

1  
2  
3  
4  
5  
6  
7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24  
25

BEFORE THE PUBLIC SERVICE COMMISSION  
STATE OF MISSOURI  
TRANSCRIPT OF PROCEEDINGS  
LOCAL PUBLIC HEARING

In the Matter of Timber Creek Sewer )  
Company's Commencement of a Staff ) Case No. SR-2026-0093  
Assisted Rate Case. )

WEDNESDAY, FEBRUARY 18, 2026

6:00 p.m.

Platte Purchase Middle School  
9400 N Platte Purchase Drive  
Kansas City, MO 64155

VOLUME 2

RILEY FEWELL, Presiding  
REGULATORY LAW JUDGE

KAYLA HAHN, Chair,  
MAIDA J. COLEMAN,  
GLEN KOLKMEYER,  
JOHN MITCHELL,

COMMISSIONERS

Reported By:

{LORI MASSANELLI}

1  
2  
3  
4  
5  
6  
7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24  
25

A P P E A R A N C E S

Mr. Riley Fewell - Judge

COMMISSIONERS:

Kayla Hahn - Chairman

Maida Coleman

Glen Kolkmeier

John Mitchell

And

John Clizer - Commission Public Counsel

Devin Sherry - Timber Creek

Casey ASlin - Commission Staff

1  
2  
3  
4  
5  
6  
7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24  
25

I N D E X

STYLE AND NUMBER . . . . . 1  
APPEARANCES . . . . . 2  
PROCEEDINGS . . . . . 4  
COURT REPORTER'S CERTIFICATE . . . . . 27

EXHIBITS: IDENTIFIED:  
2 - Comments. . . . . 11

(Exhibits retained by Commission)

1 P R O C E E D I N G S

2 COURT REPORTER: This is the court reporter. If  
3 everyone can identify themselves before they speak  
4 that would help me.

5 JUDGE FEWELL: Thank you, ma'am. This is Riley  
6 Fewell, the judge for this hearing. Are you ready to go  
7 on the record?

8 COURT REPORTER: Yes.

9 JUDGE FEWELL: Good evening everyone. It is February  
10 18, 2026, and the current time is approximately 7:25 p.m.  
11 My name is Riley Fewell. I'm the regulatory law, a  
12 regulatory law judge with the Missouri Public Service  
13 Commission and I will preside over this hearing. The  
14 Missouri Public Service Commission has set this time for a  
15 local public hearing to give members of the public a  
16 chance to comment about the application in Case No. SR  
17 2026-0093, which is captioned as In the Matter of Timber  
18 Creek Sewer Company's Commencement of a Staff Assisted  
19 Rate Case.

20 The Public Service Commission regulates investor  
21 owned utility companies in Missouri and insures that rates  
22 are just and reasonable. The Commission also regulates  
23 the quality of service and safety of the operations of  
24 investor owned utilities. The Commission is made up of up  
25 to five Commissioners but there are currently four and

1 they are Chair Kayla Hahn, and Commissioners Maida  
2 Coleman, Glenn Kolkmeier and John Mitchell.

3 The Commissioners are appointed by the Governor to  
4 fixed terms and then confirmed by the Senate. They employ  
5 a staff of engineers, accountants, attorneys, financial  
6 analysts and other specialists in the field of utility  
7 regulation.

8 With me today is Commissioner Mitchell in person, as  
9 well as Chair Hahn and Commissioner Coleman online.  
10 Commissioners, if you have any questions at any time,  
11 please feel free to interrupt me and ask them.

12 This is an official hearing of the Public Service  
13 Commission and the statements and testimony of witnesses  
14 will be recorded by the court reporter and must be given  
15 under oath or affirmation. The Commission has not made  
16 any decisions in this case and neither the Commissioners  
17 nor myself can answer any questions about the issues of  
18 the case today because we are to remain impartial until  
19 all the evidence is presented.

20 The court reporter is transcribing this hearing so  
21 that the Commission may later again review and read the  
22 comments. As we want to provide all attendees an adequate  
23 opportunity to speak tonight, we will limit the time for  
24 testimony to only three minutes. Once you finish your  
25 comments remain at the podium in case there are questions

1 from the Commissioners or the attorneys for the parties.  
2 Mr. Mitchell, would you like to give opening remarks?

3 MR. MITCHELL: Sure, thank you, Judge. On behalf of  
4 the entire Commission, I'd like to welcome you and thank  
5 you for being here tonight. As, as Judge Fewell  
6 mentioned, there are four Commissioners in the state that  
7 cover the entire state and there's, from time to time  
8 there's other hearings and other matters going on in the  
9 state and so I'm here in person because I live here on the  
10 west side of the state. Other Commissioners are kind of  
11 dispersed around the state this evening. And I want to  
12 assure you that they are very interested in what you have  
13 to say and they're listening online.

14 Tonight's hearing is the very first step in -- in a  
15 rate proceeding like this. And I think it's one of the  
16 most important steps because it's the first time and  
17 really the only time that we get to hear directly from  
18 you. I know sometimes it can be a little bit intimidating  
19 to come to the mic and speak, but I want to reassure you  
20 that we're interested in what you have to say and we want  
21 -- we want to hear it, and your comments are taken -- are  
22 taken seriously by the Commission.

23 So, again, welcome, and thank you for being here and  
24 we look forward to hearing what you have to say.

25 JUDGE FEWELL: If we could move to entries of

1 appearance beginning with Timer Creek. If you could state  
2 and spell your name.

3 MR. SHERRY: Devin Sherry. D-E-V-I-N S-H-E-R-R-Y.

4 JUDGE FEWELL: Thank you. And for Staff of the  
5 Commission?

6 MS. ASLIN: Casi Aslin, for Commission Staff.  
7 Address is 200 Madison Street, PSO Box 360, Jefferson  
8 City, Missouri, 65102.

9 JUDGE FEWELL: And the Office of Public Counsel?

10 MR. CLIZER: John Clizer, last name C-L-I-Z-E-R on  
11 behalf of the Missouri Office of the Public Counsel. My  
12 contact information can be found in the record.

13 JUDGE FEWELL: Thank you. For those who would like  
14 to provide comments today, I'm going to call the names  
15 listed on the sign up sheet in the order they appear.  
16 When I call your name, please come down to the podium and  
17 I'll place you under oath and as you to state and spell  
18 your name and then you can offer your comments to the  
19 Commission.

20 As I previously stated, we are limiting comments to  
21 three minutes today so that everyone has, present, has an  
22 adequate chance to be heard and please remain at the  
23 podium after your remarks until you've been excused  
24 because the Commission or the parties or myself may have  
25 questions for you. And if there's anyone who would like

1 to speak after that time that's not on the list, they can  
2 raise their hand and I can call them up as well.

3 We'll start with Ray Schildknecht. I'm sorry if I'm  
4 pronouncing your name wrong.

5 Please raise your right hand. (Commenter is sworn.)  
6 Would you please state and spell your name for the record?

7 MR. SCHILDKNECHT: It's Ray Schildknecht. R-a-y S-c-  
8 h-i-l-d-k-n-e-c-h-t.

9 JUDGE FEWELL: Thank you. What would you like to  
10 tell the Commission?

11 MR. SCHILDKNECHT: Well, I'm the president of an HOA  
12 that's 192 residents. It's made up of anyone from single  
13 property owner living alone to multiple units of 5 and up  
14 is in the property. The thing that got them this time was  
15 that in December the letter had been put together. In  
16 January we received it and a month later here we are. And  
17 so it brought a lot of questions up by a neighbor, a lady  
18 in her upper years, living alone, and she said, Ray, I  
19 can't afford it. I pay \$20 to \$22 a month for my water  
20 and never complained about paying \$36.71 for my sewer.  
21 But she says 80.6 percent increase for the same amount of  
22 water that I'm using, I can't afford it. And that's what  
23 we're seeing right now is that we moved into Platte City  
24 just about six years ago this May from 53 years in St.  
25 Joe. I was on the City Council for six years. And so

1 sewers is something that I am a little familiar with that  
2 was no pleasant situation, but, I would like to see if  
3 there is a way to get the consideration moved from a per  
4 resident rate to a water consumption rate and that would  
5 satisfy a lot of people, because I do believe, and don't  
6 have any numbers, that there are several senior citizens  
7 living on a fixed income in Platte County. And actually  
8 in Clay County, too. So my main thrust is favor the user  
9 and what they potentially will put into the sewer and need  
10 to be treated.

11 JUDGE FEWELL: Thank you, sir. Are there any  
12 questions? Thank you, sir, for your comments. Leslie  
13 Butler?

14 MS. BUTLER: My name is Leslie Butler. I'm the  
15 president of the --

16 JUDGE FEWELL: Ma'am, can I swear you in? Sorry.  
17 (Commenter is sworn.) Can you please state and spell your  
18 name for the record?

19 MS. BUTLER: Leslie, L-e-s-l-i-e, Butler, B-u-t-l-e-  
20 r.

21 JUDGE FEWELL: You may proceed.

22 MS. BUTLER: I'm the president of the Timber Park  
23 subdivision. We, too, have 192 homes. We brought this  
24 before our Board, the issue of the 80 percent increase.  
25 And our subdivision -- our -- voted to bring this matter

1 to the Board on behalf of the 192 homes we have. A third  
2 of our residents, I would guess, are probably senior  
3 citizens, over 65 years old. We've had actually six of  
4 the residents became widows this year. So they're not  
5 only seniors but now they're on a single social security  
6 income. We probably have another third that are families,  
7 some families with five, six residents. We have another  
8 third of our subdivision that are single people, like  
9 myself, and I'm sure I don't use near as much water as the  
10 families that have four or five kids. Anyway, our  
11 subdivision is concerned with the same matters that Mr.  
12 Schildknecht also brought forth in that we feel like 20  
13 percent increase, 30 percent increase, we can deal with  
14 that just with inflation with everyone else. But 80  
15 percent increase is going to affect a lot of people. I  
16 have an 83-year-old mother that lives in the city of  
17 Platte City and she's been upset because her sewer  
18 increase was substantial, which, obviously, because of  
19 Devin's explanation of Platte City water increases, that  
20 explains why mom's sewer increase has come up. I would  
21 like to see on behalf of our subdivision and all the other  
22 residents that are affected by this that a gradual  
23 increase and a per user increase as Devin explained as the  
24 RSU would be a more palatable solution for our  
25 subdivision.

1 JUDGE FEWELL: Are there any questions? Thank you,  
2 ma'am. Raymond Rigolett? Going to pass? Okay. If you  
3 want to pass, or come back to the line later, you can do  
4 that as well, or if you agree with someone's comments, you  
5 can see that you agree with someone else's comments, if  
6 they've already testified as well. Kelly Watkins?

7 MS. WATKINS: I have comments from the president of  
8 an HOA in the Copper Ridge subdivision.

9 JUDGE FEWELL: Yeah. There's a mic. Sorry. Thank  
10 you.

11 MS. WATKINS: I'll just restate what I'm saying. I  
12 have comments from the president of the HOA for the Copper  
13 Ridge subdivision. While they're not my comments, I can't  
14 hundred percent testify that they're true, but I believe  
15 they're true, so do you want me to read what he has to say  
16 or do you want me to leave this with you?

17 JUDGE FEWELL: Are there any objections to taking the  
18 comments as Commission exhibit? We can take the comments.  
19 If you have comments you'd like to make yourself, you can  
20 as well. You say no? Okay. I just wanted to make that  
21 for the record. Thank you, ma'am. Bill Schlacks?  
22 (Commenter sworn.) Can you please state and spell your  
23 name for the record?

24 (Exhibit No. 2 is entered into the record.)

25 MR. SCHLACKS: Sure. First name is Bill or William,

1 and last name is Schlacks, S-c-h-l-a-c-k-s.

2 JUDGE FEWELL: What would you like to tell the  
3 Commission?

4 MR. SCHLACKS: I'm concerned about how this happened  
5 so quickly. And I'm also concerned about, or, or the  
6 presentation that I heard earlier I thought was really  
7 well done, and at the same time I didn't hear anything  
8 about what we're going to do internally. In other words,  
9 as a consumer I'm expected to make adjustments to my  
10 lifestyle, et cetera, to pay for this. I didn't hear what  
11 -- what decisions you guys are making internally. I hear  
12 all these things are happening externally, but what's  
13 happening internally so that one, we don't get another 80  
14 percent in five years, but at the same time are we using  
15 our money as well as we could? I know you guys are --  
16 you're -- part of your responsibility as a Commission is  
17 to keep an eye on it, but at the same time I didn't hear  
18 anything about what we're doing internally to try to help  
19 on our end. That's it.

20 JUDGE FEWELL: Thank you, sir. Are there any  
21 questions? Thank you for your comments. Marc Turner?  
22 (Commenter is sworn) Would you please state and spell  
23 your name for the record.

24 MR. TURNER: Marc Turner. M-a-r-c T-u-r-n-e-r.

25 JUDGE FEWELL: What would you like to tell the

1 Commission?

2 MR. TURNER: Your Honor, Commissioner, council  
3 members, and Timber Creek. I am one of those unfortunate  
4 customers that did have a -- a line incident at the  
5 connection point. You guys were great, same day, went out  
6 there, dug up a lot of dirt to fix it, so I do appreciate  
7 that. My concerns, one, as a federal employee that just  
8 got a one percent raise this year, yeah, fortunate to  
9 still have a job. But a one percent raise isn't covering  
10 all of the -- the inflation that has gone up. I did enjoy  
11 your presentation. But by my -- by my math we're going to  
12 have this exact same problem the next fifteen to twenty-  
13 ish years where we're not going to not only jump 80  
14 percent this time we're going to have another 80 percent  
15 jump in fifteen to twenty years from now. So, to the  
16 Commission I would ask, one, for a phased -- phased rate  
17 increase that does take into account the roughly four-and-  
18 a-half to five percent increase that obviously we're going  
19 to need fifteen to twenty years from now also. Because  
20 this is going to be a hard pill to swallow both now, and  
21 again we're going to do this if there's no -- no  
22 inflationary increases that are a known factor. You're  
23 going to have to do maintenance again on this new tank in  
24 fifteen years as was shown in the presentation. Again,  
25 thank you all for -- for this time.

1 JUDGE FEWELL: Are there any questions? Thank you  
2 for your comments, sir. Is it James Moore or Jane Mone?

3 MR. MOORE: Yeah, I have no other comments at this  
4 time. Thanks.

5 JUDGE FEWELL: Okay. Carol Bird? (Commenter is  
6 sworn). Can you please state and spell your name for the  
7 record?

8 MS. BIRD: Carol Bird. C-a-r-o-l Bird B-i-r-d.

9 JUDGE FEWELL: Thank you, ma'am.

10 MS. BIRD: Yep.

11 JUDGE FEWELL: You may proceed with your comments.

12 MS. BIRD: Yeah, first of all I have no problem with  
13 -- with the sewer company or y'all's services, you do  
14 great. But what I have a problem with is 80 percent. You  
15 know, I'm hungry. My husband's on unemployment.  
16 Unemployment has not been paying. You know, thirty bucks  
17 increase is like three thousand to me right now. You  
18 know, I mean, what do you do when you can't pay your  
19 bills? You know, I mean, what, what do I do? I mean, I'm  
20 already buying for my lights, I just got caught up on the  
21 gas. But -- but what do you do when it's food versus  
22 paying an upgrade in sewer bill? That's my question?  
23 Yeah, I'm sure everybody here, you know, doesn't  
24 understand what it's like to be hungry. I do. And it's  
25 not fun. I understand y'all got, you know, expenses and

1 everything, but, can we do it in little steps instead of,  
2 Bam, you know? So what I just wanted to say is just take  
3 into consideration people that cannot afford that's  
4 either, A, on a fixed income or, B, that's on  
5 unemployment, then unemployment's not paying. That's a  
6 whole different can of worms right there. That's all I  
7 got.

8 JUDGE FEWELL: Are there any questions? Thank you  
9 for your comments, ma'am.

10 MS. BIRD: Yep.

11 JUDGE FEWELL: Bradley Room?

12 MR. ROOM: Pass.

13 JUDGE FEWELL: Okay. Is there anyone else who would  
14 like to make a comment tonight? Okay, start with you,  
15 ma'am. (Commenter is sworn). Can you please state and  
16 spell your name for the record?

17 MS. CAMPBELL: Sure. Jackie Campbell. J-a-c-k-i-e  
18 Campbell C-a-m-p-b-e-l-l.

19 JUDGE FEWELL: Thank you. What would you like to  
20 tell the Commission?

21 MS. CAMPBELL: So, I have concerns, obviously, with  
22 the neglect of waiting over twenty years and then have the  
23 balls and audacity to ask for 80 percent. I feel that was  
24 a neglect and that you should have come back sooner than  
25 where you are now, before it got to the state that it is

1 now. I feel that making it mandatory to come every five  
2 years asking for these little steps of increase would have  
3 been more palatable and more fair to the residents who use  
4 your service. That's all I have to say. Any questions?

5 JUDGE FEWELL: Are there any questions? Thanks for  
6 your comments, ma'am. Is there --

7 MR. DONALD: I didn't practice proper protocol when I  
8 entered the lobby this evening but I --

9 JUDGE FEWELL: (Commenter is sworn).

10 MR. DONALD: To the best of my knowledge. My name  
11 is Dwight Donald, middle initial only is C as in Charlie.

12 JUDGE FEWELL: What would you like to tell the  
13 Commission?

14 MR. DONALD: I would respectfully request that the  
15 Commission reach out to the people that are here tonight  
16 with an oversight analysis of what you're conclusion from  
17 this meeting will be in regards to the rate increase. I  
18 think as taxpaying citizens a lot of elderly people who  
19 live on a limited income here tonight, I think we deserve  
20 that. I don't know what your budget is or what your  
21 general policies and procedure manual says but maybe you  
22 could reach out to the HOA presidents of the different  
23 subdivisions and email them an answer to your conclusions  
24 from this meeting. Is that asking too much?

25 JUDGE FEWELL: I'm sorry, sir, we can't answer

1 questions at this time. But you can reach out to the  
2 Office of Public Counsel. Sorry. Mr. Clizer.

3 MR. CLIZER: It's a little bit unorthodox but I  
4 wanted to let everybody understand that this is the first  
5 step in a long process. The Commission is going to take  
6 back the information it hears today as well as the  
7 recommendations of the Office of Public Counsel and the  
8 Commission Staff. It won't reach a conclusion in this  
9 case until sometime in the future after it has digested  
10 all of the available information. Once it reaches a  
11 conclusion it will file a report and order detailing the  
12 results of its conclusion in its Commission filing system  
13 that will be publicly available to people. And if you  
14 would like to leave contact information with our office I  
15 can try and send you a copy of that report and order when  
16 it finally comes out.

17 MR. DONALD: I guess we can pick it up online at  
18 pcs.mo.gov?

19 MR. CLIZER: Yes. And then there'll be multiple  
20 people here who have provided assistance on how to reach  
21 that if you would like, sir.

22 JUDGE FEWELL: And the case number to reiterate that  
23 is SR-2026-0093. I can repeat that. So 2026-0093.

24 MR. CLIZER: I will also add that if you have a copy  
25 of our handout that the Office of Public Counsel there is

1 an instruction on how to reach all the information filed  
2 in this case through the Commission EFS website and I  
3 believe that information is also included in one of the  
4 staff handouts, and if not, I'm sure Staff would be more  
5 than happy to walk you through that.

6 MR. DONALD: Well, in your consideration for this  
7 case, I would hope you'd take into consideration what  
8 percentage of the increase will go to capital improvements  
9 for the sewer district's plant. I don't think it existing  
10 customers should be billed for that. Future customers, I  
11 mean, that's -- it's hard for old folks to understand the  
12 complex society we live in today, but as you told me  
13 earlier in the hallway out here, I'd hope that consumers  
14 would be protected as the electric rate increase consumers  
15 are -- are going to be protected from a rate increase due  
16 to the -- all the AI facilities that are being under  
17 construction. So. That's all the comments I have. Thank  
18 you.

19 JUDGE FEWELL: Thank you, sir. Is there anyone else  
20 who would like to make a comment today? Start with you,  
21 ma'am, in the gray. (Commenter is sworn). Can you please  
22 state and spell your name for the record.

23 MS. SCHLACKS: Susan Schlacks. S-u-s-a-n S-c-h-l-a-  
24 c-k-s.

25 JUDGE FEWELL: Thank you.

1 MS. SCHLACKS: In just watching the presentation that  
2 was given this evening, it does appear as though there are  
3 many aspects of the sewer system that need to be  
4 addressed, need to be repaired, need to be upgraded, need  
5 to be replaced. And I think that if -- if someone builds  
6 a house in the year 2000 they don't wait until the furnace  
7 goes out, the roof starts leaking, the driveway cracks and  
8 the hot water heater blows up before they start  
9 anticipating what they're going to need to spend to get  
10 those things done. So it seems to me that many of these  
11 things have been observed over a number of years. The --  
12 I appreciate that you said you were mindful of Covid as to  
13 why you didn't attempt to raise rates, but Covid was,  
14 like, 2019, 2020. What about 2015, 2016, 2017, where,  
15 again, these rates would have been presented more  
16 incrementally as opposed to 80 percent in one lump sum?  
17 So I am in definite agreement with some of the comments  
18 tonight that I think the rate increase should be  
19 commensurate with the amount of water that we use, again,  
20 my husband and I live in a single unit dwelling. We use  
21 very limited water. We don't even use our dishwasher  
22 because it uses too much, so we wash by hand, which is  
23 fine, but, again, one person or two people use much less  
24 water, generally speaking, than a family of four, five,  
25 six, seven, so that is what I would request is that that -

1 - that the usage of water be considered in the percentage  
2 rate increase. Thank you.

3 JUDGE FEWELL: Thank you. Are there any questions?  
4 Thank you, ma'am. Saw a few other hands. I'll go with  
5 the -- in the back. (Commenter is sworn). Can you please  
6 state and spell your name for the record?

7 MR. JESTIC: My name is Levi Jestick. L-e-v-i J-e-s-  
8 t-i-c.

9 JUDGE FEWELL: What would you like to tell the  
10 Commission?

11 MR. JESTIC: I'm an owner of the Town Homes Oak  
12 Valley and I'm also on the HOA board there. I represent  
13 148 townhomes. I'd like to start off by saying that me,  
14 personally, moved to the area in 2012. Been very happy  
15 with the service. Have no problems with it at all. And  
16 seeing how much everything has gone up in the last few  
17 years, I'm sure the rate increase is -- and as long as  
18 it's been since the last increase, it's probably  
19 justified. I think the bog shock everybody has is just  
20 the -- the large jump at one time. So I'd like the  
21 Commission to potentially look at doing it incrementally  
22 over the next year or two, couple years. And then also  
23 authorizing a large enough increase to where, you know, we  
24 don't have to go through this every -- every couple years  
25 where they're going to be looking for another increase.

1 If we could, like, schedule this out so you don't have an  
2 80 percent increase every, you know, every ten years. It  
3 would be nice to have it for the single people on fixed  
4 incomes to where they can budget a smaller increase steps,  
5 potentially. Thank you.

6 JUDGE FEWELL: Thank you, sir. I think I saw a woman  
7 in the front? (Commenter sworn). Can you please state  
8 and spell your name for the record?

9 MR. JACKSON: Richard Jackson. R-i-c-h-a-r-d J-a-c-  
10 k-s-o-n.

11 JUDGE FEWELL: What would you like to tell the  
12 Commission?

13 MR. JACKSON: I -- I live in an area that is serviced  
14 by the sewer company and they've done a great job. I  
15 don't deny that. And my comments are like everybody  
16 else's here this evening. But dear to my heart is, I'm  
17 retired. I'm in my 70's, so is my wife. And you know, I  
18 look at the amount of increases on insurance and  
19 everything else across the board and, and honestly I can't  
20 come to the conclusion that one -- one thing that I've  
21 received last year, the year before, asks for an 80  
22 percent increase. I -- I just can't think of that. Maybe  
23 it's because I'm old, I don't know. You know, 10 percent,  
24 20 percent, even, and I know these times are changing.  
25 And there's -- the information they provided tonight, I

1 have a, I mean, a greater appreciation for the sewer  
2 company and -- and what they do. But not at this rate.  
3 Not at this rate. Thank you.

4 JUDGE FEWELL: Thank you. Are there any questions?  
5 Thank you, sir. Is there anyone else who would like to --  
6 in the white polo? (Commenter sworn). Can you please  
7 state and spell your name for the record?

8 MS. HENSLEY: Micheale, M-i-c-h-e-a-l-e, last name  
9 Hensley H-e-n-s-l-e-y.

10 JUDGE FEWELL: What would you like to tell the  
11 Commission?

12 MS. HENSLEY: I too have been a customer of Timber  
13 Creek and nobody here I don't think is unhappy. What  
14 we're unhappy with is the amount of the increase. And I'm  
15 in agreement with everyone so far that it should be, that  
16 the 80.6 percent nobody has ever seen an increase asked  
17 for that astronomically, not even on a health insurance.  
18 Which that's where you would expect it. But, I agree with  
19 everyone that said it should either be based on your water  
20 consumption or based on, or at least considered to be a  
21 gradual increase so it's not all being consumed. I'm  
22 retired as well, living in the same communities as these  
23 individuals behind me. It's -- it's a lot when you're  
24 retired to take a hit on one thing when you're already  
25 trying to figure out where you're going to cut the next

1 thing. So. That's it.

2 JUDGE FEWELL: Thank you, ma'am. Are there any  
3 questions? Thank you, ma'am. Sir? (Commenter sworn)  
4 Can you please state and spell your name for the record.

5 MR. ROWEN: Jeff Rowen. R-o-w-e-n.

6 JUDGE FEWELL: What would you like to tell the  
7 Commission?

8 MR. ROWEN: Well, first and foremost I appreciate you  
9 guys listening to the group of homeowners including  
10 myself. And I first want to start out by saying for the  
11 group to look at is there anything they can do to offset  
12 the cost? \$890,000 any one of us in this room wouldn't be  
13 able to pay that monthly bill. So is there any state or  
14 federal funds that can go against to offset that cost?  
15 The second part of that is, is since I've lived here in  
16 2017, I think it was six years before that, the price has  
17 not come up, which in my opinion is poor management in  
18 business. Period. It should go up gradual and it should  
19 be offset, the business cost to run the business. Now,  
20 we've got to sit here and try to defend an 80 percent  
21 increase which we can't. None of us can afford that. So  
22 we're asking the Commission to take a look at how do we  
23 step this off? \$890,000 over the next five, six, ten  
24 years, and bring it to us softly so we can swallow it.  
25 That's all we're asking as a homeowner. And I appreciate

1 your time.

2 JUDGE FEWELL: Thank you, sir. Any questions? Thank  
3 you, sir. Thank you for your comments. Is there anyone  
4 else who'd like to make a comment? Ma'am? (Commenter  
5 sworn). Can you please state and spell your name for the  
6 record?

7 MS. POST: Angela Post. A-n-g-e-l-a P-o-s-t. And I  
8 definitely agree with a lot of what everybody has been  
9 stating. I have questions on why? Why is there an 80  
10 percent increase now? I've lived in Platte County for --  
11 since 2007 and what the gentleman just said before me, you  
12 know, it hasn't raised in all those years and I find that  
13 kind of odd. Especially with, you know, damage is being  
14 done to the infrastructure that is holding all of the  
15 sewage. Is it regulated? Is there somebody that's goes  
16 out there and checks stuff like that? I would think that  
17 it didn't just happen overnight that there's so much  
18 damage. I think that it should be raised up, like, in  
19 increments and phases. I don't understand who's going to  
20 take the accountability of why, you know, it's a huge  
21 increase all at once. I don't think anybody in this room  
22 could possibly afford that big of a rate increase all at  
23 once. Is there any way that the company can apply for  
24 grants? I just -- I just think that 80 percent is too  
25 much. Not just for me but, like, for anybody. How can

1 you look at somebody in the eye and say I want this much  
2 from you? I just don't think that it's good business and  
3 it's not fair to a lot of people. That's it.

4 JUDGE FEWELL: Thank you for your comments, ma'am.  
5 Would anyone else like to make a comment tonight?

6 (Commenter sworn). Can you please state and spell your  
7 name for the record?

8 MS. WATKINS: My name is Kelly Watkins. K-e-l-l-y  
9 Watkins W-a-t-k-i-n-s.

10 JUDGE FEWELL: You may proceed with your comments.

11 MS. WATKINS: So, in July of 2003 I paid \$16.50. In  
12 August of 2004 I paid \$26.97. That was a 63.5 increase  
13 over one year. In December of 2007 I paid \$34.74 which  
14 was a 28.8 percent increase and that was over a three-year  
15 period. In May of 2011 I paid \$36.71 and that's where  
16 we're at right now and that was over a four-year period.  
17 And now they're proposing \$66.30 which is 80.6 as has been  
18 said, and that's over a 14-year period. So I am in favor  
19 of either paying on your consumption or having these  
20 increase, incrementally increase and not over that long of  
21 a time span at such a high increase.

22 JUDGE FEWELL: Are there any question? Thank you for  
23 your comments, ma'am. Are there any objections to a  
24 Commission exhibit? Okay, that's two. Thank you, ma'am.  
25 Would anyone else like to testify tonight?



1  
2  
3  
4  
5  
6  
7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24  
25

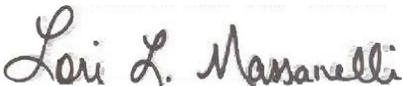
CERTIFICATE

STATE OF MISSOURI)

I, Lori Massanelli, #1509, do hereby certify that the facts stated by me in the caption on the foregoing proceedings are true; and that the foregoing proceedings were reported verbatim through the use of the voice-writing method and thereafter transcribed by me or under my direct supervision to the best of my ability, taken at the time and place set out on the caption hereto.

I FURTHER CERTIFY, that I am not a relative or employee of any attorney or employed by the parties hereto, nor financially interested or otherwise, in the outcome of this action, and that I have no contract with the parties, attorneys, or persons with an interest in the action that affects or has a substantial tendency to affect impartiality, that requires me to relinquish control of an original deposition transcript or copies of the transcript before it is certified and delivered to the custodial attorney, or that requires me to provide any service not made available to all parties to the action.

WITNESS MY HAND AND SEAL this 6th day of March, 2026.

  
LORI MASSANELLI

<hr/> <b>\$</b> <hr/>	<b>2012</b> 20:14	12:13 13:13, 14 14:14	5:22 7:22	14:20 22:24
<b>\$16.50</b> 25:11	<b>2015</b> 19:14	15:23 19:16	<b>adjourned</b> 26:16	<b>also</b> 4:22 10:12 12:5
<b>\$20</b> 8:19	<b>2016</b> 19:14	21:2,21 23:20	<b>adjustments</b> 12:9	13:19 17:24 18:3 20:12,22 26:11
<b>\$22</b> 8:19	<b>2017</b> 19:14 23:16	<b>80.6</b> 8:21 22:16 25:17	<b>affect</b> 10:15	<b>amount</b> 8:21 19:19 21:18 22:14
<b>\$26.97</b> 25:12	<b>2019</b> 19:14	<b>83-year-old</b> 10:16	<b>affected</b> 10:22	<b>analysis</b> 16:16
<b>\$34.74</b> 25:13	<b>2020</b> 19:14	<b>8:03</b> 26:20	<b>affirmation</b> 5:15	<b>analysts</b> 5:6
<b>\$36.71</b> 8:20 25:15	<b>2026</b> 4:10	<hr/> <b>A</b> <hr/>	<b>afford</b> 8:19,22 15:3 23:21 24:22	<b>Angela</b> 24:7
<b>\$66.30</b> 25:17	<b>2026-0093</b> 4:17 17:23	<b>a-half</b> 13:18	<b>after</b> 7:23 8:1 17:9	<b>another</b> 10:6, 7 12:13 13:14 20:25 26:8
<b>\$890,000</b> 23:12,23	<b>28.8</b> 25:14	<b>A-N-G-E-L-A</b> 24:7	<b>again</b> 5:21 6:23 13:21, 23,24 19:15, 19,23 26:3,7	<b>answer</b> 5:17 16:23,25
<hr/> <b>1</b> <hr/>	<hr/> <b>3</b> <hr/>	<b>able</b> 23:13 26:11	<b>against</b> 23:14	<b>anticipating</b> 19:9
<b>10</b> 21:23	<b>30</b> 10:13	<b>about</b> 4:16 5:17 8:20,24 12:4,5,8,18 19:14	<b>ago</b> 8:24	<b>any</b> 5:10,16, 17 9:6,11 11:1,17 12:20 14:1 15:8 16:4,5 20:3 22:4 23:2,12, 13 24:2,23 25:22,23
<b>14-year</b> 25:18	<b>360</b> 7:7	<b>access</b> 26:15	<b>agree</b> 11:4,5 22:18 24:8	<b>anybody</b> 24:21,25
<b>148</b> 20:13	<hr/> <b>5</b> <hr/>	<b>account</b> 13:17	<b>agreement</b> 19:17 22:15	<b>anyone</b> 7:25 8:12 15:13 18:19 22:5 24:3 25:5,25 26:1,10
<b>18</b> 4:10	<b>5</b> 8:13	<b>accountability</b> 24:20	<b>AI</b> 18:16	<b>anything</b> 12:7,18 23:11
<b>192</b> 8:12 9:23 10:1	<b>53</b> 8:24	<b>accountants</b> 5:5	<b>all</b> 5:19,22 10:21 12:12 13:10,25 14:12 15:6 16:4 17:10 18:1,16,17 20:15 22:21 23:25 24:12, 14,21,22 26:4	<b>Anyway</b> 10:10
<hr/> <b>2</b> <hr/>	<hr/> <b>6</b> <hr/>	<b>across</b> 21:19	<b>alone</b> 8:13,18	
<b>2</b> 11:24	<b>63.5</b> 25:12	<b>actually</b> 9:7 10:3	<b>already</b> 11:6	
<b>20</b> 10:12 21:24	<b>65</b> 10:3	<b>add</b> 17:24		
<b>200</b> 7:7	<b>65102</b> 7:8	<b>Address</b> 7:7		
<b>2000</b> 19:6	<b>6:00</b> 26:9	<b>addressed</b> 19:4		
<b>2003</b> 25:11	<hr/> <b>7</b> <hr/>	<b>adequate</b>		
<b>2004</b> 25:12	<b>70's</b> 21:17			
<b>2007</b> 24:11 25:13	<b>7:25</b> 4:10			
<b>2011</b> 25:15	<hr/> <b>8</b> <hr/>			
	<b>80</b> 9:24 10:14			

<p><b>appear</b> 7:15 19:2</p> <p><b>appearance</b> 7:1</p> <p><b>application</b> 4:16</p> <p><b>apply</b> 24:23</p> <p><b>appointed</b> 5:3</p> <p><b>appreciate</b> 13:6 19:12 23:8,25 26:6</p> <p><b>appreciation</b> 22:1</p> <p><b>approximately</b> 4:10</p> <p><b>area</b> 20:14 21:13</p> <p><b>around</b> 6:11</p> <p><b>as</b> 4:17 5:8,9, 22 6:5 7:17, 20 8:2 10:9, 23 11:4,6,18, 20 12:9,15,16 13:7,24 16:11,18 17:6 18:12,14 19:2,12,16 20:17 22:22 23:25 25:17 26:14</p> <p><b>ask</b> 5:11 13:16 15:23</p> <p><b>asked</b> 22:16</p> <p><b>asking</b> 16:2, 24 23:22,25</p> <p><b>asks</b> 21:21</p> <p><b>Aslin</b> 7:6</p>	<p><b>aspects</b> 19:3</p> <p><b>assistance</b> 17:20</p> <p><b>Assisted</b> 4:18</p> <p><b>assure</b> 6:12</p> <p><b>astronomically</b> 22:17</p> <p><b>at</b> 5:10,25 7:22 12:7,14, 17 13:4 14:3 17:1,17 20:15,20,21 21:18 22:2,3, 20 23:11,22 24:21,22 25:1,16,21 26:9,12,20</p> <p><b>attempt</b> 19:13</p> <p><b>attendees</b> 5:22</p> <p><b>attorneys</b> 5:5 6:1</p> <p><b>audacity</b> 15:23</p> <p><b>August</b> 25:12</p> <p><b>authorizing</b> 20:23</p> <p><b>available</b> 17:10,13</p> <hr/> <p style="text-align: center;"><b>B</b></p> <hr/> <p><b>B-I-R-D</b> 14:8</p> <p><b>B-U-T-L-E-</b> 9:19</p> <p><b>back</b> 11:3 15:24 17:6 20:5</p>	<p><b>balls</b> 15:23</p> <p><b>Bam</b> 15:2</p> <p><b>based</b> 22:19, 20</p> <p><b>became</b> 10:4</p> <p><b>because</b> 5:18 6:9,16 7:24 9:5 10:17,18 13:19 19:22 21:23</p> <p><b>before</b> 4:3 9:24 15:25 19:8 21:21 23:16 24:11</p> <p><b>beginning</b> 7:1</p> <p><b>behalf</b> 6:3 7:11 10:1,21 26:4</p> <p><b>behind</b> 22:23</p> <p><b>believe</b> 9:5 11:14 18:3</p> <p><b>best</b> 16:10</p> <p><b>big</b> 24:22</p> <p><b>bill</b> 11:21,25 14:22 23:13</p> <p><b>billed</b> 18:10</p> <p><b>bills</b> 14:19</p> <p><b>Bird</b> 14:5,8, 10,12 15:10</p> <p><b>bit</b> 6:18 17:3</p> <p><b>blows</b> 19:8</p> <p><b>board</b> 9:24 10:1 20:12 21:19</p> <p><b>bog</b> 20:19</p>	<p><b>both</b> 13:20</p> <p><b>Box</b> 7:7</p> <p><b>Bradley</b> 15:11</p> <p><b>bring</b> 9:25 23:24</p> <p><b>brought</b> 8:17 9:23 10:12</p> <p><b>bucks</b> 14:16</p> <p><b>budget</b> 16:20 21:4</p> <p><b>builds</b> 19:5</p> <p><b>business</b> 23:18,19 25:2</p> <p><b>but</b> 4:25 6:19 8:21 9:2 10:5, 14 11:14 12:12,14,17 13:9,11 14:14,21 15:1 16:8,21 17:1, 3 18:12 19:13,23 21:16 22:2,18 24:25</p> <p><b>Butler</b> 9:13, 14,19,22</p> <p><b>buying</b> 14:20</p> <p><b>by</b> 5:3,4,14 6:22 8:17 10:22 13:11 19:22 20:13 21:14 23:10 26:2</p> <hr/> <p style="text-align: center;"><b>C</b></p> <hr/> <p><b>C-A-M-P-B-E- L-L</b> 15:18</p>	<p><b>C-A-R-O-L</b> 14:8</p> <p><b>c-k-s</b> 18:24</p> <p><b>C-L-I-Z-E-R</b> 7:10</p> <p><b>call</b> 7:14,16 8:2</p> <p><b>came</b> 15:24</p> <p><b>Campbell</b> 15:17,18,21</p> <p><b>cannot</b> 15:3</p> <p><b>can't</b> 8:19,22 14:18 16:25 21:19,22 23:21</p> <p><b>capital</b> 18:8</p> <p><b>captioned</b> 4:17</p> <p><b>Carol</b> 14:5,8</p> <p><b>case</b> 4:16,19 5:16,18,25 17:9,22 18:2, 7 26:13</p> <p><b>Casi</b> 7:6</p> <p><b>caught</b> 14:20</p> <p><b>cetera</b> 12:10</p> <p><b>Chair</b> 5:1,9</p> <p><b>chance</b> 4:16 7:22</p> <p><b>changing</b> 21:24</p> <p><b>Charlie</b> 16:11</p> <p><b>checks</b> 24:16</p> <p><b>citizens</b> 9:6 10:3 16:18</p>
---	--	--	--	--

<b>city</b> 7:8 8:23, 25 10:16,17, 19	18:17 19:17 21:15 24:3 25:4,10,23 26:6,12,13	<b>concerns</b> 13:7 15:21	21:1 24:22	<b>December</b> 8:15 25:13
<b>Clay</b> 9:8	<b>Commission</b> 4:13,14,20, 22,24 5:13, 15,21 6:4,22 7:5,6,19,24 8:10 11:18 12:3,16 13:1, 16 15:20 16:13,15 17:5,8,12 18:2 20:10,21 21:12 22:11 23:7,22 25:24 26:5	<b>concluded</b> 26:19	<b>council</b> 8:25 13:2	<b>decisions</b> 5:16 12:11
<b>Clizer</b> 7:10 17:2,3,19,24		<b>conclusion</b> 16:16 17:8, 11,12 21:20	<b>Counsel</b> 7:9, 11 17:2,7,25	<b>defend</b> 23:20
<b>closing</b> 26:2		<b>conclusions</b> 16:23	<b>County</b> 9:7,8 24:10	<b>definite</b> 19:17
<b>Coleman</b> 5:2, 9		<b>confirmed</b> 5:4	<b>couple</b> 20:22, 24	<b>definitely</b> 24:8
<b>come</b> 6:19 7:16 10:20 11:3 16:1 21:20 23:17		<b>connection</b> 13:5	<b>court</b> 4:2,8 5:14,20	<b>deny</b> 21:15
<b>comes</b> 17:16		<b>consideration</b> 9:3 15:3 18:6, 7	<b>cover</b> 6:7	<b>deserve</b> 16:19
<b>coming</b> 26:17		<b>considered</b> 20:1 22:20	<b>covering</b> 13:9	<b>detailing</b> 17:11
<b>Commenceme nt</b> 4:18	<b>Commissione r</b> 5:8,9 13:2 26:2	<b>construction</b> 18:17	<b>Covid</b> 19:12, 13	<b>Devin</b> 7:3 10:23
<b>commensurat e</b> 19:19	<b>Commissione rs</b> 4:25 5:1,3, 10,16 6:1,6, 10 26:4,14	<b>consumed</b> 22:21	<b>cracks</b> 19:7	<b>Devin's</b> 10:19
<b>comment</b> 4:16 15:14 18:20 24:4 25:5 26:2,10, 11	<b>communities</b> 22:22	<b>consumer</b> 12:9 26:11	<b>Creek</b> 4:18 7:1 13:3 22:13	<b>didn't</b> 12:7, 10,17 16:7 19:13 24:17
<b>commenter</b> 8:5 9:17 11:22 12:22 14:5 15:15 16:9 18:21 20:5 21:7 22:6 23:3 24:4 25:6	<b>companies</b> 4:21	<b>consumers</b> 18:13,14	<b>current</b> 4:10	<b>different</b> 15:6 16:22
<b>comments</b> 5:22,25 6:21 7:14,18,20 9:12 11:4,5,7, 12,13,18,19 12:21 14:2,3, 11 15:9 16:6	<b>company</b> 14:13 21:14 22:2 24:23	<b>consumption</b> 9:4 22:20 25:19	<b>currently</b> 4:25	<b>digested</b> 17:9
	<b>Company's</b> 4:18	<b>contact</b> 7:12 17:14	<b>customer</b> 22:12	<b>directly</b> 6:17
	<b>complained</b> 8:20	<b>Copper</b> 11:8, 12	<b>customers</b> 13:4 18:10	<b>dirt</b> 13:6
	<b>complex</b> 18:12	<b>copy</b> 17:15,24	<b>cut</b> 22:25	<b>dishwasher</b> 19:21
	<b>concerned</b> 10:11 12:4,5	<b>cost</b> 23:12,14, 19	<hr/> <b>D</b> <hr/>	<b>dispersed</b> 6:11
		<b>could</b> 6:25 7:1 12:15 16:22	<b>D-E-V-I-N</b> 7:3	<b>district's</b> 18:9
			<b>damage</b> 24:13,18	<b>doesn't</b> 14:23
			<b>day</b> 13:5	<b>doing</b> 12:18 20:21
			<b>deal</b> 10:13	<b>Donald</b> 16:7, 10,11,14
			<b>dear</b> 21:16	

17:17 18:6	<b>employee</b> 13:7	<b>exhibit</b> 11:18, 24 25:24	16:1	<b>fixed</b> 5:4 9:7 15:4 21:3
<b>done</b> 12:7 19:10 21:14 24:14	<b>end</b> 12:19	<b>existing</b> 18:9	<b>few</b> 20:4,16	<b>folks</b> 18:11
<b>don't</b> 9:5 10:9 12:13 16:20 18:9 19:6,21 20:24 21:1,15,23 22:13 24:19, 21 25:2	<b>engineers</b> 5:5	<b>expect</b> 22:18	<b>Fewell</b> 4:5,6, 9,11 6:5,25 7:4,9,13 8:9 9:11,16,21 11:1,9,17 12:2,20,25 14:1,5,9,11 15:8,11,13,19 16:5,9,12,25 17:22 18:19, 25 20:3,9 21:6,11 22:4, 10 23:2,6 24:2 25:4,10, 22 26:8	<b>food</b> 14:21
<b>down</b> 7:16	<b>enjoy</b> 13:10	<b>expected</b> 12:9		<b>for</b> 4:6,14 5:23 6:1,5,23 7:4,6,13,25 8:6,19,20,21, 25 9:12,18 10:24 11:12, 21,23 12:10, 21,23 13:16, 25 14:2,6,20 15:9,16,23 16:2,5 18:6,9, 10,11,22 20:6,25 21:3, 8,21 22:1,7, 17 23:4,10 24:3,5,10,23, 25 25:4,7,22 26:5,13,17
<b>driveway</b> 19:7	<b>enough</b> 20:23	<b>expenses</b> 14:25		
<b>due</b> 18:15	<b>entered</b> 11:24 16:8	<b>explained</b> 10:23		
<b>dug</b> 13:6	<b>entire</b> 6:4,7 26:4	<b>explains</b> 10:20		
<b>dwelling</b> 19:20	<b>entries</b> 6:25	<b>explanation</b> 10:19		
<b>Dwight</b> 16:11	<b>Especially</b> 24:13	<b>externally</b> 12:12		
	<b>et</b> 12:10	<b>eye</b> 12:17 25:1	<b>field</b> 5:6	
	<b>even</b> 19:21 21:24 22:17		<b>fifteen</b> 13:12, 15,19,24	
	<b>evening</b> 4:9 6:11 16:8 19:2 21:16	<b>F</b>	<b>figure</b> 22:25	
<b>E</b>	<b>ever</b> 22:16	<b>facilities</b> 18:16	<b>file</b> 17:11	<b>foremost</b> 23:8
<b>earlier</b> 12:6 18:13	<b>every</b> 16:1 20:24 21:2	<b>factor</b> 13:22	<b>filed</b> 18:1	<b>forth</b> 10:12
<b>EFS</b> 18:2	<b>everybody</b> 14:23 17:4 20:19 21:15 24:8	<b>fair</b> 16:3 25:3	<b>filing</b> 17:12	<b>fortunate</b> 13:8
<b>either</b> 15:4 22:19 25:19	<b>everyone</b> 4:3, 9 7:21 10:14 22:15,19 26:17	<b>familiar</b> 9:1	<b>finally</b> 17:16	<b>forward</b> 6:24
<b>elderly</b> 16:18		<b>families</b> 10:6, 7,10	<b>financial</b> 5:5	<b>found</b> 7:12
<b>electric</b> 18:14		<b>family</b> 19:24	<b>find</b> 24:12	<b>four</b> 4:25 6:6 10:10 19:24
<b>else</b> 10:14 15:13 18:19 21:19 22:5 24:4 25:5,25		<b>far</b> 22:15	<b>fine</b> 19:23	
<b>else's</b> 11:5 21:16	<b>everything</b> 15:1 20:16 21:19	<b>favor</b> 9:8 25:18	<b>finish</b> 5:24	<b>four-and-</b> 13:17
<b>email</b> 16:23	<b>evidence</b> 5:19	<b>February</b> 4:9	<b>first</b> 6:14,16 11:25 14:12 17:4 23:8,10	<b>four-year</b> 25:16
<b>employ</b> 5:4	<b>exact</b> 13:12	<b>federal</b> 13:7 23:14	<b>five</b> 4:25 10:7, 10 12:14 13:18 16:1 19:24 23:23	<b>free</b> 5:11
	<b>excused</b> 7:23	<b>feel</b> 5:11 10:12 15:23	<b>fix</b> 13:6	<b>from</b> 6:1,7,17 8:12,24 9:3 11:7,12 13:15,19 16:16,24

18:15 25:2 <b>front</b> 21:7 <b>fun</b> 14:25 <b>funds</b> 23:14 <b>furnace</b> 19:6 <b>future</b> 17:9 18:10	<b>good</b> 4:9 25:2 <b>got</b> 8:14 13:8 14:20,25 15:7,25 23:20 <b>Governor</b> 5:3 <b>gradual</b> 10:22 22:21 23:18 <b>grants</b> 24:24 <b>gray</b> 18:21 <b>great</b> 13:5 14:14 21:14 <b>greater</b> 22:1 <b>group</b> 23:9,11 <b>guess</b> 10:2 17:17 26:1 <b>guys</b> 12:11,15 13:5 23:9	<b>happening</b> 12:12,13 <b>happy</b> 18:5 20:14 <b>hard</b> 13:20 18:11 <b>hasn't</b> 24:12 <b>having</b> 25:19 <b>health</b> 22:17 <b>hear</b> 6:17,21 12:7,10,11,17 <b>heard</b> 7:22 12:6 <b>hearing</b> 4:6, 13,15 5:12,20 6:14,24 26:8, 16 <b>hearings</b> 6:8 <b>hears</b> 17:6 <b>heart</b> 21:16 <b>heater</b> 19:8 <b>help</b> 4:4 12:18 <b>Hensley</b> 22:8, 9,12 <b>here</b> 6:5,9,23 8:16 14:23 16:15,19 17:20 18:13 21:16 22:13 23:15,20 26:5,7 <b>high</b> 25:21 <b>hit</b> 22:24 <b>HOA</b> 8:11 11:8,12 16:22 20:12	<b>holding</b> 24:14 <b>homeowner</b> 23:25 <b>homeowners</b> 23:9 <b>homes</b> 9:23 10:1 20:11 <b>honestly</b> 21:19 <b>Honor</b> 13:2 <b>hope</b> 18:7,13 <b>hot</b> 19:8 <b>house</b> 19:6 <b>how</b> 12:4 17:20 18:1 20:16 23:22 24:25 <b>huge</b> 24:20 <b>hundred</b> 11:14 <b>hungry</b> 14:15, 24 <b>husband</b> 19:20 <b>husband's</b> 14:15	<b>impartial</b> 5:18 <b>important</b> 6:16 26:6 <b>improvements</b> 18:8 <b>in</b> 4:16,17,21 5:6,8,16,25 6:6,8,9,12,14, 20 7:12,15 8:14,15,18,24 9:7,8,16 10:12,16 11:8 12:8,14 13:15,23,24 14:22 15:1 16:11,17 17:5,8,9,12 18:2,3,6,12, 13,21 19:1,6, 16,17,20 20:1,5,14,16 21:7,13,17 22:6,15,22 23:12,15,17 24:10,12,18, 21 25:1,11, 13,15,18 26:19 <b>incident</b> 13:4 <b>included</b> 18:3 <b>including</b> 23:9 <b>income</b> 9:7 10:6 15:4 16:19 <b>incomes</b> 21:4 <b>increase</b> 8:21 9:24 10:13, 15,18,20,23 13:17,18
<b>G</b>	<b>H</b>	<b>I</b>		
<b>gas</b> 14:21 <b>general</b> 16:21 <b>generally</b> 19:24 <b>gentleman</b> 24:11 <b>get</b> 6:17 9:3 12:13 19:9 <b>give</b> 4:15 6:2 <b>given</b> 5:14 19:2 <b>Glenn</b> 5:2 <b>go</b> 4:6 18:8 20:4,24 23:14,18 <b>goes</b> 19:7 24:15 <b>going</b> 6:8 7:14 10:15 11:2 12:8 13:11,13,14, 18,20,21,23 17:5 18:15 19:9 20:25 22:25 24:19 <b>gone</b> 13:10 20:16	<b>H-E-N-S-L-E-Y</b> 22:9 <b>h-i-l-d-k-n-e-c-</b> <b>h-t</b> 8:8 <b>Hahn</b> 5:1,9 <b>hallway</b> 18:13 <b>hand</b> 8:2,5 19:22 <b>handout</b> 17:25 <b>handouts</b> 18:4 <b>hands</b> 20:4 <b>happen</b> 24:17 <b>happened</b> 12:4	<b>identify</b> 4:3 <b>if</b> 4:2 5:10 6:25 7:1,25 8:3 9:2 11:2, 4,5,19 13:21 17:13,21,24 18:4 19:5 21:1 26:9,10		

14:17 16:2,17 18:8,14,15 19:18 20:2, 17,18,23,25 21:2,4,22 22:14,16,21 23:21 24:10, 21,22 25:12, 14,20,21	<b>internally</b> 12:8,11,13,18	<b>I'm</b> 4:11 6:9 7:14 8:3,11, 22 9:14,22 10:9 11:11 12:4,5,9 14:15,19,23 16:25 18:4 20:11,12,17 21:16,17,23 22:14,21	11:1,9,17 12:2,20,25 14:1,5,9,11 15:8,11,13,19 16:5,9,12,25 17:22 18:19, 25 20:3,9 21:6,11 22:4, 10 23:2,6 24:2 25:4,10, 22 26:3,8	25 15:2 16:20 20:23 21:2, 17,23,24 24:12,13,20 26:10
<b>increases</b> 10:19 13:22 21:18	<b>interrupt</b> 5:11	<b>intimidating</b> 6:18	17:22 18:19, 25 20:3,9 21:6,11 22:4, 10 23:2,6 24:2 25:4,10, 22 26:3,8	<b>knowledge</b> 16:10
<b>increases</b> 10:19 13:22 21:18	<b>investor</b> 4:20, 24	<b>into</b> 8:23 9:9 11:24 13:17 15:3 18:7	<b>July</b> 25:11	<b>known</b> 13:22
<b>incrementally</b> 19:16 20:21 25:20	<b>ish</b> 13:13	<b>investor</b> 4:20, 24	<b>jump</b> 13:13,15 20:20	<b>Kolkmeyer</b> 5:2
<b>increments</b> 24:19	<b>isn't</b> 13:9	<b>investor</b> 4:20, 24	<b>just</b> 4:22 8:24 10:14 11:11, 20 13:7 14:20 15:2 19:1 20:19 21:22 24:11,17,24, 25 25:2 26:1	<hr/> <b>L</b> <hr/>
<b>individuals</b> 22:23	<b>issue</b> 9:24	<b>issues</b> 5:17	<b>Jackie</b> 15:17	<b>L-E-S-L-I-E</b> 9:19
<b>inflation</b> 10:14 13:10	<b>it</b> 4:9 6:18,21 8:16,17,19,22 12:17,19 13:6 14:2 15:1,25 16:1 17:6,8,9, 10,11,16,17 18:9 19:2,10, 22 20:15,21 21:2,3 22:15, 18,19 23:1, 16,18,24 24:12,15,17, 18 25:3	<b>issues</b> 5:17	<b>Jackson</b> 21:9, 13	<b>L-E-V-I</b> 20:7
<b>inflationary</b> 13:22	<b>its</b> 17:12	<b>issues</b> 5:17	<b>James</b> 14:2	<b>lady</b> 8:17
<b>information</b> 7:12 17:6,10, 14 18:1,3 21:25	<b>it's</b> 6:15,16 8:7,12 14:21, 24 17:3 18:11 20:18 21:23 22:21,23 24:20 25:2,3 26:9	<b>issues</b> 5:17	<b>Jane</b> 14:2	<b>large</b> 20:20,23
<b>infrastructure</b> 24:14	<b>it's</b> 6:15,16 8:7,12 14:21, 24 17:3 18:11 20:18 21:23 22:21,23 24:20 25:2,3 26:9	<b>issues</b> 5:17	<b>January</b> 8:16	<b>last</b> 7:10 12:1 20:16,18 21:21 22:8
<b>initial</b> 16:11	<b>it's</b> 6:15,16 8:7,12 14:21, 24 17:3 18:11 20:18 21:23 22:21,23 24:20 25:2,3 26:9	<b>issues</b> 5:17	<b>Jeff</b> 23:5	<b>later</b> 5:21 8:16 11:3
<b>instead</b> 15:1	<b>it's</b> 6:15,16 8:7,12 14:21, 24 17:3 18:11 20:18 21:23 22:21,23 24:20 25:2,3 26:9	<b>issues</b> 5:17	<b>Jefferson</b> 7:7	<b>law</b> 4:11,12
<b>instruction</b> 18:1	<b>it's</b> 6:15,16 8:7,12 14:21, 24 17:3 18:11 20:18 21:23 22:21,23 24:20 25:2,3 26:9	<b>issues</b> 5:17	<b>JESTIC</b> 20:7, 11	<b>leaking</b> 19:7
<b>insurance</b> 21:18 22:17	<b>it's</b> 6:15,16 8:7,12 14:21, 24 17:3 18:11 20:18 21:23 22:21,23 24:20 25:2,3 26:9	<b>issues</b> 5:17	<b>Jestick</b> 20:7	<b>least</b> 22:20
<b>insures</b> 4:21	<b>it's</b> 6:15,16 8:7,12 14:21, 24 17:3 18:11 20:18 21:23 22:21,23 24:20 25:2,3 26:9	<b>issues</b> 5:17	<b>job</b> 13:9 21:14	<b>leave</b> 11:16 17:14
<b>interested</b> 6:12,20	<b>it's</b> 6:15,16 8:7,12 14:21, 24 17:3 18:11 20:18 21:23 22:21,23 24:20 25:2,3 26:9	<b>issues</b> 5:17	<b>Joe</b> 8:25	<b>Leslie</b> 9:12, 14,19
	<b>it's</b> 6:15,16 8:7,12 14:21, 24 17:3 18:11 20:18 21:23 22:21,23 24:20 25:2,3 26:9	<b>issues</b> 5:17	<b>John</b> 5:2 7:10	<b>less</b> 19:23
	<b>it's</b> 6:15,16 8:7,12 14:21, 24 17:3 18:11 20:18 21:23 22:21,23 24:20 25:2,3 26:9	<b>issues</b> 5:17	<b>judge</b> 4:5,6,9, 12 6:3,5,25 7:4,9,13 8:9 9:11,16,21	<b>let</b> 17:4
	<b>it's</b> 6:15,16 8:7,12 14:21, 24 17:3 18:11 20:18 21:23 22:21,23 24:20 25:2,3 26:9	<b>issues</b> 5:17		<b>letter</b> 8:15
	<b>it's</b> 6:15,16 8:7,12 14:21, 24 17:3 18:11 20:18 21:23 22:21,23 24:20 25:2,3 26:9	<b>issues</b> 5:17		<b>Levi</b> 20:7
	<b>it's</b> 6:15,16 8:7,12 14:21, 24 17:3 18:11 20:18 21:23 22:21,23 24:20 25:2,3 26:9	<b>issues</b> 5:17		<b>lifestyle</b> 12:10
	<b>it's</b> 6:15,16 8:7,12 14:21, 24 17:3 18:11 20:18 21:23 22:21,23 24:20 25:2,3 26:9	<b>issues</b> 5:17		<b>lights</b> 14:20

<p><b>like</b> 6:2,4,15 7:13,25 8:9 9:2 10:8,12, 21 11:19 12:2,25 14:17,24 15:14,19 16:12 17:14, 21 18:20 19:14 20:9, 13,20 21:1, 11,15 22:5,10 23:6 24:4,16, 18,25 25:5,25 26:1,9</p> <p><b>limit</b> 5:23</p> <p><b>limited</b> 16:19 19:21</p> <p><b>limiting</b> 7:20</p> <p><b>line</b> 11:3 13:4</p> <p><b>link</b> 26:12</p> <p><b>list</b> 8:1</p> <p><b>listed</b> 7:15</p> <p><b>listening</b> 6:13 23:9</p> <p><b>little</b> 6:18 9:1 15:1 16:2 17:3</p> <p><b>live</b> 6:9 16:19 18:12 19:20 21:13</p> <p><b>lived</b> 23:15 24:10</p> <p><b>lives</b> 10:16</p> <p><b>living</b> 8:13,18 9:7 22:22</p> <p><b>lobby</b> 16:8</p>	<p><b>local</b> 4:15</p> <p><b>long</b> 17:5 20:17 25:20</p> <p><b>look</b> 6:24 20:21 21:18 23:11,22 25:1</p> <p><b>looking</b> 20:25</p> <p><b>lot</b> 8:17 9:5 10:15 13:6 16:18 22:23 24:8 25:3</p> <p><b>lump</b> 19:16</p> <hr/> <p style="text-align: center;"><b>M</b></p> <hr/> <p><b>M-A-R-C</b> 12:24</p> <p><b>M-I-C-H-E-A- L-E</b> 22:8</p> <p><b>ma'am</b> 4:5</p> <p><b>made</b> 4:24 5:15 8:12</p> <p><b>Madison</b> 7:7</p> <p><b>Maida</b> 5:1</p> <p><b>main</b> 9:8</p> <p><b>maintenance</b> 13:23</p> <p><b>make</b> 11:19, 20 12:9 15:14 18:20 24:4 25:5 26:10, 11,13</p> <p><b>making</b> 12:11 16:1</p> <p><b>management</b> 23:17</p> <p><b>mandatory</b></p>	<p>16:1</p> <p><b>manual</b> 16:21</p> <p><b>many</b> 19:3,10</p> <p><b>Marc</b> 12:21,24</p> <p><b>math</b> 13:11</p> <p><b>matter</b> 4:17 9:25 26:20</p> <p><b>matters</b> 6:8 10:11</p> <p><b>maybe</b> 16:21 21:22</p> <p><b>ma'am</b> 9:16 11:2,21 14:9 15:9,15 16:6 18:21 20:4 23:2,3 24:4 25:4,23,24</p> <p><b>me</b> 4:4 5:8,11 11:15,16 14:17 18:12 19:10 20:13 22:23 24:11, 25</p> <p><b>mean</b> 14:18, 19 18:11 22:1</p> <p><b>meeting</b> 16:17,24</p> <p><b>members</b> 4:15 13:3</p> <p><b>mentioned</b> 6:6</p> <p><b>mic</b> 6:19 11:9</p> <p><b>Micheale</b> 22:8</p> <p><b>middle</b> 16:11</p> <p><b>mindful</b> 19:12</p> <p><b>minutes</b> 5:24 7:21</p>	<p><b>Missouri</b> 4:12,14,21 7:8,11</p> <p><b>Mitchell</b> 5:2,8 6:2,3 26:2,3</p> <p><b>mo</b> 26:12</p> <p><b>mom's</b> 10:20</p> <p><b>Mone</b> 14:2</p> <p><b>money</b> 12:15</p> <p><b>month</b> 8:16, 19</p> <p><b>monthly</b> 23:13</p> <p><b>Moore</b> 14:2,3</p> <p><b>more</b> 10:24 16:3 18:4 19:15</p> <p><b>most</b> 6:16</p> <p><b>mother</b> 10:16</p> <p><b>move</b> 6:25</p> <p><b>moved</b> 8:23 9:3 20:14</p> <p><b>Mr</b> 6:2,3 7:3, 10 8:7,11 10:11 11:25 12:4,24 13:2 14:3 15:12 16:7,10,14 17:2,3,17,19, 24 18:6 20:7, 11 21:9,13 23:5,8 26:3</p> <p><b>MS</b> 7:6 9:14, 19,22 11:7,11 14:8,10,12 15:10,17,21 18:23 19:1 22:8,12 24:7</p>	<p>25:8,11</p> <p><b>much</b> 10:9 16:24 19:22, 23 20:16 24:17,25 25:1</p> <p><b>multiple</b> 8:13 17:19</p> <p><b>my</b> 4:11 7:11 8:19,20 9:8, 14 11:13 12:9 13:7,11 14:15,20,22 16:10 19:20 20:7 21:15, 16,17 23:17 25:8</p> <p><b>myself</b> 5:17 7:24 10:9 23:10 26:14</p> <hr/> <p style="text-align: center;"><b>N</b></p> <hr/> <p><b>name</b> 4:11 7:2,10,16,18 8:4,6 9:14,18 11:23,25 12:1,23 14:6 15:16 16:10 18:22 20:6,7 21:8 22:7,8 23:4 24:5 25:7,8</p> <p><b>names</b> 7:14</p> <p><b>near</b> 10:9</p> <p><b>need</b> 9:9 13:19 19:3,4, 9</p> <p><b>neglect</b> 15:22, 24</p> <p><b>neighbor</b> 8:17</p>
--	--	---	--	--

<b>neither</b> 5:16	<b>observed</b> 19:11	<b>old</b> 10:3 18:11 21:23	<b>other</b> 5:6 6:8, 10 10:21 12:8 14:3 20:4	<b>part</b> 12:16 23:15
<b>never</b> 8:20	<b>obviously</b> 10:18 13:18 15:21	<b>on</b> 4:7 6:3,8,9 7:10,15 8:1, 25 9:7 10:1,5, 21 12:17,19 13:23 14:15, 20 15:4 16:19 17:20 18:1 20:12 21:3,18 22:17,19,20, 24 24:9 25:19 26:3	<b>our</b> 9:24,25 10:2,8,10,21, 24 12:15,19 17:14,25 19:21	<b>parties</b> 6:1 7:24
<b>new</b> 13:23	<b>odd</b> 24:13	<b>once</b> 5:24 17:10 24:21, 23	<b>out</b> 13:5 16:15,22 17:1,16 18:13 19:7 21:1 22:25 23:10 24:16 26:17	<b>pass</b> 11:2,3 15:12
<b>next</b> 13:12 20:22 22:25 23:23	<b>of</b> 4:15,17,18, 23,24 5:5,6, 12,13,17 6:3, 10,15,25 7:4, 9,11 8:11,12, 13,17,21 9:5, 15,22,24 10:1,2,3,8,15, 16,18,19,21 11:7,12 12:16 13:3,6,10 14:12 15:1,6, 22 16:2,10, 16,18,22 17:2,7,10,12, 15,25 18:3,8 19:3,10,11, 12,17,19,24 20:1,11 21:18,22 22:12,14 23:9,12,15,21 24:8,13,14, 20,22 25:3, 11,12,13,15, 19,20 26:4	<b>one</b> 6:15 12:13 13:3,7, 8,9,16 18:3 19:16,23 20:20 21:20 22:24 23:12 25:13	<b>over</b> 4:13 10:3 15:22 19:11 20:22 23:23 25:13,14,16, 18,20	<b>pay</b> 8:19 12:10 14:18 23:13
<b>nice</b> 21:3	<b>off</b> 20:13 23:23 26:16, 18	<b>online</b> 5:9 6:13 17:17 26:14	<b>overnight</b> 24:17	<b>paying</b> 8:20 14:16,22 15:5 25:19
<b>no</b> 4:16 9:2 11:20,24 13:21 14:3,12 20:15	<b>offer</b> 7:18	<b>only</b> 5:24 6:17 10:5 13:13 16:11	<b>oversight</b> 16:16	<b>pcs.mo.gov</b> 17:18
<b>nobody</b> 22:13,16	<b>office</b> 7:9,11 17:2,7,14,25	<b>opening</b> 6:2	<b>owned</b> 4:21, 24	<b>people</b> 9:5 10:8,15 15:3 16:15,18 17:13,20 19:23 21:3 25:3
<b>None</b> 23:21	<b>official</b> 5:12	<b>operations</b> 4:23	<b>owner</b> 8:13 20:11	<b>per</b> 9:3 10:23
<b>nor</b> 5:17	<b>offset</b> 23:11, 14,19	<b>opinion</b> 23:17	<hr/> <b>P</b> <hr/>	<b>percent</b> 8:21 9:24 10:13,15 11:14 12:14 13:8,9,14,18 14:14 15:23 19:16 21:2, 22,23,24 22:16 23:20 24:10,24 25:14
<b>not</b> 5:15 8:1 10:4 11:13 13:13 14:16, 25 15:5 18:4 22:2,3,17,21 23:17 24:25 25:3,20	<b>offer</b> 7:18	<b>opportunity</b> 5:23	<b>P-O-S-T</b> 24:7	<b>percentage</b> 18:8 20:1
<b>now</b> 8:23 10:5 13:15,19,20 14:17 15:25 16:1 23:19 24:10 25:16, 17 26:16	<b>office</b> 7:9,11 17:2,7,14,25	<b>opposed</b> 19:16	<b>p.m.</b> 4:10 26:9,20	<b>period</b> 23:18 25:15,16,18
<b>number</b> 17:22 19:11 26:13	<b>official</b> 5:12	<b>order</b> 7:15 17:11,15	<b>paid</b> 25:11,12, 13,15	<b>person</b> 5:8 6:9 19:23
<b>numbers</b> 9:6	<b>official</b> 5:12	<b>opening</b> 6:2	<b>palatable</b> 10:24 16:3	<b>personally</b> 20:14
<hr/> <b>O</b> <hr/>			<b>Park</b> 9:22	
<b>Oak</b> 20:11				
<b>oath</b> 5:15 7:17				
<b>objections</b> 11:17 25:23				

<p><b>phased</b> 13:16</p> <p><b>phases</b> 24:19</p> <p><b>pick</b> 17:17</p> <p><b>pill</b> 13:20</p> <p><b>place</b> 7:17</p> <p><b>plant</b> 18:9</p> <p><b>Platte</b> 8:23 9:7 10:17,19 24:10</p> <p><b>pleasant</b> 9:2</p> <p><b>please</b> 5:11 7:16,22 8:5,6 9:17 11:22 12:22 14:6 15:15 18:21 20:5 21:7 22:6 23:4 24:5 25:6</p> <p><b>podium</b> 5:25 7:16,23</p> <p><b>point</b> 13:5</p> <p><b>policies</b> 16:21</p> <p><b>polo</b> 22:6</p> <p><b>poor</b> 23:17</p> <p><b>possibly</b> 24:22</p> <p><b>Post</b> 24:7</p> <p><b>potentially</b> 9:9 20:21 21:5</p> <p><b>practice</b> 16:7</p> <p><b>present</b> 7:21</p> <p><b>presentation</b> 12:6 13:11,24 19:1</p>	<p><b>presented</b> 5:19 19:15</p> <p><b>preside</b> 4:13</p> <p><b>president</b> 8:11 9:15,22 11:7,12</p> <p><b>presidents</b> 16:22</p> <p><b>previously</b> 7:20</p> <p><b>price</b> 23:16</p> <p><b>probably</b> 10:2,6 20:18</p> <p><b>problem</b> 13:12 14:12, 14</p> <p><b>problems</b> 20:15</p> <p><b>procedure</b> 16:21</p> <p><b>proceed</b> 9:21 14:11 25:10</p> <p><b>proceeding</b> 6:15</p> <p><b>proceedings</b> 26:19</p> <p><b>process</b> 17:5</p> <p><b>pronouncing</b> 8:4</p> <p><b>proper</b> 16:7</p> <p><b>property</b> 8:13, 14</p> <p><b>proposing</b> 25:17</p> <p><b>protected</b> 18:14,15</p>	<p><b>protocol</b> 16:7</p> <p><b>provide</b> 5:22 7:14</p> <p><b>provided</b> 17:20 21:25</p> <p><b>pse.mo.gov</b> 26:12</p> <p><b>PSO</b> 7:7</p> <p><b>public</b> 4:12, 14,15,20 5:12 7:9,11 17:2,7, 25</p> <p><b>publicly</b> 17:13</p> <p><b>put</b> 8:15 9:9</p> <hr/> <p style="text-align: center;"><b>Q</b></p> <hr/> <p><b>quality</b> 4:23</p> <p><b>question</b> 14:22 25:22</p> <p><b>questions</b> 5:10,17,25 7:25 8:17 9:12 11:1 12:21 14:1 15:8 16:4,5 17:1 20:3 22:4 23:3 24:2,9</p> <p><b>quickly</b> 12:5</p> <hr/> <p style="text-align: center;"><b>R</b></p> <hr/> <p><b>R-A-Y</b> 8:7</p> <p><b>R-I-C-H-A-R-D</b> 21:9</p> <p><b>R-O-W-E-N</b> 23:5</p>	<p><b>raise</b> 8:2,5 13:8,9 19:13</p> <p><b>raised</b> 24:12, 18</p> <p><b>rate</b> 4:19 6:15 9:4 13:16 16:17 18:14, 15 19:18 20:2,17 22:2, 3 24:22</p> <p><b>rates</b> 4:21 19:13,15</p> <p><b>Ray</b> 8:3,7,18</p> <p><b>Raymond</b> 11:2</p> <p><b>reach</b> 16:15, 22 17:1,8,20 18:1</p> <p><b>reaches</b> 17:10</p> <p><b>read</b> 5:21 11:15</p> <p><b>ready</b> 4:6</p> <p><b>really</b> 6:17 12:6</p> <p><b>reasonable</b> 4:22</p> <p><b>reassure</b> 6:19</p> <p><b>received</b> 8:16 21:21</p> <p><b>recommendati ons</b> 17:7</p> <p><b>record</b> 4:7 7:12 8:6 9:18 11:21,23,24 12:23 14:7 15:16 18:22 20:6 21:8 22:7 23:4</p> <p>24:6 25:7 26:17,18</p> <p><b>recorded</b> 5:14</p> <p><b>regards</b> 16:17</p> <p><b>regulated</b> 24:15</p> <p><b>regulates</b> 4:20,22</p> <p><b>regulation</b> 5:7</p> <p><b>regulatory</b> 4:11,12</p> <p><b>reiterate</b> 17:22</p> <p><b>remain</b> 5:18, 25 7:22</p> <p><b>remarks</b> 6:2 7:23</p> <p><b>repaired</b> 19:4</p> <p><b>repeat</b> 17:23</p> <p><b>replaced</b> 19:5</p> <p><b>report</b> 17:11, 15</p> <p><b>reporter</b> 4:2,8 5:14,20</p> <p><b>represent</b> 20:12</p> <p><b>request</b> 16:14 19:25</p> <p><b>resident</b> 9:4</p> <p><b>residents</b> 8:12 10:2,4,7, 22 16:3</p> <p><b>respectfully</b> 16:14</p> <p><b>responsibility</b> 12:16</p>
---	---	--	---

<b>restate</b> 11:11	<b>same</b> 8:21 10:11 12:7, 14,17 13:5,12 22:22	6:22	<b>sir</b> 9:11,12 12:20 14:2 16:25 17:21 18:19 21:6 22:5 23:3 24:2,3	<b>speak</b> 4:3 5:23 6:19 8:1
<b>results</b> 17:12	<b>satisfy</b> 9:5	<b>service</b> 4:12, 14,20,23 5:12 16:4 20:15	<b>serviced</b> 21:13	<b>speaking</b> 19:24
<b>retired</b> 21:17 22:22,24	<b>saw</b> 20:4 21:6	<b>services</b> 14:13	<b>sit</b> 23:20	<b>specialists</b> 5:6
<b>review</b> 5:21	<b>say</b> 6:13,20, 24 11:15,20 15:2 16:4 25:1	<b>set</b> 4:14	<b>situation</b> 9:2	<b>spell</b> 7:2,17 8:6 9:17 11:22 12:22 14:6 15:16 18:22 20:6 21:8 22:7 23:4 24:5 25:6
<b>Richard</b> 21:9	<b>saying</b> 11:11 20:13 23:10	<b>seven</b> 19:25	<b>six</b> 8:24,25 10:3,7 19:25 23:16,23	<b>SR</b> 4:16
<b>Ridge</b> 11:8,13	<b>says</b> 8:21 16:21	<b>several</b> 9:6	<b>smaller</b> 21:4	<b>SR-2026-0093</b> 17:23 26:13
<b>right</b> 8:5,23 14:17 15:6 25:16	<b>schedule</b> 21:1	<b>sewage</b> 24:15	<b>social</b> 10:5	<b>St</b> 8:24
<b>Rigolett</b> 11:2	<b>Schildknecht</b> 8:3,7,11 10:12	<b>sewer</b> 4:18 8:20 9:9 10:17,20 14:13,22 18:9 19:3 21:14 22:1	<b>society</b> 18:12	<b>staff</b> 4:18 5:5 7:4,6 17:8 18:4
<b>Riley</b> 4:5,11	<b>Schlacks</b> 11:21,25 12:1,4 18:23 19:1	<b>sewers</b> 9:1	<b>softly</b> 23:24	<b>start</b> 8:3 15:14 18:20 19:8 20:13 23:10 26:2
<b>roof</b> 19:7	<b>second</b> 23:15	<b>sheet</b> 7:15	<b>solution</b> 10:24	<b>starts</b> 19:7
<b>room</b> 15:11, 12 23:12 24:21	<b>security</b> 10:5	<b>Sherry</b> 7:3	<b>some</b> 10:7 19:17	<b>state</b> 6:6,7,9, 10,11 7:1,17 8:6 9:17 11:22 12:22 14:6 15:15,25 18:22 20:6 21:7 22:7 23:4,13 24:5 25:6
<b>roughly</b> 13:17	<b>see</b> 9:2 10:21 11:5	<b>she's</b> 10:17	<b>somebody</b> 24:15 25:1	<b>stated</b> 7:20
<b>Rowen</b> 23:5,8	<b>seeing</b> 8:23 20:16	<b>shock</b> 20:19	<b>someone</b> 11:5 19:5	<b>statements</b> 5:13
<b>RSU</b> 10:24	<b>seems</b> 19:10	<b>should</b> 15:24 18:10 19:18 22:15,19 23:18 24:18	<b>someone's</b> 11:4	
<b>run</b> 23:19	<b>seen</b> 22:16	<b>shown</b> 13:24	<b>something</b> 9:1	
<hr/> <b>S</b> <hr/>	<b>Senate</b> 5:4	<b>side</b> 6:10	<b>sometime</b> 17:9	
<b>S-C-</b> 8:7	<b>send</b> 17:15	<b>sign</b> 7:15	<b>sometimes</b> 6:18	
<b>S-C-H-L-A-</b> 18:23	<b>senior</b> 9:6 10:2	<b>since</b> 20:18 23:15 24:11	<b>sooner</b> 15:24	
<b>S-C-H-L-A-C-</b> <b>K-S</b> 12:1	<b>seniors</b> 10:5	<b>single</b> 8:12 10:5,8 19:20 21:3	<b>sorry</b> 8:3 9:16 11:9 16:25 17:2 26:1,12	
<b>S-H-E-R-R-Y</b> 7:3	<b>seriously</b>		<b>span</b> 25:21	
<b>S-U-S-A-N</b> 18:23				
<b>safety</b> 4:23				
<b>said</b> 8:18 19:12 22:19 24:11 25:18				

<b>stating</b> 24:9		18:17,19,25	23:1	<b>thrust</b> 9:8
<b>step</b> 6:14 17:5 23:23	<b>T</b>	20:2,3,4 21:5, 6 22:3,4,5	<b>things</b> 12:12 19:10,11	<b>Timber</b> 4:17 9:22 13:3 22:12
<b>steps</b> 6:16 15:1 16:2 21:4	<b>t-i-c</b> 20:8	23:2,3 24:2,3 25:4,22,24	<b>think</b> 6:15 16:18,19 18:9 19:5,18 20:19 21:6,22 22:13 23:16 24:16, 18,21,24 25:2	<b>time</b> 4:10,14 5:10,23 6:7, 16,17 8:1,14 12:7,14,17 13:14,25 14:4 17:1 20:20 24:1 25:21 26:7
<b>still</b> 13:9	<b>T-U-R-N-E-R</b> 12:24	26:3,5,7,17	<b>third</b> 10:1,6,8	<b>Timer</b> 7:1
<b>Street</b> 7:7	<b>take</b> 11:18 13:17 15:2 17:5 18:7 22:24 23:22 24:20	<b>Thanks</b> 14:4 16:5	<b>thirty</b> 14:16	<b>times</b> 21:24
<b>stuff</b> 24:16	<b>taken</b> 6:21,22	<b>that's</b> 8:1,12, 22 12:19 14:22 15:3,4, 5,6 16:4 18:11,17 22:18 23:1,25 24:15 25:3, 15,18,24	<b>this</b> 4:2,5,6, 13,14 5:12, 16,20 6:11,15 8:14,24 9:23, 25 10:4,22 11:16 12:4,10 13:8,12,14, 20,21,23,25 14:3 16:8,17, 24 17:1,4,8 18:2,6 19:2 20:24 21:1,16 22:2,3 23:12, 23 24:21 25:1	<b>to</b> 4:6,15,16, 25 5:3,11,18, 22,23,24 6:2, 4,7,11,13,17, 19,20,21,24, 25 7:14,16, 17,18,20,22 8:1,9,13,19 9:2,3,4,10,25 10:1,15,21 11:2,3,15,16, 17,19,20 12:2,8,9,10, 17,18,25 13:6,8,11,12, 13,14,15,18, 19,20,21,23 14:17,24 15:2,14,19, 23,25 16:1,3, 4,10,12,15, 17,22,23 17:1,4,5,13, 14,20,22 18:1,5,8,11, 15,16,20 19:3,4,5,9,10, 12,13,16
<b>subdivision</b> 9:23,25 10:8, 11,21,25 11:8,13	<b>taking</b> 11:17 26:7	<b>them</b> 5:11 8:2, 14 16:23	<b>those</b> 7:13 13:3 19:10 24:12	
<b>subdivisions</b> 16:23	<b>tank</b> 13:23	<b>themselves</b> 4:3	<b>though</b> 19:2	
<b>substantial</b> 10:18	<b>taxpaying</b> 16:18	<b>then</b> 5:4 7:18 15:5,22 17:19 20:22	<b>thought</b> 12:6	
<b>such</b> 25:21	<b>tell</b> 8:10 12:2, 25 15:20 16:12 20:9 21:11 22:10 23:6	<b>there'll</b> 17:19	<b>thousand</b> 14:17	
<b>sum</b> 19:16	<b>ten</b> 21:2 23:23	<b>there's</b> 6:7,8 7:25 11:9 13:21 21:25 24:17 26:11	<b>three</b> 5:24 7:21 14:17	
<b>sure</b> 6:3 10:9 11:25 14:23 15:17 18:4 20:17 26:3	<b>terms</b> 5:4	<b>these</b> 12:12 16:2 19:10,15 21:24 22:22 25:19	<b>three-year</b> 25:14	
<b>Susan</b> 18:23	<b>testified</b> 11:6	<b>they're</b> 6:13 10:4,5 11:13, 14,15 19:9 20:25 25:17	<b>through</b> 18:2, 5 20:24	
<b>swallow</b> 13:20 23:24	<b>testify</b> 11:14 25:25	<b>they've</b> 11:6 21:14		
<b>swear</b> 9:16	<b>testimony</b> 5:13,24	<b>thing</b> 8:14 21:20 22:24		
<b>sworn</b> 8:5 9:17 11:22 12:22 14:6 15:15 16:9 18:21 20:5 21:7 22:6 23:3 24:5 25:6	<b>than</b> 15:24 18:5 19:24			
<b>system</b> 17:12 19:3	<b>thank</b> 4:5 6:3, 4,23 7:4,13 8:9 9:11,12 11:1,9,21 12:20,21 13:25 14:1,9 15:8,19			

<p>20:9,13,14, 21,23,24,25 21:3,4,11,16, 20 22:5,10, 20,24,25 23:6,9,10,11, 13,14,19,20, 22,24 24:4, 14,19 25:3,5, 23,25 26:1,5, 6,7,9,11,15</p> <p><b>today</b> 5:8,18 7:14,21 17:6 18:12,20</p> <p><b>together</b> 8:15</p> <p><b>told</b> 18:12</p> <p><b>tomorrow</b> 26:9</p> <p><b>tonight</b> 5:23 6:5 15:14 16:15,19 19:18 21:25 25:5,25 26:5, 17</p> <p><b>Tonight's</b> 6:14</p> <p><b>too</b> 9:8,23 16:24 19:22 22:12 24:24</p> <p><b>Town</b> 20:11</p> <p><b>townhomes</b> 20:13</p> <p><b>transcribing</b> 5:20</p> <p><b>treated</b> 9:10</p> <p><b>true</b> 11:14,15</p> <p><b>try</b> 12:18 17:15 23:20</p>	<p><b>trying</b> 22:25</p> <p><b>Turner</b> 12:21, 24 13:2</p> <p><b>twenty</b> 13:15, 19 15:22</p> <p><b>twenty-</b> 13:12</p> <p><b>two</b> 19:23 20:22 25:24</p> <hr/> <p style="text-align: center;"><b>U</b></p> <hr/> <p><b>under</b> 5:15 7:17 18:16</p> <p><b>understand</b> 14:24,25 17:4 18:11 24:19</p> <p><b>unemployment</b> t 14:15,16 15:5</p> <p><b>unemployment's</b> 15:5</p> <p><b>unfortunate</b> 13:3</p> <p><b>unhappy</b> 22:13,14</p> <p><b>unit</b> 19:20</p> <p><b>units</b> 8:13</p> <p><b>unorthodox</b> 17:3</p> <p><b>until</b> 5:18 7:23 17:9 19:6</p> <p><b>up</b> 4:24 7:15 8:2,12,13,17 10:20 13:6,10 14:20 17:17 19:8 20:16 23:17,18 24:18</p>	<p><b>upgrade</b> 14:22</p> <p><b>upgraded</b> 19:4</p> <p><b>upper</b> 8:18</p> <p><b>upset</b> 10:17</p> <p><b>us</b> 23:12,21, 24 26:6</p> <p><b>usage</b> 20:1</p> <p><b>use</b> 10:9 16:3 19:19,20,21, 23</p> <p><b>user</b> 9:8 10:23</p> <p><b>uses</b> 19:22</p> <p><b>using</b> 8:22 12:14</p> <p><b>utilities</b> 4:24</p> <p><b>utility</b> 4:21 5:6</p> <hr/> <p style="text-align: center;"><b>V</b></p> <hr/> <p><b>Valley</b> 20:12</p> <p><b>versus</b> 14:21</p> <p><b>very</b> 6:12,14 19:21 20:14</p> <p><b>virtual</b> 26:9</p> <p><b>voted</b> 9:25</p> <hr/> <p style="text-align: center;"><b>W</b></p> <hr/> <p><b>W-A-T-K-I-N-S</b> 25:9</p> <p><b>wait</b> 19:6</p> <p><b>waiting</b> 15:22</p> <p><b>walk</b> 18:5</p>	<p><b>want</b> 5:22 6:11,19,20,21 11:3,15,16 23:10 25:1 26:5</p> <p><b>wanted</b> 11:20 15:2 17:4</p> <p><b>wash</b> 19:22</p> <p><b>watching</b> 19:1</p> <p><b>water</b> 8:19,22 9:4 10:9,19 19:8,19,21,24 20:1 22:19</p> <p><b>Watkins</b> 11:6, 7,11 25:8,9, 11</p> <p><b>way</b> 9:3 24:23</p> <p><b>we</b> 5:18,22,23 6:17,20,21, 24,25 7:20 8:16,23 9:23 10:1,6,7,12, 13 11:18 12:13,14,15 15:1 16:19,25 17:17 18:12 19:19,20,21, 22 20:23 21:1 23:21,22,24 26:1,5,6</p> <p><b>website</b> 18:2</p> <p><b>welcome</b> 6:4, 23</p> <p><b>well</b> 5:9 8:2, 11 11:4,6,20 12:7,15 17:6 18:6 22:22 23:8 26:14</p> <p><b>went</b> 13:5</p>	<p><b>west</b> 6:10</p> <p><b>We'll</b> 8:3</p> <p><b>we're</b> 6:20 8:23 12:8,18 13:11,13,14, 18,21 22:14 23:22,25 25:16 26:16</p> <p><b>we've</b> 10:3 23:20</p> <p><b>what</b> 6:12,20, 24 8:9,22 9:9 11:11,15 12:2,8,10,11, 18,25 14:14, 18,19,21,24 15:2,19 16:12,16,20 18:7 19:9,14, 25 20:9 21:11 22:2,10,13 23:6 24:8,11</p> <p><b>what's</b> 12:12</p> <p><b>when</b> 7:16 14:18,21 16:7 17:15 22:23, 24</p> <p><b>where</b> 13:13 15:25 19:14 20:23,25 21:4 22:18,25 25:15 26:13</p> <p><b>WHEREUPON</b> 26:19</p> <p><b>which</b> 4:17 10:18 19:22 22:18 23:17, 21 25:13,17</p> <p><b>While</b> 11:13</p>
---	---	---	--	--

<b>white</b> 22:6	9:2,4 10:2,20, 24 12:2,22,25	22:23,24,25	
<b>who</b> 7:13,25 15:13 16:3,18 17:20 18:20 22:5 26:1,10	13:16 15:13, 19 16:2,12,14 17:14,21 18:4,7,14,20 19:15,25 20:9 21:3,11 22:5, 10,18 23:6 24:16 25:5,25 26:1,10	<b>you've</b> 7:23 <b>y'all</b> 14:25 <b>y'all's</b> 14:13	
<b>whole</b> 15:6			
<b>who'd</b> 24:4			
<b>who's</b> 24:19			
<b>why</b> 10:20 19:13 24:9,20			
<b>widows</b> 10:4	<b>wouldn't</b> 23:12		
<b>wife</b> 21:17	<b>wrong</b> 8:4		
<b>will</b> 4:13 5:14, 23 9:9 16:17 17:11,13,24 18:8 26:8	<hr/> <b>Y</b> <hr/>		
<b>William</b> 11:25	<b>yeah</b> 11:9 13:8 14:3,12, 23		
<b>with</b> 4:12 5:8 7:1 8:3 9:1 10:7,11,13,14 11:4,5,16 14:11,12,13, 14 15:14,21 16:16 17:14 18:20 19:17, 19 20:4,15 22:14,15,18 24:8,13 25:10 26:2,12	<b>year</b> 10:4 13:8 19:6 20:22 21:21 25:13		
<b>witnesses</b> 5:13	<b>years</b> 8:18,24, 25 10:3 12:14 13:13,15,19, 24 15:22 16:2 19:11 20:17, 22,24 21:2 23:16,24 24:12		
<b>woman</b> 21:6	<b>Yep</b> 14:10 15:10		
<b>won't</b> 17:8	<b>Yes</b> 4:8 17:19		
<b>words</b> 12:8	<b>yourself</b> 11:19		
<b>worms</b> 15:6	<b>you'd</b> 11:19 18:7 26:9		
<b>would</b> 4:4 6:2 7:13,25 8:6,9	<b>you're</b> 12:16 13:22 16:16		