

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Cancellation of Engage )  
Holdings, LLC d/b/a iQventures ) Case No. DD-2026-0195  
Registration to Provide Interconnected )  
Voice Over Internet Protocol Service )

## ORDER CANCELLING REGISTRATION

Issue Date: March 4, 2026

Effective Date: March 14, 2026

On February 6, 2026, Engage Holdings, LLC d/b/a iQventures filed an application notifying the Commission that it no longer wished to retain its registration to provide Interconnected Voice over Internet Protocol (IVoIP) services in Missouri. The letter states that iQventures is ceasing to exist as an IVoIP provider due to its merger into inContact, Inc. The Commission granted iQventures its IVoIP registration in the State of Missouri in Case No. DA-2017-0184.

Commission Rule 20 CSR 4240-28.011(3) permits a company to cancel a certificate of service authority or registration by filing a letter signed by the company's official that identifies when and which certificate, registration, and any applicable tariff to cancel. Based on the request of iQventures, the Commission finds that the IVoIP registration granted to it shall be cancelled.

### THE COMMISSION ORDERS THAT:

1. The registration to provide Interconnected Voice over Internet Protocol services, granted to iQventures in Case No. DA-2017-0184, is cancelled.
2. This order shall become effective on March 14, 2026.
3. This case shall be closed on March 15, 2026.



**BY THE COMMISSION**

*Nancy Dippell*

Nancy Dippell  
Secretary

Nancy Dippell, Chief Regulatory  
Law Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,  
on this 4th day of March, 2026.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 4<sup>th</sup> day of March 2026.**



*Nancy Dippell*  
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Nancy Dippell  
Secretary

**MISSOURI PUBLIC SERVICE COMMISSION**

**March 4, 2026**

**File/Case No. DD-2026-0195**

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**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

*Sincerely,*



**Nancy Dippell  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.