

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Aquilla Canada and Dranel Clark,)	
)	
Complainants,)	
)	<u>File No. EC-2026-0131</u>
v.)	
)	
Union Electric Company d/b/a Ameren)	
Missouri,)	
Respondent.)	

**ORDER GRANTING MOTION TO DISMISS AND DISMISSING
COMPLAINT**

Issue Date: March 23, 2026 Effective Date: April 22, 2026

This order grants Union Electric Company d/b/a Ameren Missouri’s motion to dismiss this complaint because it is a collateral attack on a Commission order.

Background

On November 17, 2025, Aquilla Canada and Dranel Clark filed a complaint with the Commission against Ameren Missouri. Canada and Clark alleged that Ameren Missouri violated the Americans with Disabilities Act (ADA), a law over which the Commission has no jurisdiction, and that Ameren Missouri has not explained charges on their electric bills and have overbilled them. Canada and Clark claim the amount at issue is \$349.00 and any fees for any unexplained charges going back to 2021. Canada and Clark’s complaint provides no further explanation or any details about the alleged violation(s), no supporting documentation, and the complaint does not provide dates for any of the alleged violations, other than they occurred after 2021.

The Commission issued notice of the complaint, directed that Ameren Missouri answer the complaint, and directed that the Staff of the Commission (Staff) investigate and file a report regarding the complaint.

Ameren Missouri filed an *Answer, Affirmative Defenses and Motion to Dismiss*. Ameren Missouri's motion states: "Complainants previously filed a complaint in Case No. EC-2024-0111. The allegations in this complaint concern evidence and findings from Complainants' prior complaint and Complainants do not include facts supporting that this is a new complaint." Ameren Missouri's motion to dismiss notes that Canada and Clark failed to appeal the Commission's Report and Order in Case No. EC-2024-0111. Ameren Missouri also notes that Section 386.550 RSMo provides that in all collateral actions or proceedings Commission orders that are final shall be conclusive. As such, any reassertion of issues addressed in that prior complaint is not permitted.

Staff also filed its report which stated that, because of similarities to Canada and Clark's last complaint case before the Commission, Staff did not oppose the Commission dismissing this complaint.

The Commission held a procedural conference to determine whether any of Complainants' alleged violations have already been adjudicated. However, answers to questions at that conference did not provide sufficient information to determine whether this is a new complaint.

The Commission issued its *Notice of Rulings at Procedural Conference and Order Directing Response*. That order directed that Canada and Clark to respond to Ameren Missouri's motion to dismiss. Specifically, the Commission directed: "Complainants must respond to Respondent's *Answer, Affirmative Defenses, and Motion to Dismiss* with

sufficient information to show that these alleged violations are new, no later than March 6, 2026.” As of this order, Canada and Clark have yet to respond to Ameren Missouri’s motion to dismiss or provide additional information regarding their complaint.

Decision

Section 386.390 RSMo, provides that a person may file a complaint against a utility, regulated by this Commission, in violation, or claimed to be in violation, of any provision of law subject to the Commission's authority, of any rule promulgated by the Commission, of any utility tariff, or of any order or decision of the Commission. Canada and Clark’s complaint alleges violations of the ADA, which the Commission has no authority to address.

Canada and Clark complaint alleges inappropriate billing and unexplained charges. However, Complainants have provided no facts supporting that this is a new complaint. This complaint attempts to reassert issues from Case No. EC-2024-0111.

Section 386.550 RSMo, states that in all collateral actions or proceedings Commission orders that are final shall be conclusive. The Commission’s *Report and Order* in Case No. EC-2024-0111 is final. Therefore, Canada and Clark’s reassertion of issues from their prior complaint is not permitted under Missouri law. Canada and Clark had an opportunity to appeal the Commission’s decision in that case but did not. Complainants’ failure to timely appeal cannot be redressed by the filing of collateral actions. Therefore, the Commission will dismiss this complaint.

Any requests for reconsideration of this order pursuant to 20 CSR 4240-2.160(2) or any application for rehearing of this order pursuant to Section 386.500.1 shall be filed prior to the effective date of this order. The denial of an application for rehearing under

Section 386.500 is a necessary prerequisite to filing a notice of appeal in an appropriate appellate court pursuant to Section 386.510. In the event that a motion for reconsideration or rehearing is granted, the Commission will make appropriate orders at that time.

THE COMMISSION ORDERS THAT:

1. Ameren Missouri's motion to dismiss is granted,
2. Canada and Clark's Complaint is dismissed.
2. This order shall be effective April 22, 2026.



BY THE COMMISSION

Nancy Dippell

Nancy Dippell
Secretary

John T. Clark, Senior Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2016.

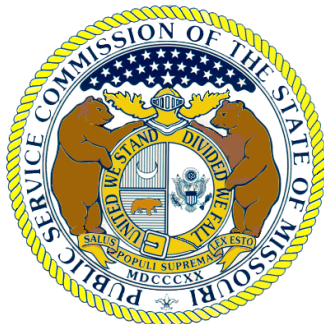
Dated at Jefferson City, Missouri,
on this 23rd day of March, 2026.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 23rd day of March 2026.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

March 23, 2026

File/Case No. EC-2026-0131

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.