am. |
| 14 | EXECUTIVE SUMMARY |
| 15 | Q. What is the purpose of your surrebuttal testimony? |
| 16 | A. The purpose of my surrebuttal testimony is to respond to rebuttal testimony |
| 17 | filed by Union Electric Company dba AmerenUE (Company or AmerenUE) witness, |
| 18 | Lynn M. Barnes, regarding the issues of normalization of overtime hours. |
| 19 | NORMALIZATION OF OVERTIME HOURS |
| 20 | Q. Does Company witness Barnes accurately describe Staff's proposed overtime |
| 21 | normalization in her rebuttal testimony? |

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Surrebuttal Testimony of Roberta A Grissum

Α No. Ms Barnes correctly states that Staff recommends normalizing the test 1 2 year overtime labor costs included in the Company's cost of service by performing a five-year averaging of AmerenUE's overtime labor hours. However, Staff also adjusted the overtime 3 labor to remove costs related to storms and the maintenance that occurs during the refueling 4 of the Callaway I Nuclear Power Plant (Callaway I) Below is a summary of all storm events 5 6 and refueling events occurring in Calendar Years 2003-2007 Events shaded designate those 7 for which Staff makes an adjustment to the overtime labor hours for purposes of its five-year 8 averaging.

| Date of Event | Description of Event |
|---------------------|----------------------|
| May 2003 | Storm |
| December 2003 | Storm |
| Spring 2004 | Callaway Refueling |
| 5/30/04 | Storm |
| 7/4/04 & 7/5/04 | Storm |
| 8/13/05 | Storm |
| 9/19/05 | Storm |
| Fall 2005 | Callaway Refueling |
| 3/9/06 | Storm |
| 4/2/06 | Storm |
| 4/29/06 | Storm |
| 6/11/06 | Storm |
| 7/19/06 | Storm |
| 9/22/06 | Storm |
| 11/30/06 | Storm |
| 1/13/07 | Storm |
| Spring 2007 | Callaway Refueling |
| 8/13/07 | Storm |
| Forecasted for Fall | Callaway Refueling |

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Overtime labor costs related to Callaway I refueling maintenance have been separately normalized by both the Company and the Staff in the current and prior AmerenUE rate cases This normalization of the overtime labor and other maintenance costs is required to recognize that the refueling of Callaway I is not an annual cost, rather it is an event that only occurs every 18 months

Surrebuttal Testimony of Roberta A. Grissum

Q. Please explain the adjustments Staff made to the historical overtime labor costs
 to recognize the occurrence of storms

| 3 | A. Staff makes adjustments to remove overtime labor costs related to the |
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| 4 | September 19, 2005 storm event Recovery of costs related to this storm event was previously |
| 5 | authorized through rates set in AmerenUE's previous rate case, Case No. ER-2007-0002. |
| 6 | Staff also makes adjustments to remove overtime labor costs related to all calendar year 2006 |
| 7 | storm events In AmerenUE's previous rate case the Company's recovery of costs associated |
| 8 | with these storm events was deemed to have occurred through the retention of revenues |
| 9 | collected from the sale of SO_2 credits. The Commission's Report and Order in Case |
| 10 | No. ER-2007-0002, specifically, states |

Decision:

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The Commission concludes that AmerenUE's 2006 storm related operating and maintenance costs shall be offset against its 2006 SO_2 allowance sales revenue. Thereafter, the company's 2006 storm related operating and maintenance costs shall not be considered in any manner in any future rate proceeding

Finally, Staff makes an adjustment for overtime labor costs associated with the January 13, 2007 storm event. Costs associated with this storm event were deferred through

an Accounting Authority Order authorized by the Commission in Case No EU-2008-0141

20 Q. Ms. Barnes states that Staff's five-year averaging is inappropriate Do you 21 agree?

A. No An examination of the test year level of overtime is a routine part of the Staff's audit. Abnormal levels of overtime need to be adjusted to prevent a distortion of the ongoing cost of service The five-year averaging technique is used by the Staff to smooth fluctuating expense levels and calculate a normalized level of expense related to overtime

Surrebuttal Testimony of Roberta A Grissum

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| 1 | Q. How does Company witness Lynn M. Barnes support her assertion that the test |
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| 2 | year level of overtime labor cost is a more appropriate representation of ongoing levels? |
| 3 | A. AmerenUE witness Barnes identifies a number of factors she believes supports |
| 4 | her contention that the current test year level of overtime labor costs is a better measure of the |
| 5 | ongoing levels that AmerenUE will experience in the future These factors include: |
| 6 7 8 | increasing customer expectations and Company's obligation to comply with Commission rules addressing vegetation management, infrastructure inspection and repair and reliability; |
| 9 10 | and power plants; |
| 11 | 3) limited outside contractor resources, and |
| 12 | 4) desires to preserve longer intervals between major outages at plants. |
| 13 | Q. Have mechanisms been proposed to track the incremental cost increases for |
| 14 | vegetation management and infrastructure inspections? |
| 15 | A Yes Both Staff witness Daniel I Beck and Company witness Ronald Zdellar |
| 16 | support tracking for the incremental increases associated with vegetation management and |
| 17 | infrastructure inspections. If the Company experiences incremental increases in overtime to |
| 18 | provide these programs, Staff is supporting a mechanism that could provide recovery of |
| 19 | that cost |
| 20 | Q Does the Staff agree with Ms. Barnes' discussion regarding qualified personnel |
| 21 | for distribution and power plants? |
| 22 | A. No Despite Ms. Barnes' claim regarding the inability to fill qualified |
| 23 | positions within the Company, the Company states in its response to Staff Data Request |
| 24 | No 351, "While AmerenUE is generally able to retain a relatively stable workforce, we will |
| 25 | be faced with the same retirement scenario as other utility companies and we will have to |

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Surrebuttal Testimony of Roberta A. Grissum

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1 compete to both attract and retain our talent." In addition, my analysis, which I will discuss in more detail later in this testimony, shows that even though this situation purportedly existed during the period I analyzed, in some years the Company's overtime levels declined on both an unadjusted and an adjusted basis.

5 Are Ms. Barnes rebuttal testimony statements regarding limited outside Q. 6 contractors supported by the testimony of Company witness Zdellar?

7 Α No Company witness Zdellar, on pages 10 through 13 of his rebuttal 8 testimony, discusses AmerenUE's continuing reliance on the use of outside contractors to 9 supplement the Company's workforce. At no point in his discussion does Mr Zdellar 10 indicate any concern regarding the Company's ability to obtain the outside contractor 11 resources that may be required to meet the Company's future needs.

12 Q Ms. Barnes lists the desire to preserve longer intervals between major outages 13 at plants as a need to maintain the high overtime levels experienced during the test year. Has there been a change in the intervals for major plant outages? 14

15 Α No. Company witness Mark C Birk provides a chart in his rebuttal testimony 16 attesting to the improved equivalent availability of AmerenUE coal plants for the period 17 1998-2008 According to Mr Birk's rebuttal testimony, there has been little change in the 18 level of equivalent availability since 2005.

Has Ms Barnes provided any documentation or other support for her 19 Q. 20 statements?

No. Ms Barnes has not provided any support for her statements, nor has she 21 Α. specifically quantified the effect any of these factors may have on the level of overtime the 22 23 Company has experienced or will experience in the future

Surrebuttal Testimony of Roberta A. Grissum

Q. Have you performed any analysis of the level of overtime experienced by the
 Company?

A. Yes

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Q What does your analysis show?

5 A. My analysis reveals that AmerenUE's overtime hours do not show a consistent 6 upward trend. In fact, my analysis shows that on an adjusted basis, overtime hours were 7 declining in 2005 and 2006, before drastically increasing during 2007

8 Below is a table that compares the Company's unadjusted paid overtime hours with9 Staff's adjusted paid overtime hours

| | Unadjusted O&M Paid OT | Adjusted O&M Paid OT |
|-----------------|------------------------------|-------------------------|
| 2003 | 456,690 | 456,690 |
| 2004 | 620,815 | 469,050 |
| 2005 | 577,616 | 451,323 |
| 2006 | 619,833 | 348,990 |
| 2007 | 664,933 | 493,487 |
| 5-yr Average | 587,977 | 443,908 |

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Source AmerenUE Report PD7330 (UEC ONLY) and Staff workpaper, respectively

As illustrated in this table, both unadjusted and adjusted overtime hours fluctuate during the five year period Given the extent of these fluctuations, the Staff contends a five-year averaging of overtime hours is a more appropriate measure of the ongoing levels for AmerenUE overtime hours, than the current test year level.

- 15 Q Does this conclude your surrebuttal testimony?
- 16

Yes, it does

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BEFORE THE PUBLIC SERVICE COMMISSION

OF THE STATE OF MISSOURI

In the Matter of Union Electric Company) d/b/a AmerenUE for Authority to File Tariffs) Increasing Rates for Electric Service) Provided to Customers in the Company's) Missouri Service Area

Case No. ER-2008-0318

AFFIDAVIT OF ROBERTA A GRISSUM

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| STATE OF MISSOURI |) | |
|-------------------|---|-----|
| |) | SS. |
| COUNTY OF COLE |) | |

Roberta A. Grissum, of lawful age, on her oath states that she has participated in the preparation of the foregoing Surrebuttal Testimony in question and answer form, consisting of \mathcal{L} pages to be presented in the above case, that the answers in the foregoing Surrebuttal Testimony were given by her; that she has knowledge of the matters set forth in such answers; and that such matters are true and correct to the best of her knowledge and belief.

- Toberta a Griesum

Subscribed and sworn to before me this <u>5</u> day of <u>November</u>, 2008. NiKKI SENN Notary Public - Notary Seal Notary Public

Commissioned for Osage County My Commission Expires October 01, 2011 Commission Number 072870