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BEFORE THE PUBLIC SERVICE COMMISSION
STATE OF MISSOURI
TRANSCRIPT OF PROCEEDINGS
PREHEARING CONFERENCE

Aquilla Canada and Dranel)
Clark,) Case No. EC-2026-0131
Complainants,)
v.)
Union Electric Company)
d/b/a Ameren Missouri,)
Respondent)

THURSDAY, FEBRUARY 19, 2026
2:00 p.m.

Jefferson City, MO
via WebEx

VOLUME 1

JOHN CLARK, Presiding
SENIOR REGULATORY LAW JUDGE

KAYLA HAHN, Chair,
MAIDA J. COLEMAN,
GLEN KOLKMEYER,
JOHN MITCHELL,
COMMISSIONERS

Transcribed by:
Aad Joy

1 THE COURT: Okay. Let's go on the
2 record. Today's date is February 19 of 2026,
3 and the current time is 2:00 p.m. The
4 commission has set aside this time today for a
5 procedural conference, in the case captioned
6 as Dranel J. Clark and Aquilla Canada,
7 Complainants, v. Union Electric Company doing
8 business as Ameren Missouri, Respondent. And
9 that is case number EC-2026-0131.

10 My name is John Clark. I'm the
11 regulatory law judge presiding over this
12 procedural conference today. This is Judge
13 Karolin Walker's case. However, while she is
14 out of the office, I will be presiding over
15 this case. At this time, I'm going to ask the
16 parties to enter their appearance for the
17 record, starting with Ameren Missouri.

18 MS. HERNANDEZ: Good afternoon, Judge.
19 This is Jennifer Hernandez appearing on behalf
20 of Ameren Missouri.

21 THE COURT: Thank you, Ms. Hernandez. On
22 behalf of Staff?

23 MR. CUNNEEN: Good morning, Judge. Ray
24 Cunneen, on behalf of Staff, along with my
25 colleagues Travis Pringle and Doug Hennon.

1 THE COURT: Thank you, Mr. Cunneen.

2 Anyone here from the Office of the Public
3 Counsel? Ms. Martin?

4 MS. MARTIN: Yes. Anna Martin is here on
5 behalf of the Office of the Public Counsel.

6 THE COURT: I don't believe there are any
7 interveners. Is there anybody I've missed who
8 needs to let me know that they're here? I see
9 we have some Staff personnel, but I believe
10 that's all the attorneys. Is that correct?

11 MR. CUNNEEN: That's correct, Judge.

12 THE COURT: Okay. Now, on behalf of --
13 on behalf of Mr. Clark and Ms. Canada, Mr.
14 Clark, Ms. Canada, are you here today?

15 MR. CLARK: Yes, Judge.

16 MS. CANADA: Yes, we are.

17 THE COURT: Ms. Canada, how do you
18 pronounce your first name? Am I pronouncing
19 it right?

20 MS. CANADA: Aquilla.

21 THE COURT: Aquilla. All right, thank
22 you very much.

23 MS. CANADA: Yeah, yeah.

24 THE COURT: Well, I'm glad you're here.
25 I got -- it looks like where we are in this

1 currently is there was a staff report filed on
2 January the 22nd. Usually after the staff
3 report is filed, I like to discuss maybe
4 setting a procedural schedule. But I've got
5 actually some questions in this case because
6 I've had an opportunity to look it over.

7 I actually have some questions about the
8 staff report and what the nature -- what the
9 nature of the alleged violations are. And the
10 reasoning for that is because I look in here
11 and says the complainant state the amount at
12 issue is \$349, in addition to past fees
13 resulting from unexplained billings from 2021
14 to present.

15 And the reason that I'm having a little
16 bit of an issue with that is because in EC-
17 2024-0111, which was a previous complaint
18 involving Aquilla Canada and Dranel Clark,
19 that was resolved with an effective date of
20 September 6th, 2024. So I'm not sure why we
21 would have any amounts in here that would
22 precede -- would precede that September 6th or
23 whatever date that case was originally filed,
24 unless those amounts were absolutely
25 unaddressed in the prior case.

1 So does Staff know whether these amounts,
2 if any of them, would have been included in
3 the EC-2024-0111 case, because those would be
4 stopped from continuing?

5 MR. CUNNEEN: Yes, Judge. I think at
6 this time, there's not enough discovery to say
7 what exactly if those charge -- if those
8 charges are related to the last case or not
9 specifically. It looks like Staff's
10 investigation shows that they're not and
11 they've all been addressed. But I can't say
12 for certain without more discovery.

13 THE COURT: Okay. And I'm glad that
14 segues very nicely into my next question,
15 which is in Staff report, it says that the,
16 the complainants had information and that Ms.
17 Canada stated she had documentation
18 information that she would send to Staff as
19 soon as possible.

20 As of the date of this filing, Staff has
21 not received information from complainants nor
22 has any additional information been filed in
23 the commission's electronic filing and
24 information system on behalf of complainant.
25 So it appears that we're having some discovery

1 issues.

2 MR. CUNNEEN: Yes, Judge. That is still
3 the status quo. We have not received
4 anything.

5 THE COURT: Okay. But you went ahead and
6 filed a statutory report, are you not seeking
7 -- are you -- are you not attempting to do
8 that discovery? Are you deciding to move
9 ahead without it? I'm, I'm not --

10 MR. CUNNEEN: I believe Staff is
11 confident in their findings now that there
12 have been no faults on Ameren's position.

13 THE COURT: Okay.

14 MS. CANADA: Actually -- Your Honor, may
15 interject real quick? We're having an issue -
16 -

17 THE COURT: And this is Ms. Canada?

18 MS. CANADA: Yeah, we are having an issue
19 just trying to upload information into the e-
20 file system from our devices. I don't know
21 what the issue is, but it, it just seems like
22 whenever we try to do it, it just buffers and
23 buffers and buffers and does not go in. So
24 what we have been doing in the past is, you
25 know, sending an email and asking for the

1 assistance of the staff or putting in
2 information.

3 But we weren't sure if this was the time
4 to address and bring in that other information
5 for the preliminary or if this is something
6 that we needed to just have in, in time for an
7 actual hearing. So we were a little confused
8 on our end as to when we were supposed to
9 submit that information.

10 MR. CLARK: But we do have it.

11 MS. CANADA: But we do have it readily
12 available. Just getting in and get it
13 submitted at the right time is, is our issue.
14 So we just had some questions on that
15 ourselves.

16 THE COURT: Okay. Well, thank you for
17 letting me know that. I'm sorry, you had some
18 difficulty filing an e-file. In addition to
19 emailing --

20 MS. CANADA: Yeah.

21 THE COURT: -- Staff about that, you can
22 also contact the commission's data center via
23 phone and they might be able to help you file
24 some of this information. If it's merely
25 discovery that you're providing to Staff and

1 not exhibits, it doesn't need to be filed and
2 you need to talk to the other parties about
3 how they would like to receive that discovery.
4 So I guess the question is, is this something
5 that needs to be filed or not? Because let's
6 say --

7 MR. CLARK: But we asked the documents
8 too --

9 MS. CANADA: Mr. Clark wanted me to make
10 sure that I made you aware that we have asked
11 for documentation as well that we haven't
12 received on our end either. Just to make sure
13 that --

14 THE COURT: Let's get to that in just a
15 second. I'll make a note to come back to
16 that.

17 MS. CANADA: Sounds great.

18 THE COURT: Here's the thing, Ms. Canada
19 and Mr. Clark, if this is evidence and this is
20 evidence that you want to present at the
21 hearing, you don't get to do a got you or a
22 surprise where everybody sees it for the first
23 time at the hearing. Out of a fundamental
24 fairness and due process, the other parties
25 have a right to see non-strategic evidentiary

1 or facts that you want to present in your
2 case.

3 MS. CANADA: Yeah, yeah.

4 THE COURT: So --

5 MS. CANADA: We understand.

6 THE COURT: -- there's actually nothing -
7 -

8 MS. CANADA: We actually didn't know when
9 we were supposed to submit it. Sorry.

10 THE COURT: No, I understood that -- I
11 understood that you were having difficulty
12 filing it in e-file and were unsure how you
13 were supposed to file it. But at the same
14 time, on the other -- on the flip side of that
15 equation, I've got staff saying that as early
16 as December you said you had documentation.
17 And here we are --

18 MS. CANADA: Sure.

19 THE COURT: -- in mid to late February
20 and we're still having discovery issues. But
21 there's no discovery issues in front of me.
22 Nobody has filed anything requesting
23 additional discovery. So --

24 MS. CANADA: Got it.

25 MR. CLARK: We have email correspondence

1 --

2 THE COURT: -- what have you requested
3 that you have not received?

4 MS. CANADA: Well, what we were asking
5 for was documentation in reference to an audit
6 of some sort. We've been asking for paperwork
7 and we have received like an activity sheet
8 and then some -- the test results from a
9 technician that literally said your meter
10 works. To sum it up, your meter works, and if
11 you have any other questions, give us a call.

12 So if, if the documentation pertaining to
13 our account, and we asked for a full audit for
14 that reason, because this is a revolving cycle
15 every day. The last time that we were with
16 you all, which was when we were referring to,
17 made a comment that this was a recurring issue
18 and that we were hoping that we wouldn't have
19 to go through this again. So we were
20 requesting a full audit of our account just
21 because it does seem to be a repeating issue
22 and we have not received that at this time.

23 THE COURT: Okay. When you say a full
24 audit of your account, what do you mean?

25 MS. CANADA: We're asking for all of the

1 amount findings, any charges, late fees,
2 anything that were -- any changes that were
3 applied to our account, etc., to make the --
4 because the technician said that it wasn't the
5 meter and the meter usage that we are using is
6 that equivalent to a one bedroom apartment.
7 So the amount of the charges, it has to be a
8 billing issue and we actually have that
9 recording as well.

10 So again, it's not that we're trying to
11 surprise anyone and say got you or anything
12 like that. We understand the seriousness of
13 this situation, but we are trying to make sure
14 that we're doing it correctly and that we are
15 getting the information that we asked for as
16 well. I do apologize for not submitting that
17 information and I should have asked if been
18 sick and under the weather as well and just
19 trying to do it on our own.

20 We haven't been very successful with
21 that. So that is the, the biggest issue that
22 we have is just getting that information that
23 we requested as well.

24 THE COURT: Okay. Well, thank you for
25 letting me know again.

1 MS. HERNANDEZ: Judge, if I, I may -- I,
2 I haven't received any formal discovery. I
3 think Ms. Canada is referring to informal
4 discovery and we have provided her with an
5 activity statement that shows all of the --
6 her billing amounts and fees and, and whatnot
7 on it. So besides that, we're not sure what
8 else we can provide or do we understand, I
9 guess, what else she may be asking for.

10 MR. CLARK: Can I -- can I -- can I say
11 something? We also sent you a demand letter
12 too though.

13 MS. CANADA: And, and the demand letter,
14 it, it literally listed everything that we
15 were asking for and we submitted that to be
16 put into the e-file system as well. But we
17 have not heard anything back within the 14 day
18 time frame. That demand letter was sent out
19 on February the 2nd certified mail.

20 MS. HERNANDEZ: I have not received any
21 certified mail yet.

22 MR. CLARK: Well, we, we have it -- we
23 have it. It was sent to you.

24 MS. CANADA: And we also emailed it, I
25 believe, on the 17th to everyone pertaining to

1 this. I could go back and look up the exact
2 people that were on there, but we were asking
3 for the assistance of the Public Service
4 Commission Staff and putting that in e-file
5 system and that was again sent certified mail.
6 We do have all the documentation, the, the
7 receipt and delivery information from the
8 United States Public Service from sending that
9 certified mail.

10 MR. CLARK: Which you supposed to sign
11 for it.

12 THE COURT: I'm less -- I'm less
13 interested in that. And the reason I'm less
14 interested in that is because a demand letter
15 usually precedes a lawsuit which goes in
16 circuit court and not before --

17 MS. CANADA: Right.

18 THE COURT: -- the PSC. The PSC has no
19 authority to award you any sort of damages.
20 The only thing that you can be --

21 MS. CANADA: Yeah, we understand.

22 THE COURT: -- awarded out of this is if
23 you were misbilled, you might be able to get a
24 credit. If the commission determines you were
25 misbilled and there was in fact a violation.

1 But I'm not going to address --

2 MS. CANADA: Yeah --

3 THE COURT: -- Ameren's response to a
4 demand letter unless it is somehow directly
5 germane to the evidence in this case.

6 MR. CLARK: It is.

7 MS. CANADA: Well, it --

8 MR. CLARK: It is.

9 THE COURT: I mean, it's about the case.
10 But it's, it's asking for an amount. Correct?

11 MR. CLARK: No, they, they don't get no
12 amount on it.

13 THE COURT: It's listed in the --

14 MS. CANADA: No. On there, we actually
15 said that after, after the audit was completed
16 because of the inconsistencies and charges
17 and, and everything, it literally verbatim
18 list exactly what --

19 MR. CLARK: What we were asking.

20 MS. CANADA: Yeah. What we were asking.
21 And the only reason that we did that at the
22 time, going through this Public Service
23 Commission, because that's one of the steps
24 that you have to go through the Public Service
25 Commission before you can go further on.

1 THE COURT: That's correct.

2 MS. CANADA: So we understand that, you
3 know, this isn't something that we're asking
4 you to address at the Public Service
5 Commission. We understand the difference
6 completely. We understand there's no monetary
7 reward from the Public Service Commission, but
8 we just wanted to make sure that we follow
9 proper protocol.

10 THE COURT: Okay.

11 MR. CLARK: Which is being spared through
12 this --

13 MR. PRINGLE: And Judge Clark, I don't
14 want to belabor. I just had one clarifying
15 question on this letter myself because I've
16 been on a few of these emails about this
17 letter.

18 THE COURT: I, I, I have no idea what
19 we're talking about.

20 MR. CLARK: Yeah --

21 THE COURT: And I'm not sure that I
22 should. But let's talk a little.

23 MR. PRINGLE: Yeah. Just -- I just
24 wanted to make sure Ms. Canada, Mr. Clark,
25 your email said the letter was certified.

1 Letter was sent to staff. We also don't have
2 any record of a certified letter. And so I
3 was --

4 MS. CANADA: Oh, no, no, no, no. I, I
5 apologize -- I apologize if, if that's how you
6 interpret it. We sent it directly to Ameren.
7 We did not send --

8 MR. PRINGLE: Okay.

9 MS. CANADA: -- the letter to, to the
10 Public Service Commission certified mail.
11 What we were saying is that we are sending it
12 to you with this email is attached so that you
13 all could see what exactly had been sent to
14 Ameren. We did not send a demand letter
15 address to the Public Service Commission
16 certified. No, we did not do that. I'm sorry
17 if --

18 MR. PRINGLE: Okay. Not a problem.

19 MS. CANADA: -- I confused you in the way
20 I said it --

21 MR. PRINGLE: Once I saw much of the mail
22 I saw. I said certified mail to Staff and I,
23 I just want to make sure Staff wasn't missing
24 anything since we, we, we haven't seen this
25 sort of --

1 MS. CANADA: No, no, that was just --
2 that was just me confusing you. I apologize.
3 I did not mean to do that.

4 MR. PRINGLE: Hey, not a problem. Not --
5 that's all I had, Judge. Thank you.

6 THE COURT: Thank you, Mr. Pringle.

7 MS. CANADA: Okay.

8 THE COURT: Well, let's push the demand
9 letter aside for a second and let's look at
10 exactly where we are and where we're going.
11 So --

12 MS. CANADA: Okay.

13 THE COURT: -- right now it appears there
14 are some outstanding discovery issues.
15 However, nobody has filed a discovery motion
16 or requested an immediate conference with the
17 regulatory law judge to resolve any
18 discoveries dispute. Now, Ms. Canada and Mr.
19 Clark, if you're asking for information from
20 Staff or from Ameren, you're going to need to
21 issue data requests which are a request for
22 what you want.

23 If you contact the data center, they can
24 talk you through how to do that. Actually
25 data center is very responsive.

1 MS. CANADA: Okay. I was just going to
2 ask you what the --

3 THE COURT: Likewise, if your party --

4 MS. CANADA: I'm sorry, could you -- can
5 you kind of explain to us the difference when
6 you're stating discovery versus exhibit?

7 What, what the difference exactly is? I'm
8 sorry, I don't do this on a daily basis. I
9 just want to make sure I'm comprehending.

10 THE COURT: I can't be an attorney for
11 you, but I can certainly explain some of the
12 general concepts --

13 MS. CANADA: Okay.

14 THE COURT: -- that we have. There may
15 not be a difference between discovery and
16 evidence. The difference is evidence is
17 generally something that is meant to be
18 offered at the case. Discovery is where you
19 are requesting to essentially see cards in the
20 other party's hand. So --

21 MS. CANADA: Okay, okay.

22 THE COURT: -- that's.

23 THE COURT: -- you're asking -- you're
24 asking. Okay. This is staff's position, this
25 is Ameren's position, what are they going to

1 put on for evidence? What information would I
2 like from them? And as long as it's non-
3 strategic or privileged and is relevant, I
4 believe you can have it.

5 MS. CANADA: Okay, okay.

6 THE COURT: Now, with that regard, I'm
7 not going to address Staff's discovery
8 concerns at all at this point because they
9 said they are confident proceeding forward as
10 is. Are there any discovery issues on behalf
11 of Ameren Missouri?

12 MS. HERNANDEZ: No, we don't have any
13 discovery issues. We just have a pending
14 motion to dismiss still.

15 THE COURT: I did see that and I'm going
16 to hold on that for the moment.

17 MR. PRINGLE: And for clarification on
18 Staff discovery, Judge, I just wanted to -- so
19 it's not really any formal discovery we
20 issued. It was pretty much just initial
21 outreach with complainant once the complaint's
22 filed. So there is no outstanding data
23 request that hasn't been answered. It's just
24 more -- if there's more information that plans
25 to share with Staff, we are willing to look at

1 it.

2 MS. CANADA: Yeah. Okay.

3 THE COURT: Okay. I mean in regard to
4 the -- in regards to the motion to dismiss,
5 until I can sort out what allegations are new
6 and whether any allegations are old, I, I
7 can't really tell where we are with this. So
8 I will -- I am aware that, that is there. I'm
9 going to keep it on the back burner for now.
10 I have not forgotten about it. If you have no
11 discovery issues, I think the appropriate
12 thing to do at this time is to head this
13 towards a hearing.

14 So why don't -- let me ask the parties.
15 Ameren, how long would you need -- how long do
16 you believe that you would need to file a
17 proposed procedural schedule with the other
18 parties, a joint one?

19 MS. HERNANDEZ: I'd say probably no more
20 than a week.

21 THE COURT: No more than a week. Staff,
22 what's your position on that?

23 MR. CUNNEEN: Yeah, Judge, I think we
24 could get it done in a week. I haven't done a
25 joint procedural schedule yet, practicing, but

1 I can -- I can surely try and get it done
2 within a week.

3 THE COURT: Okay. Ms. Martin, I'm going
4 to assume that Public Counsel is not an active
5 participant at this point, but is just
6 observing.

7 MS. MARTIN: Yeah, we are -- you know, if
8 there's more information. But, yeah, we, we
9 might be more active after the procedural
10 schedule. So I would still kind of like to be
11 in the loop there, just in case.

12 THE COURT: Oh, I wasn't meaning to
13 disinclude you, and that's not what I meant.
14 You're a party --

15 MS. MARTIN: Yeah.

16 THE COURT: You're a party of a joint
17 procedural schedule, and you would need to be
18 consulted on that as well.

19 MS. MARTIN: Yeah.

20 THE COURT: If I gave everybody to March
21 13th because Friday the 13th is so lucky, is
22 that sufficient for everybody?

23 MS. HERNANDEZ: Yes, Judge.

24 MR. CUNNEEN: Yes, Judge.

25 MS. CANADA: That works for us as well,

1 yeah.

2 THE COURT: Isn't this like the third
3 Friday the 13th in a row or something?

4 MR. PRINGLE: It's definitely the second.

5 THE COURT: Definitely the second.

6 January was not. So I was wrong. All right,
7 is there anything else that I need to take up
8 at this time? I hear nothing.

9 MS. CANADA: No.

10 THE COURT: What I'm going to do is I'm
11 going to issue a notice of rulings at
12 procedural --

13 MR. CUNNEEN: Judge, can I ask? One
14 moment.

15 THE COURT: Yes, Mr. Cunneen.

16 MR. CUNNEEN: I, I was just trying to get
17 a timeline on maybe when, when you planned on
18 ruling on that motion from Ameren.

19 THE COURT: This case?

20 MR. CUNNEEN: Yes, Judge.

21 THE COURT: I can't tell you that.

22 MR. CUNNEEN: Okay. Thank you.

23 THE COURT: All right, so I will issue --
24 I will issue a notice of ruling at discovery
25 conference setting. The 13th is the day for

1 procedural schedule. I'll also loosen out in
2 there just so everybody knows that I have
3 encouraged Mr. Clark and his candidate to
4 contact the data center in regards to filing
5 anything. And --

6 MS. CANADA: Yeah.

7 THE COURT: -- Mr. Clark and Ms. Canada,
8 I would also suggest if it's -- if it's a
9 question of whether this needs to be filed or
10 whether it's something that is discoverable,
11 you might talk to Staff about that.

12 MR. CLARK: Yes, sir.

13 MS. CANADA: Yes, sir.

14 THE COURT: It's what you and I played so
15 like consult the other parties as to what you
16 should be doing, but it is a better position
17 than asking me.

18 MS. CANADA: I understand. And Judge,
19 you are referring to March 13th. Correct?

20 THE COURT: Correct. So that's, that's
21 I, I, I assume that Staff usually takes lead
22 on this. So would Staff contact the other
23 parties to file a proposed procedural
24 schedule?

25 MR. CUNNEEN: Yeah, Judge, I can do that.

1 THE COURT: And if there are no -- if
2 there are issues that come up I'm just going
3 to go ahead and order the 13th for a
4 procedural schedule or a status if you are
5 unable to come up with a procedural schedule
6 at that point.

7 MR. CUNNEEN: Thank you, Judge.

8 MS. CANADA: Thank you.

9 THE COURT: Anything else that I need to
10 address at this procedural conference?

11 MR. CUNNEEN: Nothing from Staff, Judge.

12 MS. HERNANDEZ: No. Thank you.

13 THE COURT: Okay. Then I have nothing
14 else. We can go off the record and adjourn
15 this hearing.

16 MS. HERNANDEZ: Thank you.

17 THE COURT: Thank you very much for your
18 participation here today.

19 MS. CANADA: Thank you all.

20 MR. PRINGLE: Thank you, Judge.

21 MS. CANADA: Thank you.

22 THE COURT: And we will move this case
23 towards the hearing.

24 MS. HERNANDEZ: Thank you.

25 MS. CANADA: Okay. Thank you.

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MS. MARTIN: Thank you.

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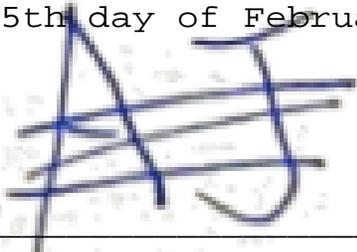
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Aad Joy

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