

BEFORE THE MISSOURI PUBLIC SERVICE COMMISSION Case No. GC-2026-0236

STATEMENT IN SUPPORT OF EXHIBIT C

Complainant Jonathan Miller submits Exhibit C as additional evidence of systemic billing non-compliance by Spire Missouri Inc.

Findings:

1. **Premature Assessment:** Exhibit C contains screenshots of Page 3 from the March 2026 billing statement. These screenshots clearly show a "Late Payment Charge" assessed against the current billing cycle.
2. **Violation of 21-Day Rule:** Under **20 CSR 4240-13.020(7)**, a utility bill shall not be considered delinquent until at least twenty-one (21) days after the rendition of the bill. Assessing a late fee prior to the expiration of this grace period is an unauthorized charge.
3. **Calculation Discrepancy:** This "pre-delinquent" fee explains the discrepancy between the itemized subtotal (\$██████) and the total amount due (\$██████) identified in Exhibit A.

Complainant requests that the Commission investigate this practice as it likely affects all residential customers within the Spire service territory, including the City of ██████.