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- CROSS - ARM V-BRACE Ameren Exhibit No. 30 Date 6-19-18 Reporter ERB File No. Ec - 2018 - 0089



AM NO EX 30

GENERAL RULES AND REGULATIONS

I. GENERAL PROVISIONS (Cont'd.)

I. OBJECTIONABLE CUSTOMER LOAD CHARACTERISTICS

All equipment installed by customer shall have operating characteristics which enable Company to maintain a satisfactory standard of service to both the customer being served and all other customers in the immediate area. In cases of high motor starting current, customer loads resulting in harmonic distortions or significant loads with wide and/or frequent fluctuations, etc. customer shall install, on its side of Company's meter, all corrective equipment necessary to enable Company to maintain the integrity of its electric distribution system. For all customers not voluntarily complying with this requirement, Company, where practical, may install corrective equipment on its side of the meter and charge customer a lump sum amount for the current cost of such equipment and the cost of any subsequent additions to or replacement of such equipment, whenever said future installations occur. Failure of customer to install such corrective equipment or to pay for that installed by Company currently, or in the future, shall be grounds for the disconnection of electric service.

J. CONTINUITY OF SERVICE

Company will make all reasonable efforts to provide the service requested on an adequate and continuous basis, but will not be liable for service interruptions, deficiencies or imperfections which result from conditions which are beyond the reasonable control of the Company. The Company cannot guarantee the service as to continuity, freedom from voltage and frequency variations, reversal of phase rotation or singlephasing. The Company will not be responsible or liable for damages to customer's apparatus resulting from failure or imperfection of service beyond the reasonable control of the Company. In cases where such failure or imperfection of service might damage customer's apparatus, customer should install suitable protective equipment.

K. REGULATORY AUTHORITIES

The tariff (i.e., rates, riders, rules and regulations) contained herein has been filed with and approved by the Missouri Public Service Commission and are subject to modification to conform with any revision filed by the Company and approved by the Commission. Where specific situations are not addressed by Company's rates, riders, or rules and regulations, the applicable Commission rules set forth in 4CSR, Sections 240-2 through 240-23 shall apply. Company may make written application to the Commission to seek the approval of a waiver of any specified portion of these filed tariffs for good cause shown.